

This is the third posting of Q&A Responses from Community Meeting 1 (February 13, 2023) for the Proposed Project at Benton and Lawrence in Santa Clara.

This document includes all of the items posted in the Zoom Question and Answer function of the February 13, 2023 virtual community meeting regarding the proposed project at Benton Street and Lawrence Expressway in Santa Clara. Staff have been steadily working through responses to the 357 postings. This document includes four sections, as follows:

1. Questions with Responses for Posting 4 – These are the remaining questions that have been answered since March 21, 2023 at 6:00 PM.
2. Questions with Responses for Posting 3 – These are questions that have been answered between March 9, 2023 and March 21, 2023 at 6:00 PM, including adjustments to formatting that resulted in responses being cut off in Posting 2.
3. Questions with Responses – These are questions that were answered as of March 9, 2023 at 10:00 AM. Note that updates were not made to these responses and, as such, some information may now be outdated.
4. Comments – These are postings that will not be responded to.

The document section is identified in the footer of each page.

| These are responses as of 2:00PM on April 25, 2023. | | |
|---|---|---|
| No. | Question | Answer |
| 35 | Why can't we use abandoned buildings that can be used? | That is a different strategy that could be explore but it would be in addition to and distinct from what is being proposed at Benton and Lawrence. |
| 36 | Where was 'safety' addressed? I don't see that that was considered. | <p>It is important to avoid making "apples to oranges" comparisons of crime statistics for sites at different locations (residential vs. commercial), sites with different building designs and densities, and sites with different program models. For example an emergency shelter may have different impacts than interim or permanent supportive housing.</p> <p>Through experience, the Santa Clara Police Department has found several factors that reduce impacts to the surrounding community. These are projects that:</p> <ul style="list-style-type: none"> -are smaller in size -are single story (fewer fire egress exit points) -have a secure perimeter with a single secured entrance -have close collaboration between the property manager, services staff, County staff, and local Public Safety. -use basic background checks on potential residents so long as they do not violate state and federal fair housing laws. (The City is exploring this with Lifemoves.) <p>As referenced in the March 9th community meeting, the Santa Clara Police Department has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other facility in the city. In addition the physical design of the project would include a single point of entry to limit non-residents from entering without approval from the LiveMoves staff.</p> |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

1. Questions with Responses for Posting 4

Last Updated 4/25/2023 2:00PM

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| No. | Question | Answer |
| 45 | How does this improve quality of life for residents (especially those in proximity)? | Santa Clara currently has very limited shelter and interim housing options and the wait for long term supportive housing can take months or years. Shelter can improve overall quality of life by reducing the negative impacts of street homelessness in parks, libraries, creek pollution, impacts on local businesses and more. |
| 57 | Have you considered the safety issues from building the shelter next to a busy express way? With cars going 50+ mph. What measures are taken in the plan to ensure that residents of the shelter are not put in harms way? | The Santa Clara Police Department has investigated one instance where a “transient” was struck and killed by a car on San Tomas Expressway and Walsh Ave in 2021. As a result of the investigation, it was difficult to determine whether the individual was intoxicated and wandered into traffic or if it was an intentional act. In addition, there was one injury accident, involving 2 vehicles, at the intersection of Benton and San Tomas Expressway over the past 2 years. There were several other minor vehicle accidents with no injuries. Proper lighting from the facility could increase visibility in the area, where currently the absence of a structure at this location provides minimal lighting. |
| 60 | My little kids are in the elementary schools close to that site, how can you guarantee kids’ safety? Who will be responsible to this? | The safety of children is a universal concern. The project partners would not recommend building interim housing in a neighborhood with many children if they believed that doing so would cause harm to the children. |
| 63 | will it be safe outside the perimeter? | As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other facility in the city. |

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| No. | Question | Answer |
| 64 | Safety is a priority. What steps do you put in place to make sure that communities are safe? | As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other facility in the city. |
| 65 | Do you have stats on relationship of crime in area to the homeless shelters? | It is important to avoid making “apples to oranges” comparisons of crime statistics for sites at different locations (residential vs. commercial), sites with different types of building designs, and site with different program models. For example an emergency shelter may have different impacts than an interim or permanent supportive housing site. Lexus Nexus (https://communitycrimemap.com/) pulls data from the SCPD systems at midnight every night, however it is not clear when they update their website with that data. Additionally, the City’s yearly crime stats can be located on the Santa Clara Police Departments website at: Crime City of Santa Clara (santaclaraca.gov) This page also discusses the recent change in crime reporting effective September 1, 2021. |
| 78 | I see in slides, ~57% homeless people has physical or mental issues. And considering Benton cross Lawrance is a main road with many traffic and high-speed cars all days. How will you ensure a shelter next to this main road is the safe place for homeless people to live at and walk around, especially for those with mental issues? | The Santa Clara Police Department has investigated one instance where a “transient” was struck and killed by a car on San Tomas Expressway and Walsh Ave in 2021. As a result of the investigation, it was difficult to determine whether the individual was intoxicated and wandered into traffic or if it was an intentional act. In addition, there was one injury accident, involving 2 vehicles, at the intersection of Benton and San Tomas Expressway over the past 2 years. There were several other minor vehicle accidents with no injuries. Proper lighting from the facility could increase visibility in the area, where currently the absence of a structure at this location provides minimal lighting. |

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| No. | Question | Answer |
| 99 | Will sex offenders be allowed there? | This proposal would serve families with children. LifeMoves does not allow certain registered sex offenders to live in sites that also house children. |
| 104 | How do you think about proximity to transit when looking at possible shelter locations? (Asking since this site is a half mile walk to the nearest bus stop, and depending on bus stop, might be most accessible by walking along the busy expressway) | Several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |
| 124 | How do you prevent crimes due to homeless people with mental problems, or due to drug addicts? This is a child friendly community. Safety of the children is on top of the list. | <p>The safety of children is a universal concern. The project partners would not recommend building interim housing in a neighborhood with many children if they believed that doing so would cause harm to the children.</p> <p>Federal law prohibits discrimination in nearly all housing because of race, color, national origin, religion, sex (including gender identity and sexual orientation), familial status, and disability. This includes behavioral health disabilities like mental illness and substance use disorders.</p> |

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| 133 | Will people with drug addiction be allowed in this housing? How is it safe for people like this near 2 elementary schools? How will our kids and families be safe ? | <p>The safety of children is a universal concern. The project partners would not recommend building interim housing in a neighborhood with many children if they believed that doing so would cause harm to the children.</p> <p>If a registered sex offender is deemed to be a higher risk, courts can restrict that person from living near parks or schools. The distance requirement is usually 2,000 to 2,640 feet. Otherwise, if the court hasn't specifically said otherwise, sex offenders in California are allowed to live near schools and parks. This proposal would serve families with children. LifeMoves does not allow registered sex offenders to live in shelters that also house children.</p> |

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| 134 | <p>From.... VT</p> <p>1. We already have one shelter being build just 0.5 miles away from this site? Why another one without seeing impact of first one on community</p> <p>2. What is processs - who is going vote? How local residence and tax payers whose life will be negatively iompected from this project can make their voices heard? It's county land and state money that does not mean city/county picks one area to be host for all homeless housing</p> <p>3. Lifemoves project in mountain view is in industrial area with very narrow opening to have less street present. Why Santa Clara city decided build two next to each other in highly populated area with - elemenary schools, parks, churches, high school, teample ?</p> | <p>As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other facility in the city.</p> <p>In addition, the Santa Clara Police Department's Community Response Team collaborates and works closely with housing projects in the city on a regular basis to ensure safety and security of the housed, staff and surrounding community.</p> |

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| 140 | This may sound selfish, but my children use Earl Carmichael park across the street and I am worried about drug users using the park. Is there a correlation with drug use and homeless populations in Santa Clara? | <p>Drug use exists in the housed population as well as the housed population. Drug use does tend to be high amongst the unhoused population. Parks are attractive sites for people experiencing homelessness, so this activity can occur with or without a nearby housing site. A location to stay on a regular basis, as well as access to drug rehabilitation and other services, could help decrease this activity in the long-term.</p> <p>As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol officers and is committed to responding to calls for service in a timely manner. SCPD also puts additional resources in areas of increased crime. This includes patrols at Central Park and a community response team that can provide resource information to unhoused people.</p> |
| 147 | Will the existing number of shelter places in the nearby neighborhood be considered for new shelter candidates location? Eg the ability and concerns of the nearby communities to absorb it. | <p>The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/</p> <p>The former Western Motel is also slated to be developed into permanent housing.</p> <p>There is a need for a long-term location for interim housing.</p> |

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| 148 | Will sex offenders (Megans Law) be allowed? | <p>The safety of children is a universal concern. The project partners would not recommend building interim housing in a neighborhood with many children if they believed that doing so would cause harm to the children.</p> <p>If a registered sex offender is deemed to be a higher risk, courts can restrict that person from living near parks or schools. The distance requirement is usually 2,000 to 2,640 feet. Otherwise, if the court hasn't specifically said otherwise, sex offenders in California are allowed to live near schools and parks. This proposal would serve families with children. LifeMoves does not allow registered sex offenders to live in shelters that also house children.</p> |
| 149 | What if you can't find effective managers or staff who want to work at the site? Say, if the shelter let's anyone stay and the staff feel unsafe, then you can't find people who can effectively manage the operations of the site? Don't that add risk and concern to our community? | Though hiring the right people for this work does take lime, LifeMoves has not had significant challenges in hiring managers or staff. The organization has processes in place to transition ineffective managers into more suitable roles, as well as a robust training program. The organization values hiring and promoting from within, thereby ensuring that many people in management roles have prior experience with the population. |
| 151 | It is good that security of clients, volunteers is a priority. What about neighborhood? | As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other facility in the city. |

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| 152 | There is a statement made I. A flyer I received about the neighborhood already suffers from rampant theft and vandalism. Are there any numbers or evidence to support that statement? | It is important to avoid making “apples to oranges” comparisons of crime statistics for sites at different locations (residential vs. commercial), sites with different types of building designs, and site with different program models. For example an emergency shelter may have different impacts than an interim or permanent supportive housing site. Lexus Nexus (https://communitycrimemap.com/) pulls data from the SCPD systems at midnight every night, however it is not clear when they update their website with that data. Additionally, the City’s yearly crime stats can be located on the Santa Clara Police Departments website at: Crime City of Santa Clara (santaclaraca.gov) This page also discusses the recent change in crime reporting effective September 1, 2021. |
| 157 | It is admirable that precautions are taken for the occupants. How do you ensure safety of the community? | As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other facility in the city. |
| 165 | Will the matte of street parking be considered. Look to Flora Vista adn Homestead to see slummy looking streets. Benton at Lawrence will be that same way. Benton between 4 and 6 in the pm has high speed cars breaking the speed limit Late at night it is even worse.How long will the facility be there? Or willit be allowed to degrade and become slummy? | It is expected that the proposed project will satisfy its parking needs on site. If the project applies for and is awarded state Homekey funding, that program requires a 15-year operations plan. |

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| 169 | How do you ensure safety for the children who walk to school? | The safety of children is a universal concern. The project partners would not recommend building interim housing in a neighborhood with many children if they believed that doing so would cause harm to the children. |
| 175 | Brian mentioned safety inside the facility twice, what is being done for the neighborhood safety? | As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other facility in the city. |
| 176 | Why has drug addiction as the primary population of homelessness in my neighborhood not been addressed? | Drug use exists in the housed population as well as the housed population. |
| 177 | How will this place be safe for children if you allow criminals to stay here? And no curfew? | The safety of children is a universal concern. The project partners would not recommend building interim housing in a neighborhood with many children if they believed that doing so would cause harm to the children. The LifeMoves Mountain View site imposes a curfew and that is something that could be considered for the Benton/Lawrence site. |
| 196 | So many of families are both parents working in this area given the cost of living. Do you feel we can ever feel safe with our kids walking home from school alone with such a facility nearby? | The safety of children is a universal concern. The project partners would not recommend building interim housing in a neighborhood with many children if they believed that doing so would cause harm to the children. |

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| 199 | Will persons on the sex offender list be housed there? | <p>The safety of children is a universal concern. The project partners would not recommend building interim housing in a neighborhood with many children if they believed that doing so would cause harm to the children.</p> <p>If a registered sex offender is deemed to be a higher risk, courts can restrict that person from living near parks or schools. The distance requirement is usually 2,000 to 2,640 feet. Otherwise, if the court hasn't specifically said otherwise, sex offenders in California are allowed to live near schools and parks. This proposal would serve families with children as well as single adults. LifeMoves does not allow certain registered sex offenders to live in shelters that also house children.</p> |

