Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

 1. the CoC Application,
 2. the CoC Priority Listing, and
 3. all the CoC's project applications that were either approved and ranked, or rejected.

 As the Collaborative Applicant, you are responsible for reviewing the following:

 1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
 2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
 3. All information provided to ensure it is correct and current.
 4. Responses provided by project applicants in their Project Applications.
 5. The application to ensure all documentation, including attachment are provided.

 Your CoC Must Approve the Consolidated Application before You Submit It
 - 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.
 - 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.
 Answering Multi-Part Narrative Questions
 Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

 Attachments
 Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.
 - Attachments must match the questions they are associated with–if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
 - We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
 - Section 3 Resources;
 - PHA Crosswalk; and
  - Frequently Asked Questions

1A-1. CoC Name and Number: CA-500 - San Jose/Santa Clara City & County CoC

1A-2. Collaborative Applicant Name: County of Santa Clara by and through Office of Supportive Housing

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Santa Clara County Office of Supportive Housing

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	

	In the chart below for the period from May 1, 2022 to April 30, 2023:
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	No	No	No
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	No	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No	No	No
9.	Law Enforcement	Yes	No	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	No	No
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	No	No	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
17.	Organizations led by and serving LGBTQ+ persons	Yes	No	Yes
18.	Organizations led by and serving people with disabilities	Yes	No	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	No	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	No
24.	Substance Abuse Service Organizations	Yes	No	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	No	No	No
29.	State Domestic Violence Coalition	Yes	Yes	Yes
30.	State Sexual Assault Coalition	Yes	Yes	Yes
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

By selecting "other" you must identify what "other" is.

1B-2.	Open Invitation for New Members.		
	NOFO Section V.B.1.a.(2)		

	Describe in the field below how your CoC:	
	1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
	2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
	3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

1) NEW MEMBERS ARE INVITED TO JOIN by attending any CoC meeting, joining the CoC email list, or telling the CoC they want to join. The CoC solicits new members at public CoC meetings AT LEAST MONTHLY & in email about CoC meetings sent AT LEAST MONTHLY to the Service Providers Network & CoC listservs (1,825 & 950 members). Online CoC calendar gives details about all meetings. The CoC uses funding announcements & ongoing CE/HMIS outreach to invite new members. The CoC drafted a contract addendum for use by City of San Jose, the County &other funders, which requires local grantees to join HMIS & CE. The CoC publicizes its work in monthly system reports & annual Community Plan reports. 2) Meeting announcements are plain-text email READABLE BY ASSISTIVE TECH. In-person meetings are PHYSICALLY ACCESSIBLE & SIGN-LANGUAGE INTERPRETERS are available on request; remote meetings offer CLOSED CAPTIONING. The CoC website is reviewed against Web Content Accessibility Guidelines & errors are addressed. 3) The CoC has incorporated an equity focus & targeted invitations to organizations w/ ties to groups over-represented in the homeless population for all major planning & policy work in the past year. During the Youth Homelessness Demonstration Program (YHDP) community planning process in 2022, the CoC targeted invitations to organizations serving LGBTQ+ youth & organizations led by people of color. The CoC held a YHDP listening session for orgs specializing in LGBTQ+ youth services. In 2022, core system partner Destination: Home (D:H) developed the Andre Ellison Equity Fund, a fund developed to support the work of organizations led by people w/ lived experience of homelessness and/or people of color, committing a total of $2.75 million over 3 years to 7 CBOs. In 2023, D:H announced a second round of the Andre Ellison Equity Fund for an additional 6 CBOs. In 2022, the CoC reached out directly to Andre Ellison recipients & other BIPOC-led orgs to encourage participation in NOFO Committee mgt discussions of Racial Equity scoring & challenges. Their feedback was incorporated into new scoring tools in this year's local competition. The CoC's current Coordinated Entry redesign process is led in part by a committee of people w/ lived experience being unhoused (including BIPOC, LGBTQIA+, immigrant, undocumented, & disabled participants) & a committee that includes seats specifically for two organizations representing people w/ disabilities is creating a new CE assessment tool.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	

	Describe in the field below how your CoC:
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1)The CoC SOLICITS & CONSIDERS OPINIONS at public mtgs, through special committees & listening sessions. Public meetings of the Performance Management Work Group, NOFO Committee, Coordinated Entry Work Group (CEWG), HMIS Admins & General Membership gather input on all areas of CoC operations. Public mtgs are widely advertised via the CoC & Service Provider Network email lists (1,825 & 950 members) & on the CoC's website. Attendees in 2023 include VSPs, child welfare, education partners, medical&behavioral health, veterans services, aff. housing developers, local gov't & more. In 2022, the CEWG moved forward a Coordinated Entry (CE) redesign process w/ a Prioritization Committee of people w/ lived experience being unhoused, including members self-identified as BIPOC, LGBTQIA+, immigrant, disabled, survivors, YYA, seniors, vets, criminal legal system impacted & currently unhoused. In 2023, a CE Redesign Implementation Committee including representatives of lived experience, supportive housing system, VSPs, medical &behavioral health, YHDP & long-term care is moving forward the redesign process.The CoC attends Lived Experience Advisory Board (LEAB) meetings & Youth Action Board (YAB) mtgs to solicit input for proposed policies, funding decisions, & system design. In 2022, the CoC led a YHDP planning process w/ the Youth Action Board (YAB), a group of YYA w/ lived experience being unhoused & a YHDP Planning Group includes local gov't, youth housing, juvenile criminal legal system, Local Education Agency, medical & behavioral health, child welfare, VSPs, & LGBTQIA+ & BIPOC-led orgs.2)The CoC COMMUNICATES INFO ON NEW POLICIES & BEST PRACTICES through standing CoC Update agenda items at public mtgs above. The CoC publicizes its work in monthly system reports & annual Community Plan reports. 3)Meeting announcements are plain-text email READABLE BY ASSISTIVE TECH. In-person meetings are PHYSICALLY ACCESSIBLE & SIGN-LANGUAGE INTERPRETERS are available on request; remote meetings offer CLOSED CAPTIONING. The CoC website is reviewed against Web Content Accessibility Guidelines & errors are addressed.4) FEEDBACK IN PUBLIC MEETINGS IS A PRIMARY CATALYST FOR CHANGES to CoC policies & practices, & new policies are vetted by CoC committees. E.g. after hearing input in public CEWG mtgs on inequities in the CES process, the CoC began in 2022 to develop a new assessment tool. E.g. Each year, the NOFO Committee debriefs the CoC funding competition & develops recs for changes.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	

	Describe in the field below how your CoC notified the public:
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
2.	about how project applicants must submit their project applications–the process;
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

(limit 2,500 characters)

1)The CoC made available all trainings, live information sessions & resources related to the CoC's local funding competition ON THE COC'S WEBSITE & EVENTS CALENDAR & sent to the CoC & Service Provider Network (SPN) email lists (1,825 & 950 members). A CoC Funding training covers the basics of CoC Program funding &was made publicly available on 1/10/23. A live information session attended by 11 non-CoC funded agencies was offered (6/8/23) to provide a high-level summary of CoC funding & answer applicant questions. Trainings on topics such as types of CoC-funded housing projects & budgeting were made available on the CoC's Learning Management System (LMS) on 6/9/23 & another live information session was held (6/28/23) to review the new project application form. All meeting invites EXPRESSLY WELCOMED AGENCIES NOT CURRENTLY RECEIVING COC FUNDING & made clear that new project funding is available. 2)Application materials were provided at a 2-hour public TA Workshop (7/19/23) &posted on the CoC website. The TA Workshop covers the local competition process & e-snaps guidance for renewal & new project applicants, including a review of local & e-snaps application forms, process timeline & deadlines & local submission method &requirements. On-call TA was provided to help applicants understand the local process & HUD requirements. 9 non-CoC funded agencies attended the TA Workshop & 2 applied. 3)The TA Workshop TRAINED APPLICANTS ON THE REVIEW & RANK PROCESS, including the R&R panel scoring & appeals process, the creation of a tiered Priority Listing, & the scoring factors applied to new project applications. Applications for new project funding are scored by the R&R panel based on the extent the new project will contribute to system performance. Scoring includes: Project readiness; Plan for services; Performance outcomes & data quality for past projects; Supports for Fair Housing; Housing First; Agency capacity to administer grant funding; & Extent of client participation in program design & policy-making. Like renewals, new projects are ranked in the priority listing based on total score. There is no point bonus for prior experience with CoC funding. 4) CoC funding announcements & TA Workshop meeting invitations (plain-text email) & scoring tool PDFs were formatted to be READABLE BY ASSISTIVE TECH. The TA Workshop was on Zoom & LIVE CAPTIONING was provided. The CoC's website is actively reviewed against Web Content Accessibility Guidelines & errors are addressed.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	

	In the chart below:	
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	No
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	

18.	

1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

	Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;	
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;	
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and	
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update.	

(limit 2,500 characters)

1) THE CoC CONSULTS WITH BOTH ESG RECIPIENTS IN THE COC: the City of San Jose (CSJ) & the California Department of Housing and Community Development (HCD). CSJ is an active member of the CoC & CoC staff regularly communicate w/ CSJ regarding the use of ESG funding to fill capacity gaps & attend CSJ City Council meetings to report on homeless system efforts. CSJ was on the Community Plan Steering Committee & currently co-leads Community Plan implementation. The CoC provides detailed custom data reports to CSJ throughout the year for use in planning. HCD subcontracts ESG funding to the County Office of Supportive Housing (OSH), the CoC Collaborative Applicant. OSH makes all local decisions for award of HCD ESG & ESG-CV funding based on HCD funding requirements and priorities. CoC staff participate in HCD listening sessions & other opportunities for input into the HCD's ESG Annual Plan & funding allocation. DURING THE COVID-19 PANDEMIC, OSH & CSJ STAFF CO-LOCATED at a Joint Departmental Operations Center to coordinate support for the unhoused population for the first several months of the pandemic and MET WEEKLY to coordinate all COVID response funding. ESG-CV funding filled key funding gaps. Coordination meetings continue biweekly and include the Housing Authority and Destination: Home, a core system partner.

2) EVALUATION & REPORTING: The HMIS Lead assists CSJ to generate an annual ESG CAPER and provides custom HMIS reports with city-specific outcomes used to monitor CSJ programs, including ESG-funded. OSH administers all HCD ESG funding & tracks performance of subgrantees w/ CoC performance metrics. CoC and ESG written standards include a process for monitoring ESG subrecipients using HMIS data.

3) The CoC PROVIDES PIT AND HIC DATA to Con Plan jurisdictions via the CoC website.

4)The CoC provides MONTHLY SYSTEM PERFORMANCE REPORTS to Consolidated Plan jurisdictions via the CoC website. The CoC presented the 2020-2024 Community Plan to County and cities; 11 of 17 jurisdictions endorsed, and the CoC offered TA to all interested cities to develop implementation plans aligned with the Community Plan (4 cities have received TA).

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	No
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	No
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	No

1C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

SCHOOL DISTRICTS: The CoC continues to work to engage school districts as formal partners within two of the CoC's major systemwide strategies. Campbell Union School District & SJ Conservation Corps & Charter School are HMIS Participating Agencies & participate in Coordinated Entry. The CoC reached out directly to school districts to provide education on the CE system and promote school district participation. The CoC then provided training for staff of districts that joined CE and formal partners. The CoC, through the Collaborative Applicant (OSH) and the City of San Jose, partnered with the Franklin McKinnley & Alum Rock school districts to administer Homelessness Prevention resources for students and their families in 2022.

1C-4b.	Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

CoC POLICIES AND PROCEDURES REQUIRE PROGRAMS to: 1) Inform families with children and unaccompanied youth of their educational rights, including providing written materials, help with enrollment, and linkage to McKinney Vento Liaisons as part of intake procedures; 2) Post notices of student's rights at each program site that serves homeless children and families in appropriate languages; 3) Designate staff that will be responsible for ensuring that homeless children and youth in their programs are in school and are receiving all educational services they are entitled to and to coordinate with the CoC, the Department of Social Services, the County Office of Education, the McKinney Vento Coordinator, the McKinney Vento Educational Liaisons, and other mainstream providers as needed; 4) Take the educational needs of children into account when placing families in housing and place families with children as close as possible to their school of origin so as not to disrupt such children's education; 5) Allow parents or the youth (if unaccompanied) to make decisions about school placement; 6) Not require children and unaccompanied youth to attend after-school or educational programs that would replace/interfere with regular day school or prohibit them from staying enrolled in their original school.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	No
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	No	No
4.	Early Head Start	No	No
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	No	No
7.	Healthy Start	No	No
8.	Public Pre-K	No	No
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		

10.			

	1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaboration with Federally Funded Programs and Victim Service Providers.
		NOFO Section V.B.1.e.

	In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	state domestic violence coalitions	Yes
2.	state sexual assault coalitions	Yes
3.	other organizations that help this population	Yes

	1C-5a.	Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
		NOFO Section V.B.1.e.	

	Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:
1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1) The CoC Board includes housing service providers that serve survivors of domestic violence, dating violence, sexual assault & stalking, including Abode Services & LifeMoves. The YWCA, one of the CoC's Local Victim Service Providers (VSPs) & CoC funding subrecipient, is a part of the California Partnership to End DV, the state domestic violence coalition & ValorCalifornia, the state sexual assault coalition. The YWCA, along w/ other local VSPs, participate in all CoC committees & help write/implement CoC policies (written standards, emergency transfer plan, data & privacy, standard ESG & CoC program-level policies). The CoC's CE policies & procedures were developed in consultation w/ the Domestic Violence Advocacy Consortium (DVAC), a group of 5 local VSPs (Maitri, AACI, Next Door Solutions, Community Solutions & YWCA) to PRIORITIZE CLIENT SAFETY & AUTONOMY. The CoC's CE policies & procedures are updated regularly based on feedback from a wide range of stakeholders, including VSPs & non-victim service providers that provide housing & services to survivors of domestic violence, dating violence, sexual assault & stalking. 2) The CoC works diligently to identify safe housing options in the community for survivors while maintaining their confidentiality & continues to emphasize a systemwide Housing First approach w/ strong trauma-informed implementation. The DVAC regularly meets w/ the Collaborative Applicant to discuss capacity & resource needs for survivors. This is part of the CoC's ongoing effort to strengthen networks of support & build partnerships w/ VSPs, cultural orgs, social service agencies, medical providers & city officials to ensure that support for survivors is always part of the discussion. In 2023, a Coordinated Entry Workgroup Meeting discussion focused on the ways the victim screening tool is used to refer survivors to specialized services. The CoC's Coordinated Entry Redesign Implementation Committee has a representative from the DVAC & feedback will be solicited from VSPs to ensure that the CoC's Coordinated Entry System is trauma-informed & adequately meeting the needs of survivors. The CoC's 2022 YHDP Planning Group included VSPs & the YHDP Coordinated Community Plan prioritized a trauma-informed youth system & identified survivors as a priority target population. As a YHDP grantee, VSP Community Solutions brings their expertise serving survivors to grantee & YAB conversations about project implementation.

1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC coordinates to provide training for:
1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).

(limit 2,500 characters)

1) Project staff: The CoC partners with local VSPs to provide FREE ANNUAL TRAINING FOR HOUSING & SERVICES STAFF, open to all providers in the CoC area and Coordinated Entry access points, on best practices for serving survivors of intimate partner violence, human trafficking, sexual assault, and stalking, and VAWA requirements. The Collaborative Applicant offers two e-learning courses covering VAWA and CoC requirements, Coordinated Entry policies, the CoC's Emergency Transfer Plan, and relevant state regulations. The e-learning courses include quizzes and practice checkpoints to help retain and reinforce learning and are updated as needed. The Collaborative Applicant partnered with Community Solutions (VSP) to provide a 6-hour live training (Nov. 2022) on how to identify and support criminalized survivors of violence. The training was created in partnership with a survivor who shared their personal experiences with attendees. The Collaborative Applicant will be partnering with a VSP to provide a training that covers legal considerations when serving survivors of IPV, sexual assault, and human trafficking, survivor's unique needs and challenges; trauma-informed responses and approaches; survivor- centered and intersectional approaches; relevant definitions; recognizing abuse and trafficking; safety and confidentiality; and local resources for persons with immediate safety needs later this year.

2) CE staff: The CoC Lead partners with members of the Domestic Violence Advocacy Consortium (5 local VSPs) on MONTHLY TRAININGS FOR COORDINATED ASSESSMENT SYSTEM (CAS) ASSESSORS. All staff who administer the CAS assessment are required to attend this training annually. The training covers relevant definitions; trauma-informed care; importance of victim-centered and culturally-responsive approaches; use of the CoC's Gender Based Violence pre-screening Tool to identify potential need for specialized services, and referral options for non-VSPs serving clients fleeing DV who need safety planning and other victim services. The CoC's shelter referral hotline, a crisis component of the CoC's Coordinated Entry System, has staff who were trained to identify survivors and offer warm referrals to the YWCA, a VSP that connects referred survivors to DV shelter.

	1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
		NOFO Section V.B.1.e.	

		Describe in the field below how your CoC's coordinated entry includes:
	1.	safety planning protocols; and
	2.	confidentiality protocols.

(limit 2,500 characters)

1) The CoC's Coordinated Entry (CE) policies & procedures were developed in consultation with local Victim Service Providers (VSPs) to PRIORITIZE CLIENT SAFETY AND AUTONOMY. The CoC's CE policies ensure safety planning for all survivors seeking housing assistance. A) VSPs are CE access points, & all VSP access point staff are trained in trauma-informed care, survivor-centered services, & safety planning to address immediate safety needs. B) VSPs partner in development & delivery of training for all CE assessors on trauma-informed response to DV crisis & use of the CoC's DV Pre-screening Tool to identify potential need for survivor services. C) Non-VSP access points are trained to refer to the DV Crisis Hotline staffed by VSPs for support/resources for clients' immediate safety needs. D) The CoC has a shelter referral hotline that is a part of the Coordinated Entry System. The CoC's shelter referral hotline staff are trained to identify survivors & offer warm referrals to the YWCA, a VSP that connects referred survivors to DV shelter. All non-VSP access point staff are trained to assess for a need for survivor-centered services, offer referrals to VSP assessors, and/or offer a crisis hotline call if needed to address immediate safety concerns. All VSP CE assessors are trained in safety planning and immediate crisis response. E) The CoC's policies & procedures include an EMERGENCY TRANSFER PLAN which creates a process for survivors in imminent danger of violence or who experienced sexual assault on the premises in the past 90 days. Client choice is prioritized, & clients can request external and/or internal transfer. If external, the client has first priority for a CE referral. If internal, the program must take immediate steps to transfer the client to a safe unit, or if not available to inform the client & explain options. Programs must prevent disclosure of new location.

2) The CoC's CE policies & procedures ENSURE CONFIDENTIALITY by providing multiple anonymous options for CE participation and protecting survivor choice about which to utilize. The CoC operates a parallel Confidential DV Queue, outside of HMIS, which ensures survivors' Personally Identifying Info is known only to the assessing VSP. Survivors who present at non-VSP CE access points are also given the option to continue CE assessment w/ the non-VSP w/ the option to be anonymous in HMIS. Both options ensure that personally identifying information remains confidential.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.		
	NOFO Section V.B.1.e.		

	Describe in the field below:	
	1.	the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and
	2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.

(limit 2,500 characters)

1)The Office of Supportive Housing (OSH), the Collaborative Applicant, collects APR reports quarterly for each CoC-funded project operated by a VSP. OSH also requests aggregate service data on occupancy and unmet need from the Domestic Violence Advocacy Consortium (DVAC), a collaborative of the 5 VSPs in the CoC, at least annually. Aggregate service data from the DVAC, including capacity, occupancy, and client outcomes, is reviewed much more frequently at regular mtgs with OSH and the DVAC.

2) The CoC uses the APR reports & aggregate data provided by the DVAC to track outcomes for survivors & occupancy trends. OSH & VSP partner YWCA discuss quarterly outcomes to identify opportunities for project improvement as well as underlying barriers and unmet needs unique to survivors, including impacts of trauma, challenges obtaining identity documentation, and child care supports. Through these discussions, OSH and the YWCA have identified strategies to maximize program occupancy and decrease time to housing. DURING THE COVID-19 PANDEMIC, OSH and the Domestic Violence Advocacy Consortium (DVAC), a collaborative of the 5 VSPs in the CoC, used VSP service data to track and meet shelter demand for people fleeing violence during shelter in place. Since 2018, the CoC has used occupancy and outcomes data from comparable databases, and the number of survivors on the Confidential Queue, to identify a need for additional RRH resources; based on that need, providers have submitted DV Bonus applications to add RRH and TH-RRH for people who are fleeing in each funding competition. OSH used data provided by VSPs in an April 2021 presentation to a joint session of the County Board of Supervisors & San Jose City Council, and provided data to the County Office of Women's Policy for a March 2021 report to the Board of Supervisors, to support recommendations for increased resources and housing for survivors. These reports highlighted unmet shelter and housing need, increasing shelter stays, the need for affordable housing, and the importance of daycare funds in housing programs, emphasizing the CoC's dedication to advocate for the specialized needs of survivors.

	1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
		NOFO Section V.B.1.e.	

		Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:
	1.	whether your CoC has policies and procedures that include an emergency transfer plan;
	2.	the process for individuals and families to request an emergency transfer; and
	3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.

(limit 2,500 characters)

1) The CoC's policies and procedures include an EMERGENCY TRANSFER PLAN, which creates a process for survivors in imminent danger of violence or who experienced sexual assault on the premises in the past 90 days. The CoC communicates this policy by giving all individuals and families receiving CoC Program assistance a Notice of Occupancy Rights, which includes the right to request an emergency transfer. In practice, the CoC can confirm that provider staff educate participants about the availability of, eligibility for, and process to request an emergency transfer when there is any indication that an emergency transfer may be needed.

2) The EMERGENCY TRANSFER PLAN creates a process for survivors in imminent danger of violence or who experienced sexual assault on the premises in the past 90 days. A client may submit an emergency transfer request directly to program staff. Client choice is prioritized, & clients can request external and/or internal transfer.

3) In the case that a participant requests an emergency transfer, client choice is prioritized, & clients can request external and/or internal transfer. If external, the client has first priority for a CE referral. If internal, the program must take immediate steps to transfer the client to a safe unit, or if not available to inform the client & explain options. Programs must prevent disclosure of new location.

1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC:
1.	ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and
2.	proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.

