

County of Santa Clara

Office of Supportive Housing

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November 1, 2021

TO: Board of Supervisors
Housing, Land Use, Environment and Transportation Committee (HLUET)
Committee

FROM: Consuelo Hernandez, Office of Supportive Housing (OSH)

SUBJECT: Supportive Housing System in Santa Clara County

The attached report highlights trends, successes, and challenges of the supportive housing system in Santa Clara County between October 2020 and September 2021. The report's primary function is to communicate how different programs are contributing to an overall reduction in homelessness. The supportive housing system includes housing programs that fall into five main categories: Emergency Shelter (ES), Transitional Housing (TH), Rapid Rehousing (RRH), Permanent Supportive Housing (PSH), and Homelessness Prevention (HP). Additionally, this report provides supplementary data focusing on the County's Veteran Housing programs.

Supportive Housing System Trends and Highlights

Appendix A highlights data on two of the five overarching goals detailed in the County's [2020-2025 Community Plan to End Homelessness](#). As shown in Chart 1, the County has housed 5,248 individuals since January 2020, 26% toward the goal of housing 20,000 people by 2025. Chart 2 depicts progress toward the County's goal of reducing the number of newly homeless individuals and families in a given year by 30%. This target was based on annual inflow prior to the COVID-19 pandemic. Inflow for calendar year 2019 (4,778 people) is used as a baseline. Inflow for the October 2020 to September 2021 yearly reporting period is 3,284 households, decreasing by about 2% since last month. The long-term impacts of the pandemic are difficult to predict, but staff expects this number to rise over the coming months with the October 1 end of the state eviction moratorium.

Appendix B provides program capacity and utilization for the five program categories plus the Safe Parking (SP) initiative. As depicted in the Program Utilization chart, HP (95%) and

PSH (93%) are currently the most utilized programs as it relates to capacity for this reporting period.

Appendix C illustrates key system performance measures, benchmarks for which are determined in coordination with community partners on an annual basis. A couple of highlights for the reporting period are provided below.

- Chart 2 provides data on exits to permanent housing destinations by housing type and period. Exits to permanent housing from RRH remained steady at 80% for the current study period, exceeding the 75% benchmark. Thirty percent of households exiting ES programs moved on to permanent housing, meeting the County's 30% performance goal.
- Chart 3 in Appendix C illustrates that PSH retention remains high at 97.5% for the current reporting period, exceeding the system-wide 95% benchmark.

Appendix D presents data on housing placements and inflow by project type and month. The upper chart indicates the number of households that moved to permanent housing (housing placements), compared to the number of households completing their first assessment (inflow). The inflow is stratified by level of housing intervention – minimal, RRH, or PSH. The lower chart breaks down the housing placements by the type of project from which the household was receiving assistance. Inflow and placements held steady for September 2021, with inflow at 242 households and 179 households placed.

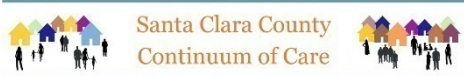
Veterans Housing Programs

Appendices E, F, and G include data related to veterans served in the County's homelessness system. The County, in collaboration with the City of San José, the Housing Authority, and Destination: Home, initiated the *All the Way Home* campaign in 2015. This collaboration continues to partner with the community's consortium of service providers with the aim of ending veteran homelessness. Veterans are housed using a variety of supports and initiatives, including landlord incentives and federal programs such as the Veteran Affairs Supportive Housing Program (VASH) and the Supportive Services for Veterans and Families (SSVF) program.

Highlights from the County's efforts to end homelessness for veterans include the following:

- As illustrated in Chart 1 of Appendix E, since November 2015, 2,201 veterans in Santa Clara County moved from homelessness to housing. Just over half of veterans who were housed received assistance from the VASH program, and more than 20% were supported via the SSVF program.

- Chart 2 in Appendix E indicates that overall, veterans exited homeless programs into permanent housing at higher rates than the system-wide population (55% versus 39%, respectively). This may be due to more housing resources in the County being available to the homeless veteran population per capita when compared to the homeless population as a whole.
- Appendix F shows that the number of veterans placed into permanent housing consistently exceeds the number of homeless veterans seeking assistance for the first time. In the last 12 months, 163 veterans (an average of 14 per month) have sought housing assistance for the first time. During the same period, 278 veterans (an average of 23 per month) have been placed in permanent housing. This trend reflects the County's continuing robust efforts to end veteran homelessness.