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| 209 | Is there any estimate how the crime situation will change in this neighborhood? | <p>It is important to avoid making “apples to oranges” comparisons of crime statistics for sites at different locations (residential vs. commercial), sites with different building designs and densities, and sites with different program models. For example an emergency shelter may have different impacts than interim or permanent supportive housing. Lexus Nexus (https://communitycrimemap.com/) pulls data from the SCPD systems at midnight every night, however it is not clear when they update their website with that data. Additionally, the City’s yearly crime stats can be located on the Santa Clara Police Departments website at: Crime City of Santa Clara (santaclaraca.gov) This page also discusses the recent change in crime reporting effective September 1, 2021.</p> <p>Through experience, the Santa Clara Police Department has found several factors that reduce impacts to the surrounding community. These are projects that:</p> <ul style="list-style-type: none"> -are smaller in size -are single story (fewer fire egress exit points) -have a single secured entrance and in some cases a perimeter fence -have close collaboration between the property manager, services staff, County staff, and local Public Safety. -use basic background checks on potential residents so long as they do not violate state and federal fair housing laws. (The City is exploring this with Lifemoves.) <p>As referenced in the March 9th community meeting, the Santa Clara Police Department has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other</p> |

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| | | facility in the city. In addition the physical design of the project would include a single point of entry to limit non-residents from entering without approval from the LiveMoves staff and potentially a perimeter fence if needed. |
| 218 | Does Lifemoves check if they are registered sex offenders and make awareness of that? | <p>The safety of children is a universal concern. The project partners would not recommend building interim housing in a neighborhood with many children if they believed that doing so would cause harm to the children.</p> <p>If a registered sex offender is deemed to be a higher risk, courts can restrict that person from living near parks or schools. The distance requirement is usually 2,000 to 2,640 feet. Otherwise, if the court hasn't specifically said otherwise, sex offenders in California are allowed to live near schools and parks. This proposal would serve families with children as well as single adults. LifeMoves does not allow registered sex offenders to live in shelters that also house children.</p> |

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| 219 | I live in the neighborhood, and people who are homeless are already here; I've had to call the cops when someone was taking a bath in my pool; I've seen people who are homeless trying car door handles on the street, and I've seen people who are homeless checking neighborhood garages for things to steal. My assumption is that if there were social services provided, this would decrease the petty crime we're already experiencing: is that assumption borne out, as evidenced by other similar projects? Or do these projects increase crime, petty or otherwise? | <p>It is important to avoid making “apples to oranges” comparisons of crime statistics for sites at different locations (residential vs. commercial), sites with different building designs and densities, and sites with different program models. For example an emergency shelter may have different impacts than interim or permanent supportive housing. Lexus Nexus (https://communitycrimemap.com/) pulls data from the SCPD systems at midnight every night, however it is not clear when they update their website with that data. Additionally, the City’s yearly crime stats can be located on the Santa Clara Police Departments website at: Crime City of Santa Clara (santaclaraca.gov) This page also discusses the recent change in crime reporting effective September 1, 2021.</p> <p>Through experience, the Santa Clara Police Department has found several factors that reduce impacts to the surrounding community. These are projects that:</p> <ul style="list-style-type: none"> -are smaller in size -are single story (fewer fire egress exit points) -have a single secured entrance and in some cases a perimeter fence -have close collaboration between the property manager, services staff, County staff, and local Public Safety. -use basic background checks on potential residents so long as they do not violate state and federal fair housing laws. (The City is exploring this with Lifemoves.) <p>As referenced in the March 9th community meeting, the Santa Clara Police Department has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other</p> |

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| | | facility in the city. In addition the physical design of the project would include a single point of entry to limit non-residents from entering without approval from the LiveMoves staff and potentially a perimeter fence if needed. |
| 220 | <p>What's your plan to address community safety concern? what's your preparation? What's your screening process? We learned from city that 90% of applicants have drug issue. Choosing the site with so many schools around is definitely not a wise idea. Also how would you address the issue of damage to public facility and the trash and health issue? We need accurate data and detailed plans before taking this proposal into consideration. Can you provide those plans and data before next hearing in March?</p> | <p>As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other facility in the city. Lexus Nexus (https://communitycrimemap.com/) pulls data from the SCPD systems at midnight every night, however it is not clear when they update their website with that data. Additionally, the City's yearly crime stats can be located on the Santa Clara Police Departments website at: Crime City of Santa Clara (santaclaraca.gov) This page also discusses the recent change in crime reporting effective September 1, 2021.</p> <p>Lifemoves is developing a revised plan to respond to community concerns. This plan will be previewed at the community meeting on 3/22/23 and will be further refined for a City Council Meeting in late April or May 2023.</p> |
| 227 | <p>What type of security is guaranteed for residents, community, and businesses?</p> | <p>As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD would respond to calls for service at the proposed project just like they would at any other facility in the city.</p> |

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| 229 | I fear that this project will increase illegal activtiy in the near by parks, Central and Homeridge which already have a lot of drug activity. Will Santa Clara PD be able to increase patrols of htese parks and the housing project? | As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD also puts resources in areas of increased crime. This includes park patrols and a community response team that can provide resource information to unhoused people. It is possible this project could reduce the impact of homelessness on parks citywide as it will provide a home for residents to spend most of their time. |
| 232 | I've worked in San Francisco for several years and have seen the impact of the unhoused first hand. What resources will you provide to the community to ensure there is no decline if safety and cleanloness of the surrounding areas. | LifeMoves is committed to maintaining cleanliness on site and on the sidewalk section fronting the project. |
| 247 | What properties in the City of Santa Clara are owned by County of Santa Clara or other governmental entity? Can you send out a listing. Thxs. | The County referenced this location as an underutilized parcel as it was identified by the County department as a surplus location, no longer needed by that department. It is the County's practice, following Board of Supervisors direction, that County-owned properties deemed as surplus by a County department be considered for housing. Board of Supervisors direction also asked staff to look specifically in the cities of Palo Alto, San Jose, Santa Clara, Sunnyvale, and Campbell. |
| 252 | Life Moves - What is your success rate in moving these people to permanent housing and back to the community/ | LifeMoves expects to provide this information at the fourth community meeting, scheduled for March 22, 2023. |
| 270 | How do you help the safety of our parked cars? How do you help the shelter residents find jobs? | As SCPD stated during the March 9, 2023 community meeting, SCPD would respond to calls for service at the proposed project just like they would at any other facility in the city. Case Managers would work with program residents to meet individual goals, including finding employment. |

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| 285 | are there statistics out there that show that children and seniors are at risk living near or in close proximity to supportive housing? | We are not aware of data that indicates that children and seniors are at risk living near or in close proximity to supportive housing. According to LifeMoves, many of their residents are seniors themselves. |
| 294 | In general, your presentation needs more data, and I would like to see more data in the in person meeting in March. For example - what is the impact of these establishments on crime rates, service calls, school ratings? How many children are walking this route? Why at this stage does nobody on this call know how many schools are in the immediate area (that should be a primary consideration!)? | Additional data was provided at subsequent community meetings, and this document contains references to several data sources. |
| 302 | That's not an answer. "This is the current site we have identified in Santa Clara." Where can we find the list of candidate sites that were rejected? | There was not a comprehensive study of all available land in Santa Clara. The County identified this property as surplus and potentially suitable for housing. |

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| 305 | When you choose Lawrence & Benton as a proposed site, have you considered the busy traffic in both of the streets? Have you considered how dangerous for the people living in this shelter? As you have presented to us in your slide earlier, 57% with serious physical or mental health conditions, there will be high chance they are wondering on the street constantly, unless you lock each of them down, which is totally no sense. The homeless are poor, but this does not mean you can put them in the dangerous spot try to kill them. | The Santa Clara Police Department has investigated one instance where a “transient” was struck and killed by a car on San Tomas Expressway and Walsh Ave in 2021. As a result of the investigation, it was difficult to determine whether the individual was intoxicated and wandered into traffic or if it was an intentional act. In addition, there was one injury accident, involving 2 vehicles, at the intersection of Benton and San Tomas Expressway over the past 2 years. There were several other minor vehicle accidents with no injuries. Proper lighting from the facility could increase visibility in the area, where currently the absence of a structure at this location provides minimal lighting. |
| 313 | Sex offenders are not supposed to be allowed to live near schools. How/why are you not screening people that might live in this location? | The safety of children is a universal concern. The project partners would not recommend building interim housing in a neighborhood with many children if they believed that doing so would cause harm to the children. If a registered sex offender is deemed to be a higher risk, courts can restrict that person from living near parks or schools. The distance requirement is usually 2,000 to 2,640 feet. Otherwise, if the court hasn't specifically said otherwise, sex offenders in California are allowed to live near schools and parks. This proposal would serve families with children. Lastly, LifeMoves does not allow registered sex offenders to live in shelters that also house children. |

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|---|---|--|
| No. | Question | Answer |
| 315 | What additional police and fire services will be provided? Will you depend on existing public safety? | As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol because responding to calls for service and protecting the community is their first area of responsibility. SCPD also puts resources in areas of increased crime. This includes park patrols and a community response team that can provide resource information to unhoused people. |
| 317 | How do you vision the future of Santa Clara city? Do you think young people and new talents would love to come to this city if it's full of shelters? How do you attract new business, new families to build a better community county? | The City's vision is contained in the General Plan. The Housing Element of the General Plan is currently in draft, pending an update in progress. More information about the City's General Plan can be found at: https://www.santaclaraca.gov/our-city/departments-a-f/community-development/planning-division/general-plan |
| 330 | Are you going to have psychiatric treatment and drug treatments to help these homeless people? Why cant you triage these people first and get them the help they need. | The County and its partners practice Housing First. This is a philosophy that focuses on helping people feel securing in a somewhat stable living situation and then work on other needs, such as behavioral health treatment. While both are important, if a person does not have their foundational needs met - such as the needs for food and shelter - their brain chemistry can inhibit their ability to make decisions and set goals beyond basic survival. Interim housing programs generally offer services that help people address mental health and substance use concerns, but the primary focus is to address the program resident's housing needs. |
| 333 | Why not put it downtown by the civic center where you can see it up close? | There is no vacant land near the City of Santa Clara's Civic Center. The adjacent area is occupied by parks and buildings. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

1. Questions with Responses for Posting 4

Last Updated 4/25/2023 2:00PM

| These are responses as of 2:00PM on April 25, 2023. | | |
|---|--|---|
| No. | Question | Answer |
| 346 | Benton is quite similar as white oak lane, which has been identified as the place NOT suitable for a shelter built by lifesmoves. The area is similar, they are both on the left turn of Lawrence expy. If white oak lane is not suitable, then why benton is selected? How did you pick this location? You have to give a reasonable explanation! I have to say NO shelter at Benton! | The White Oak Lane site was discussed at a City Council study session on November 9, 2021. City Council members noted concerns about the estimated operations costs of the project, the shape and orientation of the site, as well as the location. The two sites are similar in some ways and different in others. Both sites are located just off of Lawrence Expressway. The Benton Site is buffered on three sides by non-residential land uses including the Creek, the Church, and the Gas station and commercial strip. The White Oak Lane site directly faces residential uses on White Oak Lane and Klamath Ave. |
| 347 | What are the arrest rates of LifeMoves clients? | This data is not collected. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

1. Questions with Responses for Posting 4

Last Updated 4/25/2023 2:00PM

| These are responses as of 2:00PM on April 25, 2023. | | |
|---|--|---|
| No. | Question | Answer |
| 351 | Earl Carmichael park was a drug and thug hang out not too long ago. What is the city going to do to make sure we all stay safe?! | <p>Drug use exists in the housed population as well as the housed population. Drug use does tend to be high amongst the unhoused population. Parks are attractive sites for people experiencing homelessness, so this activity can occur with or without a nearby housing site. A location to stay on a regular basis, as well as access to drug rehabilitation and other services, could help decrease this activity in the long-term.</p> <p>As referenced in the March 9th community meeting, SCPD has robust staffing for uniformed patrol officers and is committed to responding to calls for service in a timely manner. SCPD also puts additional resources in areas of increased crime. This includes patrols at Central Park and a community response team that can provide resource information to unhoused people. In addition, the Santa Clara Police Department's Community Response Team collaborates and works closely with housing projects in the city on a regular basis to ensure safety and security of the housed, staff and surrounding community.</p> |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