(limit 2,500 characters)

1) Survivors have access to all housing & services through the CoC's Coordinated Entry System (CES) & through active referral relationships supported by regular training. The CoC markets housing & supportive services to all eligible persons in the CoC's geographic area, w/ special outreach to survivors through the CoC's VSPs, all of which are CES access points. Survivors who present at non-VSP CES access points are identified by a pre-assessment & given the option to continue CES assessment w/ the non-VSP (w/ the option to be anonymous in HMIS) and/or to receive a warm referral to a VSP for assessment & addition to the Confidential DV Queue. The Confidential Queue & the main Queue give survivors access to DV-dedicated PSH, RRH & RH, & all other housing options w/in CES. Families & individuals cannot be denied access to the CES on the basis that they are survivors of DV, dating violence, sexual assault, stalking or trafficking. No CoC funded program may deny or terminate assistance or evict a participant because they have experienced DV. Households fleeing domestic violence that qualify for an emergency transfer have priority for CoC-funded programs. Non-VSP CES access points have a list of local VSPs & instructions on how & where to refer for services based on a household's identified experiences (e.g. to a VSP specializing in domestic violence, sexual assault or human trafficking). All CES access points/assessors receive training from VSPs on how to assess & refer survivors in a trauma-informed way. Resources for survivors are highlighted in annual CoC trainings on serving survivors. VSPs also have access to free CoC trainings on how to connect survivors to resources including CES, legal services, mainstream benefits, LGBTQIA+ services & behavioral health. 2) The Domestic Violence Advocacy Consortium (DVAC), a group of 5 local VSPs (Maitri, AACI, Next Door Solutions, Community Solutions & YWCA) meets w/ the Collaborative Applicant to discuss capacity & resource needs for survivors on a quarterly basis. This is part of the CoC's ongoing effort to strengthen networks of support & build partnerships w/ VSPs, cultural orgs, social service agencies, medical providers & city offices to ensure that systemic barriers are proactively identified & addressed. When the CoC is making changes to CoC policies & practices, DVAC partners are engaged to provide input on how changes may impact survivors' access to housing & services & to center survivor safety & autonomy.

| 1C-5g. | Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs. | |
| | NOFO Section V.B.1.e. | |

	Describe in the field below how your CoC:	
1.	ensured survivors with a range of lived expertise are involved in the development of your CoC-wide policy and programs; and	
2.	accounted for the unique and complex needs of survivors.	

(limit 2,500 characters)

1) THE COC ENSURES SURVIVORS WITH LIVED EXPERIENCE ARE INVOLVED IN THE DEVELOPMENT OF CoC-WIDE POLICIES & PROCEDURES. In 2022, the CoC created & conducted extensive recruitment processes for several lived experience workgroups, committees, and/or boards. In 2022-2023, intentional outreach to recruit SURVIVORS was done for the CoC's Coordinated Entry (CE) Redesign Prioritization Committee (PC), a group comprised of people w/ lived experience, which set clear priorities for the CoC's Redesign Process & the CoC's Supportive Housing Leadership Group (SHLG), which met weekly for 5 weeks to design the first annual CoC-wide supportive housing participant surveys. In both groups, survivors w/ lived experience of homelessness brought their expertise of the barriers and experiences of survivors when they seek housing & services. The CoC's CE Redesign Implementation Committee, a group comprised of stakeholders & people w/ lived experience that is helping to implement redesign priorities including selecting a new prioritization & assessment tool, contains survivors w/ a range of lived expertise.The CoC's Youth Action Board (YAB) includes youth & young adult survivors who directly inform & help develop the CoC's policies & programs. The CoC's Lived Experience Advisory Board is also directly involved w/ the development of CoC-wide policies & includes survivors. In partnership with survivors w/ a range of lived expertise & local Victim Service Providers, the CoC ensures that survivors' feedback is meaningfully integrated into the CoC's policies.

2)THE COC TAKES INTO ACCOUNT THE UNIQUE & COMPLEX NEEDS OF SURVIVORS. The CoC engages w/ people experiencing homelessness who are survivors through CoC work groups, committees, and/or boards, as well as through 1:1 conversations. Feedback of people with lived experience of homelessness, including survivors, is brought forward during the development of CoC-wide policies & procedures without identifying information unless there is consent. Local Victim Service Providers (VSPs), some of whom serve specialized populations such as survivors of human trafficking, participate in all CoC committees and help write/implement CoC policies & reflect the voices and perspective of survivors.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Training.	
	NOFO Section V.B.1.f.	

	1.	Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

	Describe in the field below:
1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;
2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1) The CoC's anti-discrimination policy is comprehensive & the policies have not had to be updated in recent years. The CoC has structures in place to ensure that stakeholder feedback is heard & drives changes to the anti-discrimination policy when needed. The CoC regularly hears stakeholder feedback about CoC policies, including at CoC committee mtgs, CoC membership mtgs, focus groups & mtgs w/ people w/ lived expertise. One example is work currently underway to update the CoC's grievance & participant termination policies, driven by feedback from members of the Lived Experience Advisory Board (LEAB) & service providers. The CoC convened a workgroup of LEAB members & Collaborative Applicant staff to review current policies & develop recommendations; the next step is to recruit a broader workgroup to redraft these policies. 2)Increasing system accessibility for LGBTQIA+ individuals is a priority for the CoC. The CoC created minimum standards for project-level anti-discrimination policies as a starting point for providers to ensure that LGBTQIA+ individuals & families receive supportive services, shelter & housing free from discrimination. To support this standard, the CoC provides a comprehensive six-hour LGBTQIA+ cultural competency training at least quarterly, free to all homeless service providers. Trainings are based on the RISE model, a strengths-based, evidence-informed approach that provides best practices for supporting LGBTQIA+ individuals, how to identify anti-LGBTQIA+ biases w/in systems of care & strategies for creating affirming environments, including changes to policies, procedures & standard tools. 3)The CoC evaluates compliance w/ the CoC's anti-discrimination policies via annual monitoring of CoC-funded projects & review of grievances received by the CoC. Beginning in 2022, a CoC-wide annual participant feedback survey allows participants in supportive housing programs to give feedback directly to the CoC, including about culturally appropriate/responsive services & experience w/ program staff. 4) The CoC's primary tools for addressing noncompliance, if/when identified, focus on ensuring provider compliance through increased knowledge, capacity & resources. The CoC's robust TA & training capacity can help providers identify the reasons behind the noncompliance & assist them to improve their anti-discrimination policies & policy implementation, the cultural competency of their programs, and/or the understanding & compliance of their staff.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with–if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Santa Clara Housing Authority	59%	Yes-HCV	No
Housing Authority of the City of San José	36%	Yes-HCV	No

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

		Describe in the field below:
	1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference–if your CoC only has one PHA within its geographic area, you may respond for the one; or
	2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

1)The Santa Clara County Housing Authority (SCCHA), which also administers programs for the Housing Authority of the City of San Jose, is a long-time and integral CoC partner, and SCCHA Executive Director has sat on the CoC Board for 9 years. The Office of Supportive Housing (OSH), the Collaborative Applicant, has a close partnership with SCCHA. OSH, SCCHA, and other CoC leaders communicate regularly about unmet needs and CoC priorities to identify strategic ways to allocate funding and resources. As a result, SCCHA prioritizes Housing Choice Voucher and Project Based Vouchers for vulnerable populations experiencing homelessness in a range of ways that align with other funding in the community. The Chronically Homeless Direct Referral Program, SCCHA's longest-running formal homeless preference, began in 2015 and allows OSH to bypass the SCCHA waitlist for chronically homeless households referred to PSH projects through Coordinated Entry. The Special Needs Direct Referral Program is a parallel program targeting vulnerable households outside of the CH definition that are referred to PSH. In 2016, the SCCHA made available 477 Project-Based Vouchers and 126 HUD-VASH through a joint RFP for PSH with the County of Santa Clara and the City of San Jose. Since 2017, the SCCHA has committed over 1,700 additional Project-Based Vouchers to new PSH developments built with County 2016 Measure A Affordable Housing Bond funding. These homeless preference programs and commitments are the result of SCCHA's deep CoC partnership and its leadership in CoC planning and priorities.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	No
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	No
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	No
7.	Public Housing	No
8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	Family Unification Program

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes

1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program.	
	Not Scored–For Information Only	

	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
	If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.	

PHA
Santa Clara Housi...
City of San Jose ...

1C-7e.1. List of PHAs with MOUs

Name of PHA: Santa Clara Housing Authority

1C-7e.1. List of PHAs with MOUs

Name of PHA: City of San Jose Housing Authority

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

1D-1.	Discharge Planning Coordination.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	Yes

1D-2.	Housing First–Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition.	29
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach.	29
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

	Describe in the field below:
1.	how your CoC evaluates every project–where the applicant checks Housing First on their project application–to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

1, 2) The CoC evaluates HF alignment for CoC-funded housing projects - all of which commit to Housing First (HF) on their project applications through the annual local competition process. A HF scoring factor evaluates projects based on the reasons that each project "always" or "sometimes" screens participants out. The factor also evaluates the strategies & resources each project uses to prevent involuntary exits, including evaluation of one example in which a participant exited involuntarily & the steps the project took to prevent that. In separate factors, the CoC evaluates other project design elements that are vital to HF, including client-driven & strengths-based planning & services & racial equity strategies implemented by each project.

3) Outside of the competition, the CoC evaluates HF through PROJECT SELF-ASSESSMENT, a COC PARTICIPANT SURVEY & COORDINATED ENTRY (CE) DATA MONITORING. These are supported by ANNUAL TA VISITS to every CoC-funded agency & the CoC Grievance process. Each CoC-funded provider performs a HF self-assessment using a tool provided by OSH, the Collaborative Applicant, which assesses barriers to entry, referral acceptance, leases, efforts to avoid eviction, involuntary exit policies & person-centered services. OSH conducts an annual CoC Participant Survey, which asks participants in all CoC-funded projects to evaluate person-centered & culturally appropriate services & staff effectiveness. The CoC CES monitors client exits. Before exiting a client, a project must notify their CE matchmaker, who reviews the reasons for exit & can approve or, if appropriate, help the provider problem-solve to keep a client enrolled. OSH compiles information from self-assessments, CoC Participant responses & CE data to evaluate overall HF approach. The CoC conducts ANNUAL TA VISITS to every CoC-funded agency, during which providers & the OSH discuss outcomes data, challenges to housing placement & retention, project policies & procedures & alignment w/ CoC priorities such as HF & client leadership. TA visits help agencies identify areas to increase HF alignment. OSH administers the CoC's grievance process. If a pattern of grievances reveals a lack of housing first alignment or need for staff training, OSH would raise the issue to the CoC Board for review & approval of recommended actions, which may include training, enhanced monitoring, reviewing of termination policies & procedures, and/or placement on a corrective action plan.

1D-3.	Street Outreach–Scope.	
	NOFO Section V.B.1.j.	

	Describe in the field below:	
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3.	how often your CoC conducts street outreach; and

4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

1) OUTREACH ENSURES ALL PEOPLE ARE ENGAGED through geographic coverage, population-specific outreach & mtg basic needs: HomeFirst outreach operates CoC-wide, routinely at identified encampments sites & dispatched to ad-hoc locations as needed. Daily vets outreach identifies encampment locations where vets reside CoC-wide. BWC, CoC-funded youth provider, does outreach to youth & the LGBTQ+ community across the CoC Tue-Fri. In San José, PATH daily outreach targets encampments & Downtown Streets Team uses peer outreach. Daily CoC-wide clinical HEAT team targets hard-to-reach individuals w/ mental health barriers. The Valley Homeless Healthcare Program conducts medical outreach in encampments CoC-wide. Mobile hygiene units bring showers & toilets to encampments daily. The CoC's shelter referral hotline, a crisis component of the CoC's CES, has 4 staff who conduct outreach in hard-to-reach areas like creeks & waterways. The Office of Supportive Housing's (OSH) Client Engagement Team conducts CoC-wide outreach to locate people referred to housing through CE. 2) The CoC's street outreach efforts cover 100% of the CoC's populated geographic area. The CoC is mostly urban & has found through its PIT Count that most of the people experiencing homelessness w/in its geographic area are located in populated areas. Partnerships w/ the local water districts, law enforcement & jurisdictions enable the CoC to access areas that may otherwise be inaccessible. The CoC has been able to reach & engage all people experiencing unsheltered homelessness for which there has been a request for outreach. 3) Outreach activities occur DAILY. 4) REACHING THOSE LEAST LIKELY TO REQUEST ASSISTANCE: Outreach teams are trained to build trust w/ evidence-based practices (CTI, Trauma Informed Care, harm reduction) & warm hand-offs to resources (ES beds, food/hygiene, medical services) & to repeatedly engage those least likely to access services. Outreach includes multilingual, medical, psychiatric & peer staff (e.g. youth, LGBTQ, formerly homeless) to target most vulnerable. Diversified approach includes medical outreach to people w/out healthcare (including w/ disabling conditions). OSH created the HEAT team & is partnering w/ County Behavioral Health mobile crisis teams to target people w/ mental health barriers. Sign language interpreters & physically accessible transport are available. Youth outreach & drop-in include LGBTQ-targeted services.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

	Your CoC's Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	Yes
3.	Engaged/educated local business leaders	Yes	Yes

4.	Implemented community wide plans	Yes	Yes
5.	Other:(limit 500 characters)		
	Education & engagement w/ community groups to destigmatize homelessness & focus on housing-based solutions.	Yes	Yes

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.l.	

	HIC Longitudinal HMIS Data	2022	2023
Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	1,393	1,407

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

	Describe in the field below how your CoC:
1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;
2.	works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
3.	works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1) TO KEEP STAFF UP-TO-DATE & COMMUNICATE INFO: A) The CoC Lead offers ANNUAL free open-invitation mainstream benefits trainings for providers CoC-wide. Co-presented by the CoC, local benefits offices & advocates, and legal services partners, the training covers eligibility, the application process and best practices, and how to maintain benefits for high-priority benefits. Trainings cover SSI/SSDI, GA, SNAP, WIC, Medicaid & Medicare, Covered CA, & CalWorks (TANF). Trainings are updated to ensure providers have latest information. B) CoC & SSA staff inform the Service Providers Network of updates/changes to benefits program via the SPN email list and at MONTHLY SPN meetings. 2) The Collaborative Applicant (OSH) PARTNERS CLOSELY W/ THE VALLEY HOMELESS HEALTHCARE PROGRAM (VHHP) to ensure homeless & PSH clients connect w/ health insurance & care. VHHP medical outreach & dedicated PSH clinical team assist eligible clients w/ Medicaid enrollment. All PSH & RRH housing case managers assess Medicaid eligibility at enrollment & help clients to apply. VHHP medical outreach & dedicated PSH clinical team facilitate access to Medicaid-eligible care. The CoC is working w/ PSH providers to become Medicaid certified, to use Medicaid for eligible services such as on-site behavioral health. Outreach & housing case managers connect clients to a medical home, provide transportation to medical & behavioral health services. Once clients are enrolled in benefits, case managers educate clients on the scope of assistance & how to access & use those benefits. The CoC is working w/ local Health Plans to maximize new CalAIM benefits for CoC projects, including housing search & navigation, & housing stability support. As health plans develop policies for accessing CalAIM, the CoC will provide training & assistance to CoC partners. The CoC has also been working with local Health Plans to leverage state funding from the Housing and Homelessness Incentive Program and has utilized part of the funding to increase the capacity of VVHP's street medicine team to connect people who are unsheltered and program participants with health care services. 3) Using state Housing and Disability Program (HDAP) funding, the CoC employs two SOAR-trained specialists to provide SSI/SSDI application support to all persons referred to PSH with no income or with GA. The CoC's Client Engagement Team directly connects PSH referrals to this resource at the time of PSH eligibility determination & enrollment.

| 1D-7. | Increasing Capacity for Non-Congregate Sheltering. | |
| | NOFO Section V.B.1.n. | |

Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

(limit 2,500 characters)

The CoC's community engagement to create the 2020-2025 Community Plan identified a need for alternatives to congregate shelter. In response to this need, the CoC partnered with the City of San Jose (CSJ) to create a Bridge Housing Community (BHC) site to provide non-congregate temporary housing for people experiencing unsheltered homelessness while they await permanent housing. In order to protect the CoC's most vulnerable individuals experiencing homelessness from COVID-19, the CoC increased the number of non-congregate shelter beds by leasing 13 hotels/motels across eight cities through Project Roomkey, a California-wide effort to move the most vulnerable to safer locations during the public health emergency. 4 of the 13 hotels in the CoC were designated for isolation and quarantine for people who had tested positive for COVID-19 and had nowhere to safely isolate, helping to decrease community spread of COVID-19. While the use of these hotels and motels was due to a time-limited surge in funding and therefore temporary, there was an opportunity to help those placed in these non-congregate shelters to move toward housing stability and permanent housing through the funding provided through Project Homekey, a California-wide effort to provide funding for CoCs to rehabilitate hotels/motels and other housing types into permanent housing. Close collaboration among the CoC, cities and nonprofit partners enabled a comprehensive response and demonstrated an ability to quickly increase capacity of non-congregate shelter units. In particular, the CoC continues to partner with cities to identify city-owned spaces to increase non-congregate shelter. The CoC continues to use these collaborations to leverage new and existing funding streams to increase the CoC's capacity to provide non-congregate sheltering. These efforts have resulted in the CoC going from 69 non-congregate shelter units in 2019 to 1,001 non-congregate shelter units in 2023.

ID-8.	Partnerships with Public Health Agencies--Collaborating to Respond to and Prevent Spread of Infectious Diseases.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:
1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and
2.	prevent infectious disease outbreaks among people experiencing homelessness.

(limit 2,500 characters)

1)The Collaborative Applicant (OSH), the City of San Jose (CSJ), County Behavioral Health Services Department (BHSD) & the Valley Homeless Healthcare Program (VHHP) developed a Joint Departments Operations Center (JDOC) focused on housing & homelessness & infectious disease response, which co-located staff at a central operations center. County Public Health (PH) dedicated staff to collaborate closely w/ the JDOC & joined daily (2020-21) & weekly (2021-22) coordination calls. Early in the pandemic, OSH & PH jointly developed a comprehensive handbook for operating non-congregate & congregate shelters, & shelter intake & referral processes based on health risk, exposure, symptoms & testing. This infrastructure of collaboration continues to be utilized to proactively prevent & respond to infectious disease outbreaks (e.g. Monkeypox in 2022) & other public health concerns that impact the CoC's most vulnerable pops; JDOC & PH communicate regularly to respond to infectious disease outbreaks & for isolation & quarantine efforts. 2) In response to COVID-19, emergency congregate & non-congregate shelters were rapidly created & OSH & PH worked closely w/ shelter providers to implement program policies & safety protocols to prevent spread. OSH & PH shared accurate & timely information about policies & best practices at regular calls w/ all shelter, outreach & housing providers, including how to access PPE; cleaning protocols; social distancing requirements; mask mandates; transportation options; mobile hygiene; hand-washing stations; non-congregate shelter access & referral; isolation & quarantine protocols; testing availability & mandates; vaccine availability & access; & more. OSH & PH staff made regular site visits to shelters to monitor & counsel providers on social distancing, mask, hand-washing, testing & other protocols. PH also provided guidance & PPE for outreach, including COVID vaccine outreach. In 2022, OSH consulted w/ PH on the creation of a hotel shelter for unhoused individuals diagnosed w/ Monkeypox, PH developed & provided written guidance on Monkeypox for housing, outreach & shelter providers. JDOC & PH held regular calls w/ all providers to provide guidance to providers on Monkeypox safety. OSH added a permanent staff position responsible for coordination with PH, hospital systems & agency partners & has taken over formal responsibility for Mass Care & Shelter in case of natural disaster, infectious disease, or other mass displacements.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC:	
1.	shared information related to public health measures and homelessness, and	
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

1) The Collaborative Applicant (OSH), the City of San Jose (CSJ), County Behavioral Health Services Department (BHSD), & the Valley Homeless Healthcare Program (VHHP) developed a Joint Departments Operations Center (JDOC) focused on housing & homelessness and infectious disease response, which co-located staff at a central operations center. County Public Health (PH) dedicated staff to collaborate closely w/ the JDOC & joined daily (2020-21) and weekly (2021-22) coordination calls. 1) An all-provider call that began during the COVID-19 pandemic continues to be held quarterly with PH & providers to discuss COVID-19 and any infectious disease outbreaks (like monkeypox) and how to prevent infectious disease outbreaks among people experiencing homelessness. On these calls, and via email, PH provides up-to-date information about local, state, and national public health measures and guidance, including written education materials targeting both provider staff and unhoused populations.

2)The all-provider calls are an opportunity for County Public Health to disseminate accurate and timely information to providers and to ensure that providers have resources and information tailored to the population that they serve with special consideration to the program type (e.g. congregate vs. non-congregate). Outside of the all-provider calls, OSH, the Collaborative Applicant, facilitates communication between providers and public health, by sharing follow-up information and working with public health agencies to create resources and guidance to limit or prevent infectious disease outbreaks based on feedback & questions from providers. Additionally, biweekly coordination calls with the CoC's Lived Experience Advisory Board (LEAB) serve as an opportunity for OSH to know if program participants and people residing in encampments have questions or concerns about COVID-19 and other infectious diseases. OSH has been able to disseminate accurate guidance and up to date information to LEAB members that conduct street outreach to people that are experiencing unsheltered homelessness, particularly people that are most vulnerable to infectious diseases like seniors and those with chronic health issues.

1D-9.	Centralized or Coordinated Entry System–Assessment Process.	
	NOFO Section V.B.1.p.	

		Describe in the field below how your CoC's coordinated entry system:
	1.	covers 100 percent of your CoC's geographic area;
	2.	uses a standardized assessment process; and
	3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1) The CE SYSTEM COVERS THE ENTIRE GEOGRAPHIC AREA of the CoC w/ a no-wrong-door access model. Over 70 access points (incl. outreach, prevention, shelters, VSPs, schools, resource centers, & correctional facilities), covering every local jurisdiction.

2) In Santa Clara County, the CES is a consistent, community-wide intake process to match people experiencing homelessness to existing community resources that are best fit for their situation. CES uses the VI-SPDAT and a locally-developed pre-screening for DV, sexual assault, and human trafficking as a standard assessment tool, and the CoC provides free monthly trainings for assessors. The training covers assessment as well as standards for communicating information about CES to clients. All assessors are required to attend this training prior to beginning assessment work, and annually after that.