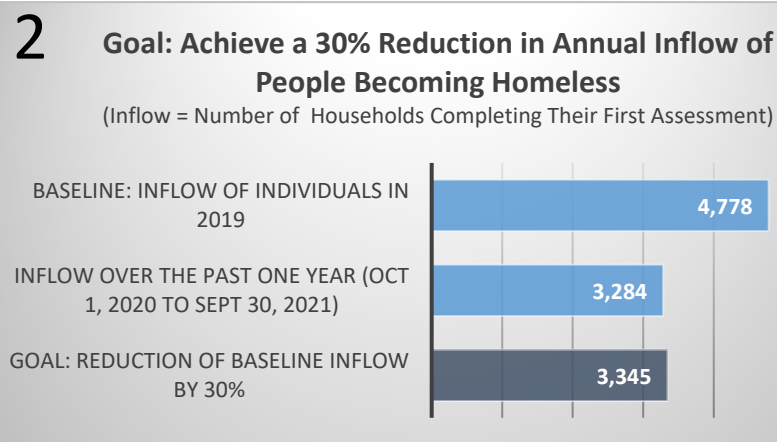
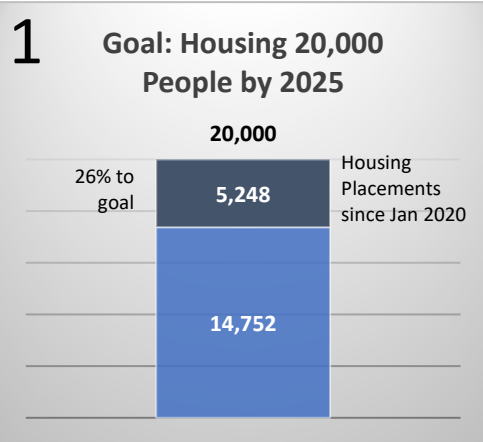
Office of Supportive Housing
Supportive Housing System
Dashboard

October 1, 2020 –
September 30, 2021

The 2020-2025 Community Plan to End Homelessness

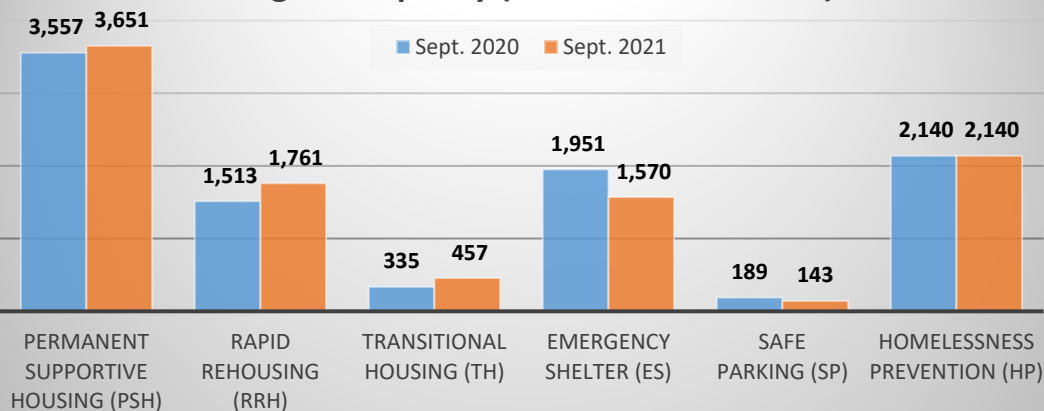
The county-wide plan is our roadmap for ending homelessness in Santa Clara County. The 2020-2025 plan sets aggressive targets designed to reverse the current growth in homelessness and bring us one step closer to our collective goal of eliminating homelessness in our community. Appendix A will highlight specific goals related to this plan.

Appendix A: Community Plan Goals



Appendix B: Capacity and Utilization as of 9/30/2021

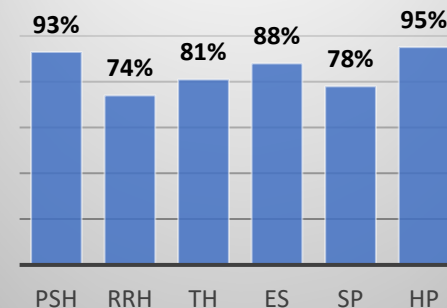
Program Capacity (Units or Households)



1,475 Total Housing Units (949 PSH, 347 RRH, and 179 VASH) Under Construction or in the Pipeline Approved by the Board