1. Questions with Responses for Posting 4

Last Updated 4/25/2023 2:00PM

| | | |
|---|---|---|
| These are responses as of 6:00PM on March 21, 2023. | | |
| | | |
| No. | Question | Answer |
| 7 | At some point I'd like to know how many residents are anticipated to be families with children under 18. I assume the nearest school is Pomeroy Elementary, but perhaps it is Laurelwood? | A decision has not been made related to the proposed target population and the portion of units that may be dedicated to households with children. A map of nearby schools is available on the project website: www.SupportiveHousingSCC.org/Benton . Federal law generally allows homeless children some flexibility in school assignment. For example, if a child is enrolled school and then moves into an interim housing site in another district, it may be possible for that child to stay in their school to preserve the continuity of their education. |
| 23 | Why put the project in an area close to that many schools? | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|---|
| No. | Question | Answer |
| 24 | Have you already decided to do this or do we have a say? | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 25 | Has there been any study on the impact to residents with such shelters? Example: San Francisco My concern is with safety and security of my family and neighbors due to such a shelter in close proximity. | We are not aware of recent research as described in the question that has been completed locally, but several studies have been done throughout the country on the impact of affordable housing in their communities. |
| 26 | Why is it important that we do not allow homeless to stay in Santa Clara and not move to other areas? | There are unhoused people in nearly every city in Santa Clara County, and additional interim housing is needed for unhoused residents of most cities. Requiring people to move to other areas will not solve homelessness in our community. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|--|
| No. | Question | Answer |
| 30 | You mentioned using county-owned parcels. What about using parcels that aren't county-owned? Suppose we could produce an alternative parcel - could we trade it for this county parcel to mitigate the negative impacts to our community? | The project partners would be interested in identifying a different location if the other options are financially feasible. |
| 31 | Why not find cheap lands, why such a premium land!! | The County is exploring sites across the county and the current strategy does not include selling the property. |
| 32 | Why can't you house the homeless somewhere further away from schools where kids are vulnerable? | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|--|
| No. | Question | Answer |
| 37 | Housing is so much cheaper in Gilroy and there is so much open land. Why was the task force unable to find housing and properties in outskirts and not super expensive suburbs like ours? | There are unhoused people in nearly every city in Santa Clara County, and additional interim housing for unhoused residents of most cities. The County evaluates sites based on several factors, including lot size, accessibility for construction equipment, proximity to transit, access to utilities, access to medical services, and access to grocery stores. In addition, County staff consider the current location of permanent interim housing options across the County and work with local jurisdictions who are interested in expanding interim housing options in their communities. In the case of the proposed project at Benton and Lawrence in Santa Clara, the City of Santa Clara City Council asked City staff to identify locations in the city to serve unhoused people. Around the same time, the County of Santa Clara Board of Supervisors asked County staff to identify County-owned sites that could be used for interim housing. |
| 39 | What concerns have been looked at on the matter of traffic congestion at Benton and Lawrence? Is there an EIR planned? Will the values of the California Air Board/resources board. | If the proposed project moves forward and receives a Homekey grant it is expected to be exempt from the California Environmental Quality Act. For instance, Homekey Round 2 applications that received funding were statutorily exempt per Health & Safety Code, Section 50675.14. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|--|
| | | |
| No. | Question | Answer |
| 40 | Do you have other locations identified for this proposal? The land is in the middle of a residential area, with 8 schools within 2 miles and a park/rec center half a block away. | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |
| 41 | How is underutilized parcel defined? what are the rules? | The County referenced this location as an underutilized parcel as it was identified by the County department as a surplus location, no longer needed by that department. It is the County's practice, following Board of Supervisors direction, that County-owned properties deemed as surplus by a County department be considered for housing before they are offered for other purposes. |
| 42 | why dont we sell the land and buy land somewhere else? | The County is exploring sites across the county and the current strategy does not include selling the property. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|--|
| No. | Question | Answer |
| 44 | <p>From.... VT</p> <p>1. We already have one shelter being build just 0.5 miles away from this site? Why another one without seeing impact of first one on community</p> <p>2. What is processs - who is going vote? How local residence and tax payers whose life will be negatively iomparted from this project can make their voices heard? It's county land and state money that does not mean city/county picks one area to be host for all homeless housing</p> <p>3. Lifemoves project in mountain view is in industrial area with very narrow opening to have less street present. Why Santa Clara city decided build two next to each other in highly populated area with - elemenary schools, parks, churches, high school, teample ?</p> | <p>Placement at this interim housing site would be done on a referral basis only, prioritizing people with a previous affiliation with Santa Clara. Drop-ins are not accepted and it is not our experience that people move to places where shelters are built. People tend to stay in the neighborhoods with which they are familiar and where they have built community.</p> |

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|--|--|
| | | |
| No. | Question | Answer |
| 46 | are you including drug problems under the term physical and mental health problems | Without context, it is difficult to answer this question. Generally, we would refer to "behavioral health services" when including both mental health services and substance use treatment services. |
| 48 | How do you ensure you are not attracting more homeless from other cities to the city of Santa Clara by building more shelters? Isn't the growth of homeless also connected with the fact that more homeless want to come to Santa Clara because it's welcoming them? | It is not our experience that people move to places where shelters are built. People tend to stay in the neighborhoods with which they are familiar and where they have built community. |
| 49 | what other properties were an option? | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|--|
| No. | Question | Answer |
| 50 | Is this the only County-owned property in Santa Clara city area? Is SC County planning to building a shelter at El Camino and Lawrence (Bella Vista Inn property)? What is the footprint of the Benton project (# of stories, traffic patterns, etc.). LifeMoves Palo Alto project comparable is located on the east side of 101 on San Antonio. They show a 3-story units - Not fitting in the neighborhood (1-2 homes, apts. and townhomes). Where is the nearest homeless resources center that would serve this proposal? | <p>There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant.</p> <p>The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/</p> <p>LifeMoves would provide onsite supportive services to the program residents.</p> |
| 51 | how many shelters exist in our neighborhood cities? | As of January 2023, there was temporary housing capacity in Santa Clara County to serve 1,640 households. |
| 53 | Based on the table you shares (bi-annual point in time count), I see a huge increase 191% in city of campbell, is this a more urgent need there in Campell? And should we spend county buget more effiecently to address the most needed area? | There are unhoused people in nearly every city in Santa Clara County, and additional interim housing is needed for unhoused residents of most cities. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|--|
| No. | Question | Answer |
| 55 | How many of your existing facilities were built immediately adjacent to single-family residences? | LifeMoves has two sites in Santa Clara County and 4 sites in San Mateo County that are located adjacent to single-family homes. |
| 59 | Have you ever consider this site is just 0.5 mile from Bella vista inn (another shelter under construction) ? Is that a good planning to have 2 homeless shelter in the same neighborhood?! Have you consider the impact to the current residents? | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |
| 66 | How long will the operation team be there? If they work there for say 5 years, how do you ensure the site is still well managed many years down when funding are used up? | The proposed project's long-term feasibility is important to the City, County, and LifeMoves. Assuming the project moves forward and successfully receives a Homekey grant, a financial commitment to operate the site for seven years would be required. LifeMoves and other community-based organizations have operated temporary housing sites in Santa Clara County for decades. Funding comes through government contracts, philanthropy, and donations from individuals, and the proportion of each has evolved consistent with community need and capacity. |
| 68 | Why 2 projects so close to each other? | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|--|---|
| No. | Question | Answer |
| 69 | If this facility is only for adult singles then why did you show data on children and families to gain sympathy? | A decision has not been made related to the proposed target population. |
| 71 | The site is within a half mile or so to 2 elementary schools and a large park. For that reason, why not prioritize this for family housing? (By the way, I am a donor to Lifemoves, great organization!) | A decision has not been made related to the proposed target population. |
| 76 | Why is this project only targeting singles and couples (I assume there is a logic, just curious what it is) -Anne | A decision has not been made related to the proposed target population. |
| 77 | Do you or would you work with refugees? Do you coordinate services with JFS of Silicon Valley? | The proposed project could serve refugees and those who are undocumented if they are unhoused. Case Managers would work with each household to make referrals and provide appropriate resources which match their unique needs. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|---|
| No. | Question | Answer |
| 79 | Would only people unhoused in Santa Clara be placed here? Or from other cities as well? | Placement at this interim housing site would be done on a referral basis only, prioritizing people with a previous affiliation with Santa Clara. People from other cities could use this location. Drop-ins are not accepted and it is not our experience that people move to places where shelters are built. People tend to stay in the neighborhoods with which they are familiar and where they have built community. |
| 81 | Do you have any data on how these types of housing structures impact property value, school ratings, or crime rates in the immediate areas? | We do not have a local report. Based on information from the County's Assessors Office, there are several factors that affect and impact property values and the siting of emergency interim housing that provides services similar to permanent supportive housing would not have an impact on the value of the property. |
| 82 | The Bella Vista Inn site is just approved. Why select the Lawrence & Benton so close to Bella Vista Inn? | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |
| 83 | Have you considered Pumpin Patch? | There are other spaces that these seasonal amenities can rent. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|--|
| No. | Question | Answer |
| 84 | are residents and tax payers needs for this land considered at all? | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 85 | For the Mountain View site, please show details about your screening process. For people who live there, what's the % have crime history, % with drug issue? What's the % of crime rate change for the area from 2021 to now? | The screening process is currently in partnership with the County of Santa Clara. All residents are referred through the Here4You hotline. The hotline establishes a person/household has met the basic requirements for the program which include their present geographical location, any challenges to success (such as mobility, health issues that require accommodations) and their overall safety for placement in the facility with the existing population. |
| 86 | what about our pumpkin patch? Our children have no place to celebrate halloween? | There are other spaces that these seasonal amenities can rent. |
| 90 | what about the concerns of residents in this area? shouldn't city/county take care of their needs first as they pay property tax? | Residents can reach out to the City Council and Board of Supervisors to express your support or opposition for the proposed project. |
| 91 | What's the increase in crime rate when a life moved facility opens in a residential community like ours | This data is not currently available but we will work with LifeMoves and the City of Mountain View to collect the data. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|--|--|
| | | |
| No. | Question | Answer |
| 92 | what are the other options? | The City and County are looking at modifications to the proposed project on the proposed site based on community input. An alternative location is not being explored in Santa Clara. The County is working with other local jurisdictions on sites in their communities as part of the 2020-2025 Community Plan to End Homelessness which has set a goal to double the number of temporary housing across the county. |
| 93 | If the decision on site is already made why involve the community now? This is first I heard about it. | A decision has not yet been made to move this project forward. On January 10, 2023 the Santa Clara City Council held a study session where this opportunity was briefly discussed. Direction was given to City Staff, LifeMoves, and the County partners to host a series of community meetings before returning to the City Council with a recommendation. The project partners have held three community meetings since Monday, February 13, 2023, and a fourth meeting is scheduled for March 22, 2023. |

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|--|--|
| | | |
| No. | Question | Answer |
| 101 | <p>In the State Auditor Report dated 2/11/2011 on local agencies of Continuum of Care (CoC), the State determined that Santa Clara CoC does not take a comprehensive approach to performing a gaps analysis. The State found that County's coordinated assessment work group's analysis focuses solely on the CoC's coordinated entry process. County recently has a homeless project at the previous Bella Vista Inn which is within 0.5 miles from the Benton site.</p> <p>Without a comprehensive approach to identify the homeless needs, how does the County determine to have two (2) homeless shelters just within a half mile of distance?</p> | <p>The Santa Clara County CoC complies fully with the relevant regulation. The CoC's gaps analysis plan provides that the gaps analysis is conducted through workgroups and annual reporting functions. These reports and processes consist of analyses of the homelessness needs, including, but not limited to, the number of people experiencing homelessness, estimates of the level of housing intervention needed for individuals experiencing homelessness, the living situation of households experiencing homelessness, and the demographic characteristics of the homeless population. The reports also include an analysis of the services available, including, but not limited to, the capacity and utilization of programs and the population served by programs across the County. These reports also include recommendations on how to address any identified gaps as well as strategies to improve programming and services.</p> <p>The County's full response to the referenced State Auditor report can be found at: http://auditor.ca.gov/reports/2020-112/responses.html#AUDITEE6</p> |