3) The CoC has a Coordinated Entry Work Group (CEWG) that meets every other month to answer assessor questions and evaluate how well CE is working and to suggest improvements. CEWG Meetings are open to the public and advertised on provider & CoC listserv (1,825 & 950 members) and to members of the Lived Experience Advisory Board (LEAB). These meetings are also an opportunity to give providers and households updates on the CoC's CE redesign process and allow stakeholders to provide feedback on the CoC's CE system. The community provided a significant amount of feedback on the CoC's current CE assessment tool, including that: current scoring does not accurately reflect the vulnerability of people experiencing chronic homelessness & that people with lived experience must be central in the assessment & prioritization re-design process. In direct response to this & other feedback, the CoC embarked on a robust process currently underway to redesign the CE system. This process is being led by 2 groups to guide the vision & implementation of the redesign. Recruitment efforts for the 2 groups were targeted to ensure representation of the diverse identities navigating CE in the CoC. Once the redesign model is chosen with the community & partner stakeholders, the community will evaluate the equity impact of the chosen model & implement a pilot of the new CES. The CoC's CE system will continue to be updated regularly based on feedback from the community & key stakeholders.

| | 1D-9a. | Program Participant-Centered Approach to Centralized or Coordinated Entry. | |
| | | NOFO Section V.B.1.p. | |

		Describe in the field below how your CoC's coordinated entry system:
	1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
	2.	prioritizes people most in need of assistance;
	3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and
	4.	takes steps to reduce burdens on people using coordinated entry.

(limit 2,500 characters)

1) CE REACHES PEOPLE LEAST LIKELY TO APPLY FOR ASSISTANCE by leveraging existing service centers w/ ties to target subpopulations (people w/ developmental disabilities, TAY & young-parent families, families w/ children, fleeing DV, limited English proficiency) as access points & through extensive street & medical outreach, including encampments. Outreach includes diverse multilingual staff, peers (e.g. youth, LGBTQ, vets, experience of homelessness), mental health clinicians to target subpops less likely to seek services. CE assessment & outreach materials are translated into commonly spoken languages. At least 13 CE access points have staff to assess in commonly spoken languages; ASL & spoken language interpreters are available to all access points. 2) CE PRIORITIZES THE MOST VULNERABLE using the Single Adult, Family, TAY, & Justice Discharge VI-SPDATs, assessing vulnerability based on history of homelessness; medical, legal, & safety risks; social supports; health needs; experience of abuse & assessor observations of mental health challenges. Prioritization considers length of time homeless & high use of County medical services. 3) TO ENSURE TIMELY ASSISTANCE, CE communicates daily w/ programs about vacancies, often making referrals prior to expected vacancies. CE uses local assessment questions to minimize ineligible referrals & quickly match clients to openings. Dedicated outreach locates clients referred from CE to PSH, documents eligibility to expedite enrollment & provides a warm hand-off to PSH. The CoC provides best practice guidance for RRH & TH providers locating clients after referral & two specialists assist w/ RRH client location. The CoC launched an HMIS Client Portal to allow clients to update their contact info & connect w/ providers. 4) The CoC is currently undergoing a robust process to redesign their CE system. One of the redesign priorities identified by the community is to reduce burdens on people utilizing CE by simplifying the questions in the assessment tool to be asked in a way that clients can understand & lessens potential re-traumatization of discussing invasive questions. Another potential strategy for reducing burden is to continue to expand CE access points to smaller grassroots orgs & community & faith groups to place access w/ trusted members of the community. In 2021, the CoC created a shelter referral hotline that is a part of the CoC's CE system & offers a low burden way to for people to access the CE system.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry–Reporting Violations.		
	NOFO Section V.B.1.p.		

	Describe in the field below how your CoC through its centralized or coordinated entry:	
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;	
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.	

(limit 2,500 characters)

1) THE COC AFFIRMATIVELY MARKETS ITS HOUSING & SUPPORTIVE SERVICES TO ELIGIBLE PERSONS regardless of race, color, national origin, religion, sex, age, familial, marital or disability status through its coordinated entry (CE) outreach & marketing materials. Marketing materials are required to clearly convey that CE access & process are accessible to all eligible persons & marketing is accessible to persons w/ disabilities & persons w/ limited English proficiency. An alternative location for CE access is made available for persons w/ a disability who may be unable to reach any CoC provider. All ESG-funded programs are required to market services to all eligible persons & employ additional efforts to establish effective communication w/ persons w/ disabilities & persons w/limited English proficiency. Programs also provide participants with information on rights and remedies available under applicable federal, State & local fair housing & civil rights laws. 2)THE CoC INFORMS PROGRAM PARTICIPANTS OF THEIR RIGHTS & REMEDIES UNDER FEDERAL, STATE, & LOCAL HOUSING & CIVIL RIGHTS LAW. All CoC & ESG-funded programs are required to have an internal grievance process that clients can use to resolve conflicts w/in the program, including a statement regarding the client's right to request reasonable accommodation. Programs must post their internal grievance process & client rights in a conspicuous & accessible place. Programs are required to give clients a copy of the forms upon intake & in the instance that a client receives a warning or discharge notice. All policies are required to be accessible to persons w/ disabilities & persons w/ limited English proficiency. The CoC continues to work to evaluate & improve its grievance & termination policies by seeking feedback from people w/ lived experience & CoC providers. 3)The County & nearly all cities w/in the CoC's geographic area contract directly w/ Project Sentinel, a legal service provider, to handle fair housing concerns.The County's contract covers unincorporated areas & smaller cities w/ the County. The CoC refers program participants to Project Sentinel when there are conditions or actions that impede fair housing choice. Project Sentinel reviews the case & determines appropriate next steps which can include remedies & enforcement orders of fair housing laws. Project Sentinel provides jurisdictions with reports with jurisdiction-specific trends of fair housing choice impediments & challenges on a quarterly basis.

1D-10.	Advancing Racial Equity in Homelessness–Conducting Assessment.	
	NOFO Section V.B.1.q.	

| 1. | Has your CoC conducted a racial disparities assessment in the last 3 years? | No |
| 2. | Enter the date your CoC conducted its latest assessment for racial disparities. | |

1D-10a.	Process for Analyzing Racial Disparities–Identified Racial Disparities in Provision or Outcomes of Homeless Assistance.	
	NOFO Section V.B.1.q.	

Describe in the field below:

	1.	your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and
	2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

1) The most recent full-scale racial equity analysis was provided in January 2020, by the Supporting Partnerships for Anti-Racist Communities' (SPARC) 2020 REPORT ON RACE AND HOMELESSNESS IN SANTA CLARA COUNTY. This report presented the results of a holistic assessment of racial equity in the CoC's system of care, including through analysis of aggregate HMIS data, listening sessions with people of color experiencing homelessness at four separate service sites, stakeholder interviews, and the leadership of a Racial Equity Advisory Group. The scope of the analysis included rates of homelessness, how & where people experience homelessness, and how people move through and exit from the system of care. In addition to the SPARC report, the CoC includes analysis of racial disparities in ONGOING EVALUATION OF ALL SYSTEM DATA. Annual Coordinated Entry System evaluations, including a current full-scope Coordinated Entry Redesign, all center analysis of assessment scores, referral rates, and referral outcomes by race & ethnicity, as well as language and criminal legal system involvement. Race & ethnicity breakdowns are also included in monthly public CoC System Performance Reports posted on the CoC website. 2) The CoC has assessed & identified critical inequities across the homeless system of care – w/ BIPOC community members experiencing disproportionate rates of homelessness (Black/ African Americans make up 16.9% of homeless pop./ 2.5% of general pop; Hispanic/Latinx people make up 43.7% of homeless pop/ 27% of general pop.) & disparities in access & prioritization w/ CE processes and homeless assistance. The CoC's most recent CE system evaluation identified inequities in access & assessment w/in the CE system (Persons whose primary language is Spanish make up 25% of residents living below fed. poverty level, but only 5% of persons accessing CE; Persons whose primary language is an Asian or Pacific Islander language make up 26% of residents living below fed. poverty level, but less than 1% of persons accessing CE).

1D-10b.	Implemented Strategies that Address Racial Disparities.	
	NOFO Section V.B.1.q.	

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes

7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

CoC & census data show that Black/African American, American Indian/Alaskan Native, & Hispanic/Latinx people are overrepresented in the CoC's homeless population. One of 5 targets of the CoC's Community Plan to End Homelessness 2020-2024 is to "Address the racial inequities present among unhoused people & track progress toward reducing disparities." To reach this goal, the CoC is exploring strategies to address social, economic & policy factors that disproportionately impact people of color. The CoC is undergoing a process, recommended by the Coordinated Entry Work Group (CEWG) & approved by the CoC Board, to holistically REDESIGN COORDINATED ENTRY WITH A RACIAL EQUITY LENS, including assessment, prioritization & referral. The CEWG also has recommended cultural literacy & responsiveness training to staff to ensure the CoC is creating welcoming, safe spaces for clients. In response, the CoC implemented quarterly six-hour trainings on LGBTQIA+ preparedness for providers, based on the evidence-informed, intersectional RISE model. In 2021, a team of CoC representatives (100% BIPOC, 55% w/ lived experience) participated in a Racial Equity Action Lab. Members attended 7 workshops on racial equity concepts & conducted interviews & surveys to develop policy recommendations & training curricula to strengthen CULTURALLY RELEVENT OUTREACH TO ENGAGE OVER-REPRESENTED POPULATIONS. Findings included the need to partner w/ culturally specific CBOs to gain trust, improve staff retention & increase cultural competency training for outreach staff. The group continues to meet twice monthly to move forward on these goals. Destination:Home, a public-private partnership leveraging collective impact strategies to end homelessness in Santa Clara County, recognizes the historical racist practices that have led to the systemic underfunding of BIPOC-led non-profits & awarded $2.75 million over 3 years to 7 small nonprofit organizations led by people of color and/or those with lived experience of homelessness. The grants aim to support these community partners in their missions of playing a stronger & more prominent role in the collaborative effort to prevent & end homelessness in the county. A new round of grantees will be funded later this year. In 2022, the CoC had one-on-one conversations w/ CoC-funded programs about how they are identifying & addressing inequities in their provision of services & outcomes, w/ a plan to host a Racial Equity peer community later this year.

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities.	
	NOFO Section V.B.1.q.	

		Describe in the field below:
	1.	the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and
	2.	the tools your CoC uses.

(limit 2,500 characters)

1) The CoC identified that Black, Indigenous & People of Color (BIPOC) community members experience disproportionate rates of homelessness & disparities in access & prioritization w/in Coordinated Entry. Supporting Partnerships for Anti-Racist Communities' (SPARC) 2020 Report on Race & Homelessness in Santa Clara County highlighted these inequities. Building off the report's findings, the CoC's Data Think Tank (the Collaborative Applicant & HMIS Lead (OSH), HMIS Admin (Bitfocus, Inc.), Destination:Home, & City of San Jose) is currently improving the way the CoC collects & analyzes race & ethnicity data by including it as a standard feature of all CoC data reports & conducting a community input process to determine how to address disparities in service access. Implementation of the first approach has begun & race & ethnicity data is included in monthly CoC System Performance Reports posted on the CoC website. Bitfocus rolled out new standard reporting of key System Performance Measures by race & ethnicity for quarterly review by the CoC's Performance Management Workgroup Committee. Parallel conversations about tracking racial equity in program outcomes continued w/ providers through one-on-one TA conversations in 2022, discussions w/ the NOFO Committee about local competition scoring & a planned Racial Equity Peer Community convening later in 2023. 2) The CoC HAS USED DIFFERENT TOOLS TO HELP ASSESS DISPARITIES IN THE PROVISION & OUTCOMES OF HOMELESS ASSISTANCE. As part of the CoC's Coordinated Entry (CE) Redesign, the CE Redesign Implementation Committee is using HMIS data broken down by race, ethnicity, gender & sexual orientation to eliminate disparities w/ in its CE system. The CoC's Racial Equity Action Lab (REAL) has used interviews w/ street outreach service providers as a tool to gather information about disparities & challenges observed or experienced when providing outreach to communities of color who are disproportionately impacted by homelessness. The REAL Team will next use interviews w/ people who have received or are receiving street outreach services to further identify disparities w/in the CoC's street outreach services. The CoC uses in-person interviews w/ sheltered & unsheltered individuals exp. homelessness conducted by peer surveyors to refine its point in time count & allow the CoC to gain a deeper understanding of the demographics of individuals experiencing homelessness & to track the CoC's progress in eliminating disparities.

1D-11.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC's Outreach Efforts.	
	NOFO Section V.B.1.r.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

(limit 2,500 characters)

The CoC continues to expand its outreach efforts to engage those with lived experience of homelessness in the CoC's decision-making process in creative ways, particularly to engage new voices. In 2022, the CoC created and conducted extensive recruitment processes for several lived experience workgroups, committees, and/or boards. To support the ongoing Coordinated Entry Redesign process, the CoC recruited a diverse Prioritization Committee entirely of people with lived experience being unhoused through email outreach, as well as outreach through existing lived experience groups and through community providers. The Prioritization Committee set clear priorities for the CE Redesign process, and members include a majority of individuals who had not previously engaged with the CoC but have subsequently presented to the CoC Board and/or participated in other CoC work. Using similar outreach methods, the CoC recruited a Supportive Housing Leadership Group (SHLG) which met weekly for 5 weeks to design the first annual CoC-wide supportive housing participant survey, drafted all survey questions & identified the core elements of survey distribution. SHLG members also provided peer support for survey takers and will continue as the leadership group for the survey during future years of implementation. The CoC used direct outreach to existing lived experience groups & CoC Board members w/ lived experience to recruit Review & Rank scoring panel members, resulting in a majority lived experience panel. Outreach & recruitment has continued for the Youth Action Board (YAB), led by current YAB members, & resulted in a significant increase in YAB attendance and participation. All of these outreach efforts were committed to equity & focused on ensuring that groups are representative of the CoC & its constituency. For all of these opportunities, outreach was done through the Lived Experience Advisory Board (LEAB), emails sent to provider networks & the CoC listserv, weekly LEAB executive committees that the CoC attends, as well as other public CoC meetings. The CoC does targeted and intentional outreach to new and diverse voices by utilizing its broad network of service providers working with people currently unhoused. The CoC partners with cultural and identity-based organizations and groups, as well as groups serving currently and chronically unhoused populations, to reach diverse voices.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.
Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.	80	25
2.	Participate on CoC committees, subcommittees, or workgroups.	28	4
3.	Included in the development or revision of your CoC's local competition rating factors.	4	0
4.	Included in the development or revision of your CoC's coordinated entry process.	18	4

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

The CoC began the Living Wage Employment Initiative, in which the CoC partners w/ JobTrain to create living wage job pathways & connect formerly homeless individuals to living wage jobs. One component is to forge employment pathways in local governments by partnering w/ the County of Santa Clara & the City of San Jose to create direct pathways to public service, which provides opportunities for individuals w/ lived experience of homelessness to get valuable employment experience & to qualify for permanent employment. B) Through contracts w/ providers, the County's CalWORKs program provides 6-month subsidized employment for people w/ lived experience being unhoused to build professional experience in outreach & other system roles, which can lead to long-term hires. C) Currently, Lived Experience Advisory Board (LEAB) members, w/ financial & staff support from the CoC, serve as trainers for the CoC's Housing Problem Solving initiative providers, advise on policy development, participate in RFP scoring panels across multiple funding streams, participate in Community Planning, & during the first half of 2023, coordinated their own weekly peer outreach. The Youth Action Board (YAB) are the leadership body for YHDP planning & implementation, w/ ongoing professional development from the CoC through training & one-on-one support. The CoC also provides financial & staff support to the LEAB & YAB for conference participation as both attendees & presenters. D) The CoC believes that people w/ lived experience must be equitably valued & compensated for their time & expertise, & the CoC funds stipends at living-wage rate to LEAB & YAB members & all other people w/ lived experience of homelessness who provide input or participate in any volunteer work of the CoC. The CoC also recognizes that direct professional development support is necessary for some, but not all, people w/ lived experience to meaningfully participate in the CoC. This support is provided by the CoC through one-on-one meetings & coaching, trainings on the CoC system, pre-meeting prep sessions, & support both accessing & using tech. E) Destination: Home, a CoC partner, approved a mentorship program that eschews the traditional mentor-mentee design & power dynamic & offers a two-way learning model where Destination:Home Board members are matched w/ individuals w/ lived experience, allowing the pairs to mutually leverage their respective areas of expertise.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

	Describe in the field below:
1.	how your CoC routinely gathers feedback from people experiencing homelessness;

	2.	how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and
	3.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

(limit 2,500 characters)

1) Feedback from people w/ lived experience of homelessness is central to the CoC's process of change. The CoC has identified & continues to identify a broad network of service locations that see a high volume of people currently unhoused & unsheltered as sites for listening sessions. The CoC's Lived Experience Advisory Board (LEAB), formed in 2018, fosters leadership & empowerment among its members & ongoing partnership b/w decision makers & the people the system serves. The Collaborative Applicant (OSH) attends twice-monthly LEAB meetings to ensure constant communication & accountability between the CoC & LEAB. Two LEAB members serve as elected members of the CoC Board. Additionally, biweekly LEAB Coordination calls give space to LEAB Members to receive updates from the CoC & to give feedback on anything that they are seeing or experiencing that needs improvement. The CoC has workgroups, subcommittees & advisory boards of people w/ lived experience such as the Youth Action Board (YAB) & the Coordinated Entry Redesign Prioritization Committee (PC), that provide space for the CoC to routinely gather feedback. 2) In 2022-2023, the CoC worked w/ the Supportive Housing Leadership Group (SHLG), a lived experience workgroup, to design & launch a CoC-wide participant survey to seek feedback from participants in all CoC-funded projects. Reports containing the feedback w/ action steps were provided to projects. Local competition scoring for 2024 will be based on agency responses to the 2023 action plan. The SHLG will conduct the CoC-wide participant surveys annually. Members of the SHLG were compensated for their time, as were program participants who took the survey. 3) In 2022, LEAB members & other people w/ lived experience have raised concerns about the CoC's participant termination & grievance policies for shelter & housing programs. In response, the CoC convened meetings a lived experience workgroup to address the challenges identified. The feedback has led to interim changes (e.g. increased accessibility of policies & participant rights) & will be addressed by the CoC through long-term structural changes. The CoC's work on redesigning its CE system & assessment tool is a direct response to listening sessions w/ people w/ lived experience of homelessness. Structural changes to the CE system will take time to implement, so the CoC has been working on interim changes to the CE assessment tool to quickly respond to feedback.

1D-12.	Increasing Affordable Housing Supply.		
	NOFO Section V.B.1.t.		

		Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:
	1.	reforming zoning and land use policies to permit more housing development; and
	2.	reducing regulatory barriers to housing development.

(limit 2,500 characters)

The CoC's Community Plan to End Homelessness 2020-25 includes a sub-strategy that directly calls for the community to "Create the Conditions to Develop Enough Affordable Housing to Meet the Needs of Our Community." Strategy 1.3 reads "Work with cities to change local land use and housing policy to allow for development of more affordable housing..." Implementation of this strategy has included steps to both reform zoning and land use policies and reduce regulatory barriers. 1) Community Plan Implementation Leads meet regularly with elected officials and staff of cities within the CoC's geographic area to advocate for policy reform that will increase the supply of affordable housing, including reforming land use policies to permit housing development. Also as part of Community Plan implementation, the CoC funded up to 10 hours of technical assistance for any interested city to develop a strategic plan to address homelessness. This TA highlighted land use and zoning policies reforms as opportunities within city control to support Community Plan implementation. 2) Community Plan Implementation Lead conversations with city staff & officials also cover strategies to reduce regulatory barriers to housing development, particularly those that are likely to increase affordable housing development. CoC-funded TA also covers strategies to reduce regulatory barriers to housing development.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1E-1.	Web Posting of Your CoC's Local Competition Deadline–Advance Public Notice.	
	NOFO Section V.B.2.a. and 2.g.	
	You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	

1.	Enter your CoC's local competition submission deadline date for New Project applicants to submit their project applications to your CoC–meaning the date your CoC published the deadline.	07/19/2023
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC's local competition–meaning the date your CoC published the deadline.	07/19/2023

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

	You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.	
	Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:	

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes

5.	Used data from comparable databases to score projects submitted by victim service providers.		Yes
6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.		Yes

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	115
2.	How many renewal projects did your CoC submit?	27
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	

Describe in the field below:	
1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

1) Renewal housing projects are evaluated based on their success in connecting program participants to PH. The CoC uses APR-style reports from HMIS & calculates the following outcomes: For RRH projects to receive full points they have to demonstrate that at least 95% of program participants who exited were in permanent housing. For PSH projects to receive full points, at least 98% of participants must either remained enrolled in the project or exit w/ permanent housing. 2) The CoC's R&R scoring doesn't include an analysis of how long it takes to house people in PH. 3)The CoC's R&R process considers the following needs & vulnerabilities: disabling conditions, chronic homelessness, criminal history, low/no income, experience of DV/assault, current or history of substance use. R&R panelists are experts in homelessness & housing in the community & are instructed that they MAY ADJUST SCORES AS APPROPRIATE BASED ON THE SEVERITY OF NEEDS & VULNERABILITIES of a project's client population, as specified on the scoring tool: "Keep in mind that outcomes will naturally be lower in a population w/ more severe needs. Such populations include persons w/ low or no income, current or past substance abuse, a history of victimization (e.g., domestic violence, sexual assault, childhood abuse), criminal histories, chronic homelessness." Panelists receive a WRITTEN REPORT ON RENEWAL PROJECTS w/ demographic info, including rates of mental illness, substance abuse, HIV/AIDs, chronic conditions, developmental & physical disability, multiple health conditions, history of DV, & level of income. As part of the application process, applicants may provide additional client data & EXPLAIN HOW PARTICULAR NEEDS & VULNERABILITIES IMPACTED OUTCOMES. 4)The CoC prioritizes populations w/ the highest barriers but recognizes that may result in lower performance. The CoC considers severity of barriers & reflects community priorities through objective scored criteria & the scoring discretion of the R&R panel. Projects received OBJECTIVE POINTS for: A) being PSH (disabling condition required); B) serving a priority population (including DV survivors, TAY, Families w children, veterans). In addition to those objective factors, the R&R panel evaluates program design based on how well the applicant both identifies & meets the specific needs of its target population. Finally, as part of the application process, applicants may EXPLAIN HOW A PARTICULARLY HIGH-NEED CLIENT POPULATION IMPACTED OUTCOMES.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	

	Describe in the field below:
1.	how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and
3.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

(limit 2,500 characters)

1)The CoC assessed & identified critical inequities– BIPOC community members experience disproportionate rates of homelessness (Black/ African Americans make up 16.9% of homeless pop./ 2.5% of general pop; Hispanic/Latinx people make up 43.7% of homeless pop/ 27% of general pop.). The CoC used input from people of different races in designing the local competition through active efforts to increase diversity among CoC membership, direct invitations & racial diversity on the CoC Board. The CoC has offers an annual Intro to CoC Funding training targeting providers, partners & staff who are new to the CoC, lowering barriers to CoC participation for smaller CBOs w/ deep ties to communities over-represented in the homeless pop. Avg. participation in the NOFA Committee, which reviews & revises draft scoring & ranking process annually, including refining & revising a racial equity scoring factor, doubled b/w 2019& 2023. NOFA Committee is open-membership, open-attendance & widely advertised. In 2022 the CoC REACHED OUT TO ORGS LED BY PEOPLE OF COLOR w/ direct invitations to attend NOFA Committee mtgs. The CoC does not collect demographic information from NOFA Committee attendees or from the CoC Board that approves the local scoring factors & process, but both are racially diverse. 2)R&R scoring panel recruitment targeted groups & individuals w/ lived experience being unhoused & prioritized a diverse panel. The R&R panel included 7 members, all of whom had lived experience being unhoused & was 43% BIPOC. The CoC Board, which reviewed & approved the final Priority Listing, is also racially diverse. 3) A Racial Equity scoring factor evaluates new & renewal projects on strategies they use to advance racial equity, including strategies known to address barriers for over-represented populations (e.g. "Racial equity and cultural responsiveness knowledge, skills & practices are part of staff job descriptions and workplans"; "Recruit, retain & develop staff who represent communities of color and/or speak languages other than English"; "Staff training & support around racial equity & cultural responsiveness & their role in addressing racial inequities"). This factor further evaluates based on how representative project staff is of the population served, strategies to adjust hiring approaches to diversify staff, & strategies to retain & empower BIPOC staff. In a separate factor, applicants must identify known barriers faced by their clients & how they address those barriers.