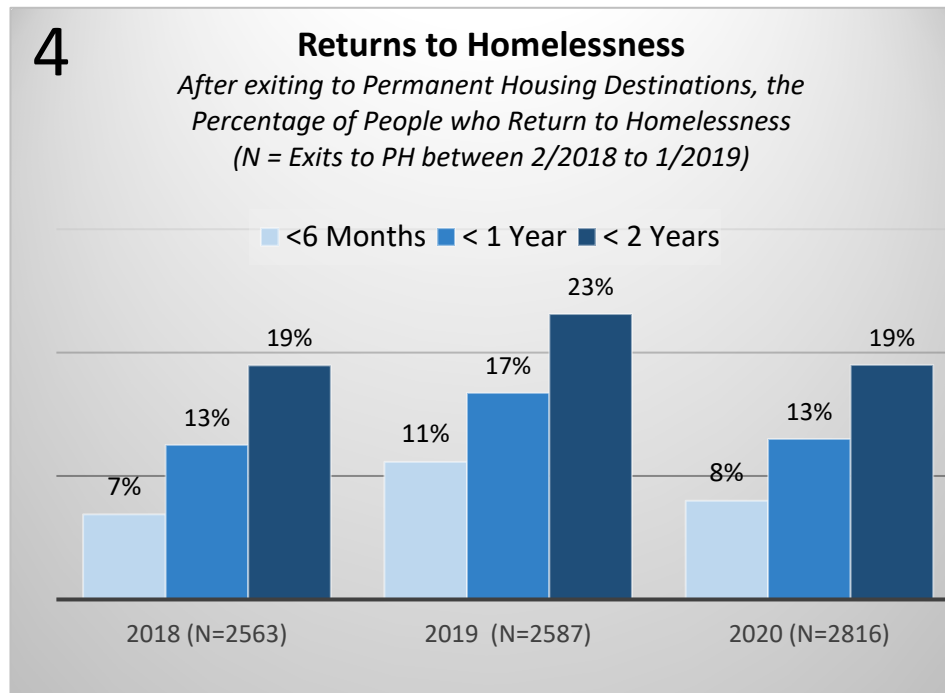
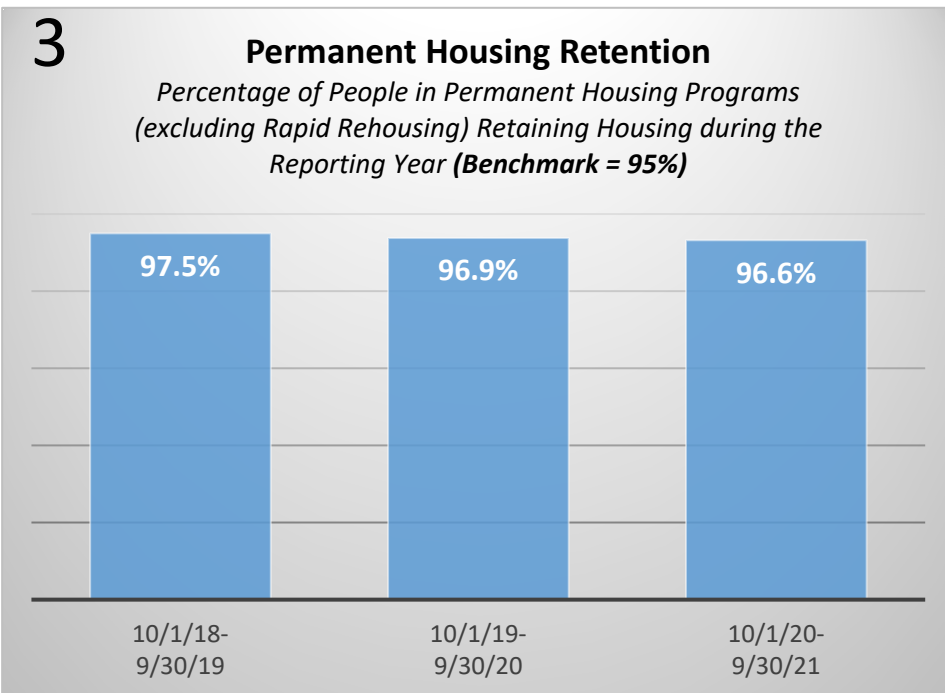