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|---|
| No. | Question | Answer |
| 102 | A true proposal should have 3 possible options, not just 1. Have you considered buildings that already exist? How much money is this going to cost? | <p>There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The cost of site maintenance and operations in interim housing is dependent on many factors, including the number of people served at the site. Because density and target population are not finalized, an estimated operating budget has not been finalized. In non-congregate interim housing programs funding by the County, costs range from \$110 to \$245 per bed per night.</p> <p>The City, County, and LifeMoves expect to provide additional information about the estimated development costs for the proposed project at the Community Meeting on March 22, 2023.</p> |
| 103 | Who should we hold responsible if this shelter deteriorates the quality of life of community especially if it increases drug issues, violence, vandalism etc. | The City, County, and LifeMoves are committed to regularly engaging with the community so that any approved project is a positive addition. The project would have a feedback process and contact people at each organization who can address concerns regarding the site. This would include having a Community Advisory Committee, which would meet on a regular frequency to address concerns, answer questions, and provide further neighborhood engagement. |
| 107 | How can we file a petition to against this? | Residents can reach out to the City Council and Board of Supervisors to express your support or opposition for the proposed project. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|---|
| No. | Question | Answer |
| 111 | Is there evidence in previous projects that the amount of people living on the streets are decreased in the surrounding area? It would go a long way if it can be proven that the blight along el Camino, Central Park, and Homestead/Saratoga creek can be solved with this proposed site. | Each city takes a different approach, and one example of a city that has articulated its efforts at addressing homelessness and seen a notable reduction in homelessness is Mountain View. Addition information can be found about their work here: https://www.mountainview.gov/depts/comdev/housing/homelessness/commitment_to_end_homelessness.asp |
| 113 | Do we really have a say here or is the city going to do as they please as they do in many cases? | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 114 | there is a Bevi hotel converted into a shelter, why do you consider a second one within so close distance? | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |
| 115 | This site is too close to the Bella Vista site. Are you disproportionately building more shelters in the city of Santa Clara compared to other cities? | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|--|--|
| No. | Question | Answer |
| 117 | Hi. Are there any legal restrictions on what can be done with the property? Also are any other sites in Santa Clara under consideration? | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |
| 118 | Is this a screened shelter? How many percentage of applicants are having drug issues and how many percentage are chronicle homeless? | There will be some low-barrier screening done. At this time, the target population for this proposed project has not been finalized. |
| 119 | Why not in the center of Santa Clara than on teh outskirts that is central to all? | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|--|--|
| No. | Question | Answer |
| 121 | we have a county transitional housing program housed less than 1000 ft from this lot. Is there any regulation which might be in conflict with this program? | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |
| 123 | What is the rational of choosing this sites? It is next to the lawrence expressway, with the nature of the kind of residents in these shelter, how can you guarantee that they will not be causing more crime, accidents that will affect us? | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |
| 125 | Why does our neighbored have proposals for 2 homeless shelters for example, Bella Vista Hotel, which is only 10 minutes walk away. You statisticis state that you only have 350 homeless, but the Bella Vista Hotel will have over 364 places already. | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |
| 126 | Is there a reason that you are not considering the old golf course right by light rail? Is it because the Board is bought and paid for by the 49ers? | This site is not controlled by the County. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

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| These are responses as of 6:00PM on March 21, 2023. | | |
|---|--|---|
| No. | Question | Answer |
| 128 | As per one of the slides, all the neighboring cities have reduced homeless population except Santa Clara and Campbell. What steps other neighboring cities have taken to successfully reduce homeless population ? | Most cities in Santa Clara County have endorsed the 2020-2025 Community Plan to End Homelessness in Santa Clara County, and are using that as the basis of implementing programs for unhoused people. The 2022 Santa Clara County Homeless Census and Survey (the data source for the referenced slide) did not study the causes of reductions. Each city takes a different approach, and one example of a city that has articulated its efforts at addressing homelessness is Mountain View. Additional information can be found about their work here: https://www.mountainview.gov/depts/comdev/housing/homelessness/commitment_to_end_homelessness.asp |
| 129 | This site is too close to the Bella Vista site Shelter ! Are you disproportionately building more shelters in the city of Santa Clara compared to other cities? | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |
| 130 | there is already one shelter being built in old belle vidta inn, why do we need another shelter less than 0.5 miles away. how is the density of shelter considered | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |

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|---|--|---|
| No. | Question | Answer |
| 131 | As we knew, the shelter under construction at Bella Vista, why need other one? 0.5 miles away from this proposal one. Do Santa Clara need so many shelter? | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |
| 132 | The Motel 6 that currently has "voucher" housing is an absolute mess with garbage, abandoned cars. What will the city do to keep this a clean and safe environment? | The site operator would be required to maintain a clean environment within the site and on the immediate perimeter. |
| 141 | why not just give them a voucher to hotels so there is no concentration of people with these problems in one community? this seems a cheaper and not concentrate the problem in a neighborhood ? | While we were able to utilize hotels to temporarily house people during the pandemic, the cost per room per night was significantly lower because travel was significantly restricted. Now, hotel nightly rates exceed the nightly cost to operate a unit of non-congregate shelter in our community. |
| 144 | You stated that lot is only used for Christmas Trees which is not true. During Halloween this lot used by many children and this activate will be taken away from our kids, will the City provide alternative activity for our kids. | There are other spaces that these seasonal amenities can rent. |

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|---|--|---|
| No. | Question | Answer |
| 150 | what is the estimated cost of site maintenance and operations? is this included in the budget? who ensures the site will always get the funding annually to function properly at long term? | <p>The cost of site maintenance and operations in interim housing is dependent on many factors, including the number of people served at the site. Because density and target population are not finalized, an estimated operating budget has not been finalized. In non-congregate interim housing programs funding by the County, costs range from \$110 to \$245 per bed per night.</p> <p>The proposed project's long-term feasibility is important to the City, County, and LifeMoves, as well.</p> |
| 153 | are there other options considered? if not, how do you convince the public you are spending the funding in a most effective and appropriate way? | <p>There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant.</p> |
| 155 | Who would provide funding for mental health support, violence control, traffic management at the busy expressway intersection ? | <p>Operating funding for the proposed project would likely need to come from a variety of sources.</p> |

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2. Questions with Responses for Posting 3

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|---|--|---|
| No. | Question | Answer |
| 159 | <p>There is another homeless shelter already get approved just 0.5 miles away from this proposal.</p> <p>Is that necessary to have two shelters that close and in the same city, while there're also homeless from other cities and the county buget is limited?</p> | <p>The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/</p> |
| 161 | <p>"Low barrier for entry" means allowing drug and alcohol abuse on site?</p> | <p>Low barrier for entry means reducing the number of unnecessary process steps and eligibility criteria for a program.</p> <p>With regard to substance use, this does not mean allowing use on site. Rather, a low barrier program would not require drug testing or 100% sobriety.</p> |
| 163 | <p>Who would provide funding for mental health support, violence control, traffic management at the busy expressway intersection ?</p> | <p>Operating funding for the proposed project would likely need to come from a variety of sources.</p> |
| 167 | <p>Can you provide % of calls for service (medical, 911 emergency, violence, narcotics, etc.) close to the 95051 zip code for similar housing?</p> | <p>Each city's calls for service are documented differently and may not include sufficient detail on the nature of calls, the actual circumstances present when first responders arrive to an address, and resolution. As such, even if such data was consistently available, the data would likely not present a complete story of the activity at a similar housing site.</p> |
| 168 | <p>Why not allow families since there are many elementary schools and a high school nearby?</p> | <p>A decision has not been made related to the proposed target population. A map of nearby schools is available on the project website: www.SupportiveHousingSCC.org/Benton</p> |

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| No. | Question | Answer |
| 170 | The Bill Wilson Center runs a facility just behind the proposed location. Is this being coordinated with them? Is there some reason why the City has decided to host these facilities in the same neighborhood? | Peacock Commons, the site operated by Bill Wilson Center, is affordable and permanent supportive housing. The proposed project has not been coordinated with Bill Wilson Center. There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |

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|---|--|--|
| No. | Question | Answer |
| 172 | what other sites were considered and how was the lawrence site finalized on? why not something like santa clara fair grounds or in comercial area next to costco sunnyvale? | There are unhoused people in nearly every city in Santa Clara County, and additional interim housing for unhoused residents of most cities. The County evaluates sites based on several factors, including lot size, accessibility for construction equipment, proximity to transit, access to utilities, access to medical services, and access to grocery stores. In addition, County staff consider the current location of permanent interim housing options across the County and work with local jurisdictions who are interested in expanding interim housing options in their communities. In the case of the proposed project at Benton and Lawrence in Santa Clara, the City of Santa Clara City Council asked City staff to identify locations in the city to serve unhoused people. Around the same time, the County of Santa Clara Board of Supervisors asked County staff to identify County-owned sites that could be used for interim housing. |
| 174 | Consider other similar sites. in county What is typical length of stay? Or range of length of stay? Do some "interim" become essentially permanent at locations like this? | The length of stay ranges from 90 - 120 days and interim housing does not become a permanent location. |
| 179 | There is another homeless housing project approved and starting at Buena Vista at Flora Vista and El Camino Real, which is just a few blocks away from this site. Why is this location getting such a density of this type of service? | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |
| 180 | Will the people who are housed have weapons and/or needles? | LifeMoves does not allow weapons or drugs on their properties. |

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|---|---|---|
| No. | Question | Answer |
| 182 | This site is the center of 5 elementary schools (private and public), and countless daycares (corporate and homebased) as well as 2 major parks. How would one staff being able to manage 80-120 house holds with mental, violence, crimial records? How about people with pedophilia records? If crime is conducted on premesis or outside, who's responsible for that? This can cause trama for the rest of the kids lives. Firing the management company is simply not going to be enough. | Our staff are trained in motivational interviewing, de-escalation and crisis intervention techniques which support the establishment of a safe environment. Staffing would include a Director who supervises the Case Managers. Case Managers have a caseload of about 17 individuals or couples. The Assistant Program Director supervises the Residential Services Coordinators (RSCs), who staff the site 24/7/365. There are a minimum of two RSCs on site at all times. If families are admitted, there will also be a Children's Services Coordinator. Each site also has a Program Aid (who manages the office), and most likely a Licensed Vocational Nurse (who coordinates primary and behavioral health care). This site will also be supported by two Housing Specialists. Approximately 24 full time persons will staff the facility. Graduate student interns provide services in addition to the full-time staff. Brian Greenberg, Ph.D., is a licensed psychologist, and will assume ultimately responsibility for program operations, safety, and effectiveness. |
| 183 | Will this be a "wet" shelter? Meaning people can show up drunk or high? Did you realize there is a liquor store right across from this? | Consumption of drugs or alcohol would not be allowed at the proposed project. Harm reduction would be practiced. |
| 187 | Could the panel offer a few examples of who would be living in the housing? I am in full support of this project. I work with unhoused elderly who are living in their cars. If folks are able to have a home, they can be great neighbors. | We expect to do this at the fourth community engagement meeting, scheduled for March 22, 2023. |

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| No. | Question | Answer |
| 188 | Where are our city councilmembers that are supposed to be looking out for our neighborhoods? (Santa Clara and Cupertino) | Information about contacting the City of Santa Clara City Council can be found on the City's website at: https://www.santaclaraca.gov/our-city/government/mayor-and-council |
| 190 | Are the offshifts covered by licensed staff? How do cover holidays, sick leaves, vacations, etc. using graduate interns? | Our staff are trained in motivational interviewing, de-escalation and crisis intervention techniques which support the establishment of a safe environment. Staffing would include a Director who supervises the Case Managers. Case Managers have a caseload of about 17 individuals or couples. The Assistant Program Director supervises the Residential Services Coordinators (RSCs), who staff the site 24/7/365. There are a minimum of two RSCs on site at all times. If families are admitted, there will also be a Children's Services Coordinator. Each site also has a Program Aid (who manages the office), and most likely a Licensed Vocational Nurse (who coordinates primary and behavioral health care). This site will also be supported by two Housing Specialists. Approximately 24 full time persons will staff the facility. Graduate student interns provide services in addition to the full-time staff. Brian Greenberg, Ph.D., is a licensed psychologist, and will assume ultimately responsibility for program operations, safety, and effectiveness. |

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| No. | Question | Answer |
| 201 | This area is of high earning immigrants. Do they carry extra risk and biases from mentally unstable people?? | Research suggests that most people with severe mental illness are not violent, and violence is often accompanied by the presence of other factors, such as childhood trauma or living in high-crime neighborhoods. In addition, crimes attacking a person because of their race or ethnicity are typically due to negative bias. Statistically, those experiencing homelessness are less likely to commit a crime than other members of our community. In fact, homeless people are more likely to be the victim of a violent crime than to commit one. |
| 202 | Why are you considering this when you dont even know the ramifications of the two other proposed sites within a mile of this site? | The City of Santa Clara City Council asked City staff to identify locations in the city to serve unhoused people. |

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|---|
| No. | Question | Answer |
| 204 | If the building is for 80 units, but you only have 1 or 2 people in there fulltime? It seems awfully inadequate if any situation is to occur. Esp if there are people who are mentally ill in the facility. | Our staff are trained in motivational interviewing, de-escalation and crisis intervention techniques which support the establishment of a safe environment. Staffing would include a Director who supervises the Case Managers. Case Managers have a caseload of about 17 individuals or couples. The Assistant Program Director supervises the Residential Services Coordinators (RSCs), who staff the site 24/7/365. There are a minimum of two RSCs on site at all times. If families are admitted, there will also be a Children's Services Coordinator. Each site also has a Program Aid (who manages the office), and most likely a Licensed Vocational Nurse (who coordinates primary and behavioral health care). This site will also be supported by two Housing Specialists. Approximately 24 full time persons will staff the facility. Graduate student interns provide services in addition to the full-time staff. Brian Greenberg, Ph.D., is a licensed psychologist, and will assume ultimately responsibility for program operations, safety, and effectiveness. |
| 206 | i am concerned about home prices in surrounding communities being affected by this shelter. Why is this in a residential area and not a commercial area? | The proposed project, Interim Housing, is residential use. |
| 210 | We already have a transitional housing unit on Shafer? Why are you adding more? | The program referenced is a location for youth in foster care and is not interim housing for people who are unhoused. |

