

Homeless individuals, families and organizations that need information about temporary shelters during the COVID-19 pandemic should contact the County, which is managing all shelter requests.

The County's shelter team is responding to calls and will determine the most appropriate placement for each individual. ***The San José Homeless Helpline will also accept family referrals at 408-510-7600.***

PLEASE NOTE: Staff can call on behalf of clients, but the staff must be able to provide all necessary information about their clients.



Santa Clara County Shelter Team

408-278-6420

Monday - Friday • 9am-6pm



All temporary shelters will follow social distancing guidance from the Centers for Disease Control and Prevention. The temporary shelters serve homeless individuals who are 18 years and older.

**AGES
18+**

Before moving into a temporary shelter, individuals must agree to be assessed for symptoms of COVID-19 whenever they enter or re-enter a shelter, and they must agree to random daily temperature and symptom checks.