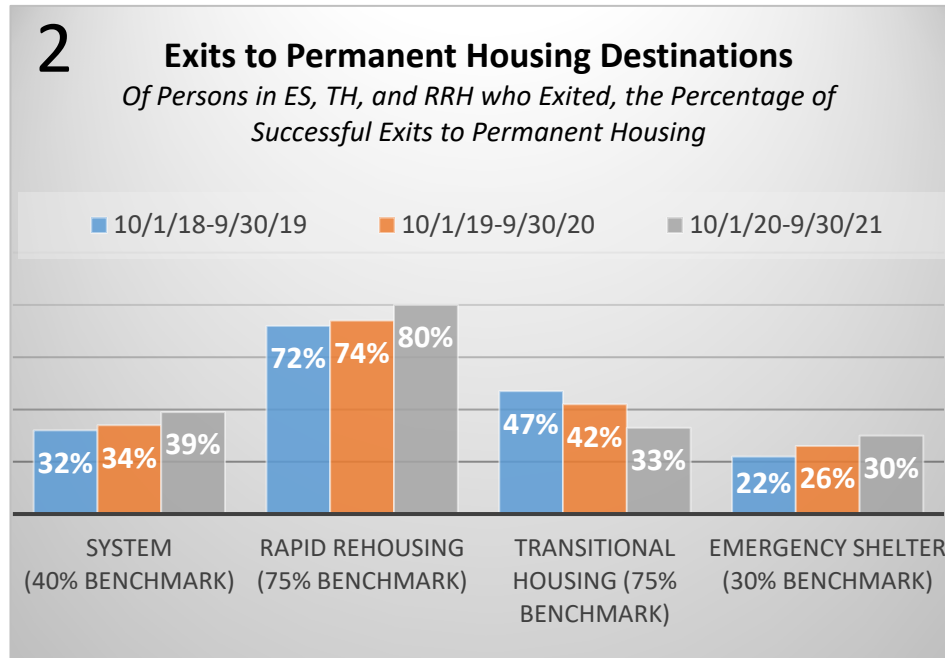
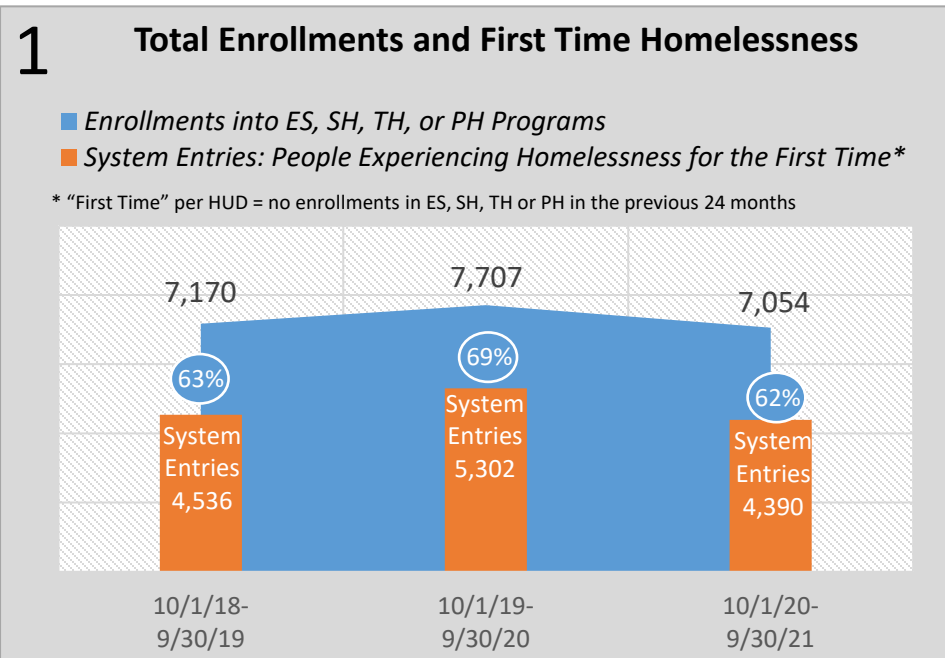