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| No. | Question | Answer |
| 211 | What is the screening process that these residents will need to go through to be given one of these units? Will they be required to attend case management meetings and mental health appointments? | The screening process is currently in partnership with the County of Santa Clara. All residents are referred through the Here4You hotline. The hotline establishes a person/household has met the basic requirements for the program which include their present geographical location, any challenges to success (such as mobility, health issues that require accommodations) and their overall safety for placement in the facility with the existing population. |
| 212 | Why does our neighborhood merit 3 within a mile but other parts of Santa Clar have none? | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |
| 213 | Are the residents drug tested? | Residents would not be drug tested. |
| 223 | Where is the crime data from Lifemoves other sites? | This data is not currently available but we will work with LifeMoves and the City of Mountain View to collect the data. |

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| | | |
| No. | Question | Answer |
| 226 | Have your organizations done qualitative or quantitative research on the impact of this type of housing on the real estate prices, quality of life, and overall safety to the existing residents, neighborhoods, businesses? What are the results? | We are not aware of recent research as described in the question that has been completed locally, but several studies have been done throughout the country on the impact of affordable housing in their communities. We are aware there is a New York's Time article "How Homeless Shelters Affect Property Values" published on September 25, 2019 related to a report published by the New York City Independent Budget Office. This report did not take into consideration non-congregate shelters like the one being proposed at Benton and Lawrence. |

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| No. | Question | Answer |
| 233 | <p>In the State Auditor Report dated 2/11/2011 on local agencies of Continuum of Care (CoC), the State determined that Santa Clara CoC does not take a comprehensive approach to performing a gaps analysis. The State found that County's coordinated assessment work group's analysis focuses solely on the CoC's coordinated entry process. County recently has a homeless project at the previous Bella Vista Inn which is within 0.5 miles from the Benton site.</p> <p>Without a comprehensive approach to identify the homeless needs, how does the County determine to have two (2) homeless shelters just within a half mile of distance?</p> | <p>The Santa Clara County CoC complies fully with the relevant regulation. The CoC's gaps analysis plan provides that the gaps analysis is conducted through workgroups and annual reporting functions. These reports and processes consist of analyses of the homelessness needs, including, but not limited to, the number of people experiencing homelessness, estimates of the level of housing intervention needed for individuals experiencing homelessness, the living situation of households experiencing homelessness, and the demographic characteristics of the homeless population. The reports also include an analysis of the services available, including, but not limited to, the capacity and utilization of programs and the population served by programs across the County. These reports also include recommendations on how to address any identified gaps as well as strategies to improve programming and services.</p> <p>The County's full response to the referenced State Auditor report can be found at: http://auditor.ca.gov/reports/2020-112/responses.html#AUDITEE6</p> |

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|---|--|---|
| No. | Question | Answer |
| 235 | I have been living here in Santa Clara for over 30 years; and it is getting worst every year. What makes you all think this will resolve homelessness? It hasn't in any city. Majority of these folks are with mental illness, and they need different help. | The first two strategies of the Community Plan to End Homelessness (Plan) seek to end and prevent homelessness for as many people as possible. However, the reality is that many people will remain unhoused due to an extreme housing crisis and increasing income inequality. The third strategy of the Plan is to address this immediate crisis in our community and ensure healthy neighborhoods for all, with a goal of increasing shelter capacity and investments in health, safety, and other basic services to better meet the needs of people living in unsheltered conditions. |
| 240 | Can you please detail the outreach you did to the community and the community involvement up to this point? | The project partners have held three community meetings since Monday, February 13, 2023, and a fourth meeting is scheduled for March 22, 2023. |
| 241 | What is the total \$\$ amount associated with this project? | <p>The cost of site maintenance and operations in interim housing is dependent on many factors, including the number of people served at the site. Because density and target population are not finalized, an estimated operating budget has not been finalized. In non-congregate interim housing programs funding by the County, costs range from \$110 to \$245 per bed per night.</p> <p>The City, County, and LifeMoves expect to provide additional information about the estimated development costs for the proposed project at the Community Meeting on March 22, 2023.</p> |

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| No. | Question | Answer |
| 245 | <p>1. does the 24/7 monitor extend to the neighborhood and how far out from the site.</p> <p>2. what happens to the residents who don't follow rules and are kicked out of the housing. are they released to the neighborhood?</p> <p>3. why aren't families allowed as residents?</p> | <p>1. LifeMoves monitors all activities on property and does conduct rounds of the facility on a routine basis. LifeMoves does not patrol the neighborhood at large.</p> <p>2. If individuals discontinue any involvement in Case Management and other services for extended periods of time (generally over 90 – 120 days), we make an effort to refer them to another interim housing program. This may be a congregate facility. The facility is intended to be interim, and not permanent housing. Persons always receive a referral to another location.</p> <p>3. Families are currently being considered as a population to be served at this location.</p> |
| 248 | <p>Sounds like it will mainly be older residents in the shelter. Did I hear that right? Seems non-threatening to me. Seems to me if the parking issue can be resolved, it's a good idea.</p> | <p>A decision has not been made related to the proposed target population.</p> |

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|---|---|---|
| No. | Question | Answer |
| 250 | how much would it cost to build and maintain it? | <p>The cost of site maintenance and operations in interim housing is dependent on many factors, including the number of people served at the site. Because density and target population are not finalized, an estimated operating budget has not been finalized. In non-congregate interim housing programs funding by the County, costs range from \$110 to \$245 per bed per night.</p> <p>The City, County, and LifeMoves expect to provide additional information about the estimated development costs for the proposed project at the Community Meeting on March 22, 2023.</p> |
| 254 | can the existing shelter be expanded instead of building a new one? | <p>The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhous</p> |
| 265 | do we know what they usually do during the day and night? I ask this because our complex has had so many more theft break-in incidents since we see more homeless people roaming around our area. we are concerned about where these people usually go and do in the neighborhood during day and night, | <p>Program residents spend their days engaged in routine activities such as employment, education, medical appointments and attending on-site programming/case management appointments. There are expectations for attendance, staying at the site each night, and curfew.</p> |

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| No. | Question | Answer |
| 267 | Just curious if any studies have been done regarding the effect on surrounding property values, if so are they available? | We are not aware of recent research as described in the question that has been completed locally, but several studies have been done throughout the country on the impact of affordable housing in their communities. We are aware there is a New York's Time article "How Homeless Shelters Affect Property Values" published on September 25, 2019 related to a report published by the New York City Independent Budget Office. This report did not take into consideration non-congregate shelters like the one being proposed at Benton and Lawrence. |

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|---|--|---|
| No. | Question | Answer |
| 271 | <p>I discussed many of my neighborhood last week and also I heard lots of concern and unhappiness about this proposed homeless shelter.</p> <p>Given the majority of our community is against to this shelter, and also so many residents dislike this proposal, how do you ensure the people in the shelter can get along with the local residents if the shelter get approved?</p> <p>Is that really benefiting anyone even the shelter is built with this circumstance?</p> | <p>The LifeMoves Good Neighbor Policy is comprehensive and tailored to each facility. All residents, businesses, agencies, and property owners within the neighborhood (neighbors); LifeMoves staff; and program residents have a right to personal safety, to safe and quiet enjoyment of their properties and public spaces, to access services, and to meet their basic needs.</p> <p>We understand that the quality of life and the overall character of the neighborhood can be greatly influenced by the behavior of staff and program residents, and advise program residents and staff that displaying a respectful and courteous attitude makes the neighborhood a more pleasant place to work and live. Staff and program residents are expected to exercise good judgment and be sensitive to the needs of their neighbors, and program residents are requested to not loiter at nearby locations.</p> <p>In addition, the County would expect that there would be ongoing venues for neighbors to engage with the site, including a Community Advisory Committee.</p> |

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| No. | Question | Answer |
| 275 | What is the environmental study process for this project? | The state's Homekey program provides funding to expand housing for persons experiencing homelessness or who are at risk of homelessness. The Program is exempt from CEQA (environmental review) and state law deems Homekey funded projects consistent and in conformity with any applicable local plan, standard, or requirement, and allowed as a permitted use, within the zone in which the structure is located, and shall not be subject to a conditional use permit, discretionary permit, or to any other discretionary reviews or approvals (Health and Safety Code Chapter 6.7 50675.1.1). |

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|---|---|---|
| No. | Question | Answer |
| 277 | Lfe Moves - What is the ratio of experienced personnel to interns in the support staff at your sites? | Our staff are trained in motivational interviewing, de-escalation and crisis intervention techniques which support the establishment of a safe environment. Staffing would include a Director who supervises the Case Managers. Case Managers have a caseload of about 17 individuals or couples. The Assistant Program Director supervises the Residential Services Coordinators (RSCs), who staff the site 24/7/365. There are a minimum of two RSCs on site at all times. If families are admitted, there will also be a Children’s Services Coordinator. Each site also has a Program Aid (who manages the office), and most likely a Licensed Vocational Nurse (who coordinates primary and behavioral health care). This site will also be supported by two Housing Specialists. Approximately 24 full time persons will staff the facility. Graduate student interns provide services in addition to the full-time staff. Brian Greenberg, Ph.D., is a licensed psychologist, and will assume ultimately responsibility for program operations, safety, and effectiveness. |
| 284 | Isn’t it more cost effective to build shelters in a more industrialized less residential place, provide transportation for the homeless to move there, and manage them there? Spend more money on managing the site rather than building shelter in a more expensive land area? | In this case, since the County owns the land it is the most cost effective option. In addition, there is a larger Countywide strategy referred to as the 2020-2025 Community Plan to End Homelessness (Community Plan) which calls for the doubling of the number of temporary housing options. The County in partnership with other cities is identifying properties throughout the county in order to meet the goals of the Community Plan. |

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| | | |
| No. | Question | Answer |
| 290 | What's the average length of stay for the interim shelter? Where do people end up going when they move out of the interim shelter? Do they move to permanent shelter or move back to street, or maybe some are able to get a job and find their own housing? Can you share some statistics on that? | The length of stay ranges from 90 - 120 days and interim housing does not become a permanent location. |
| 291 | Question: Could the county/city do/provide a study of the facility on home prices? - I would be interested to hear what the real estate agents who sell specialize in selling homes in Santa Clara have to say. | Not at this time. |
| 295 | Have you considered areas that are already able to handle high volume of foot and vehicle traffic and apartment complexes? | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|---|
| No. | Question | Answer |
| 297 | While I appreciate the effort to provide assistance to homeless people, I am concerned that folks are allowed to have visitors in the communal area as well as their individual private areas. The large majority of potential folks have mental health and drug addiction challenges for which you will provide counseling (great!) but how do you plan to successfully rehabilitate them if they continue to associate with friends who may likely continue to have addiction issues? | <p>No visitors are allowed in units without management approval. If a visitor refuses to leave staff may contact the police as the person is trespassing. Personal visitors, including family and friends, are not allowed on the facility site. This is to protect the confidentiality of other program residents. Confidentiality rules also require that the staff will not confirm nor deny if an individual is a resident.</p> <p>Program residents may meet with external service providers on-site with prior notification to program staff.</p> |
| 298 | Has ABC Tree Farms & Pumpkin Patch been notified of the proposal? I'm sure the rents & possibly sales taxes contribute to the city. This is a very nice amenity that the community have enjoyed for decades. | There are other spaces that these seasonal amenities can rent. |
| 303 | Why only adults? Our neighborhood is a family-friendly, child-friendly area. We have (as others have mentioned) schools, parks, family-friendly restaurants...what a missed opportunity to provide services for families and kids in crisis! | A decision has not been made related to the proposed target population. |
| 306 | Have you calculated the ROI on this expensive neighborhood vs buying land at not such a prime location and using the savings to do more social good? Without driving away responsible tax paying citizens ? | This property is land that is already owned by the County. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

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|---|--|---|
| No. | Question | Answer |
| 307 | How much will it cost to operate this facility with all its on-going maintenance cost and services? Who will be responsible for funding the facility and services? | <p>The cost of site maintenance and operations in interim housing is dependent on many factors, including the number of people served at the site. Because density and target population are not finalized, an estimated operating budget has not been finalized. In non-congregate interim housing programs funding by the County, costs range from \$110 to \$245 per bed per night.</p> <p>Operating funding for the proposed project would likely need to come from a variety of sources.</p> |
| 308 | What are you doing to get input from the people this facility would serve most directly? | Plans to engage potential program participants and people with lived experience of homelessness will be implemented once the proposed target population has been finalized. |
| 310 | Will this include a safe injection facility? Or other drug use harm mitigation project? | The project would not include a safe injection clinic for illegal drugs. The proposed staffing model does include a Licensed Vocational Nurse who would be available to teach program residents how to safely inject prescribed medication like insulin. Harm reduction would be practiced at the proposed project. |
| 312 | How is this property supported financially to build and to operate? How is Life Moves Being supported financially To pay for their care? | Operating funding for the proposed project would likely need to come from a variety of sources. |
| 314 | Why don't you do a survey of the residents and check on the sentiment regarding this? | Residents can reach out to the City Council and Board of Supervisors to express your support or opposition for the proposed project. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