1E-4.	Reallocation–Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	

		Describe in the field below:
	1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
	2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;
	3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
	4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

1) Under the CoC's written PROCESS FOR REALLOCATION, the R&R panel will consider the following when discussing reallocation: underspending, impact on system performance, recent grant reductions, alternative funding sources, community needs, & new project applications. The R&R panel reviews outcomes for all renewals (utilization, grant spend-down, housing stability, returns to homelessness, income, benefits, Housing First, client input, service design, grant compliance) in specialized data reports. Preliminary scores are assigned based on scales in the CoC's scoring tool, & applicants respond to scaled scores in written narratives & interviews. R&R panel may adjust scores based on applicant explanations of severity of needs & other relevant context. R&R panel reviews lowest-scoring projects & projects with the lowest spend-down for possible reallocation, based on the written process, against the need for the new projects proposed. If the R&R recommends reallocation, all applicants are notified of the recommendation, which is appealable. If the Appeals Committee affirms the recommendation, it is included in the Ranked List sent to the CoC Board for a vote. The CoC Board has final authority to approve or reject reallocation. Final decisions on reallocation are posted publicly w/ the final Ranked List.2) The R&R panel did not recommend reallocation. 3) No reallocation based on performance. One project is able to continue operating using other funds and voluntarily reallocated, in order to free up funds for other projects. 4) The CoC followed its written process, including R&R panel discussion of potential reallocation. The panel determined that each renewal provides needed capacity & is performing as well as or better than expected of new projects (all renewal projects scored at least 92 out of 115 points,) and all new project applications were able to be included on the Priority Listing without reallocation.

1E-4a.	Reallocation Between FY 2018 and FY 2023.	
	NOFO Section V.B.2.f.	

| | Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023? | No |

1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	No
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	09/13/2023

1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project accepted or rejected status; 4. Project Rank–if accepted; 5. Requested Funding Amounts; and 6. Reallocated funds.	Yes

1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	09/25/2023

1E-5d.	Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	09/25/2023

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	BitFocus, Inc.

2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Single CoC

2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2023 HIC data into HDX.	04/26/2023

2A-4.	Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases;	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database–compliant with the FY 2022 HMIS Data Standards; and	

3.	state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

(limit 2,500 characters)

1) 4 of 5 VSPs within the CoC have at one point provided housing or services that require HMIS data entry and each use comparable databases that collect the data elements required in the 2020 HMIS Data Standards. Before the projects requiring HMIS data were implemented, the Collaborative Applicant, the County Office of Supportive Housing (OSH), provided technical assistance to the VSPs to ensure they understood the comparable database requirement, including ensuring the software selected by the VSPs (ETO, EmpowerDB, Osnium) complied with HMIS Data Standards. OSH connected the VSPs to the HMIS Admin and Vendor, Bitfocus, for additional TA while implementing their comparable databases. OSH collects APRs from all VSPs operating HUD-funded projects quarterly and monitors data quality to ensure compliance with HMIS data standards. The CoC has engaged in extensive conversation with all members of the Domestic Violence Advocacy Consortium (DVAC), a collaborative of the 5 VSPs within the CoC, regarding expanding comparable database use across all agencies and projects, including offering County funding for database implementation. OSH collects APR reports for each CoC-funded project operated by a VSP quarterly and uses those reports to track outcomes for survivors, identify occupancy trends, and monitor spend-down of CoC funding.

2) DV housing & service providers are in compliance with the 2022 HMIS Data Standards.

3) The CoC is in compliance with the 2022 HMIS Data Standards.

2A-5.	Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points.
	NOFO Section V.B.3.c. and V.B.7.

Enter 2023 HIC and HMIS data in the chart below by project type:

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	2,376	94	2,282	100.00%
2. Safe Haven (SH) beds	14	0	14	100.00%
3. Transitional Housing (TH) beds	479	24	455	100.00%
4. Rapid Re-Housing (RRH) beds	1,407	0	1,407	100.00%
5. Permanent Supportive Housing (PSH) beds	4,365	25	2,866	66.04%
6. Other Permanent Housing (OPH) beds	1,995	0	1,995	100.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.
	NOFO Section V.B.3.c.

		For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:
	1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
	2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

The CoC has maintained 100% HMIS coverage for all non-PSH beds (ES, SH, TH, and RRH). The greatest challenge to full PSH coverage has been the 1436 HUD-VASH beds, which account for approximately 33% of the CoC's 4340 non-DV PSH and were not in HMIS as of the 2023 HIC submission.

1) PLAN: Since the 2023 HIC, HUD-VASH inventory has been added to HMIS, bringing CURRENT PSH BED COVERAGE TO APPROXIMATELY 99%. After extensive collaboration with the VA and the Santa Clara County Housing Authority (SCCHA), the CoC began import of HUD-VASH data into HMIS in March of 2023.

2) IMPLEMENTATION: The CoC will continue to import HUD-VASH data into HMIS and will maintain PSH bed coverage over 85%.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes

2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2023 PIT count.	01/24/2023

2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2023 PIT count data in HDX.	04/26/2023

2B-3.	PIT Count–Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:
1.	engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and
3.	included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.

(limit 2,500 characters)

1) Planning for the 2023 youth & young adult count included both homeless youth service providers & youth and young adults w/ lived experience of homelessness, including the CoC's Youth Action Board (YAB). Youth service providers participated in planning meetings, helped to identify areas & times youth were likely to be visible, supported recruitment of youth peer enumerators & provided staff enumerator support for youth teams. The CoC also collaborated w/ the County Office of Education (COE) to do targeted count of previously-identified unsheltered homeless students & their families in the days following the street count in conjunction with participating school districts. This count was then deduplicated against the street count through comparison of demographic and geographic detail.

2) The CoC collaborated w/ the YAB to recruit active members from the Board to serve as enumerators. The YAB led a 4-person team made up of youth w/ lived experience. Youth service providers also engaged with youth as part of planning for the youth count. The YAB assisted with advising on hotspots where many unhoused youth and young adults reside.

3) Bill Wilson Center (BWC), a CoC-funded organization dedicated to supporting youth & young adults, took the lead on recruiting youth to work as peer enumerators and the YAB helped BWC w/ recruitment. The Youth count was led by special youth teams who canvassed specific areas where youth and young adults were known to congregate. The youth teams were supported by 1 youth service provider staff member each who served as enumerators alongside the youth and transported the youth around the county. Youth workers were paid per hour for their time, including time spent in training prior to the count. Youth and service provider staff members were trained on where and how to identify homeless youth as well as how to record the data.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	

	In the field below:
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and
3.	describe how the changes affected your CoC's PIT count results; or
4.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2023.

(limit 2,500 characters)

1) No changes were made to sheltered PIT Count methodology.

2) W/ its January 2023 point-in-time count (PIT) Count, Santa Clara County CoC made a few notable changes to improve the unsheltered PIT count: A) In 2022, the CoC began utilizing a mobile app, Survey123 by ESRI, which greatly increased efficiency in the data tabulation process for contracted researchers because they did not have to complete manual data entry from paper count sheets as they had in prior years. Rather, they could simply download & validate the data entered in the app by PIT count volunteers. Volunteers reported that they found the app more effective because it allowed a map function to pinpoint locations & showed which count area was covered. W/ its January 2023 point-in-time count, the CoC built upon lessons learned from the first year of using the app & provided a more comprehensive training on how to use the Survey123 app. This further improved volunteers' experience in correctly capturing observations. Each volunteer team designated only one person per team to operate the app. B) The CoC followed up with volunteer teams immediately after the unsheltered count to verify that numbers observed from the app data matched what volunteers experienced. C) The CoC offered additional training options both in-person & online, w/ optional deployment sites, in order to effectively respond to volunteer questions about the count.

3) The 2023 unsheltered count showed a slight decrease as compared to the 2022 unsheltered count. This is likely not the result of changes to PIT County methodology, and is more likely due to changes in CoC capacity, new partnerships with landlords, as well as inclement weather leading up to the count in which providers encouraged participants to seek shelter.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
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  - PHA Crosswalk; and
   - Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	

	In the field below:
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;
2.	describe your CoC's strategies to address individuals and families at risk of becoming homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time

(limit 2,500 characters)

1) The CoC used local & national data to ID RISK FACTORS. PIT data since 2011 shows eviction, lack of employment, low or no income as primary causes of homelessness. The CoC's Homelessness Prevention System (HPS) data identified DV as a risk factor for families. Local housing data show extreme costs & lack of affordable housing disproportionately impact very low-income residents. National research indicates various risk factors, including low or no income, mental illness, abuse, criminal justice involvement. Based on this data, HPS set eligibility criteria: low income; self-report that housing will be lost w/in 14 days or housing is unsafe; & a score of 9+ on the Homelessness Prevention Assessment Tool (HPAT), which scores income & financial health, history of homelessness, eviction risk, abuse &/or trafficking, interaction w/ emergency services, including criminal justice, acuity of mental & physical health needs. DURING THE COVID-19 PANDEMIC, national data showed that low-income & people of color were at higher risk for health & economic impacts.

2) STRATEGIES TO ADDRESS THOSE AT RISK: A) CoC-wide HPS coordinates 19 agencies to offer financial assistance & case management to meet each client's needs, w/ ongoing evaluation of outcomes. HPS housing specialists help clients retain housing or relocate. From HPS launch in July 2017 to August 2023, annual service capacity has increased from 840 to 1,700 households; funding has increased from $5.7M to $17M; 95% of 4,455 households remained stably housed while receiving services, and 96% retained housing 1 year after exit. B)The CoC partners w/ Law Foundation of Silicon Valley for eviction prevention & HPS staff refer directly. C) CalWORKs & SSVF provide HP financial assistance, case management, connections to benefits & job training. D) DURING THE PANDEMIC, the CoC expanded beyond the HPS to a network of 72 orgs to distribute financial assistance to high-risk neighborhoods & communities. Of a total $85.4 million in COVID assistance to 19,695 households, with over 1/3 of funding going to the 5 most highly COVID-19 impacted and lowest-income neighborhoods in the CoC.

3) RESPONSIBLE: OSH, CoC Quality Improvement Manager.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.		
	NOFO Section V.B.5.b		

	Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:	

1.	natural disasters?	No
2.	having recently arrived in your CoCs' geographic area?	No

2C-2.	Length of Time Homeless–CoC's Strategy to Reduce.		
	NOFO Section V.B.5.c.		

	In the field below:	
1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	

3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

(limit 2,500 characters)

1) STRATEGIES TO REDUCE: A) High rents & lack of affordable housing are primary barriers to housing. Since 2017, the County Office of Supportive Housing (OSH) awarded over $841 million of a $950 million aff. Housing bond for 44 housing developments, adding 4,773 aff.units, including 1707 PSH & 573 RRH-dedicated. The housing bond will continue to fund units until expended. B) CE prioritizes households based on LOTH & vulnerability. C)To reduce time from CE referral to enrollment: The CoC provides tools & training to reduce time locating clients after CE referral. In 2022, the CoC piloted an HMIS Client Portal to allow clients to update their own contact info & connect directly w/ providers, to reduce the time to contact a referred client. The Client Portal will be launched for wider use later this year. The OSH Client Engagement Team conducts outreach to locate clients referred to PSH & documents eligibility. D)All CoC, ESG, County, & City of San Jose-funded PSH & RRH programs are Housing First, removing barriers for clients w/ long history of homelessness. E)In 2022-23, the CoC provided free trainings on: Tenant Rights & Fair Housing; Working w/ Clients w/ Criminal Histories; Equal Access & Cultural Competency; Working w/ Survivors; and Serving Older Adults. These trainings identify strategies to overcome unique housing barriers faced by highly vulnerable populations. F) In 2022, the CoC expanded Housing Problem Solving from just COVID shelters to the shelter hotline, then to all ES providers in 2023. Housing Problem Solving utilizes trained staff and flexible funds to rapidly resolve housing crises & avoid or shorten ES stays.

2) ID LONGEST TIME HL: Outreach covers the entire CoC using evidence-based practices (CTI, Harm Reduction, TIC) to reach longest-time homeless. Outreach & CE access points administer VI-SPDAT & enter responses (including time homeless) into HMIS. CE uses County hospital database to ID long-term high utilizers for specialized PSH.

3) RESPONSIBLE: OSH ES, RRH & PSH Program Managers.

2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing–CoC's Strategy		
	NOFO Section V.B.5.d.		

	In the field below:
1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

(limit 2,500 characters)

1) The CoC's 2020-25 Community Plan to End Homelessness sets a goal to house 20,000 people; as of June 30, 2023, the CoC has housed 11,563people (58% to goal) despite significant economic impacts and systemwide staffing challenges related to COVID-19. 1) ES, TH, RRH: A) A persistent gap between high rents & stagnant wages is a primary barrier to housing. The CoC's Living Wage Employment Initiative prioritizes RRH & RRH-eligible clients on the CE queue for job training & employment programs. Affordable housing funded by a County Housing Bond & other funds includes 510 deeply affordable units set aside for RRH clients, w/ 1,090 more RRH units planned. B) The Housing Authority's landlord incentive programs bring in new landlords, educate landlords & retain existing landlords as they have new vacancies. D) RRH programs offer housing-focused case management from program entry. E) Since 2016, the CoC has expanded housing case management to more ES, to increase exits to PH. F) DURING COVID-19 PANDEMIC, TH & RRH providers swiftly implemented strategies to help clients to find & maintain housing, including remote CM & adjustments to subsidy step-downs. G) In 2022, the CoC expanded Housing Problem Solving from just COVID shelters & the shelter hotline to all ES providers. Housing Problem Solving utilizes trained staff and flexible funds to rapidly resolve housing crises & avoid or shorten ES stays. 2) THE COC'S PSH maintains consistently high housing stability (97-99% in 2020-23) via Housing First, intensive case management & a no-fail approach. A) Staff are trained in evidence-based practices (trauma-informed care, motivational interviewing, harm reduction). B) Meaningful daily activity programs build social supports. C) High-utilizer PSH programs integrate medical & psychiatric services to meet housing & healthcare needs. D) The CoC partners w/ SSA for dedicated SSI advocates, Law Foundation for legal services, Valley Homeless Healthcare Program for dedicated medical team. 3) County Office of Supportive Housing RRH & PSH Program Managers.

2C-4.	Returns to Homelessness–CoC's Strategy to Reduce Rate.	
	NOFO Section V.B.5.e.	

	In the field below:
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1) The CoC IDENTIFIES HOUSEHOLDS WHO RETURN TO HOMELESSNESS by using HMIS reports, CE & Homelessness Prevention System (HPS) data to track returns system-wide, by project type, by subpopulation, & by individual client.

2) The CoC implements the following STRATEGIES TO REDUCE RETURNS TO HOMELESSNESS: A) Supportive housing program staff build relationships with and educate landlords and educate tenants about good tenancy and tenant rights to promote stable tenancy after project support ends. B) Supportive housing programs offer life skills training and connections to resources outside of project support to address common destabilizing factors after project support ends. C) The County Office of Supportive Housing (OSH) & housing providers partner with the Law Foundation for anti-eviction legal services & mediation. D) PSH housing programs offer Housing First no-fail support for clients even after evictions, working with clients to address causes of eviction & find better-fit housing. RESULT: 97% PSH housing stability and 4% returns to HL after one year. E) The CoC's RRH Workshop trainings for provider staff emphasize long-term stability strategies, including housing stability planning, employment, and connections to resources outside of project support. F) The CoC's Living Wage Employment Initiative engages job training & employment partners in living-wage industries to prioritize RRH clients, enhancing stability after RRH ends. G) RRH offers flexible length of assistance responsive to client need, up to 2 yrs, with regular check-ins to assess potential for long-term stability. H) For clients fleeing DV, trauma-informed care & prioritizing client choice & safety support housing stability. I) For TAY, the YHDP Coordinated Community Plan as well as existing youth providers utilize Positive Youth Development & trauma-informed care; family reconciliation; GED & diploma programs, vocational training, & higher ed; and a focus on building permanent, positive connections to community and to supportive older adults. J) The Homelessness Prevention System is a widely used resource available for households who exited homelessness & are at risk of return; housing providers refer former participants to the HPS as necessary. K) The CoC incentivizes a focus on long-term stability with 7 pts on CoC scoring tool for renewal projects based on returns to homelessness.

3) RESPONSIBLE: County OSH RRH & PSH Program Managers

2C-5.	Increasing Employment Cash Income–CoC's Strategy.	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

(limit 2,500 characters)

1) The CoC's strategy to INCREASE EMPLOYMENT INCOME targets full-time living-wage employment. The CoC's LIVING WAGE EMPLOYMENT INITIATIVE (LWEI) engages job training & employment partner JobTrain to prioritize RRH clients & those in ES, TH & unsheltered for training & employment. The LWEI's goal is to connect participants "with living-wage employment leading to careers in high-growth industries" such as healthcare, technology, advanced manufacturing, building & construction. JobTrain offers resume support, career exploration, interview skills, job search assistance, & youth-targeted paid work experience, as well as job training in healthcare, construction trades, IT, culinary arts, digital literacy, & financial literacy. In 2021, the CoC added a standard Employment Assessment into HMIS to facilitate assessment & referral of clients for employment services. In 2020 & 2021, the County of Santa Clara & the City of San Jose (CSJ) expanded employment opportunities for unhoused & formerly unhoused adults w/ RFP/contract incentives, e.g. for shelter hotline, vaccination outreach, & interim housing staffing.

2) The LWEI's direct partnership w/ a mainstream employment service org allows the CoC to offer comprehensive, coordinated employment services that target the unique needs & barriers of unhoused & newly housed people. Employment & training are targeted to homeless & formerly homeless adults through a contract w/ JobTrain. Housing provider & employment partner staff attend LWEI mtgs for case conferencing & info sharing about employment opportunities. In addition to formal partnerships, JobTrain maintains connections with local employers & training programs and provides regular updates to housing providers on employment-related resources and opportunities. The CoC continues to evaluate and improve its strategies around helping people experiencing homelessness increase their cash income.

3) RESPONSIBLE: County OSH RRH Program Manager.

2C-5a.	Increasing Non-employment Cash Income–CoC's Strategy	
	NOFO Section V.B.5.f.	

		In the field below:
	1.	describe your CoC's strategy to access non-employment cash income; and
	2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

(limit 2,500 characters)

1) INCREASING ACCESS TO NON-EMPLOYMENT INCOME: A) All housing providers assess clients for benefits eligibility and help clients apply for and maintain federal, state, and local public benefits (SSI, SSDI, GA, VA benefits, TANF, CAPI, etc) B) The CoC offers annual CoC-wide trainings on connecting clients to public benefits co-presented with the local legal aid providers and other benefit-specific specialists. Trainings cover eligibility, application process & best practices, common barriers & problem solving, and peer sharing. In 2022-2023, trainings covered SSI & SSDI, CalFresh (SNAP), CalWORKs, General Assistance, WIC, Medicare, Medi-Cal, and Covered CA. C) The CoC partners with SSA to provide dedicated SSI advocates for PSH clients. D) In 2018, the County Office of Supportive Housing and SSA partnered to implement the state-funded Homeless Disability Advocacy Program, which co-locates behavioral health clinicians at the GA office for Coordinated Entry intake & help with documentation for SSI applications. Highly vulnerable homeless GA recipients are targeted to HDAP-aligned PSH funds. E) The CoC notifies homeless providers of changes to benefits availability, eligibility, & application requirements via the SPN email list. F) DURING THE COVID-19 PANDEMIC, the CoC provided info to providers on COVID-related stimulus, unemployment benefits, and emergency financial & rental assistance via the 1,060-person Service Providers Network email list and weekly or twice-weekly all-provider calls. G) Coordinated Entry & homeless service providers coordinate with the VA.

2) RESPONSIBLE: County Office of Supportive Housing PSH Program Managers.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	No

3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes

3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

	If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.		
Project Name	**Project Type**	**Rank Number**	**Leverage Type**
This list contains no items			

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

	Is your CoC requesting funding for any new project application requesting $200,000 or more in funding for housing rehabilitation or new construction?	No

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

	If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:
1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No

3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.
	If you answered yes to question 3C-1, describe in the field below:
1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

4A-1.	New DV Bonus Project Applications.	
	NOFO Section I.B.3.l.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?	Yes

4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.l.	

	Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.	

	Project Type	
1.	SSO Coordinated Entry	Yes
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

4A-2.	Information About the Project Applicant for the New Support Services Only Coordinated Entry (SSO-CE) DV Bonus Project.	
	NOFO Section I.B.3.l(3)	

	Enter in the chart below information about the project applicant applying for the new SSO-CE DV Bonus project:	

1.	Applicant Name	County of Santa Clara by and through Office of Supportive Housing
2.	Project Name	DV Coordinated Entry
3.	Project Ranking on Priority Listing	29

4.	Unique Entity Identifier (UEI)	VQCVLUR7XPF9
5.	Amount Requested	$117,647

4A-2a.	Addressing Coordinated Entry Inadequacies through the New SSO-CE DV Bonus Project.	
	NOFO Section I.B.3.I.(3)(c)	

	Describe in the field below:
1.	the inadequacies of your CoC's current Coordinated Entry that limits its ability to better meet the needs of survivors of domestic violence, dating violence, sexual assault, or stalking; and
2.	how the proposed project addresses inadequacies identified in element 1 of this question.