Program Utilization, September 2021



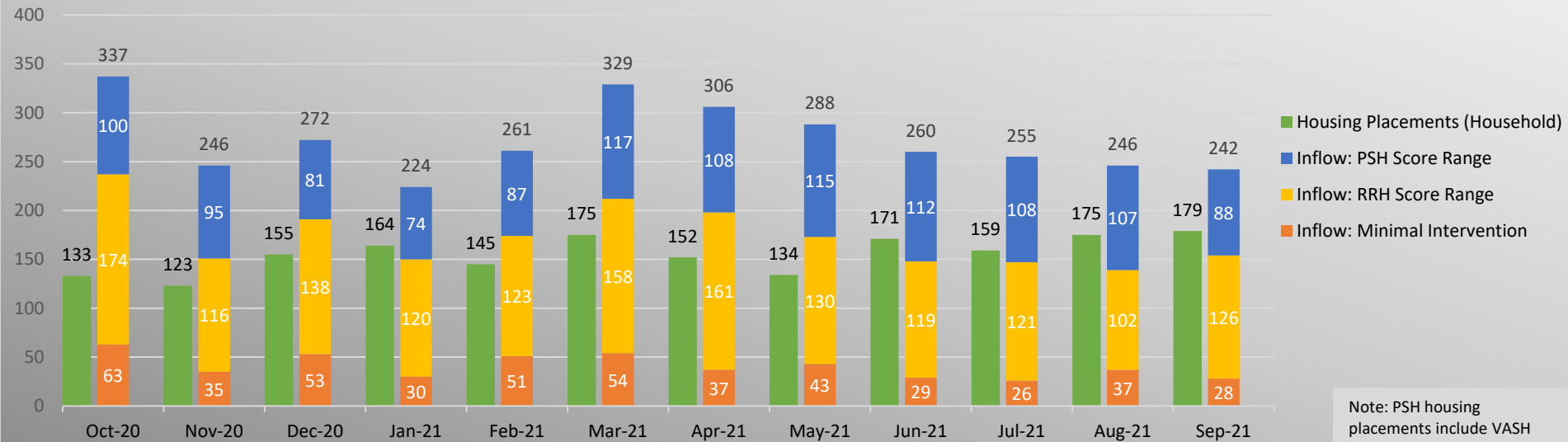
- Utilization: PSH, RRH are point-in-time utilization on September 30, 2021. TH and ES data reflects utilization for the month of September, and SP and HP utilization are based on the last 12 months
- Program utilization is based on households enrolled in programs that are tracked in HMIS.
- PSH programs that are not tracked in the Homeless Management Information System (HMIS) include HUD Veterans Affairs Supportive Housing (VASH), consisting of 1,222 units, and other programs which comprise 67 units. PSH capacity includes 73 units which are Permanent Housing with services (no disability required).
- For Safe Parking programs, one parking space is the equivalent of one unit of capacity with an estimated 2.5 individuals per vehicle.