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|---|--|---|
| No. | Question | Answer |
| 318 | How much time per each mentally or drug addicted person do you spend on a daily basis? That usually requires intensive therapy to help, right? | This varies based on the program resident's needs. Program residents meet with their Case Manager on a weekly basis to ensure that measurable goals are being met and to discuss any barriers to self-sufficiency. Successful case management means TOGETHER, the client and Case Manager will review goals and accomplishments. The Case Manager will assist with referrals to outside agencies and provide information about community resources as appropriate. |
| 321 | What will happen when the funding for this site runs out or is drastically reduced? It is naive to think that there will be unlimited, indefinite funding for this site, so what will happen when there is no longer money to pay for staff and maintenance of the site? | The proposed project's long-term feasibility is important to the City, County, and LifeMoves, and decisions about site use would need to be made if this scenario were to occur. LifeMoves and other community-based organizations have operated temporary housing sites in Santa Clara County for decades. Funding comes through government contracts, philanthropy, and donations from individuals, and the proportion of each has evolved consistent with community need and capacity. |
| 327 | Could you elaborate on the "Security" on site? Are they armed? Are they allowed to detain? Or are these the Retail Store type of security who are allowed to record and that's about it? | LifeMoves does not utilize security guards for its interim housing programs. The facilities are staffed 24/7. Staff are trained in motivational interviewing, trauma informed care, de-escalation and crisis intervention techniques which support the establishment of a safe environment. Staff will complete daily wellness checks. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

| These are responses as of 6:00PM on March 21, 2023. | | |
|---|---|--|
| No. | Question | Answer |
| 329 | question: how many children pass by this property on their way to from school? Because they must be walking across Lawrence Expressway to get to their schools?? Do parents allow young children or even a bit older ones cross this busy, dangerous street alone??? I am not clear on the worry about children in the local schools. Thank you for your answer, at the next meeting, apparently. | The safety of children is a universal concern. |
| 341 | What is the value of the property? How many other properties can you purchase 10 miles south? | This strategy is part of a larger Countywide strategy referred to as the 2020-2025 Community Plan to End Homelessness (Community Plan) which calls for the doubling of the number of temporary housing options. The County in partnership with other cities is identifying properties throughout the county in order to meet the goals of the Community Plan. This includes properties in nearby San Jose. |
| 342 | Why not sell the parcel and use the money to buy a bigger parcel in a less expensive area? | The County is exploring sites across the county and the current strategy does not include selling the property. |
| 344 | I like to know how this decision was made? Which city officials decided this? We need transparency about the decision making. Also we need accountability. We need a list of people who are taking the decision to do this. | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 345 | What are the suicide rates of clients in other LifeMoves sites? | This data is not collected. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

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| | | |
| No. | Question | Answer |
| 350 | <p>Brian stated during the presentation is to get the homeless out of neighborhoods, then why are you bringing them into our neighborhood.</p> <p>Also, the call to medical services causes noise pollution and raises anxiety in residents, especially children.</p> | <p>There are unhoused people in nearly every city in Santa Clara County, and additional interim housing is needed for unhoused residents of most cities.</p> |
| 356 | <p>Shelters do not work, many people do not want to live in shelters</p> <p>Please provide statistics</p> | <p>While not every unhoused person chooses to utilize an interim housing opportunity, the community's hotline for beds has a waiting list of 507 individual adults and 322 families with children as of March 7, 2023. Utilization of interim housing in January 2023 was 89%. In 2022, 36% of the households exiting interim housing moved to permanent housing, an increase from 28% in 2020.</p> |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

2. Questions with Responses for Posting 3

Last Updated 3/17/2023 6:00PM

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|--|---|--|
| No. | Question | Answer |
| 3 | for someone who cannot attend today, will the recording being shared afterwards? | Yes. The meeting recording and materials are available on the project website. |
| 4 | What about parking? 2 spaces per unit. | The proposed project includes 80 on-site parking spots for staff and program residents. |
| 9 | Has the county already sold the property to Lifemoves? | The County is not proposing to sell the Property to LifeMoves. If the project moves forward, the County would work with the City of Santa Clara and LifeMoves to enter into a lease agreement. |
| 11 | What other options were evaluated as potential sites, especially away from schools and established single family communities? | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services, and that the site is vacant. |

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|--|---|---|
| No. | Question | Answer |
| 12 | We already have one interim shelter coming within 0.5 mile distance from this proposed site. Why another? We have not yet seen impact of first one | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. Interim housing is an important piece in the housing system and once that closes, there will again be a need in Santa Clara. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |
| 13 | This facility is on a residential block, and just 200ft from my single-family residence. Why can't the county build this facility in a location that will be less impactful - not on a residential block? | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. |
| 14 | would like the list of city/county sponsors on this project | While no decision has been made by the various governing bodies, the City of Santa Clara and the County of Santa Clara Board of Supervisors are both required to take action before the proposal can move forward. |
| 15 | We are worried about the safety of the neighborhood and the housing prices impacted by this decision. Why is this decision made in a place very close to High School and other safe communities? | There is no conclusive evidence that supportive or affordable housing increases crime or negatively impacts property values. |
| 17 | Would you be willing to consider a different location? Can the community help you locate a more reasonable location? | The project partners would be interested in identifying a different location if the other options are financially feasible. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

3. Questions and Responses

Last Updated 3/9/2023 10:00AM

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|--|---|--|
| No. | Question | Answer |
| 18 | why does the shelter have to be built in the area full of elementary schools and residential houses? There are bunch of other area in santa clara that have less residential houses, schools and apartments. We are deeply concerned with living close to homeless shelter | There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit and possible jobs, grocery stores and medical services, and that the site is vacant. |
| 20 | What percentage of these homeless are originally born or from Santa Clara, what percentage came from outside California. What percentage are mental? What percentage are drug abuser? What percentage are criminals? Why they should be housed in Santa Clara? Most likely they will not work in high tech. Please tell us a reason why here, not East Palo Alto | Information about the characteristics of the unhoused population in Santa Clara County are published in the biennial Santa Clara County Homeless Census and Survey Report, which can be found online at: https://osh.sccgov.org/continuum-care/reports-and-publications/santa-clara-county-homeless-census-and-survey-reports |
| 21 | what are the ways to stop and turn down this proposal? Can people vote | Residents can reach out to the City Council and Board of Supervisors to express your support or opposition for the proposed project. |

| We are responding to questions as quickly as possible. These are questions that were answered as of 10:00 AM on March 9, 2023. | | |
|--|---|---|
| No. | Question | Answer |
| 27 | <p>From.... VT</p> <p>1. We already have one shelter being build just 0.5 miles away from this site? Why another one without seeing impact of first one on community</p> <p>2. What is processs - who is going vote? How local residence and tax payers whose life will be negatively iomparted from this project can make their voices heard? It's county land and state money that does not mean city/county picks one area to be host for all homeless housing</p> <p>3. Lifemoves project in mountain view is in industrial area with very narrow opening to have less street present. Why Santa Clara city decided build two next to each other in highly populated area with - elemenary schools, parks, churches, high school, teample ?</p> | <p>1. The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/</p> <p>2. Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara.</p> <p>3. There have been multiple efforts to identify other properties in the City of Santa Clara for interim housing. The Benton and Lawrence site was identified by the County as an underutilized parcel that could be made available for interim housing. The County does not own any other property in the City of Santa Clara that is available to be used for interim housing. In addition, several factors were taken into consideration when making the recommendation for this site including the size, proximity to transit, grocery stores and medical services.</p> |

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|--|--|--|
| No. | Question | Answer |
| 28 | Can you share the taskfore members names, title and contact info in this meeting? | Information about the City of Santa Clara's Homelessness Task Force can be found here: https://www.santaclaraca.gov/services/housing-community-services/homelessness-taskforce |
| 29 | 8 residents representing all disctricts, who are they, why am I being represented without knowing? | Information about the City of Santa Clara's Homelessness Task Force can be found here: https://www.santaclaraca.gov/services/housing-community-services/homelessness-taskforce |
| 33 | Thank you so much for the outreach! Can you please be sure to clearly spell out which government agency(ies) are required to make which approvals during this process. For example, the State, the County and the City. This is so residents can know which of their elected officials to advocate with, at which step of the process. If the City and County can put that info on each of their project webpages. Thank you! -Russ Melton, Sunnyvale City Councilmember | Both the City Council and the Board of Superviors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 34 | When would building begin? | Assuming the project moves forward and the State also approved a Homekey award, the project team anticipates a construction period of at least 12 months from the date of the award. |
| 38 | What are the options for residents to "block" this proposal? | Residents can reach out to the City Council and Board of Supervisors to express your support or opposition for the proposed project. |
| 47 | Where are these homeless/unhoused people coming from? Is it because our cities are next to metro/train lines? | According to the 2022 Homeless Census and Survey, 85% of the unhoused population lived in Santa Clara County at the time they became homeless. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

3. Questions and Responses

Last Updated 3/9/2023 10:00AM

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|--|--|---|
| No. | Question | Answer |
| 58 | Why do you disable chat? Are you trying to mute people? | <p>The first community meeting was held via zoom as a webinar style meeting intended to provide the maximum number of participants with the opportunity to hear the same information about the proposed project, as well as a summary of next steps.</p> <p>We are planning a fourth meeting, via Zoom, to accommodate requests for a remote meeting. This meeting will have break out rooms for smaller group discussions.</p> |
| 61 | Do these sites Allow drugs and Alcohol | No. The use of drugs and alcohol is prohibited at interim housing sites. |
| 62 | Why do you block from seeing other folks comments because you just want to only tailor the webinar for your purpose instead of seeing what is the reaction of community? | The first community meeting was held via zoom as a webinar style meeting intended to provide the maximum number of participants with the opportunity to hear the same information about the proposed project, as well as a summary of next steps. |
| 70 | Where is this in the planning process? I.e. - is this already approved, or is there a voting process pending? Are there any other Santa Clara locations being considered | We are currently in the community engagement phase of the Approval Process. |

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3. Questions and Responses

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|--|--|--|
| No. | Question | Answer |
| 73 | Are these temporary homes where they come and go at will? | The structures will remain on the property. This would be Interim Housing for the people who stay there. Generally, a person enrolled in an Interim Housing program is expected to stay in the housing for 90 days to receive services and be connected to permanent housing options. A person would be assigned a unit and allowed to come and go, though there may be a curfew. Three meals a day are served and many needs are addressed on site. |
| 75 | How are clients referred to you? | Program residents for the proposed project would be referred through the community's call center for temporary housing. This includes people identified through outreach efforts in the local community. |
| 87 | Do residents of this facility have a guaranteed bed for future nights once they are sheltered, or will they have to leave and come back each day without a guarantee of shelter? | A person would be assigned a unit and allowed to come and go, though there may be a curfew. |
| 88 | Can this Benton&Lawrence lot be used for other purposes? We loved it as a bounce house area during October! If, say, some other party wants to purchase that lot to build a permanent park or something, is it possible? | The County of Santa Clara is the current land owner, and it is not planned for sale. |
| 89 | Is this like 3311 Kifer Road Santa Clara? | No. While Kifer Senior Apartments, the development under construction at 3333 Kifer Road, will have units for people who were unhoused, the development will house seniors in permanent affordable or supportive housing. The proposed project at Benton and Lawrence would be interim housing. |

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|--|---|---|
| No. | Question | Answer |
| 95 | Will we not have an opportunity to vote on this in a ballot? | Residents can reach out to the City Council and Board of Supervisors to express your support or opposition for the proposed project. |
| 96 | what do you consider as “necessary local approval”? how do you define “necessary”? | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 97 | What would be the difference between this proposed site and the Bella vista motel site on el Camino less than a mile away? | The Bella Vista Inn Interim Housing program is only intended to operate for a few years while the permanent housing development known as Clara Gardens begins construction. To learn more about Clara Gardens please visit the project website: https://rcdhousing.org/clara-gardens/ |
| 98 | Please define “the necessary community approval “. | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 105 | We see >100% increase in homeless people count in Campbell compared to 35% in Santa Clara. Did you consider Campbell as an option to choose for this interim shelter? | The County Administration is actively working with every city in the county to develop a local implementation plan around housing and homelessness. |