(limit 2,500 characters)

1) While the CoC's current Coordinated Entry System (CES) is secure & the community takes special precautions to protect safety of survivors & confidentiality of their personal data, the CoC currently operates a manual process dedicated for survivors outside of CES. Prospective participants that are identified as survivors through a Pre-Screening Tool or referred by a Domestic Violence Advocacy Consortium (DVAC) agency have the option to be placed on a separate, confidential database & referral queue for housing resources. This Confidential Queue is maintained separately outside of the community's HMIS database in accordance with legal requirements to protect the confidentiality of survivor's personal data. As the system & the need for survivor specific services has grown, the CoC continues to deepen its relationships & collaboration w/ the community's Victim Service Providers (VSPs) to identify ways to improve CE access for survivors & the CoC undergoes a redesign of its CES, the CoC has seen a need for additional staff capacity to dedicate to survivor specific processes. Having a dedicated system w/ specialized staff would allow the CoC to operate the CES more efficiently & enhance the CoC's ability to meet the needs of survivors while enhancing confidentiality & safety.

2) The CoC's current CES is focused on protecting the safety, security & confidentiality of survivors & having software built to do this would allow the CoC to make the process more efficient & streamlined & shorten the time between a referral opening & access to housing resources, while further enhancing the CoC's ability to protect the confidentiality & safety of survivors. Through the DV-CE project, housing programs that prioritize serving survivors, including permanent supportive housing, rapid rehousing & transitional housing programs, will fill spaces in their programs from the improved Confidential Queue through the DV-CE project. The system will allow the Confidential Queue to remain confidential while holding additional information to help make referrals, such as household type. As the system has grown & the CoC continues to develop & enhance processes to meet the unique needs of survivors, the CoC has seen a need for additional staff capacity specifically focused on this need. The project would provide for additional staff capacity to dedicate to this process, allowing the CoC to maintain & enhance its relationships & collaboration w/ DVAC partners & VSPs.

4A-2b.	Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New SSO-CE DV Bonus Project.	
	NOFO Section I.B.3.I.(3)(d)	

	Describe in the field below how the new project will involve survivors:	
1.	with a range of lived expertise; and	
2.	in policy and program development throughout the project's operation.	

(limit 2,500 characters)

The Office of Supportive Housing (OSH), the Collaborative Applicant, is committed to meaningfully engaging individuals w/ a range of lived expertise in the policy & program development of the new DV CE Project. The CoC has created & conducted extensive & intentional recruitment processes for several lived experience workgroups, committees, and/or boards, including for its ongoing Coordinated Entry (CE) Redesign process. To support the work of CE Redesign, the CoC recruited a diverse Prioritization Committee entirely of people w/ lived experience of homelessness, including two survivors, to create a guiding vision for the process. The CE Redesign Implementation Committee, a group made up of providers & people with lived experience of homelessness, continues to move the redesign process forward & includes survivor representation. The YWCA Golden Gate SV & other Victim Service Providers (VSPs) have been working directly w/ OSH to identify gaps in the CE based on direct feedback from survivors being served by the agencies. Recognizing that survivors can face barriers when accessing CE, the new DV CE Project will build on the work already being led by people w/ lived experience & providers to further target CE system enhancements to meet the unique needs of survivors. OSH will work w/ the YWCA to recruit & partner w/ a work group made up of survivors w/ lived experience to implement & assess changes made to the CE System. The work will be iterative& evolve as changes are made and evaluated by the work group, with professional development support offered by OSH for work group members who would like the support. Consistent with all of the CoC's work which involves the input or participation of people with lived experience of homelessness, the CoC will fund stipends at a living-wage rate for the time & expertise of work group members.

4A-3.	Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.I.(1)(c)	

1.	Enter the number of survivors that need housing or services:	4,404
2.	Enter the number of survivors your CoC is currently serving:	1,592
3.	Unmet Need:	2,812

4A-3a.	How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(c)	

	Describe in the field below:
1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and
2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or
3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.

(limit 2,500 characters)

1) ELEMENT ONE includes all survivors needing housing and services, including those the CoC is already serving. In September 2022, 430 people were being served by VSPS within the CoC. An additional 1,162 people with experience of DV were enrolled in housing projects in HMIS. These are the estimated 1,592 people currently being served in the CoC. Coordinated Entry data is compiled in two lists, the Community Queue in HMIS & a confidential de-identified DV Queue. The Queue in HMIS is linked to HMIS data, allowing the HMIS Lead to run a deduplicated list of 2,137 households active on the Queue as of 8/14/23 with experience of DV (HMIS Data Element 4.11). The DV Queue included 675 unique households fleeing DV as of 8/14/23. Some overlap may exist, but, due to underreporting of DV, it's likely the combined number is still an undercount. In total, there are at least 4,404 people in need of housing services within the CoC. ELEMENT TWO includes the 1,162 people enrolled in housing projects in HMIS and the 430 people served by VSPS within the CoC in September 2022, for a total of 1,592 people currently being served.

2) DATA CAME FROM HMIS, Coordinated Entry DV Confidential Queue and VSP databases (both HMIS-comparable and other).

3) BARRIERS TO MEETING THE NEEDS OF ALL SURVIVORS include an expensive and low-vacancy housing market, lack of affordable units, and insufficient resources in the community for case management, services, & subsidies to assist all survivors.

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)	

	Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects–only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.

Applicant Name
YWCA Golden Gate ...

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section II.B.11.e.(1)(d)	

	Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2023 Priority Listing for New Projects:

1.	Applicant Name	YWCA Golden Gate Silicon Valley
2.	Project Name	Empowerment and Safe Housing for Survivors
3.	Project Rank on the Priority Listing	8
4.	Unique Entity Identifier (UEI)	GE6DMANY4M57
5.	Amount Requested	$198,521
6.	Rate of Housing Placement of DV Survivors–Percentage	99%
7.	Rate of Housing Retention of DV Survivors–Percentage	75%

4A-3b.1.	Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

	For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:
1.	how the project applicant calculated both rates;
2.	whether the rates accounts for exits to safe housing destinations; and
3.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

(limit 1,500 characters)

Housing Placement and Retention data is provided from the applicant, the YWCA- Golden Gate SV's HMIS-comparable database.

1) HOUSING PLACEMENT: The universe is unique individuals who exited any of the applicant's RRH programs (FY22-23) who reported experience of DV (HMIS Data Element 4.11), plus all unique individuals who exited a RRH project jointly operated by OSH and the YWCA during their most recent operating years. Of those clients, the percentage who exited to a permanent destination. HOUSING RETENTION: The universe is unique individuals served in any of the applicant's Housing Continuum programs (FY22-23) who reported experience of DV. Of those clients, the percentage who remained housed as of (June 30, 2023).

2) The rates account for exits to safe housing destinations.

3) DATA SOURCE: the YWCA's HMIS-comparable database

4A-3c.	Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

		Describe in the field below how the project applicant:
	1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
	2.	prioritized survivors–you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan, etc.;
	3.	determined which supportive services survivors needed;
	4.	connected survivors to supportive services; and
	5.	moved clients from assisted housing to housing they could sustain–address housing stability after the housing subsidy ends.

(limit 2,500 characters)

The grant will be administered by the YWCA-Golden Gate SV, a VSP with decades of experience serving survivors of sexual assault, trafficking, intimate partner violence & DV. 1) To ensure CLIENTS MOVE QUICKLY INTO HOUSING, YWCA-Golden Gate SV brings its core value of empowering survivors w/ a survivor-centered, trauma-informed, Housing First approach. RRH clients complete a Housing Barriers Assessment & work w/ case managers on a housing plan. Housing Specialists build relationships with landlords to ensure access to safe & appropriate housing, assess client housing preferences, educate clients on housing laws & tenant rights, help w/ housing search & applications, & accompany clients to meet landlords. Case managers target housing barriers by assessing eligibility for benefits & offering financial literacy counseling, medical advocacy, help building life skills (driving, meal planning), systems navigation, & transportation. 2) All RRH clients are prioritized & referred through the CoC's COORDINATED ENTRY SYSTEM. 3) Supportive services provided to participants are comprehensive & PARTICIPANT DRIVEN based on individual goal plans and housing stability. The participant's initial case management meeting with their case manager is to discuss the participant's current needs & housing barriers. During this meeting, the case manager and the client collaboratively complete a needs assessment and housing barriers form. Through the needs assessment, case managers can determine which supportive services a survivor may need. Participants can identify and prioritize their needs dependent on their urgency. This approach allows for client empowerment & client choice in the program. 4) SERVICES at YWCA-Golden Gate SV or by referral target housing barriers & include job training & employment; mental health & primary medical care; credit repair; direct services for kids & parenting support; emotional support for assault & trauma; links to civil, family, & immigration law services; & ESL classes. Service participation is client-driven & voluntary, & staff are trained in Motivational Interviewing. 5) YWCA-Golden Gate SV prioritizes LONG-TERM STABILITY for clients through employment support, including childcare & job training, benefits assessment, & connections to YWCA-SV & other community resources that continue after RRH assistance ends. RRH clients are offered connections the CoC's Living Wage Employment Initiative, which prioritizes RRH clients for living-wage job training.

	4A-3d.	Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
		NOFO Section I.B.3.I.(1)(d)	

		Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:
	1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;
	2.	making determinations and placements into safe housing;
	3.	keeping information and locations confidential;
	4.	training staff on safety and confidentially policies and practices; and
	5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

1)CONFIDENTIALITY & SAFETY IS A PRIMARY FOCUS OF ALL YWCA-GOLDEN GATE SV PROGRAMS & SERVICES. All RRH staff have completed a 75-hr STATE CERTIFIED DV & SEXUAL ASSAULT COUNSELOR TRAINING plus on-going in-house training covering CONFIDENTIALITY. Intake is conducted in a PRIVATE ROOM with a trained DV & sexual assault counselor. If a household includes a couple, assessment and intake are conducted separately with each member of the couple. 2)SAFETY PLANNING begins at first contact with the YWCA Golden Gate SV. Legal Services Specialists help obtain TROs and protective orders, when desired by the client. During housing planning, case managers work with clients to identify safety factors (location, type of unit & building & physical safety features) & to identify units that meet the client's safety needs. CMs check in regularly w/ clients and track client perception of safety. 3&4) A written protocol ensures CONFIDENTIALITY OF ALL INFORMATION, including addresses of congregate and scattered-site units, from collection to destruction. Services are recorded in confidential client files under double lock and in a secure HMIS-comparable database. Staff, who are trained Certified DV & Sexual Assault Counselors, receive extensive on-going training which covers confidentiality protocols, among other topics. 5)All YWCA-Golden Gate SV's physical locations are DESIGNED TO PROTECT SAFETY & PRIVACY, with locked entrance gates, access badges, security cameras, lighting, and confidential emergency housing locations. Over 5 years, the YWCA-Golden Gate SV has invested over $50K in security improvements across all physical sites. In response to any incidents impacting client safety, YWCA- Golden Gate SV conducts lethality assessments & responds swiftly, in collaboration with law enforcement as necessary depending on the severity of the risk. Services, including locations, are recorded in confidential client files under double lock & in a secure HMIS-comparable database.

4A-3d.1.	Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

(limit 2,500 characters)

Survivor safety is a high priority for all YWCA-Golden Gate SV services and housing programs, and it is ensured during & after assistance through safety planning, survivor-centered housing search/services, & data privacy safeguards. The YWCA-Golden Gate SV continually evaluates its ability to ensure survivor safety in several ways: WHILE SURVIVORS ARE ENROLLED, safety planning and progress are tracked in a secure database, and trained Certified DV & Sexual Assault Counselors check in regularly with clients, track survivor perception of safety, and adjust safety plans for clients on a regular basis dependent on their needs and situation. This data is used to evaluate success in ensuring safety of clients during enrollment. In response to incidents impacting client safety, YWCA-Golden Gate SV conducts lethality assessments and responds swiftly, in collaboration with law enforcement as necessary depending on the severity of the risk. Incidents are tracked and responses are reviewed for efficacy and to improve future safety planning. From 2019 to 2021, the YWCA developed a data collection tool to deepen the agency's analysis of need and measure outcomes across four domains, including safety. During its data analysis, the YWCA was able to determine that safety planning with case managers was critical for participants, and 99% of participants who exited the YWCA's emergency housing program reported feeling an increased level of safety. The data collection tool continues to be used to analyze areas of improvement related to safety across its programs.

4A-3e.	Applicant Experience in Trauma-Informed, Victim-Centered Approaches for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

		Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:
	1.	prioritizing placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
	2.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
	3.	providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
	4.	emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
	5.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
	6.	providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	7.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

The YWCA-Golden Gate SV has decades of experience serving survivors of sexual assault, human trafficking, intimate partner violence & DV in the CoC & brings its core value of empowering survivors to all of its RRH programs with a survivor-centered, trauma-informed, Housing First approach. All RRH staff are certified Confidential DV Counselors & have completed a 75-hr State Certified DV & Sexual Assault Counselor training plus on-going in-house training, covering trauma informed care, survivor-defined advocacy, cultural humility, safety planning, confidentiality, harm reduction, & housing. Safety planning, housing planning, and selection of services are survivor-led, with support from DV & Sexual Assault counselors trained in evidence-based trauma-informed approaches and Motivational Interviewing.

1) Using these best practice and survivor-led approaches, survivors are empowered to choose the services and housing options they feel meet their needs, including full client choice in service participation and to direct the housing search to find a scattered-site permanent unit that meets their needs. The YWCA- Golden Gate SV respects participants as the experts on their own lives and staff are trained to use motivational interviewing to assist survivors to explore their goals and create their own service and housing plans.

2&4) The YWCA-Golden Gate SV practices Survivor-Defined Advocacy, where self-determination and choice are prioritized and the means to empowerment. Program staff are trained to recognize the unique importance of autonomy, empowerment, and respect in the trauma recovery and healing process. Staff believe and affirm a survivor's experience, respect confidentiality, acknowledge injustice, respect autonomy, promote access to resources and help plan for safety, rather than act as the expert. The survivor and the advocate are partners; they work together to identify strengths and existing resources, and the survivor's experience and choices are validated, their network and resources acknowledged and expanded, and issues are understood within a sociopolitical context. This approach helps mitigate the power differential between the service provider and survivor, while focusing on each client's strengths and ability to determine for themselves the best path to healing.

3) Training for program staff includes extensive information about the impacts of trauma and the experience of recovery from trauma, which staff share with clients to ensure they are informed and empowered leaders in identifying their own needs and goals. Trauma-informed behavioral health services are available to all clients to support this process.

5) The YWCA-Golden Gate SV's mission is to eliminate racism and empower women and this mission guides the organization's culturally responsive approaches. 75-hr State Certified DV & Sexual Assault Counselor training and ongoing follow-up training for all program staff covers cultural humility and responsiveness. The YWCA currently serves communities of color, non-English speaking individuals, & LGBTQIA+ survivors. As part of the agency's strategic plan, the YWCA will leverage data to compare the demographics of staff at all levels to the program participants served. This data analysis will be used to create a plan to address gaps. The YWCA has conducted & will continue to conduct focus groups with survivors to determine how marketing, staffing, services & agency accessibility are perceived by different communities, which has been critical in informing how the YWCA can improve its services to be more culturally responsive. The agency currently employs 59 staff members who are fluent in languages commonly spoken in the community it serves &

over 55% of staff who provide crisis intervention services, housing, legal support & crisis counseling are bilingual. All YWCA staff are required to practice cultural responsiveness & humility & are assessed in their performance reviews on their continuing commitment to do so.

6)Program staff will work with survivors to identify their needs and goals for community connection and peer support. YWCA-Golden Gate SV facilitates survivor support groups, with a range of topics, including: healing from trauma, building life skills, self-care, wellness, among others. Staff will help survivors identify community and faith groups, school activities, and other opportunities for connection within the survivor's chosen neighborhood or community, and work with survivors to identify and mitigate any safety concerns or transportation barriers.

7) The YWCA is a state licensed child care provider & survivors enrolled in YWCA programs are prioritized to receive child care through the YWCA. Other in-house services include direct services for kids, parenting support & parenting classes. Staff will remain up to date on all sources of subsidized, affordable, & mainstream childcare in the community.

4A-3f.	Applicant Experience in Meeting Service Needs of DV Survivors for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

YWCA-Golden Gate SV clients have access to services to meet their specific need, including safety planning; housing search; case management; job training & employment opportunities; education; mental health services; primary medical care; credit repair & financial education; childcare & parenting support; civil, family, & immigration legal services; and help with TROs & protective orders. All housing search, case management, and other in-house services are provided by certified Confidential DV Counselors with 75+ hours of State Certified DV & Sexual Assault Counselor training, who can leverage both CoC & DV system resources. Case managers assess eligibility for benefits & offer financial literacy counseling, medical advocacy, help building life skills (driving, meal planning), systems navigation, & transportation. The YWCA provides the following services in-house: Assessment of Service Needs; Assistance with Moving Costs; Case Management; Childcare; Education Services; Employment Assistance; Food; Housing Search; Counseling Services; Legal Services; Mental Health Services; Outreach Services; Transportation; Utility Deposits. Other services are available through referral to other organizations specializing in serving survivors: Asian Americans for Community Involvement (AACI); Community Solutions; Santa Clara County's Victim Witness Assistance Program. The following services are provided through referral to mainstream providers: San Jose PD (public safety and legal services); Santa Clara County District Attorney's Office (legal services); Valley Medical Center (health services); Santa Clara County Superior Court (legal services). As a result of the COVID 19 pandemic, the YWCA Golden Gate SV pivoted its delivery options for providing support services to survivors in a virtual space as well as in person. The ability to add methods of interfacing with clients to its case management support allowed for the YWCA to serve more survivors. In FY21-22, the YWCA served over 3,500 survivors, an increase of 295% from pre-pandemic service numbers. In addition, the YWCA Golden Gate SV responded to an over 400% increase in demand for emergency housing for survivors from pre-pandemic services. Post pandemic, survivors continue to be provided options to interface with their case managers through virtual meetings or in person meetings. Client services are provided in the safest and most accessible manner available, with an emphasis on client choice and safety allowing case managers to assist clients in navigating benefits, employment, medical, and other resources in the community. The YWCA Golden Gate SV continues to work with landlords to identify alternative options for housing searches and securing housing for clients, to reduce the risk to survivors and our community. In response to long wait times at heavily impacted local legal services providers, the YWCA Golden Gate SV utilizes in-house legal services to continue to meet increased client demand.

4A-3g.	Plan for Trauma-Informed, Victim-Centered Practices for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(e)	

	Describe in the field below examples of how the new project(s) will:	
	1.	prioritize placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
	2.	establish and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;

3.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
4.	emphasize program participants' strengths–for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
5.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
6.	provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
7.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1)The YWCA has created processes that are client-centered and trauma-informed which will be utilized in the new project. These processes embody the principles of autonomy, client choice, being participant driven, being transparent and establishing rapport. A participant's initial case management meeting will identify the participant's current needs & housing barriers through a collaborative process. The YWCA case managers will use an organic approach w/ the client taking the lead in disclosure & decision-making. Participants will then be able to identify and prioritize their needs dependent on urgency and the case manager & client will create a plan to address the service needs of the participant and a plan to overcoming housing barriers to prepare a client for housing readiness.

2&4)Consistent with all of the YWCA Golden Gate SV's projects, the new RRH project will have an environment of agency and mutual respect. The project will emphasize participants' strengths through person-centered & trauma-informed case management and participant-driven case plans. The project will not use punitive interventions & the survivor and their advocate will be partners and work together to identify strengths and existing resources. The survivor's experience & choices will be validated, their network and resources acknowledged and expanded, and their issues will be understood through a sociopolitical context. This approach will help mitigate the power differential between the service provider & survivor & will empower the client to determine for themselves the best path for healing.

3)The new RRH project will utilize current staff who are trained extensively on the impacts of trauma and the experience of recovery from trauma, which staff will share with all program participants to ensure they are informed and empowered with this knowledge. The YWCA will hire additional staff who will become certified Confidential DV Counselors & complete a 75-hr State Certified DV & Sexual Assault Counselor training plus on-going in-house training, covering trauma informed care, survivor-defined advocacy, cultural humility, safety planning, confidentiality, harm reduction, & housing. Safety planning, housing planning, and selection of services are survivor-led, with support from DV & Sexual Assault counselors trained in evidence-based trauma-informed approaches and Motivational Interviewing.

5)Consistent with all of the programs & services provided by the YWCA, the new RRH project will have a commitment to cultural responsiveness & inclusivity. All current and new staff are required to complete the State of California 75-hour Domestic Violence & Sexual Assault Counselor Training along with a suite of cultural sensitive trainings with modules focusing on topics such as Cultural Considerations in Providing Services to Marginalized Groups, among others. All of the new project's staff will be required to practice and will be assessed on their commitment to cultural responsiveness & intersectional practices. Staff serving participants in the RRH project will have diverse backgrounds that reflect the diversity of the participants served.

6)Program staff will work with survivors to identify their needs for community support. The YWCA-Golden Gate SV facilitates survivor support groups which participants will have access to. Topics of support groups include: healing from trauma, building life skills, self-care, wellness, among others. Program staff will help survivors identify groups within the community and opportunities for connection within the survivor's chosen neighborhood or community. Through partnerships with community organizations, the YWCA-Golden Gate SV is able

to connect participants to culturally specific groups who serve as sources of connection for survivors in the agency's programs.

7)The new RRH project will provide COMPREHENSIVE IN-HOUSE SUPPORT to participants based on individual goal plans and housing stability. The YWCA is a state licensed child care provider & survivors receiving services through the RRH Project will be prioritized to receive child care services through the YWCA. Other in-house services that will be provided to program participants include DIRECT SERVICES FOR KIDS, PARENTING SUPPORT & PARENTING CLASSES, & TRAUMA INFORMED-CARE & CRISIS COUNSELING. The YWCA has MOU arrangements with community partners that will be used to provide participants with connections to legal services.

	4A-3h.	Involving Survivors in Policy and Program Development, Operations, and Evaluation of New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
		NOFO Section I.B.3.I.(1)(f)	

		Describe in the field below how the new project will involve survivors:
	1.	with a range of lived expertise; and
	2.	in policy and program development throughout the project's operation.