Appendix C: System Performance Measures

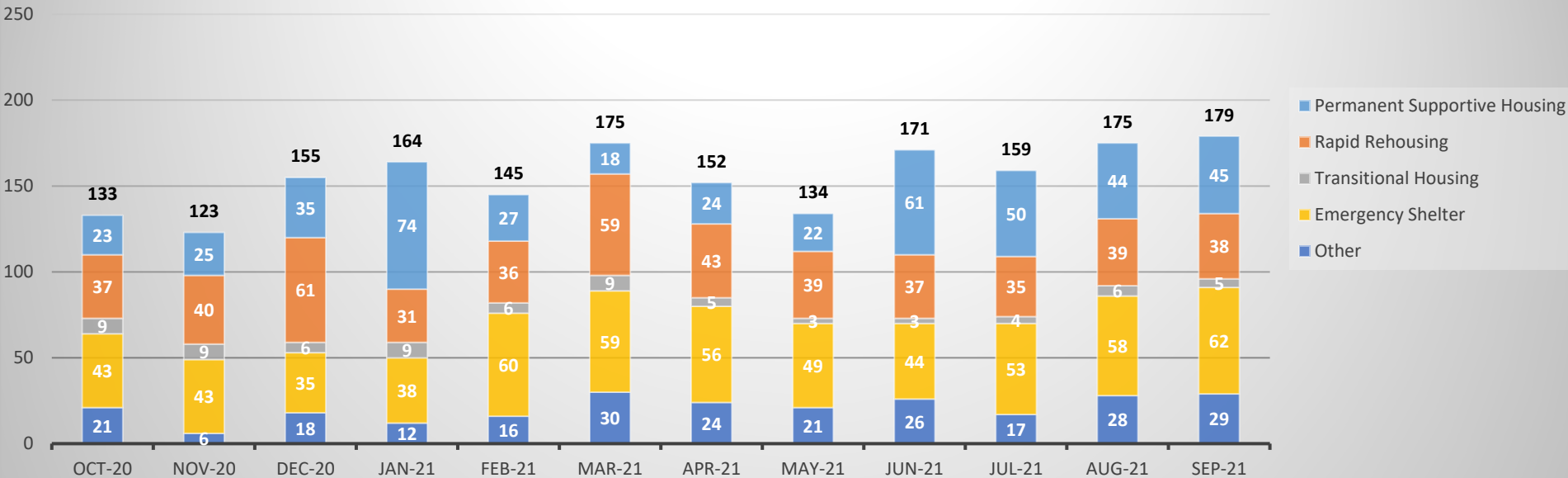


Appendix D: Housing Placements and Inflow by Month

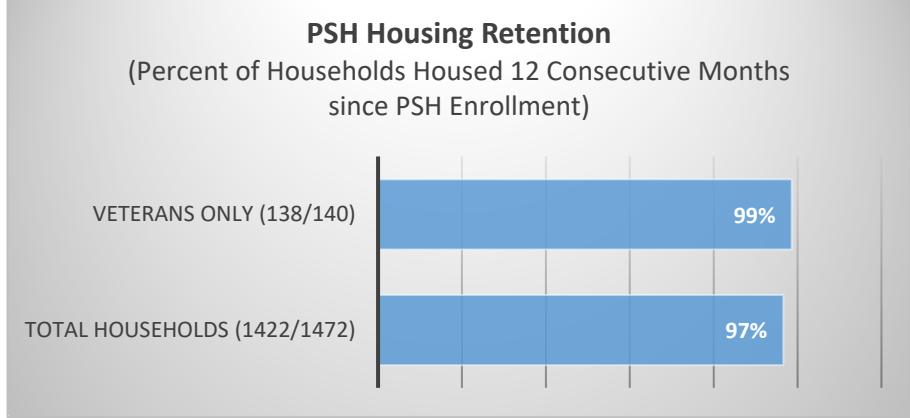