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|--|--|--|
| No. | Question | Answer |
| 106 | Who will vote on the project , city council , county supervisor or both? | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 108 | when will this project be completed, if it is approved. | Assuming the project moves forward and the State also approved a Homekey award, the project team anticipates a construction period of at least 12 months from the date of the award. |
| 109 | As a local resident, I never receive any infomation or notification about this project or this community meeting. Dose the officals really care about the local community? And why the chat is disabled? And we cannot see the particitant in this meeting? That makes this meeting very untransparent | This was the first of four community forums that are planned to solicit public input regarding the proposed Interim Housing project. The first community meeting was held via Zoom as a webinar style meeting intended to provide the maximum number of participants with the opportunity to hear the same information about the proposed project, as well as a summary of next steps. The first two meetings were noticed using postcards to residents within 1,000 foot radius of the site. The City also posted about these meetings on its social media feeds. |
| 110 | Why do you skip the first question? Is this a done deal? | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |

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| No. | Question | Answer |
|-----|--|--|
| 120 | I had been volunteering for homeless peoples and 95% of them are mentally and drug user. What is your plan if they surround the area on the street with tents instead of move in the area? | The percentage of unhoused people with behavioral health concerns is not consistent with the data reported through the biennial Santa Clara County Homeless Census and Survey or other known data sources. Information about the characteristics of the unhoused population in Santa Clara County are published in the biennial Santa Clara County Homeless Census and Survey Report, which can be found online at: https://osh.sccgov.org/continuum-care/reports-and-publications/santa-clara-county-homeless-census-and-survey-reports |
| 122 | What percentage of unhoused people last had shelter in Santa Clara? | According to the 2022 Santa Clara County Homeless Census and Survey, 77% of the unhoused population countywide were unsheltered when the point-in-time count was conducted. 85% (375 out of 440) were unsheltered in the City of Santa Clara. |
| 127 | Kirk Hinton: Where do families from Santa Clara go for interim housing? | Currently, unhoused individuals that request shelter are served throughout the countywide shelter system. |
| 135 | Any suggestions to solve the root cause? Or just open more housing now and in the future | The 2020-2025 Community Plan to End Homelessness includes strategies for addressing the root causes of homelessness. https://osh.sccgov.org/continuum-care/reports-and-publications/community-plan-end-homelessness |
| 138 | Does the project have any design to discourage trespass to adjacent property? | The proposed project would include fencing around the project site. |

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|--|--|---|
| No. | Question | Answer |
| 164 | Are these housings trying to attract more homelessness to Santa Clara? | There are already unhoused people in Santa Clara. According to the 2022 homeless census conducted in February, at least 440 people are homeless in Santa Clara on any given night, including 375 who have no shelter (i.e., live on the street or elsewhere outside). |
| 171 | are there going to be a vote for this project? | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 173 | How long is an individual allowed to stay in interim housing? | Generally, a person enrolled in an Interim Housing program is expected to stay in the housing for 90 days to receive services and be connected to permanent housing options, though extensions may be granted. |
| 185 | How will bad behavior of the residents be handled when reported by the neighborhood surrounding the development? | Concerns with residents would be addressed on a case by case basis. The proposed project would have rules, and violating those rules could lead to discharge from the program, depending on severity. If neighbors witness illegal activity, they are encouraged to report it to the proper authorities. |
| 192 | Where will the residents be storing their belongings? | The program residents would store their belongings in their individual units. |
| 193 | Would the county lease or sell the property to Lifemoves? | Assuming the project moves forward, the County would lease the property to LifeMoves or the City of Santa Clara. |
| 197 | Will there be washers/dryers be available for residents to use? | Yes. Laundry facilities will be provided on site. |

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| No. | Question | Answer |
|-----|---|---|
| 198 | Would this be limited to a one story development? | No. The current proposal includes a 2-story supportive services building and a 4-story residential building. |
| 200 | Are the residents allowed to have pets? | Pets are a big reason why people refuse temporary housing, so it is important to offer that flexibility. Pets may be allowed with prior approval, and if pets are dangerous they will be discharged from the site. Program residents are responsible for cleaning up after their pets, as is expected of any pet owner. |
| 203 | How will this affect my property value? | There is no conclusive evidence that supportive or affordable housing negatively impacts property values. |
| 205 | Do the residents have ID and are they US citizens? | If a program resident does not have ID when they enter the program, LifeMoves will assist them with obtaining ID. Residency status in this country is not a question that is asked to access these services. |
| 214 | There is no public transit that is near the location. Are you expecting people that have physical disabilities to walk through our residential neighborhoods to get to this facility? | There are public transit routes within 1/2 mile of the proposed project location. LifeMoves would assist people with physical disabilities with accessing paratransit or other resources. |
| 228 | Do we even have a voice or have you already made up your minds. We have a right to know the history of these people living in the housing. We pay a lot for our housing, we deserve a right to make the decision on who lives here. | Residents can reach out to the City Council and Board of Supervisors to express your support or opposition for the proposed project. |
| 231 | You said you have to refer homeless people out to other city in Santa Clara, what about Bella Vista Inn, the homeless housing planned not long ago? | The Bella Vista Inn Interim Housing program is designed for countywide unhoused individuals who are enrolled in the County's Housing Disability Assistance Program. |
| 234 | What can Santa Clara residences do to revoke this proposal? | Residents can reach out to the City Council and Board of Supervisors to express your support or opposition for the proposed project. |

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|--|--|---|
| No. | Question | Answer |
| 236 | is lifemoves profitting from this projects? | LifeMoves is not profitting from these sites. LifeMoves is a 501(c)(3) nonprofit organization. While this type of organization may make a profit, those profits must be reinvested in the organization's activities. |
| 244 | Which agency will decide to continue or stop this project? | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 253 | Is on-site parking part of this plan? | The proposed project includes 80 on-site parking spots for staff and program residents. |
| 256 | 2022 Annual Homeless Assessment Report (AHAR) Part 1 to Congress. The report found 582,462 people were experiencing homelessness on a single night in January 2022. 170,000 in california. we are first in the nation for homelessness. I think this confirms that CA policy on homeless has failed and is possibly attracting more homeless into the state. Can you please present a thoughtful solution. | The 2020-2025 Community Plan to End Homelessness includes strategies for addressing homelessness in Santa Clara County. https://osh.sccgov.org/continuum-care/reports-and-publications/community-plan-end-homelessness |
| 257 | What is the decision process? Who has the voting rights? When will be the vote? Why the people who lives here and who are mostly being impacted cannot vote for themselves? | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

3. Questions and Responses

Last Updated 3/9/2023 10:00AM

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|--|---|---|
| No. | Question | Answer |
| 259 | Which agency will decide to continue or stop this project? | Both the City Council and the Board of Supervisors need to consider and approve the project in order for it to move forward. First, the City Council must consider serving as a co-applicant with LifeMoves for a Homekey Grant Application. Second, the Board of Supervisors must agree to lease the property to LifeMoves or the City of Santa Clara. |
| 262 | Does the project have any design to discourage trespass to adjacent property? | The proposed project would include fencing around the project site. |
| 264 | the list of city/county council / representatives who sponsor on this project. | While no decision has been made by the various governing bodies, the City of Santa Clara and the County of Santa Clara Board of Supervisors are both required to take action before the proposal can move forward. |
| 276 | How long is "interim"? | Generally, a person enrolled in an Interim Housing program is expected to stay in the housing for 90 days to receive services and be connected to permanent housing options, though extensions may be granted. |
| 280 | why was this decided to be an interim site rather than permanent housing? | Currently there is no ongoing interim housing site in the City of Santa Clara. There are two County sponsored short-term temporary housing sites at Bella Vista Inn and Western Motel, but these sites will be redeveloped in the near future. |
| 287 | Will the interim housing hosting the homeless 24/24 or are they only being hosted at a certain hours? | The site would be available to residents 24/7. |

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|--|---|---|
| No. | Question | Answer |
| 293 | Have there been any studies on locations of homeless to match housing needs? I worked at SamTrans/CalTrain and this was used to determine routes/stops. | The biennial Santa Clara County Homeless Census and Survey reports on the number of unhoused people in each city throughout the county. The report can be found at: https://osh.sccgov.org/continuum-care/reports-and-publications/santa-clara-county-homeless-census-and-survey-reports |
| 299 | Have nearby business owners (who may or may not live in this neighborhood) been invited to this meeting or future meetings? | Postcards were sent to all residential and business owners and tenants within a 1,000 foot radius of the Benton and Lawrence Expressway site. |
| 301 | We see >100% increase in homeless people count in Campbell compared to 35% in Santa Clara. Did you consider Campbell as an option to choose for this interim shelter? | The County Administration is actively working with every city in the county to develop a local implementation plan around housing and homelessness. |
| 309 | If this is passed, what is the estimated building completion date? | Assuming the project moves forward and the State also approved a Homekey award, the project team anticipates a construction period of at least 12 months from the date of the award. |
| 316 | Just want to have a update on the lot by San Tomas and Monroe. Is that built as homeless shelters already? | The affordable housing development at 2330 Monroe Street is under construction. This not a homeless shelter; it will provide affordable apartments to lower income residents including some residents with intellectual or developmental disabilities. The City of Santa Clara's information page about that development can be found here: https://www.santaclaraca.gov/Home/Components/BusinessDirectory/BusinessDirectory/291/2495 |

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| No. | Question | Answer |
|-----|--|--|
| 319 | IF a shelter is built, what will it look like? Property values are high in the immediate area & storage pod type housing will likely not be conducive to maintaining our property values. | Renderings of the proposed project are included in the slide deck from the second community meeting. Those can be found at: www.supportivehousingscc.org/Benton |
| 331 | Are there any survey in place for the potential residents of the proposed site? How many of them are working / studying or used to be residents in the neighborhood but got displaced? How many moved from out of state or other county? | Outreach for potential residents has not happened as this is a proposed project. Information about the characteristics of the unhoused population in Santa Clara County are published in the biennial Santa Clara County Homeless Census and Survey Report, which can be found online at: https://osh.sccgov.org/continuum-care/reports-and-publications/santa-clara-county-homeless-census-and-survey-reports |
| 334 | Have you considered SELLING the property and using those funds to purchase multiple properties? | No. The benefit of using an existing government owned property is that the acquisition costs are lower than a property that is available in the open market. It could cost \$10 million or more to purchase a similarly sized parcel of land. |
| 336 | What's the difference between permanent housing and interim housing? | The difference between interim and permanent housing is the length of stay. Generally, a person enrolled in an Interim Housing program is expected to stay in the housing for 90 days to receive services and be connected to permanent housing options. Permanent Housing allows a person to live in an apartment with no time limits so that they can have a more stable life. |

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|--|--|--|
| No. | Question | Answer |
| 337 | Why other cities don't have this problem? Like Los Altos, Saratoga, Cupertino, Menlo Park, Palo Alto, etc..!! | According to the 2022 Santa Clara County Homeless Census and Survey, every city in the County of Santa Clara except one has people who are unhoused. The City of Palo Alto, for example, had 274 unhoused people counted in 2022, and it has approved building a 108-unit interim housing site very similar to the one being proposed at Benton and Lawrence. |
| 339 | How tall is the buiding? | The current proposal includes a 2-story supportive services building and a 4-story residential building. |
| 343 | Do you consider taking votes of the community for this decision? | Residents can reach out to the City Council and Board of Supervisors to express your support or opposition for the proposed project. |
| 348 | Mental health and addiction issues should be treated in professional institutes. Is there any study proving that the interim shelters next to fire station, gas station, and noisy streets are helpful for curing such issues? | While many interim housing programs offer services that help people address mental health and substance use concerns, the purpose of interim housing is to provide unsheltered people with a safe place to stay while they look for permanent housing. You can find more information on the behavioral health services provided by the County of Santa Clara here: https://bhsd.sccgov.org/ |
| 349 | Are Illegal immigrants eligible for the housing? | The proposed project is for unsheltered individuals and couples. Residency status in this country is not a question that is asked to access these services. |
| 352 | after the decision is up for city council will it be publically shared who is voting yes and no to this? | The recommendations to the City Council and Santa Clara County Board of Supervisors are public meetings. Members of the public wishing to stay informed are encouraged to visit the project website or sign up for the email list. |

Postings to Zoom Q and A during 2/13/23 Benton/Lawrence Community Meeting

3. Questions and Responses

Last Updated 3/9/2023 10:00AM

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|--|--|---|
| No. | Question | Answer |
| 355 | I do not think 1000 feet is good enough, the homeless walking distance will be far above 1000 feet, the affect party should have the right to know | Postcards were sent to all residential and business owners and tenants within a 1,000 foot radius of the Benton and Lawrence Expressway site. The 1,000 foot notification radius is the standard distance for City of Santa Clara projects. |
| 357 | where is your recording? | The recordings and meeting materials are posted on the project webpage: http://www.supportivehousingscc.org/benton |