(limit 2,500 characters)

1,2) Throughout the YWCA- Golden Gate SV's housing programs, client participation & feedback surveys have been collected. YWCA will continue to deepen their practice of centering feedback from survivors regarding their lived experience for this project, and experience receiving services, and incorporate this feedback directly into program service delivery for this project. This year, YWCA Golden Gate SV finalized the next iteration of their strategic plan which will guide YWCA Golden Gate SV from 2023 into 2026. The YWCA remains committed to building a strong housing continuum for survivors; with a new focus on enhancing internal coordination and collaboration within and among organization departments to better support clients and their families. In sum, YWCA has centered its strategic plan and prioritized its resources to work towards ending homelessness for survivors of violence by creating a housing continuum. In addition to growing programs to address homelessness for survivors of violence, YWCA has grounded the service delivery in best-practices and built the capacity of the organization and staff to deliver high-quality programs.

4B. Attachments Screen For All Application Questions

	We have provided the following guidance to help you successfully upload attachments and get maximum points:	

	1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
	2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.
	3.	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
	4.	Attachments must match the questions they are associated with.
	5.	Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.
	6.	If you cannot read the attachment, it is likely we cannot read it either.
		. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
		. We must be able to read everything you want us to consider in any attachment.
	7.	After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
	8.	Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	09/25/2023
1C-7. PHA Moving On Preference	No		
1D-11a. Letter Signed by Working Group	Yes	1D-11a. Letter Si...	09/25/2023
1D-2a. Housing First Evaluation	Yes	1D-2a. Housing Fi...	09/25/2023
1E-1. Web Posting of Local Competition Deadline	Yes	Web Posting of Lo...	09/25/2023
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	09/25/2023
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	09/25/2023
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	09/25/2023
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	09/25/2023
1E-5b. Local Competition Selection Results	Yes	Local Competition...	09/25/2023
1E-5c. Web Posting–CoC-Approved Consolidated Application	Yes		

1E-5d. Notification of CoC-Approved Consolidated Application	Yes		
2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	2A-6. HUD's Homel...	09/25/2023
3A-1a. Housing Leveraging Commitments	No		
3A-2a. Healthcare Formal Agreements	No		
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description:

Attachment Details

Document Description: 1D-11a. Letter Signed by Working Group

Attachment Details

Document Description: 1D-2a. Housing First Evaluation

Attachment Details

Document Description: Web Posting of Local Competition Deadline

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Local Competition Selection Results

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: 2A-6. HUD's Homeless Data Exchange (HDX) Competition Report

Attachment Details

Document Description:

Attachment Details

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Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	09/24/2023
1B. Inclusive Structure	09/25/2023
1C. Coordination and Engagement	09/25/2023
1D. Coordination and Engagement Cont'd	09/25/2023
1E. Project Review/Ranking	09/25/2023
2A. HMIS Implementation	09/25/2023
2B. Point-in-Time (PIT) Count	09/25/2023
2C. System Performance	09/25/2023
3A. Coordination with Housing and Healthcare	09/25/2023
3B. Rehabilitation/New Construction Costs	09/25/2023
3C. Serving Homeless Under Other Federal Statutes	09/25/2023

4A. DV Bonus Project Applicants	09/25/2023
4B. Attachments Screen	Please Complete
Submission Summary	No Input Required

FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: PHA Homeless Preference (1C-7)

TABLE OF CONTENTS

CHAPTER 2

WAITING LIST ADMINISTRATION

2.1   INTRODUCTION

This chapter describes the policies for completing registration for housing assistance, criteria related to placement on the waiting list and removal from the list, and limitations as to who may apply.

2.2   WAITING LIST: ADMINISTRATION OF WAITING LIST

24 CFR 982.204 (a): "Except for special admissions, participants must be selected from the PHA waiting list. The PHA must select participants from the waiting list in accordance with admission policies in the PHA administrative plan."

24 CFR 983.251 (c)(3): "The PHA may use separate waiting lists for PBV units in individual projects or buildings (or for sets of such units) or may use a single waiting list for the PHA's whole PBV program."

24 CFR 882.513 (b): "Waiting list. The PHA must maintain a waiting list for applicants for the Moderate Rehabilitation Program."

Policy:

Applicants Registered on the 2006 Waiting Lists: Families are given a position number and placed on the waiting list in an order determined by computerized random selection. The HA selects applicants from the 2006 waiting list based on their position number. The HA will not draw applicants from the interest lists until the 2006 Waiting Lists are exhausted.

Applicants Registered on the Interest Lists Opened 2020: The Housing Authority administers permanently open interest lists. Families who wish to be considered for any of the Housing Authority's federally funded rental assistance programs must register on its interest lists. Registration forms will be made available in an accessible format upon request from a person with a disability. Paper registration forms will be made available to persons with no access to technology.

The HA maintains one interest list for its Housing Choice Voucher program and separate site-based lists for all properties that have a Property Voucher (Project Based Voucher or Moderate Rehabilitation program) Housing Assistance Payment contract.

An applicant remains active on the interest list for one year. An interest list applicant may renew their application or reactivate an inactive application for another year at any time.

As Housing Choice Vouchers and/or Property vouchers (Project Based Voucher or Moderate Rehabilitation program units) become available, active applicants are drawn from the interest list by computerized random selection and placed on a waiting list based on the date and time of the draw.

2.3   WAITING LIST: DIFFERENT PROGRAMS

24 CFR 982.205 (a) (1): "A PHA may merge the waiting list for tenant-based assistance with the PHA waiting list for admission to another assisted housing program…"

MTW Plan:

"[The HA will] continue to operate one combined waiting list for both the County of Santa Clara and the City of San José for the Housing Choice Voucher (HCV) Program and the Project-Based Voucher (PBV) Program."

2.4   WAITING LIST: LOCAL PREFERENCES

24 CFR 982.207 (a) (1): "The PHA may establish a system of local preferences for selection of families admitted to the program. PHA selection preferences must be described in the PHA administrative plan."

24 CFR 982.207 (b) (3): "The PHA may adopt a preference for admission of families that include a person with disabilities. However, the PHA may not adopt a preference for admission of persons with a specific disability."

24 CFR 982.207 (b) (5): "The PHA may adopt a preference for admission of single persons who are age 62 or older, displaced, homeless, or persons with disabilities over other single persons."

California HSC § 34322.2 (b): "Priority shall be given within each preference category to families of veterans and servicemen."

MTW Plan:

"SCCHA will explore various means to target increased assistance to the chronically homeless including… taking steps to provide vouchers to chronically homeless families that are actively participating in supportive programs with designated service providers."

"Based on community need and subject to State and Federal Fair Housing laws and MTW statutory authorizations, SCCHA may propose to receive direct referrals of chronically homeless families from non-profit agencies and community-based organizations."

"With its Moving to Work (MTW) authority, and similar to activity 2009-5, which created a direct referral program for the chronically homeless, SCCHA and designated community partners will target vouchers to [the] Special Needs Population (SNP) as follows: (1) SCCHA will…determine program eligibility and provide rental assistance; (2) A community partner will provide referrals of clients to SCCHA and case management to the designated SNP."

Policy:
Based on the availability of voucher funding, the HA recognizes the following separate local preferences to its Section 8 Housing Choice Voucher and site-based Project Based Voucher or Moderate Rehabilitation Waiting Lists.

- A preference for applicants who lived or worked in Santa Clara County within the last five years from the date they were randomly drawn to a waiting list to be offered assistance. The Executive Director has the authority to turn off the preference if data analysis of applicant demographics suggests that the preference is unintentionally impacting protected classes; and

- In the case of a State of California-declared disaster, the following preference will be activated: A preference for very-low income applicants who are Santa Clara County renters and have become homeless due to a State of California-declared disaster, for the length of time and/or the number of vouchers as the Executive Director determines is appropriate and available.

A priority will be given within each preference category for the following:

- Applicants with a household member who is an active member or veteran of the U.S. armed forces. Veterans must be able to document a discharge status other than the following: Bad Conduct Discharge (issued by special court-martial or general court-martial), Dishonorable Discharge, or Entry-level Separation or Discharge.

In accordance with PIH Notice 2020-01 issued on January 22 2020, the HA will issue available Mainstream 5-year vouchers (Increment 59-MS5) to eligible Section 8 Housing Choice Voucher waiting list households that include one or more non-elderly persons (ages 18-61) with verified disabilities.

In accordance with PIH Notice 2021-15 issued on May 5, 2021, the HA will issue 1,033 Emergency Housing Vouchers (EHVs), awarded by HUD, to eligible applicants referred by the Santa Clara County Continuum of Care. The applicants referred bypass the Section 8 Housing Choice Voucher waiting list.

The HA will receive direct referrals of applicants from partnering agencies for the following programs as stipulated in HUD program regulations, Notice of Funding Availability Awards (NOFA) or by an approved MTW activity. The applicants referred to these programs bypass the Section 8 Housing Choice Voucher or Project Based Voucher waiting lists:

- Chronically Homeless Direct Referral (CHDR) Program: Chronically homeless families who participate in supportive programs and utilize case management services.
- Special Needs Population Direct Referral (SNDR) Program: Persons with disabilities who experience multiple barriers to housing and who require intensive supportive services.

- Veterans Affairs Supportive Housing (VASH) Program: Homeless veterans who receive case management and clinical services through the Veterans Affairs Palo Alto Health Care System.

The HA may draw from the waiting or interest list and/or receive direct referrals of applicants (bypassing the Section 8 Housing Choice Voucher or Project Based Voucher waiting or interest lists) by the Santa Clara County Office of Supportive Housing for the following special program as stipulated in HUD program regulations or Notice of Funding Availability Awards (NOFA):

- Mainstream Voucher Program (Mainstream 59-MS811): Household that includes one or more non-elderly person (ages 18-61) with verified disabilities. Preference for assistance will be given to individuals/families who are transitioning out of institutional or other segregated setting, at serious risk of institutionalization, homeless or at risk of becoming homeless.

2.5   OPENING THE WAITING LIST

24 CFR 982.206 (a) (1): "When the PHA opens a wait list, the PHA must give public notice that families may apply for tenant-based assistance. The public notice must state where and when to apply."

Policy:

The HA will advertise the interest lists through public notice in newspapers, minority publications and other media entities and through mailings and/or presentations to community organizations including those organizations serving populations of persons with disabilities.

Information provided will include the telephone number, and website of the HA, how to apply on the interest lists, and information on eligibility requirements.

The HA will open its Section 8 Housing Choice Voucher waiting list for the following populations in accordance with the Notice of Funding Availability Award (NOFA) instructions issued for these programs:

- Family Unification Program (FUP)- Families or youth referred by the Santa Clara County Department of Family and Children's Services (DFCS) and/or Office of Supportive Housing (OSH) as FUP- eligible.
- Foster Youth to Independence (FYI) Initiative – Youth referred by the Santa Clara County Department of Family and Children's Services (DFCS) and/or Office of Supportive Housing (OSH) as FYI- eligible.
- Category 2 Non-Elderly Disabled (NED) Program- Non-elderly, disabled families referred by the Silicon Valley Independent Living Center and transitioning out of nursing homes or other health care institutions.

2.6   REMOVING APPLICANT NAMES FROM THE WAITING LIST

24 CFR 982.204 (c) (1): "The PHA administrative plan must state PHA policy on when applicant names may be removed from the waiting list. The policy may provide that the PHA will remove names of applicants who do not respond to PHA requests for information or updates."

Policy:

For applicants on a waiting list, the HA will make two attempts to notify applicants of assistance availability. The HA will request an intake eligibility appointment or complete the intake process by mail, if necessary. If the HA schedules an appointment with the waiting list applicant, the applicant may reschedule their appointment once (either the first or final appointment) by calling HA in advance of the appointment. If the HA conducts the intake process by mail, the applicant will be offered two opportunities to complete and submit the intake process by mail. If an applicant fails to respond within the specified timeframe or fails to attend their final appointment, the application will be canceled and withdrawn and the applicant will be notified in writing.

<u>Applicants Registered on the 2006 Waiting Lists</u>: The HA will make one attempt to notify applicants of an offer of a Project Based Voucher or Moderate Rehabilitation unit availability. If the applicant does not respond, or declines the offer, they will be withdrawn from the Project Based Voucher or Moderate Rehabilitation waiting list and notified in writing of the withdrawal.

2.7   <u>REINSTATEMENT TO THE WAITING LIST</u>

24 CFR 982.204 (c) (2): "If the applicant did not respond to the PHA request for information or updates because of the family member's disability, the PHA must reinstate the applicant in the family's former position on the waiting list."

Policy:

The HA may reevaluate its decision to remove the applicant from the waiting list if the applicant family was unable to respond to the HA's notices of assistance or declined an offer of an available Project Based Voucher or Moderate Rehabilitation unit due to:

• Homelessness,
• Hospitalization during the period outreach efforts were made,
• Disability, or
• Other mitigating circumstances, such as domestic violence.

Any of the above circumstances must be verified through independent sources, and applicable mitigating circumstances must be clearly demonstrated prior to evaluation for reinstatement. The HA will provide a written response specifying the outcome and final determination at the conclusion of its review.

If the request for reinstatement is approved, the cancelled application will be restored to its original placement of registration on the waiting list. If the request for reinstatement was not approved, the application remains cancelled.

2.8   SPECIAL ADMISSIONS (NON-WAITING LIST)

24 CFR 982.203 (a) (1) & (2): "If HUD awards a PHA program funding that is targeted for families living in specified units, the PHA must use the assistance for families living in these units. The PHA may admit a family that is not on the PHA waiting list or without considering the family's waiting list position."

> **Policy:**
>
> The following are examples of types of program funding that may be targeted for a family living in a specified unit:
>
> - A family displaced because of demolition or disposition of a public housing project;
>
> - A family residing in a multifamily rental housing project when HUD sells, forecloses or demolishes the project;
>
> - For housing covered by the Low Income Housing Preservation and Resident Homeownership Act of 1990;
>
> - A family residing in a project subject to a homeownership program (under 24 CFR 238.173);
>
> - A family residing in a project covered by a project-based Section 8 HAP contract at or near the end of the HAP contract term;
>
> - A non-purchasing family residing in a HOPE 1 or HOPE 2 project; and
>
> - Very low income families who have been displaced due to a natural disaster, government or private actions. If a city or county is involved, a family may be eligible for admission to the program subject to a funding allocation.

2.9   OTHER HOUSING ASSISTANCE

24 CFR 982.205 (b) (1) & (2): "For the purposes of this section, 'other housing subsidy' means a housing subsidy other than assistance under the voucher program. Housing subsidy includes subsidy assistance under a federal housing program, a state housing program or a local housing program. The PHA may not take any of the following actions because an applicant has applied for, received or refused other housing assistance:

- **Refuse to list the applicant on the PHA waiting list for tenant-based assistance;**
- **Deny any admission preference for which the applicant is currently qualified;**
- **Change the applicant's place on the waiting list based on preference, date and time of application, or other factors affecting selection under the HA selection policy; or**
- **Remove applicant from the waiting list."**

24 CFR 983.251 (e) (3): "The PHA may not take any of the following actions against an applicant who has applied for, received, or refused an offer of PBV assistance: (iv) Remove the applicant from the waiting list for tenant-based voucher assistance."

Policy:

Applicants Registered on the 2006 Waiting Lists: If an applicant is withdrawn from the Housing Choice Voucher waiting list (including withdrawals due to being determined ineligible for assistance according to Section 8 initial eligibility criteria in place at the time), or housed under the Housing Choice Voucher program, the HA will remove the applicant from the Mainstream, Project-Based Voucher and Moderate Rehabilitation assistance waiting lists.

Applicants Registered on the 2006 Waiting Lists: If an applicant is determined ineligible for assistance for the Project Based Voucher or Moderate Rehabilitation programs according to Section 8 initial eligibility criteria in place at the time under the Project Based Voucher or Moderate Rehabilitation programs, the HA will withdraw the applicant from the Housing Choice Voucher, Mainstream, Project Based Voucher and Moderate Rehabilitation assistance waiting lists.

Applicants Registered on the 2006 Waiting Lists: If an applicant is housed under the Moderate Rehabilitation program or withdrawn from the Project Based Voucher and/or Moderate Rehabilitation assistance waiting lists due to non-responsiveness to an offer of PBV or Moderate Rehabilitation assistance, the HA will not remove the applicant from the Housing Choice Voucher waiting list.

Applicants Registered on the Interest Lists Opened 2020: If an applicant is housed under the Moderate Rehabilitation programs and is drawn from the interest list for a Housing Choice Voucher and determined eligible for assistance, the HA will offer them the opportunity to move with Housing Choice Voucher assistance.

Applicants Registered on the Interest Lists Opened 2020: If an applicant is drawn from the interest list for a Housing Choice Voucher, the applicant will be inactivated from the Housing Choice Voucher and property voucher interest lists and must reactivate themselves on the interest lists to be considered for additional opportunities.

Applicants Registered on the Interest Lists Opened 2020: If an applicant is drawn from one of the property voucher interest lists, they will not be inactivated from the Housing Choice Voucher interest list; however, they will be inactivated from all property voucher interest lists and must reactivate themselves on the interest lists to be considered for additional opportunities.

If an applicant is housed with a Housing Choice Voucher through the Chronically Homeless Direct referral program, Special Needs Population Direct Referral program, the Family Unification Program, the Non-Elderly Disabled Program, the Veterans Affairs Supportive Housing or the Mainstream Program, the HA will withdraw the applicant from the Housing Choice Voucher, Project Based Voucher, Moderate Rehabilitation or site-based property voucher waiting lists.

If an applicant reaches the top of the 2006 Housing Choice Voucher waiting list or is drawn from the interest list for a Housing Choice Voucher, but is currently housed under the Project Based Voucher program for less than two years (or one year with a VASH Project Based Voucher), the HA will withdraw the applicant from the Housing Choice Voucher waiting list.

If an applicant reaches the top of the 2006 Housing Choice Voucher waiting list or is drawn from the interest list for a Housing Choice Voucher, and is currently housed under the Project Based Voucher program for more than two years (or one year with a VASH Project Based Voucher), the HA will offer them the opportunity to move with Housing Choice Voucher assistance.

FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Letter Signed by Working Group (1D-11a)

TABLE OF CONTENTS

**Letter documenting active participation of individuals
with lived experience of homelessness in the CoC**

To: Santa Clara County CoC

Re: 2023 HUD CoC NOFO Letter of Support

**letter signed by 3 members with lived experience of
homelessness from the CoC's 2023 Local Competition Review
and Rank Panel**

Dear Santa Clara CoC,

The Santa Clara CoC Local Competition Rank and Review Panel is a made up of four members with diverse lived experiences of homelessness. We are three of these members. The Rank and Review Panel met over 4 months and reviewed all new and renewal project applications, conducting all initial local funding competition scoring. Rank and Review Panel recruitment was intentional in ensuring the voices of people who have lived experience of homelessness were integral to the local competition process. The Santa Clara CoC Local Competition Rank and Review Panel is an innovative model for how other systems can implement equitable lived experience advisory boards.

Following participation in the local competition process, we are writing to express our support of the CoC's Local Funding Competition process, the CoC's application for funding, and the Santa Clara CoC's priorities for serving individuals and families experiencing severe service needs throughout Santa Clara County. Furthermore, we support the CoC's efforts in continuing to improve the ways it empowers people with lived experience to meaningfully participate in the CoC.

Sincerely,

DocuSigned by:

A5CFB6047E94408...

Viviana Arenas
Santa Clara CoC 2023 Rank & Review Panel

DocuSigned by:

Stacy Cobb

8AD1197D14F94FE...

Stacy Cobb
Santa Clara CoC 2023 Rank & Review Panel

DocuSigned by:

Vanessa Ashford

B5BECC7B8720458...

Vanessa Ashford
Santa Clara CoC 2023 Rank & Review Panel

FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Housing First Evaluation (1D-2a)

TABLE OF CONTENTS

Name and/or Role *

Ben Kong, Senior Management Analyst

Organization *

County of Santa Clara Office of Supportive Housing

CoC-funded project name(s) *

OSH 20+ CoC-funded projects, and can provide a full list upon request.

Does the project minimize barriers to entry? *

This means admission to the project is not contingent on pre-requisites such as abstinence of substances, minimum income requirements, health or mental health history, medication adherence, age, criminal justice history, financial history, completion of treatment, participation in services, "housing readiness", history or occurrence of victimization, survivor of sexual assault or an affiliated person of such survivor or other unnecessary conditions unless required by law or funding source.

- [ ] Not at all
- [ ] Somewhat
- [x] Always
- [ ] Other: ....

Does the project only accept referrals through the community's coordinated entry system, and does not deny referrals/access for unnecessary or discriminatory reasons? *

Any project funded by HUD must ensure equal access for persons regardless of sexual orientation or marital status, and in accordance with one's gender identity. CE referrals should only be rejected for limited, _well-documented_ reasons, including: A history of violence, client choice (the participant does not want to be in the project), legal requirements (e.g. restrictions regarding sex offenders), or other exceptional circumstances. If the project is unable to serve a potential client or cannot continue to serve an existing client, the project should work with the coordinated entry system to ensure that the client has access to and does not become disconnected from housing and services. Exits to homelessness should be avoided.

- [ ] Not at all
- [ ] Somewhat
- [x] Always
- [ ] Other: ....

Do clients have permanent housing under an ordinary lease? And are leases separate from service plans? *

Participants receiving permanent housing assistance should have a signed lease agreement of at least 1 year that is renewable (for a minimum term of 1 month) and terminable only for cause. Housing should not be time-limited - though rental assistance may be. Leases should also not contain any provisions that would not be found in those held by unassisted tenants living in the same building, and leases should be uncoupled from service plans. Leases should confer full rights, responsibilities, and legal protections under Federal, state, and local housing laws.

- [ ] Not at all
- [ ] Somewhat
- [x] Always
- [ ] Other:

Does the project make every effort to avoid eviction? *

The project should engage in a continued effort to ensure the client's housing stability. The project should make a continued effort to hold housing for participants, even if they leave their housing for short periods due to treatment, illness, or any other temporary stay outside the unit. The project should work with and support property management to incorporate a culture of eviction avoidance and evict clients only when they are a threat to self or others. Clear eviction appeal processes and due process should be provided to all clients. To minimize evictions, rent payment policies should be responsive to the client's needs. This can include access to special payment arrangements for rent arrears and/or assistance with financial management, including representative payee arrangements.

- [ ] Not at all
- [ ] Somewhat
- [x] Always
- [ ] Other:

Does the project terminate client participation only in extremely limited circumstances?   *

The project should not terminate client participation for anything other than violations of leases or occupancy agreements. Except for certain recovery housing models, leases, and occupancy agreements should not include conditions related to substance use or participation in services. Services should be offered by staff, but should be voluntary for clients and no client's participation should be contingent on participation in supportive services or demonstration of progress towards a service plan.