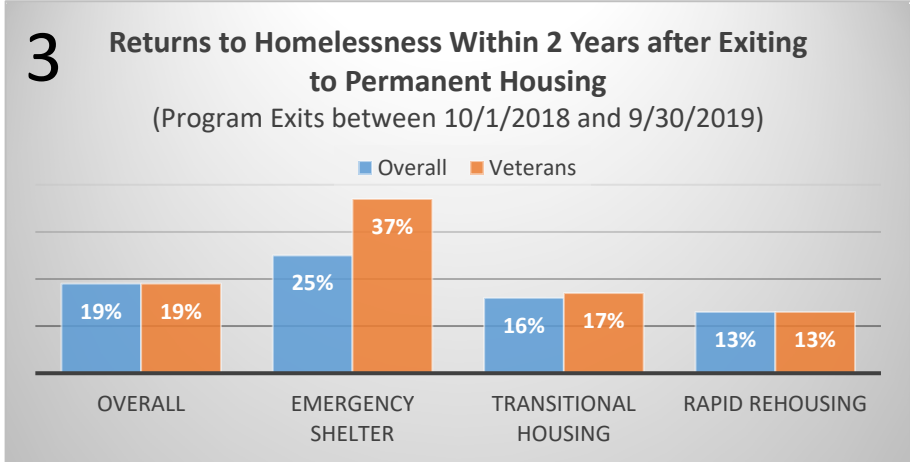
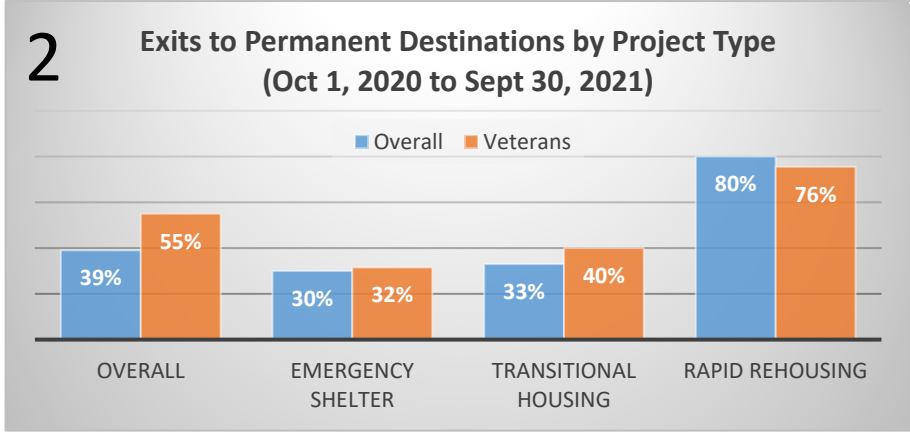
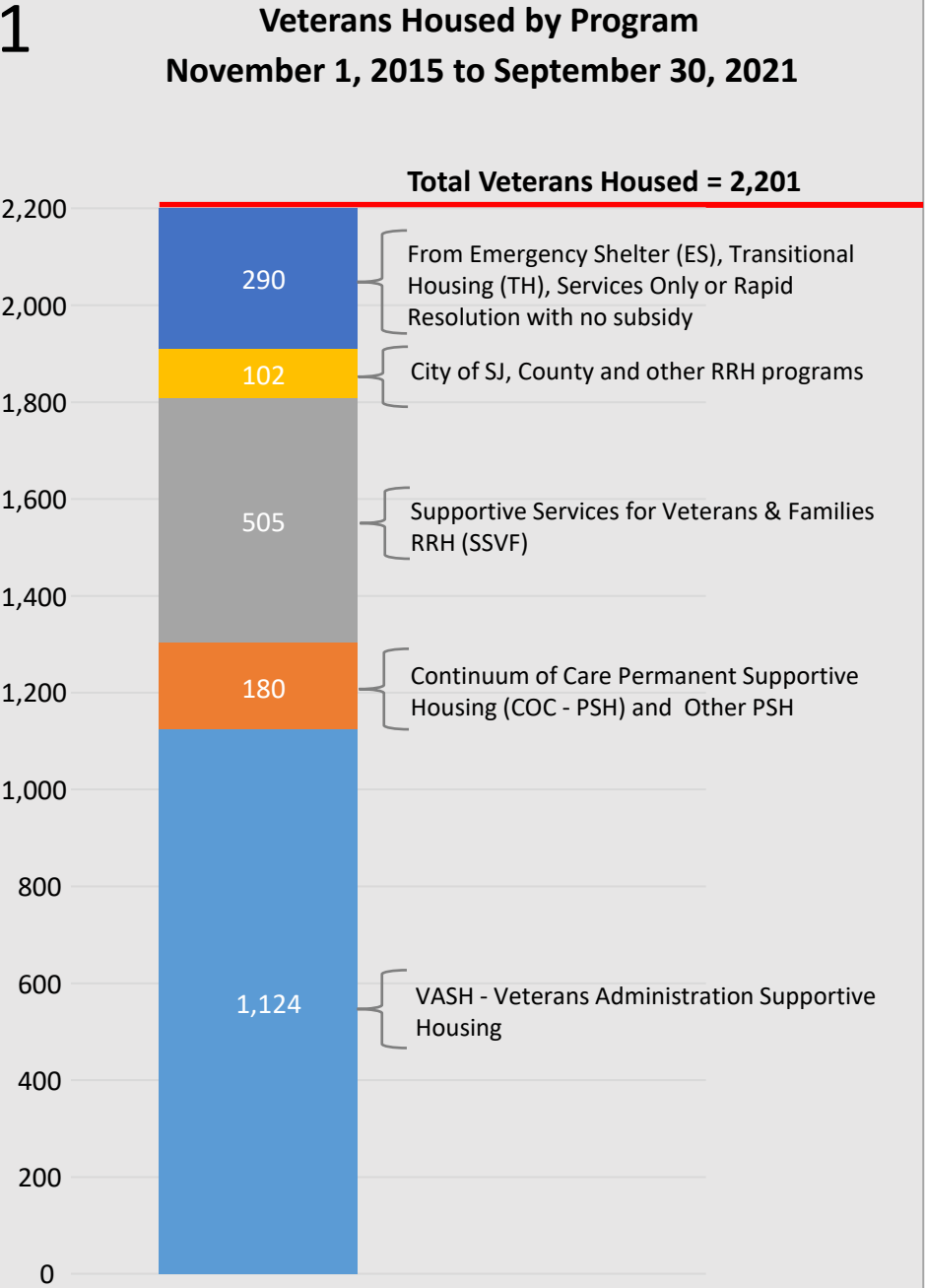
Monthly Housing Placements vs. Homeless Inflow