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3. Questions and Responses

Last Updated 3/9/2023 10:00AM

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|--|--|
| No. | Question |
| 1 | Can you see or hear me? I'm wearing a helmet. |
| 2 | If my tablet's poor connection fails, can I call a phone number to hear the meeting? |
| 5 | Please try to answer my question before the meeting begins. Thank you. |
| 6 | if this is a discussion section why the chat function is disabled |
| 8 | It's so quiet. Is there a way to turn up the volume? My volume is at max. |
| 10 | It seems that this is a seminar to promote your project. |
| 16 | Please let us see how many residents are attending. Why you disable this function? |
| 19 | How many of the folks who are making a decision on this site live right next to the site and realize the impact of this to others? |
| 22 | Who speaking here today lives in the city of Santa Clara NEAR these facilities |
| 43 | It is not safe to have 76% of mentally ill people in this area. |

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4. Comments

Last Updated 3/9/2023 10:00AM

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|--|---|
| No. | Question |
| 52 | can you please disable the emoticons? |
| 54 | If 57% are mental, why place them next to expressway? I have seen them crossing busy roads. They should be placed a nice quiet place. Dr. Greenberg, do you have a site next to your residence? Where you can treat them? |
| 56 | Any way to turn off the Reactions? It's a bit obnoxious. |
| 67 | No argument that housing is definitely needed. Same issue with the CA Statewide Housing Plan - where to shoe-horn housing. Example - 8-10 story apartments off Lawrence near Costco w/associated parking facilities. |
| 72 | This is Priyanka from www.simplyshelter.org - Who can I work with at Lifemoves to provide interim housing. We are team of volunteers who build mobile microshelters for unhoused. Please look at the website to see how the shelter looks. Thank you |
| 74 | correction - about 17 schools within 2 miles of the proposed location |
| 80 | please reach out to me at info@simplyshelter.org . Thank you |
| 94 | The sentiment we have is, no, we do not want a interim homeless shelter so close to our kids' school! |

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|--|---|
| No. | Question |
| 100 | <p>From.... VT</p> <p>1. We already have one shelter being build just 0.5 miles away from this site? Why another one without seeing impact of first one on community</p> <p>2. What is processs - who is going vote? How local residence and tax payers whose life will be negatively iompected from this project can make their voices heard? It's county land and state money that does not mean city/county picks one area to be host for all homeless housing</p> <p>3. Lifemoves project in mountain view is in industrial area with very narrow opening to have less street present. Why Santa Clara city decided build two next to each other in highly populated area with - elemenary schools, parks, churches, high school, teample ?</p> |
| 112 | Your proposal also needs to include where existing permanent and temporary housing, where it is, its capacity and cost. |
| 116 | the personnel on the intro call should take them to their home |
| 136 | How many of you would house a personal with criminal background right next to your house? |

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|--|--|
| No. | Question |
| 137 | Brian most likely doesn't live next to these people with criminal records. Why should we? |
| 139 | how is it a plus for everyone???? |
| 142 | Criminal backgrounds housed in the middle of residential Santa Clara! We have kids that bike and walk to school! |
| 143 | You cannot guarantee safety if you bring criminals to the site! |
| 145 | The residents in the neighborhoods next door paid millions for their homes. Thousands for property taxes. Why are you giving free homes to people who will likely never pay a cent? There are already too many homeless near the latest 'homeless' solution near El Camino. We cannot even go to the Walgreens anymore. |
| 146 | Why Criminals in Residential neighborhoods ?????!!! Move them away from populated area. How did you get in public office??? |
| 154 | based on public information, project homekey cost about \$300K to build a single housing unit. This translates to about 10 years of free rent for a 900 square foot single bed room apartment at market rates. Adjusting the smaller housing unit and recurring cost, I can imagine for the amount of money we spend on building a single homeless unit we can easily cover the individual's rent for more than 15 years (operating life of the shelter) . So why shouldn't we just give these folks the cash money and let them rent from general housing stock |
| 156 | You are not posting my questions and comments! This is not very democratic |
| 158 | Can we skip the pre-drafted questions? They are designed to avoid to key points which are the jeopardy that it causes to the community. |
| 160 | Why are you reading questions which benefits you guys? |
| 162 | why wouldn't they bring their wheelchairs or canes with them to work? that makes no sense sir |
| 166 | I've done work with lifemoves before - great org! |

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|--|---|
| No. | Question |
| 178 | There is many schools, libraries around here, and the barrier we heard for the people in this unit is so low, we're concerned about our safety of living here |
| 181 | true |
| 184 | It needs to be somewhere less central to so many schools. And that corner is not very accessible. Can't really walk along Lawrence. |
| 186 | The homeless need help not just a place to llve, The mentally ill need psychiatric help, drug addicts need a drug program giving them a place to live does nothing for helping them long term, |
| 189 | It doesn't seem like your task force has actually reached out to the neighborhoods. We only heard about this last week. That's ridicilous. |
| 191 | and Sunnyvale |
| 194 | Fact: Results: The presence of a shelter appears to cause property crime to increase by 56% within 100m of that shelter, with thefts from vehicles, other thefts, and vandalism driving the increase. https://crim.sas.upenn.edu/working-papers/effect-emergency-winter-homeless-shelters-property-crime#:~:text=Results%3A%20The%20presence%20of%20a,and%20vandalism%20driving%20the%20increase. |
| 195 | I like the LifeMoves model in a non-residential area. Fry's property has been empty for a long, long time. We have been directing homeless folks in tents to pitch their tents there. |
| 207 | Have any of the people planning and approving this project spent much time at the play area at Earl Carmichael park during a Spring or Summer evening? |
| 208 | Brian, you mentioned that haveing this facility is a win for everyone. I'd be interested to hear you thoughts on how this is a win for the childeren and the schools in the area. |

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|--|--|
| No. | Question |
| 215 | As a resident of Pomeroy West condominium complex at the corner of Pomeroy and Benton, I would like to go on record as saying that I am thoroughly opposed to this project for several outstanding reasons. I dislike being so NIMBYish—and I recognize that not all my neighbors agree with me-- but I can't believe that there aren't more suitable locations for this facility in the whole of Santa Clara County. The current proposal places the project much too close to residents, businesses and schools. I'm already being panhandled on a daily basis at Walgreens, every 7-11 in the area, Safeway, and at busy intersections when I'm in my car at a stoplight. Locating a homeless shelter at the corner of Lawrence and Benton will only compound the problem. There will also be a negative impact on property values in the area, a probable increase in crime, and the exposure of drug-using, mentally ill individuals to school-age children. |
| 216 | The nearby neighborhoods were NOT notified. A few neighbors heard about it and spread the word. |
| 217 | Dont trash our City! |
| 221 | Why didn't you answer Vishal's question? |
| 222 | PS I don't know why my name is Parks & Rec - this is Mallory von Kugelgen, for the record. |
| 224 | Strongly against this building consider the kids! |
| 225 | '+1 to don't unmute people! |
| 230 | Shame on you in setting up the meeting like this. You disabled attendance to see each other. You disabled chat. It is not the right way for the community to make decisions. |
| 237 | need to get the report what are the impact to the community |
| 238 | Do we even have a voice or have you already made up your minds. We have a right to know the history of these people living in the housing. We pay a lot for our housing, we deserve a right to make the decision on who lives here. |
| 239 | Then why do you take up all the time trying to sell an obviously terrible idea? |
| 242 | Hi! Is this location ideal for my neighborhood? No! BUT homelessness is a huge problem and we need to address it. Thank you |

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|--|--|
| No. | Question |
| 243 | Hi there, I am an MBA Student at SCU and also a resident of Santa Clara. I am not a registered voter but I am very much interested in getting involved to help you solve the homelessness problem in Santa Clara. I have over 12 years of experience in technology, housing corporations, luxury hotels, etc. I would like to extend my support. Please feel free to reach me at [removed for privacy] or [removed for privacy] or at [removed for privacy]. Thank you. Sri |
| 246 | We have to come up with an alternate site? Outrageous. You need to do the homework! |
| 249 | Why not Alviso, take a county park and build there |
| 251 | How about a donation of land/building from one of our many businesses in the area. HiTech, Data Centers, old tech buildings. |
| 255 | Service call increase...dr answered only for older folks...BS. The slide shows majority of these folks are from 25-55 per your slides |
| 258 | I am concerned about my kids and neighbor's kid safety, people who may be sheltered may have criminal records |
| 260 | I live next to 7-11 & view the daily drug dealing, night & day. Perfect location, not! |
| 261 | The concern is not POOR, is DRUG |
| 263 | Why did allow this lady speak for the project? It is not the poor people we care, it is the criminals and drug abusers, old lady |
| 266 | Here, here, Diana! Thank you for your comments! |
| 268 | We want to help POOR people, but not DRUG addicted people, especially with "the LOWER the barrier, the merrier!!" |
| 269 | right |
| 272 | Mentally ill people are incredibly dangerous & can be triggered by anything & everything. I am old & recently spent a half hour hiding behind a machine at 7-11 while the manager tried to get a mentally ill person out of the store that had fixated on me & acting in a threatening manner. This was 7 pm. I invite you all to come live in my condo for a week! |
| 273 | We already experienced some package-stealing, cars break-ins in this area. Not sure if this is a good place for homeless shelter. I don't want homeless shelters' packages got stolen as well. |
| 274 | Please do not mix the poor and needy families with homeless. If you filter out the mental and criminals, we have no problem with families which had bad luck in life and want to work and build a life. |

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| No. | Question |
| 278 | Comment: The lady who mentioned a crossing signal at the Flora Vista intersection - that is a good suggestion. It's a semi-blind with a curvy bend intersection. Santa Clara put in noise strips on Benton to make drivers aware of cross traffic. |
| 279 | I am a resident of Santa Clara. I fully support this. It is an ideal location. I live near here and see many homeless in the neighborhood. I would like to have them in warm beds instead of sleeping in their cars. |
| 281 | I think it's important for our unhoused community members to live close to those of us that have housing. |
| 282 | We are paying significant taxes. We will be leaving and prices will drop, along with home values, if you put a homeless shelter nearby. |
| 283 | You need to find a place in a more remote, industrial area, not in the middle of a neighborhood of families and several schools |
| 286 | These people are already in our community. I see them on a daily basis. They especially hang out in the creeks and have even started fires not far from this location. These people need services, this is a great opportunity to get them help! This is better for all of us, not worse. |
| 288 | Why don't we do a better load balancing between different cities to help the homeless people? For example, Cupertino, Sunnyvale, they don't have plans for shelter. Considering that we already have one homeless shelter to be built in this area, it is likely that SC city will keep attracting more homeless people in the future, which contradicts the goal to reduce the number of unsheltered people in the city. |
| 289 | This is just a supportive comment. It is so frustrating listening to these people asking the same questions over and over, most of which you answered in the first 10 minutes of your presentation. I don't know how you do it. Also, I wish you could turn off not only the comments, but those idiotic emojis. What a bunch of bad toddlers. Cut these people off after 30 seconds. Lordv. |
| 292 | These residents will have friends out on the streets. My stairwell is the pass thru from Flora Vista to the 7-11. There is some concern that the 120 folks will have friends on the streets & even if visitors won't be allowed in their units, nothing is stopping them from making "transictions" in the surrounding neighborhoods |
| 296 | Please ask the city to send out a link for this and future meetings via their news blast. |
| 300 | "This is the current site we have identified in Santa Clara." |

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|--|---|
| No. | Question |
| 304 | If there are so many questions and comments why cant you extend the time of this meeting? |
| 311 | We can't shoot the messenger, the people at this meeting claim they are here because OUR city was surveyed and WE indicated that shelters and temporary housing was a priority. If it's a priority for OUR city, WE will have to find room for it. If it's a directive from the Board of Supervisor's at the County of Santa Clara, we need to take these concerns to them. Whomever is making the requirement for our city to develop this housing needs to hear the concerns of community participants tonight. |
| 320 | What you subsidize, you get more of. This sounds like a magnet for problems. |
| 322 | There should be a NIMBY emoji. |
| 323 | Looks like I will be the last one to be picked |
| 324 | '@melinda, why do you not help your friend directly if he is your friend? |
| 325 | Is she reading a script? |
| 326 | Kev Heller-Antrim: try clicking on "Reactions" and then select "Hidden." |
| 328 | If you are for this project, place it in Alviso or far away from community and use the money saved to provide them with public transportation |
| 332 | This needs to be decided by voters. Not by city and county people that don't live here. |
| 335 | Please for those for the project, provide the persons resident address and if they are homeowner or renter in Santa Clara. |
| 338 | I'm also concerned that this temporary housing would eventually become permanent. My house is worth \$2.7M. I should be able to live in a safe, decent area!!!! |
| 340 | RE reactions. Click up arrow next to smiley face & select "hidden". |
| 353 | 17 Schools in close proximity. Would you feel safe sending your kids to walk/bike to school? |
| 354 | I do concern about the safety of the homeless peoples on Lawrence expressway & Benton, the safety of the kids and seniors peoples, the business around. I do volunteer for homeless peoples in San Francisco , 99% of them are mentally and drug users. They are not normal and it is difficult to deal with. Please do more research before choose the place and don't concern about the safety of the homeless peoples, the kids and the neighborhood |

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