- [ ] Not at all
- [ ] Somewhat
- [x] Always

- [ ] Other: _____

Referrals Data for CoC Funded Programs, Sept. 1, 2021 to August 30, 2023 (Cont'd)

- Permanent Supportive Housing: Calabazas Apartments PBV
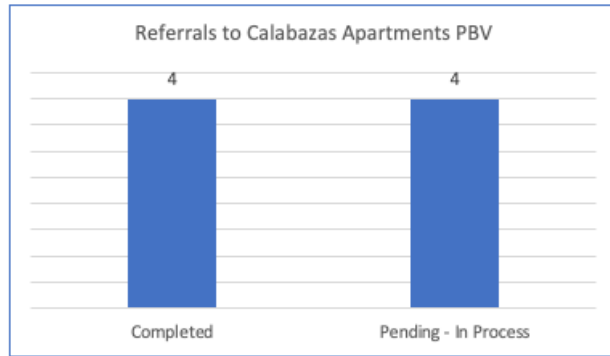
Referrals to Calabazas Apartments PBV

ATTACHMENT: Local Competition Deadline

DOCUMENT SATISFYING REQUIREMENT	PAGE
Screenshot of posting on CoC Website of Local Competition Deadline & Scoring Criteria – dated July 19, 2023	**1**
○ Posting clearly states the CoC Program funding application **local competition deadline: August 4, 2023**	1

🏠 Home › Continuum of Care › HUD CoC Funding

Housing and Urban Development (HUD) Continuum of Care (CoC) Program Funding in Santa Clara County

One of the programs through which the US Department of Housing and Urban Development (HUD) distributes funding to Santa Clara County is the Continuum of Care (CoC) Program. This page contains information about the funding we receive locally, as well as information for the annual funding competition.

2023 HUD CoC Competition - Local Competition Materials

The annual CoC Program Funding application process is now open. Local application submissions due to the CoC on August 4, 2023 by 12:00PM (Noon).

- 2023 SCC CoC Competition Timeline

- 2023 SCC CoC NOFO Agency Contact Form

- 2023 SCC CoC NOFO Local Process

- 2023 Supplemental Application (New Projects & Renewals Without Data)

- 2023 Scoring Tool (New Projects & Renewals Without Data)

- 2023 CoC Technical Assistance Handbook Cover Page

Past NOFA Materials

2022 SCC Special NOFO Application & Attachments - Consolidated Application

2022 SCC Special NOFO Final Priority Listing

2022 SCC Special NOFO Competition Timeline

2022 SCC Special NOFO Technical Assistance Handbook

2022 SCC Special NOFO Local Process & Scoring Tools

2022 SCC Special NOFO Project Point Person Contact Form

2022 SCC Special NOFO Supplemental Applications (New Projects)

2022 SCC CoC Full Priority Listing - Consolidated Application

ATTACHMENT: Local Competition Scoring Tool

DOCUMENT SATISFYING REQUIREMENT	PAGE
2023 Renewal Housing Projects Scoring Tool	**1 – 15**
o 78 of 115 points (67.8%) for objective criteria: 1A, 1B, 1C (or 1C1 & 1C2) 1D, 1E, 1F, 2B, 2C, 3A, 3B, 3C, 3D, 4A, 4B	**2-8, 10, 13-15**
o 25 of 115 (21.7%) points for criteria related to HUD SPMs (1B, 1C, 1D)	**3-7**
o Projects evaluated based on data from comparable databases: footnote 1	**1**
o Objective criteria based on how DV projects improve safety (1C1, 1C2)	**6**
o Evaluation of successful housing placements (1B)	**3**
o Consideration of severity of barriers: Populations with more severe needs identified on p. 2. Panelists invited to use discretion in scoring for factors 1A, 1B, 1C, 1D, 1E, 1F, 3A, 3B, 3C, 3D	**2-8, 13-15**
2023 New/Transfer Projects and Projects Without a Full Year of Data Scoring Tool	**16 – 24**
o 15 of 115 points for objective criteria (3C, 3E, 5A, 5C)	**20-22, 23-24**
o 43 of 115 points for criteria related to HUD SPMs, because they assess likelihood of strong performance in housing stability & income (2A, 2B, 2C, 2D)	**17-19**
Score Card for One Renewal Permanent Supportive Housing Project	**25 – 27**
o Score form used to score renewal PSH project "Peacock Commons"	
Final Ranked List	**28**
o Includes all ranked new and renewal projects with actual points awarded for each.	

2023 Continuum of Care Grants
RENEWAL HOUSING PROJECTS
Scoring Tool
Approved: February 17, 2023

Summary of Factors	
Threshold Requirements	**Not Scored**
1. Outcomes Supporting System Performance Measures[1]	**51 points**
2. Agency/Collaborative Capacity	**33 points**
3. HMIS Data Quality	**16 points**
Total	**100 points**
Component/Population-Type Prioritization Bonus Points[2]	Up to **15 points** per project

I.   Threshold Requirements

Threshold Criteria   • These factors are required, but not scored. If the project indicates "no" for any threshold criteria, it is ineligible for CoC funding.
HMIS Implementation: Projects are required to participate in HMIS, unless the project is a victim-service agency, serving survivors of domestic violence, or a legal services agency.
Coordinated Entry: Projects are required to participate in Coordinated Entry, when it is available for the project type.
HUD Threshold: Projects will be reviewed for compliance with the eligibility requirements of the CoC Interim Rule and Subsequent Notices and must meet the threshold requirements outlined in the 2023 Notice of Funding Availability.
HUD Policies: Projects are required to have policies regarding termination of assistance, client grievances, Equal Access, ADA and fair housing requirements, VAWA protection, and confidentiality that are compliant with HUD CoC Program requirements.

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[1] All of the scoring factors in this tool measure projects' contribution to improving Santa Clara County's System Performance by strengthening the overall system of care, through data collection, coordination, prioritization and increasing resources available to end homelessness in Santa Clara County. Certain scoring factors relate to specific Performance Measures, as enumerated in each factor. Projects will be scored based on data in the CoC's HMIS, except for projects operated by victim service providers which will be scored based on data from the victim service provider's comparable database.

[2] Bonus points help ensure fairness and equal footing across scoring tools, which otherwise strongly advantage projects without data, and support prioritization of proven strong performers, while encouraging reallocation of projects not advancing system performance.

II. Detail

1. Outcomes Supporting System Performance Measures: 55 Points

Overall, has the project been performing satisfactorily and effectively addressing the need(s) for which it was designed? Keep in mind that outcomes will naturally be lower in a population with more severe needs. Such populations include persons with low or no income, current or past substance abuse, a history of victimization (e.g., domestic violence, sexual assault, childhood abuse), criminal histories, and chronic homelessness.

1A: Utilization • Report average utilization of total project beds based on four points during the year • Informed by supplemental information submitted as part of the proposal • This factor is pre-scored by CoC staff	
Criteria: Is the project serving the number of homeless people it was designed to serve? Panelists are encouraged to exercise discretion based on factors including but not limited to average annual occupancy HMIS data provided by the applicant, occupancy rate trending up or down, project size, population served, and facility status issues beyond the project's sphere of influence. *HUD System Performance Measures 1, 3*	
Calculation: Average Number of Households Served Across Four Points in Time ÷ Units Funded **Data Sources:** [(APR 8b January Total + APR 8b April Total + APR 8b July Total + APR 8b October Total) ÷ 4] ÷ Project Application 4B Total Units OR 6A Total Households	

Year 1 Scale	
85 – 100%	10 points
70 – 84.9%	8 points
55 – 69.9%	6 points
30 – 54.9%	2 points
0 – 29.9%	0 points
Scale for Older Projects	
90 – 100%	10 points
80 – 89.9%	8 points
70 – 79.9%	6 points
50 – 69.9%	2 points
0 – 50%	0 points

1B: Housing Stability (PSH Only)
- Calculated based on HMIS data
- Informed by supplemental information submitted as part of the proposal
- This factor is pre-scored by CoC staff

For permanent supportive housing: The percentage of formerly homeless individuals who remain housed in the HUD permanent supportive housing project or exited to other permanent housing, excluding participants who passed away and participants who exited to non-psychiatric hospitals, foster care, or long-term care or nursing homes.

Panelists may exercise discretion based on factors including but not limited to project size, population served and severity of barriers, and circumstances beyond the project's sphere of influence.

HUD System Performance Measures 3, 7

Calculation: (Total Stayers + Total Exits to PH) ÷ (Total Clients - Total Deceased)

APR Sources:
[APR 5a Stayers + APR 23c Permanent Dest. Subtotal] ÷ [APR 5a Persons Served - APR Q23c Deceased - APR Q23c Hospital – APR 23c Foster Care – APR 23c Long-term Care or Nursing Home]

Scale	
≥98%	13 points
96-97.9%	12 points
94-95.9%	11 points
92-93.9%	9 points
90-91.9%	7 points
85-89.9%	5 points
80-84.9%	4 points
75-79.9%	3 points
67.5-74.9%	2 points
60-67.4%	1 points
<60%	0 points

1B: Housing Stability (RRH/Youth TH Only)
- Calculated based on HMIS data
- Informed by supplemental information submitted as part of the proposal
- This factor is pre-scored by CoC staff

For rapid rehousing/transitional housing: The percentage of homeless persons who exited the project to/in a form of permanent housing, excluding participants who passed away and participants who exited to non-psychiatric hospitals, foster care, or long-term care or nursing homes.
- Panelists may exercise discretion based on factors including but not limited to project size, the number of persons who exited the project, population served and severity of barriers, and circumstances beyond the project's sphere of influence.
- Projects with no leavers will receive full points.

3

HUD System Performance Measures 1, 3, 7

Calculation: Total Exits to PH ÷ (Total Leavers - Total Deceased)

APR Sources:
APR 23c Permanent Destinations Subtotal ÷ [APR 5a Leavers - APR 23c Deceased - APR Q23c Hospital – APR 23c Foster Care – APR 23c Long-term Care or Nursing Home]

Year One Scale	
≥95%	13 points
75-94.9%	12 points
60-74.9%	11 points
45-59.9%	10 points
40-44.9%	9 points
30-39.9%	7 points
20-29.9%	5 points
10-19.9%	3 points
<10%	0 points
RRH Scale	
≥95%	13 points
75-94.9%	12 points
60-74.9%	11 points
45-59.9%	9 points
40-44.9%	7 points
30-39.9%	5 points
20-29.9%	3 points
10-19.9%	1 points
<10%	0 points
Youth TH Scale	
≥90%	13 points
85-89.9%	12 points
80-84.9%	11 points
75-79.9%	9 points
70-74.9%	7 points
65-69.9%	5 points
60-64.9%	3 points
50-59.9%	1 points
<50%	0 points

1C: Returns to Homelessness Within 12 Months (Non-DV Projects Only)
- Calculated based on HMIS data
- Informed by supplemental information submitted as part of the proposal
- This factor is pre-scored by CoC staff

Criteria:
The percentage of leavers to permanent housing destinations in the year prior to the measurement period who returned to a homeless project in HMIS within 12 months.
- Panelists may exercise discretion based on factors including but not limited to project size, household size, and the number of persons who exited the project in the prior year.
- Projects with no leavers in the prior year and projects without at least 2 years of performance data will receive full points.

HUD System Performance Measure 2

Calculation: Number of People Who Exited to PH February 1, 2021-January 31, 2022 who Returned to Programs in HMIS within 12 months ÷ Number of Exits to PH in February 1, 2021-January 31, 2022

Data Sources: [Looker Project Exit Date is in Exit Year; Exit Destination is permanent; Next Entry Without Stable Housing Date is within 12 months of exit] ÷ [Looker Project Exit Date is in Exit Year; Exit Destination is permanent]

PSH Scale	
<5%	7 points
5-7.9%	6 points
8-9.9%	5 points
10-29.9%	4 points
30-39.9%	3 points
40-59.9%	2 points
60-70%	1 points
>70%	0 points
RRH Scale	
<5%	7 points
5-7.9%	6 points
8-9.9%	5 points
10-29.9%	4 points
30-39.9%	3 points
40-49.9%	2 points
50-60%	1 points
>60%	0 points
Youth TH Scale	
<5%	7 points
5-9.9%	6 points
10-14.9%	5 points
15-34.9%	4 points

35-44.9%	3 points
45-54.9%	2 points
55-70%	1 points
>70%	0 points

1C1: Improving Safety through Safety Planning (DV Projects Only)
- Calculated based on HMIS data and supplemental information submitted as part of the proposal
- This factor is pre-scored by CoC staff

Criteria:
The percentage of survivors for whom a safety plan was completed.
- Panelists may exercise discretion based on factors including but not limited to project size and the number of households served.

Calculation: Number of Survivors with Completed Safety Plans ÷ Number of Households Served

Data Sources: Number of Completed Safety Plans Reported by Project ÷ APR 8 Households Served

Scale	
100%	4 points
90-99.9%	3 points
<90%	0 points

1C2: Improving Safety through Services Provided (DV Projects Only)
- Calculated based on supplemental information submitted as part of the proposal
- This factor is pre-scored by CoC staff

Criteria:
The number of supportive services categories available to clients on a voluntary basis, through referral or provided by the program, to support clients' physical, emotional, and economic safety and autonomy. Applicant will indicate which of the following services are available to clients enrolled in the project:
- Individual Counseling
- Group Counseling
- Criminal Justice Advocacy and Court Accompaniment
- Social Services Advocacy (e.g. Cal WORKS, schools, benefits applications, etc)
- Legal Assistance
- Employment Services
- Childcare
- Transportation
- Landlord Outreach and Education
- Education Advocacy and Support for School-Aged Children

Scale	
9-10 Service Categories	3 points
7-8 Service Categories	2 points
5-6 Service Categories	1 point
<5 Service Categories	0 points

1D: Client Cash Income Change
- Calculated based on HMIS data
- Informed by supplemental information submitted as part of the proposal
- This factor is pre-scored by CoC staff

Criteria:
The percentage of adult stayers/leavers that increase cash income from entry to latest annual assessment/exit, excluding all stayers not yet required to have an annual assessment.
- Panelists may exercise discretion based on factors including but not limited to project size, population served and severity of barriers, and circumstances beyond the project's sphere of influence.

HUD System Performance Measure 4

Calculation:
(Adults Who Gained Income + Adults Who Increased Amount of Income) ÷ (Adults - Stayers Not Required to Have Assessment)

APR Sources:
[APR19a1 Row 5 Column 4 + APR19a2 Row 5 Column 4 + APR19a1 Row 5 Column 5 + APR19a2 Row 5 Column 5] ÷ [APR5a Adults - APR18 Stayers Not Yet Required to Have an Annual Assessment]

Year One Scale	
≥55%	5 points
35-54.9%	4 points
25-34.9%	3 points
15-24.9%	2 points
10-14.9%	1 points
<10%	0 points
Scale for Older Projects	
≥55%	5 points
40-54.9%	4 points
30-39.9%	3 points
20-29.9%	2 points
15-19.9%	1 points
<15%	0 points

1E: Non-Cash Mainstream Benefits
- Calculated based on HMIS data
- Informed by supplemental information submitted as part of the proposal
- This factor is pre-scored by CoC staff

Criteria:
The percentage of adult stayers/leavers with non-cash benefit sources, excluding all stayers not yet required to have an annual assessment.
- Panelists may exercise discretion based on factors including but not limited to project size, population served, and circumstances beyond the project's sphere of influence.

HUD System Performance Measure 2, 7b

Calculation:
(Adult Leavers with At Least 1 Benefit + Adult Stayers with At Least 1 Benefit) ÷ (Total Adults - Adult Stayers Not Yet Required to Have an Assessment)

APR Sources:
[APR 20b 1Plus Sources Leavers + APR 20b 1Plus Sources Stayers] ÷ [APR 5a Adults - APR 18 Adult Stayers Not Yet Required to Have an Assessment]

Scale	
≥60%	3 points
40-59.9%	2 points
10-39.9%	1 points
<10%	0 points

1F: Health Insurance
- Calculated based on HMIS data
- Informed by supplemental information submitted as part of the proposal
- This factor is pre-scored by CoC staff

Criteria:
The percentage of stayers/leavers with health insurance, excluding all stayers not yet required to have an annual assessment.
- Panelists may exercise discretion based on factors including but not limited to project size, population served, and circumstances beyond the project's sphere of influence.

HUD System Performance Measure 2, 7b

Calculation:
(Stayers with 1 or More Sources of Health Insurance + Leavers with 1 or More Sources of Health Insurance) ÷ (Total Served - Stayers Not Yet Required to Have an Assessment)

APR Sources:
[APR 21 Stayers 1 Source of Health Insurance + APR 21 Stayers More than 1 Source of Health Insurance + APR 21 Leavers 1 Source of Health Insurance + APR 21 Leavers More than 1 Source of Health Insurance] ÷ [APR 5a Total - APR 21 Stayers Not Yet Required to Have an Annual Assessment]

Scale	
≥95%	3 points
85-94.9%	2 points
65-84.9%	1 points

<65%	0 points

1G: Alignment with Housing First Principles
- Based on narrative response submitted as part of the proposal.

Total Points: 10

Criteria:

5 points:
The project will enroll individuals or households referred through Coordinated Entry regardless of the following circumstances. The scoring panel should take into account any legal requirements explained by the applicant.
- Behavioral Health
  - Person is actively using substances (including alcohol or illegal drugs)
  - Person has chronic substance use issues
  - Person has a mental health condition
  - Person has a mental health condition that is currently untreated
- Experience with Criminal Legal System
  - Person has a felony conviction
  - Person has an arson conviction
  - Person is on the California Sex Offender Registry
  - Person has a conviction for intimate partner violence or sexual assault
  - Person has another type of criminal conviction
- Income
  - Person has no current source of income
  - Person has very low or insufficient income
  - Person has poor credit
- History of Intimate Partner Violence
  - Person has been the victim of intimate partner violence and either has not separated from their abuser or does not plan to obtain a protection order
- Service Participation
  - Person refuses to agree to participate in services

5 Points: The project works with participants to avoid involuntary project exit, in compliance with the CoC's Policy for Participant Termination, through client-centered case management, robust support and resources, and a no-fail approach.

HUD System Performance Measures 1, 3, 7

2. **Agency/Collaborative Capacity: 28 Points**

2A: Compliance
- Based on any financial audit, HUD monitoring report and correspondence, and supplemental information submitted as part of the proposal.
- This factor is scored once per agency.

Total Points: 5

Criteria:
To what extent do the agencies (especially the lead agency)/does the agency have:
- Any outstanding financial audit findings or concerns?
- Any outstanding HUD monitoring findings or concerns and/or any history of sanctions imposed by HUD, including – but not limited to – suspending disbursements (e.g., freezing LOCCS), requiring repayment of grant funds, or de-obligating grant funds due to performance issues?
- If yes, what steps is the agency taking to resolve the findings or concerns and to what extent has the program advised the Collaborative Applicant of issues identified by HUD?

If an agency has no outstanding audit or monitoring findings or concerns and no history of sanctions imposed by HUD, the agency should receive full points.

2B: Unspent Grant Funds
- Based on supplemental information submitted as part of the proposal
- This factor is pre-scored by CoC staff

Criteria:
Has the agency left project grant funds unspent in the past 3 years?
- Consider if the program is running at capacity (at four points during the year), and if the project receives leasing or rental assistance funding.

Panelists may score programs up or down from the scaled score.

Scale	
0-5%	5 points
5.1-15%	4 points
15.1-25%	3 points
25.1-30%	2 points
30.1-35%	1 points
>35%	0 points

+1 point if percentage of unspent grant funds went down by at least 12% in the most recent grant year, up to a maximum of 5 points.

2C: CoC Participation
- Based on information submitted as part of the proposal
- This factor is pre-scored by CoC staff.

Total Points: 1

The applicant receives 1 point if they attended at least 6 CoC meetings or trainings in the 12-month measurement period specified on the Request for Information form.

2D: Services Provided
- Based on narrative submitted as part of the proposal
-

Total Points: 6

Criteria:

4 Points: Services provided or described are adequate to meet the needs of the population served, as indicated by:
- The applicant understands and describes the needs of the project's participant population;
- The type of services provided (housing navigation, substance use treatment, trauma informed care, youth-targeted programming, etc.) meet the needs of the participant population;

> ○ For projects dedicated to serving survivors of domestic violence, dating violence, sexual assault, stalking, and/or human trafficking, the project design promotes participant safety.
> - The applicant takes a participant-led and strengths-based approach to housing search, housing stability planning, and goal-setting that meets each participant where they are;
> - The project maintains case manager to participant ratios that meet the needs of participants, taking into consideration other program staffing and the scope of responsibilities assigned to case managers. For example, ratios may be different if case managers are responsible for case management alone vs case management and housing search.

2E: Participant Leadership in Service Design and Project Implementation
- This will be scored based on a narrative response demonstrating participant engagement in program design and policy-making.
- This factor is scored once per agency.

Total Points: 9

Criteria:
Does the agency engage unhoused and formerly unhoused participants and staff in **service design and project implementation**? The strategies described can be agency-wide or specific to CoC-funded projects.

5 Points: Agency uses one or more of the following strategies for prioritizing lived experience and/or building participant leadership.

High-Priority Strategies (eligible for max 5 points)
- The applicant has a participant advisory board that has the authority to make recommendations directly to the agency leadership and/or board of directors; OR
- At least 15% of the applicant's board of directors and/or leadership is reflective of the population it serves (e.g. race, ethnicity, experience of houselessness, disability, experience with the criminal legal system, experience in foster care, etc); OR
- At least 25% of the applicant's staff OR 25% of staff of each CoC-funded project are reflective of the population served (e.g. race, ethnicity, experience of houselessness, disability, experience with the criminal legal system, experience in foster care, etc) - not including temporary or stipended roles; OR
- Resources are dedicated to support community advocacy by participants (e.g. stipends for participant advocacy work, public speaking skills development, etc) OR
- The applicant's hiring policies and approaches (e.g. job descriptions and/or qualifications, peers support positions, on-the-job-training, outreach/recruitment strategies, etc) are designed to prioritize hiring and retention of people with lived experience or identities that reflect the population served (e.g. race, ethnicity, experience of houselessness, disability, experience with the criminal legal system, experience in foster care, etc).

Additional Strategies (eligible for max 3 points)
- Each CoC-funded project has at least one staff member with experience being unhoused;
- The applicant has a participant advisory board, but it is not entitled to make recommendations directly to leadership or the board of directors;
- The applicant administers satisfaction or feedback surveys to participants in all CoC-funded projects;
- The applicant uses client focus groups which include participants in CoC-funded projects;
- Other strategies the project uses to support participant leadership in service design or project implementation.