Monthly Housing Placements from Project Types

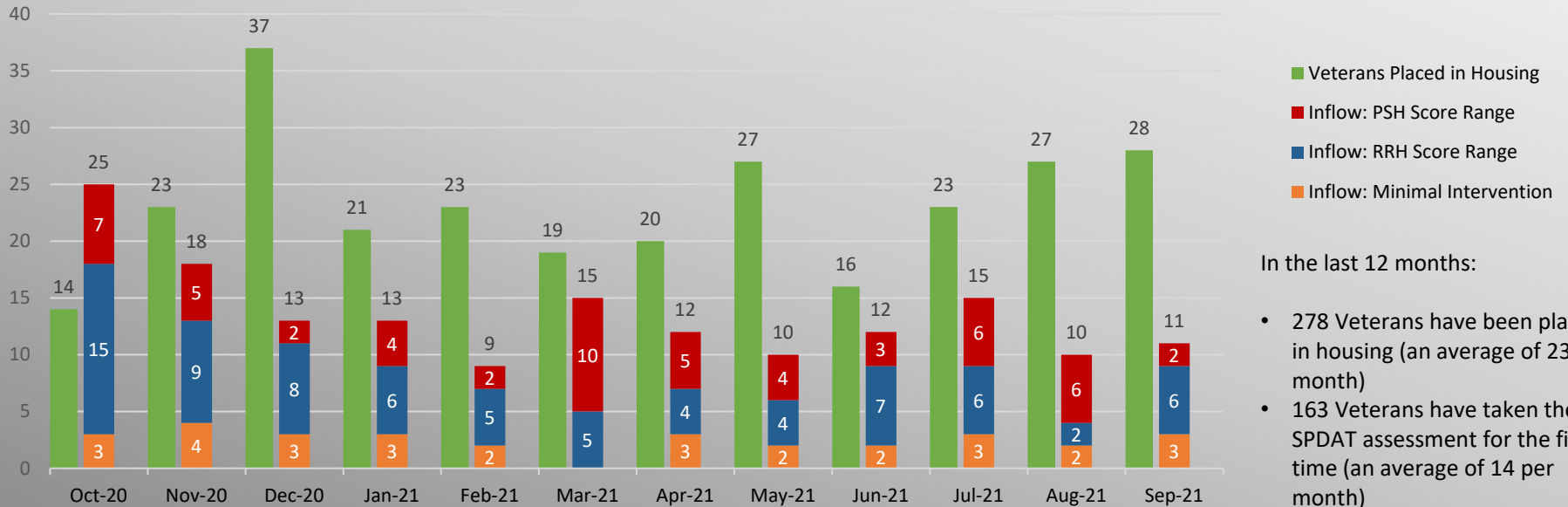


Appendix E: Veteran Capacity, Enrollments, Exits and Returns to Homelessness



Appendix F: Veteran Inflow, Housing Placement, and Veterans on the Community Queue

Monthly Housing Placements vs. Homeless Inflow (First-Time VI-SPDAT Assessment)

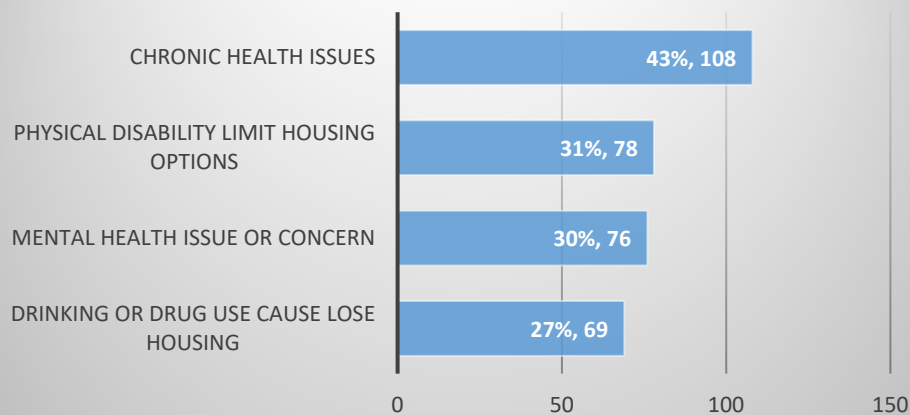


In the last 12 months:

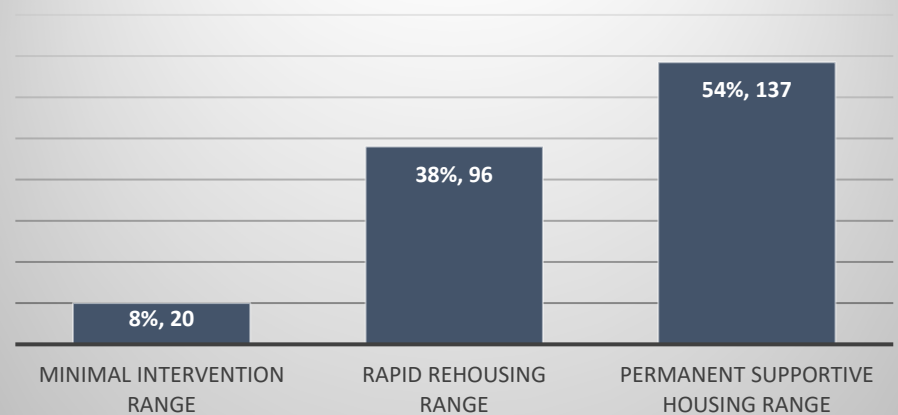
- 278 Veterans have been placed in housing (an average of 23 per month)
- 163 Veterans have taken the VI-SPDAT assessment for the first time (an average of 14 per month)

Characteristics of 253 Homeless Veterans Currently on the Community Queue

Self-Reported Disabilities of Veterans on the Community Queue



Veterans on the Community Queue, by VI-SPDAT Level of Intervention



Appendix G: Demographics for 253 Homeless Veterans on the Community Queue, Sept 2021