4 Points: The applicant must give an example of feedback or input received from participants in the past 4 years (time frame is given in the Request for Information form). Feedback can be from participants in a CoC-funded project or in another project operated by the agency, as long as the applicant clearly describes how feedback would impact or affect all CoC-funded projects.

The applicant must describe how they responded to the feedback, which may include but is not limited to any of the following:
- Exploring the feasibility of changes in response to the feedback,
- Communicating with agency leadership and/or board of directors about the feedback,
- Communicating with participants about follow-up efforts in a feedback loop,
- How the decision was made to make changes or not make changes based on the feedback, and/or any changes that were made to the project or services.

2F: Advancing Racial Equity and Cultural Competency
- This will be scored based on a checklist and narrative response
- This factor is scored once per agency.

Total Points: 7

Criteria:
Has the agency implemented strategies to advance racial equity within the applicant agency and/or it's programs?

3 Points:* The applicant utilizes one or more of the methods listed in the Local Project Application for advancing racial equity.
- High Priority Strategies
  - 3+ strategies = 3 points
  - 2 strategies = 2 points
  - 1 strategy = 1 point
- Other Strategies
  - 3+ strategies = 2 points
  - 2 strategies = 1 point

The maximum total points for this section is 3 points, regardless of the number of strategies selected..

1 Point: The applicant provides a racial and ethnic demographic breakdown of staff, along with languages spoken by staff, compared to a racial and ethnic demographic breakdown of participants served and languages spoken by participants. The data provided demonstrates that the applicant's staff reflects its population served in terms of race, ethnicity, and languages spoken.

1 Point:
- If applicant's staff is currently NOT reflective of its population served:
  - The applicant describes a plan to change its hiring policies and approaches (e.g. job descriptions, qualifications, recruitment, etc) to prioritize the hiring of staff who reflect its population served.

- If applicant's staff IS currently reflective of its population served:
  - The applicant describes its current or planned strategies to retain and further empower BIPOC staff.

2 Points: The applicant describes one or more of the applicant's most important strategies to address racial inequities and ensure culturally-responsive programming, including any significant successes they have had with these strategies over the past year. The applicant should use specific examples where possible, including any substantive changes to programming that were made.
- The applicant should not describe any strategies already covered in its narrative about hiring policies.
- The applicant may describe a strategy listed in the Local Project Application under "High Priority" or "Other Strategies," or the applicant may describe a strategy not listed.

3. **HMIS Data Quality: 17 Points**

3A: Exits to Known Destinations
• Calculated based on HMIS data • Informed by supplemental information submitted as part of the proposal

Criteria:
Percentage of clients who exit to known destinations.
• Panelists may exercise discretion based on factors including but not limited to limited project exits and circumstances beyond the project's sphere of influence.
• Projects with 0 exits receive full points.

Calculation:
(Total Leavers - Leavers With Don't Know/Refused Destinations - Leavers With Missing Destinations) ÷ Total Leavers

APR Sources:
[APR5a Leavers - APR23a Total Client Doesn't Know/Client Refused - APR23b Total Client Doesn't Know/Client Refused - APR23a Total Data Not Collected - APR23b Total Data Not Collected] ÷ APR5a Leavers

Scale	
95-100%	4 points
90-94.9%	3 points
80-89.9%	2 points
60-79.9%	1 points
<60%	0 points

3B: Complete Data
• Calculated based on HMIS data • Informed by supplemental information submitted as part of the proposal

Criteria:
Percentage of complete data (not null/missing, "don't know" or "refused" data, "data issues" or "error"), as reported in APR 6a, 6b, and 6c, except for Social Security numbers.
• Panelists may exercise discretion based on factors including but not limited to limited project exits and circumstances beyond the project's sphere of influence.

Calculation:
(Sum of Client Doesn't Know/Refused + Information Missing + Data Issues + Error Count for 14 data elements in APR Questions 6a-6c, excluding SSN) ÷
(14 * Total Served)

APR Sources:
[**APR6a Client Don't Know Refused** for Name, Date of Birth, Race, Ethnicity, Gender **+**
APR6a Information Missing for Name, Date of Birth, Race, Ethnicity, Gender **+**
APR6a Data Issues for Name, Date of Birth, Race, Ethnicity, Gender **+**
APR 6b Error Count for Veteran Status, Project Start Date, Relationship to Head of Household, Client Location, Disabling Condition **+**
APR 6c Error Count for Destination, Income and Sources at Start, Income and Sources at Annual Assessment, Income and Sources at Exit] **÷**
[14 * APR5a Total Served]

Scale	
>98%	4 points

95-97.9%	3 points
92-94.9%	2 points
90.1-91.9%	1 points
<90%	0 points

3C: Known Income
- Calculated based on HMIS data
- Informed by supplemental information submitted as part of the proposal

Criteria:
Percentage of adult clients with known income at latest annual assessment or exit, excluding all stayers not yet required to have an annual assessment.
- Panelists may exercise discretion based on factors including but not limited to small project size and circumstances beyond the project's sphere of influence.

Calculation:
(Adult Stayers With Known Income + Adult Leavers With Known Income) ÷ (Adults - Stayers Not Yet Required to Have an Annual Assessment)

APR Sources:
[APR18 Adults with Income Information at Annual Assessment + APR18 Adults with Income Information at Exit] ÷ [APR5a Adults - APR18 Stayers Not Yet Required]

Scale	
95-100%	4 points
90-94.9%	3 points
80-89.9%	2 points
60-79.9%	1 points
<60%	0 points

3D: Known Benefits
- Calculated based on HMIS data
- Informed by supplemental information submitted as part of the proposal

Criteria:
Percentage of adult clients with known benefits at latest annual assessment or exit, excluding all stayers not yet required to have an annual assessment.
- Panelists may exercise discretion based on factors including but not limited to small project size and circumstances beyond the project's sphere of influence.

Calculation:
(Adult Stayers With Known Non-Cash Benefits + Adult Leavers With Known Non-Cash Benefits) ÷ (Total Adults - Stayers Not Yet Required to Have Annual Assessments)

APR Sources:
[APR20b Adult Leavers No Sources + APR20b Adult Leavers 1Plus Sources + APR20b Adult Stayers No Sources + APR20b Adult Stayers 1Plus Sources] ÷ [APR 5a Adults - APR18 Stayers Not Yet Required]

Scale	

95-100%	4 points
90-94.9%	3 points
80-89.9%	2 points
60-79.9%	1 points
<60%	0 points

4. **Component/Population Type Prioritization: Up to 20 Bonus Points**

4A: Permanent Housing
Total Points: 10
Criteria: **10 Points:** Permanent supportive housing will be awarded 10 bonus points to demonstrate the CoC's funding priorities. **5 Points:** Rapid rehousing projects will be awarded 5 bonus points to demonstrate the CoC's funding priorities.

4B: Other Priority Populations
Total Points: 5
Criteria: Is the program dedicated to one or more priority populations? • Youth & Young Adults (18-24) • Survivors of Domestic Violence, Sexual Assault, Human Trafficking (Category 4) • Families with Children Under 18 • Veterans and Veteran Households

2023 Continuum of Care Grants
NEW/TRANSFER PROJECTS AND PROJECTS WITHOUT A FULL YEAR OF DATA
Approved: April 13, 2023

Summary of Factors	
Threshold Requirements	**Not Scored**
1. Project's Work Consistent with Community Needs	**10 points**
2. Project Ability to Enhance System Performance[*]	**54 points**
3. Agency/Collaborative Capacity to Enhance System Performance	**28 points**
4. HMIS Participation	**8 points**
Total	**100 points**
5. Component/Population-Type Prioritization Bonus Points[†]	Up to **15 points** Per Project

I.   Threshold Requirements

Threshold Criteria   • These factors are required, but not scored. If the project indicates "no" for any threshold criteria, it is ineligible for CoC funding.
HMIS Implementation: Projects are required to participate in HMIS, unless the project is a victim-service agency, serving survivors of domestic violence, or a legal services agency.
Coordinated Entry: Projects are required to participate in Coordinated Entry, when it is available for the project type.
Eligible Applicant: Applicants and subrecipients (if any) are eligible to receive CoC funding, including non-profit organizations, States, local governments, and instrumentalities of state and local governments.
Eligible New Project Type: If the project is a new project in 2023, it is an eligible new project type authorized by the FY 2023 CoC Program Notice of Funding Opportunity (NOFO): Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), or joint Transitional Housing-Rapid Re-Housing (TH-RRH) serving eligible populations.
HUD Threshold: All projects will be reviewed for compliance with the eligibility requirements of the CoC Interim Rule and Subsequent Notices and must meet the threshold requirements outlined in the 2023 NOFO.
HUD Policies: Projects are required to have compliant policies regarding termination of assistance, client grievances, Equal Access, ADA and fair housing requirements, VAWA protection, and confidentiality.
Renewable Activities: Projects are required to utilize the grant funds for renewable activities (e.g., leasing rental subsidies, and housing operations) as opposed to non-renewable ones (e.g., acquisition, construction, and rehabilitation).

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[*] All of the scoring factors in this tool measure projects' anticipated contribution to improving Santa Clara County's System Performance by strengthening the overall system of care, through data collection, coordination, prioritization and increasing resources available to end homelessness in Santa Clara County. Certain scoring factors relate to specific Performance Measures, as enumerated in each factor.

[†] Bonus points help ensure fairness and equal footing across scoring tools, which otherwise strongly advantage projects without data, and support prioritization of proven strong performers, while encouraging reallocation of projects not advancing system performance.

II.   Detail

1. Project's Work Consistent with Community Needs: 10 Points

1A: Project Readiness
Total Points: 10

Criteria:
 	
The grantee will be ready to start enrolling participants within 12 months of the HUD application deadline.
 	
Consider:
1. Whether the agency has a feasible timeline for:
    • Establishing site control (*if site-based and owned/leased by grantee*);
    • Units ready for move-in (*if site-based*);
    • Developing policies and procedures; and
    • Hiring and training staff.
2. How long it has taken for the applicant to start up other, similar projects.
 	
    •

2. Project Ability to Enhance System Performance: 54 Points

Consider the overall design of the project in light of its outcome objectives, and the Continuum of Care's goal that permanent housing programs for homeless people result in stable housing and increased income (through benefits or employment).

2A: Services Provided
• Based on narrative submitted as part of the proposal • This factor is scored by the Pre-NOFA Panel.
Total Points: 12
Criteria: Services provided or described are adequate to meet the needs of the population served, as indicated by: **4 pts** • The applicant understands and describes the needs of the participant population; • The type of services that will be provided (housing navigation, substance use treatment, trauma informed care, youth-targeted programming, etc.) will meet the needs of the participant population;   o For projects dedicated to serving survivors of domestic violence, dating violence, sexual assault, stalking, and/or human trafficking, the project design promotes participant safety. **4 pts** • The project will maintain case manager to participant ratios that meet the needs of participants, taking into consideration other program staffing and the scope of responsibilities assigned to case managers. For example, ratios may be different if case managers are responsible for case management alone vs case management and housing search; **4 pts** • The applicant will take a participant-led and strengths-based approach to housing search, housing stability planning, and goal-setting that meets each participant where they are.

2B: Staffing & Training
Total Points: 12
Criteria: **4 Points:** Will the project be staffed appropriately to provide the services that the applicant will offer?

2

4 Points: Will staff be well trained to meet the needs of the population to be served?

4 Points: For services that will be provided by other organizations in the community, how will the applicant connect participants to those services?

HUD System Performance Measures 2, 3, 7b

2C: Program Outcomes
Total Points: 10
Criteria: Has the agency demonstrated, through past performance, the ability to successfully carry out the work proposed and effectively provide services to people experiencing housing crises? [†] Consider: **5 Points:** The agency's experience and outcomes related to the following or comparable measures of housing stability and increased income in any prior housing projects: **For permanent supportive housing:** The percentage of formerly homeless individuals who remain housed in the HUD permanent supportive housing project or exited to other permanent housing, excluding participants who passed away;   **For rapid rehousing/transitional housing:** The percentage of homeless persons who exited the project to/in a form of permanent housing, excluding participants who passed away;   **For all projects:** The percentage of stayers/leavers that increase cash income from entry to latest status/exit;   **For all projects:** The percentage of stayers/leavers with non-cash benefit sources.   **5 Points:** How the agency has analyzed the outcomes and improved program design and service delivery. The agency should give specific examples of ways it has used data about program outcomes to identify areas for improvement, and changes or strategies it has implemented in response. [†] For projects dedicated to serving survivors of domestic violence, dating violence, sexual assault, stalking, and/or human trafficking, the agency should provide examples of outcomes and program operations for existing or prior housing projects that serve(d) a similar population. *HUD System Performance Measures 2, 3, 4, 7b*

2D: Affirmatively Furthering Fair Housing
Total Points: 9
Criteria: The program design ensures that housing will be available and accessible to the diverse population of persons experiencing homelessness, and the agency will take proactive steps to promote fair access to housing without regard to race, ancestry, religion, disability, sex, sexual orientation, gender identity, gender expression, genetic information, marital status, familial status, and source of income. Consider:

- To what extent will the program be able to effectively serve eligible clients of different backgrounds, experiences, cultures, abilities, and language proficiencies?
- How will the program ensure clients receive reasonable accommodations whenever they are needed?
- How will the program ensure that clients know their housing rights and are protected from housing discrimination based on race, ancestry, religion, disability, sex, sexual orientation, gender identity, gender expression, genetic information, marital status, familial status, and source of income?

HUD System Performance Measures 2, 3, 7b

2E: Alignment with Housing First Principles
- Based on narrative response submitted as part of the proposal.
- This factor is scored by the Pre-NOFA Panel.

Total Points: 10

5 points:
The project will enroll individuals or households referred through Coordinated Entry regardless of the following circumstances. The scoring panel should take into account any legal requirements explained by the applicant.
- Behavioral Health
  - Person is actively using substances (including alcohol or illegal drugs)
  - Person has chronic substance use issues
  - Person has a mental health condition
  - Person has a mental health condition that is currently untreated
- Experience with Criminal Legal System
  - Person has a felony conviction
  - Person has an arson conviction
  - Person is on the California Sex Offender Registry
  - Person has a conviction for intimate partner violence or sexual assault
  - Person has another type of criminal conviction
- Income
  - Person has no current source of income
  - Person has poor credit
- History of Intimate Partner Violence
  - Person has been the victim of intimate partner violence and either has not separated from their abuser or does not plan to obtain a protection order
- Service Participation
  - Person refuses to agree to participate in services

5 Points: The project will work with participants to avoid involuntary project exit, in compliance with the CoC's Policy for Participant Termination, through client-centered case management, robust support and resources, and a no-fail approach.

HUD System Performance Measures 1, 3, 7

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3. Agency/Collaborative Capacity to Enhance System Performance: 28 Points

3A: Administrative Capacity

Total Points: 10

Criteria:
- The agency has experience managing and implementing at least one other federal, state, County, or similar large grant or project that demonstrates its financial capacity; OR

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- The agency describes adequate staffing, financial systems, and internal controls to demonstrate its financial capacity; OR
- The agency describes a robust and concrete plan to develop staffing, financial systems, and internal controls to successfully manage the CoC grant funding (e.g. through hiring, training, and/or technical assistance).

3B: Compliance
- Based on any financial audit, HUD monitoring report and correspondence, and supplemental information submitted as part of the proposal.
- This factor is scored once per agency.

Total Points: 5

Criteria:
To what extent do the agencies (especially the lead agency)/does the agency have:
- Any outstanding financial audit findings or concerns?
- Any outstanding HUD monitoring findings or concerns and/or any history of sanctions imposed by HUD, including – but not limited to – suspending disbursements (e.g., freezing LOCCS), requiring repayment of grant funds, or de-obligating grant funds due to performance issues?
- If yes, what steps is the agency taking to resolve the findings or concerns and to what extent has the program advised the Collaborative Applicant of issues identified by HUD?

If an agency has no outstanding audit or monitoring findings or concerns and no history of sanctions imposed by HUD, the agency should receive full points.

3C: CoC Participation
- Based on information submitted as part of the proposal

Total Points: 2

The applicant receives 2 points if they attended at least 6 CoC meetings or trainings in the 12-month measurement period specified on the Request for Information form.

3D: Participant Leadership in Service Design and Project Implementation
- This will be scored based on written policies and procedures submitted by the project and a narrative response demonstrating client participation in program design and policy-making.
- This factor is scored once per agency.

Total Points: 9

Criteria:
Does the agency engage unhoused and formerly unhoused participants and staff in **service design and project implementation**? The strategies described can be agency-wide or specific to CoC-funded projects.

5

5 Points: Agency uses/will use one or more of the following strategies for prioritizing lived experience and/or building participant leadership.

High-Priority Strategies (eligible for max 5 points)
- The applicant has a participant advisory board that has the authority to make recommendations directly to the agency leadership and/or board of directors; OR
- At least 15% of the applicant's board of directors and/or leadership is reflective of the population it serves (e.g. race, ethnicity, experience of houselessness, disability, experience with the criminal legal system, experience in foster care, etc); OR
- At least 25% of the applicant's staff OR 25% of staff of each CoC-funded project are reflective of the population served (e.g. race, ethnicity, experience of houselessness, disability, experience with the criminal legal system, experience in foster care, etc) - not including temporary or stipended roles; OR
- Resources are dedicated to support community advocacy by participants (e.g. stipends for participant advocacy work, public speaking skills development, etc) OR
- The applicant's hiring policies and approaches (e.g. job descriptions and/or qualifications, peers support positions, on-the-job-training, outreach/recruitment strategies, etc) are designed to prioritize hiring and retention of people with lived experience or identities that reflect the population served (e.g. race, ethnicity, experience of houselessness, disability, experience with the criminal legal system, experience in foster care, etc).

Additional Strategies (eligible for max 3 points)
- Each CoC-funded project has at least one staff member with experience being unhoused;
- The applicant has a participant advisory board, but it is not entitled to make recommendations directly to leadership or the board of directors;
- The applicant administers satisfaction or feedback surveys to participants in all CoC-funded projects;
- The applicant uses client focus groups which include participants in CoC-funded projects;
- Other strategies the project uses to support participant leadership in service design or project implementation.

4 Points: The applicant must give an example of feedback or input received from participants in the past 4 years (time frame is given in the Request for Information form). Feedback can be from participants in a CoC-funded project or in another project operated by the agency, as long as the applicant clearly describes how feedback would impact or affect all CoC-funded projects.

The applicant must describe how they responded to the feedback, which may include but is not limited to any of the following:
- Exploring the feasibility of changes in response to the feedback,
- Communicating with agency leadership and/or board of directors about the feedback,
- Communicating with participants about follow-up efforts in a feedback loop,
- How the decision was made to make changes or not make changes based on the feedback, and/or any changes that were made to the project or services.

3E: Advancing Racial Equity and Cultural Competency
- This will be scored based on a checklist and narrative response
- This factor is scored once per agency.

Total Points: 7

Criteria:
Has the agency implemented strategies to advance racial equity within the applicant agency and/or it's programs?

3 Points:* The applicant utilizes one or more of the methods listed in the Local Project Application for advancing racial equity.
- High Priority Strategies
    - 3+ strategies = 3 points
    - 2 strategies = 2 points
    - 1 strategy = 1 point
- Other Strategies
    - 3+ strategies = 2 points
    - 2 strategies = 1 point

*The maximum total points for this section is 3 points, regardless of the number of strategies selected..

1 Point: The applicant provides a racial and ethnic demographic breakdown of staff, along with languages spoken by staff, compared to a racial and ethnic demographic breakdown of participants served and languages spoken by participants. The data provided demonstrates that the applicant's staff reflects its population served in terms of race, ethnicity, and languages spoken.

1 Point:
- If applicant's staff is currently NOT reflective of its population served:
    - The applicant describes a plan to change its hiring policies and approaches (e.g. job descriptions, qualifications, recruitment, etc) to prioritize the hiring of staff who reflect its population served.

- If applicant's staff IS currently reflective of its population served:
    - The applicant describes its current or planned strategies to retain and further empower BIPOC staff.

2 Points: The applicant describes one or more of the applicant's most important strategies to address racial inequities and ensure culturally-responsive programming, including any significant successes they have had with these strategies over the past year. The applicant should use specific examples where possible, including any substantive changes to programming that were made.
- The applicant should not describe any strategies already covered in its narrative about hiring policies.
- The applicant may describe a strategy listed in the Local Project Application under "High Priority" or "Other Strategies," or the applicant may describe a strategy not listed.

4. **Data: 8 Points**

4: Data Collection & Performance Metrics
Total Points: 8

7

Criteria:
The agency describes how it uses data or information about participant outcomes to inform and improve it's project implementation or service delivery. The description should include: • how and when information is collected from participants, • how it is recorded or stored, • how participant confidentiality is protected, • how and how frequently outcomes are analyzed. The agency describes the measures it uses or will use to evaluate project success. The measures described do not need to be identical to the CoC's performance metrics, but at least one should be related to housing and/or economic stability.

5. Component/Population-Type Prioritization: Up to 15 Bonus Points

5A: Permanent Supportive Housing
Total Points: 5
Criteria: Permanent supportive housing serving chronically homeless or Dedicated Plus individuals and families will be awarded bonus points to demonstrate the CoC's funding priorities.

5B: Unique Capacity
Total Points: 5
Criteria: Demonstrate significant connections to and capacity to support: • BIPOC individuals and/or families; • People with HIV/AIDs; • People with Intellectual or Developmental Disabilities; • People with Serious Mental Illness; • Older adults & seniors; • Young adults (aged 18-24); • LGBTQIA+ individuals; or • Individuals with experience in the criminal legal system. Significant connections or capacity may be demonstrated by the following: • The composition of the organization is representative of its target population; • The organization works in partnership with people in its target population to build community and/or engage in advocacy; and • The organization works collaboratively with other organizations or groups that support the target population.

5C: Leveraging Housing or Healthcare Resources
Total Points: 5
Criteria: Permanent supporting housing or rapid rehousing projects that submit at least one written commitment that meets **at least one** of the criteria below will be awarded bonus points. The written commitment can be a letter of commitment, contract, or other formal written documents that demonstrates one of the criteria below.

Criteria 5C1: Leveraging Housing Resources:
Housing subsidies or subsidized housing units not funded through the CoC or ESG programs that account for:
- 25% of PSH units; **OR**
- Housing for 25% of RRH participants.

Criteria 5C1: Leveraging Healthcare Resources:
Resources from a healthcare provider or public or private health insurance provider of at least:
- In the case of a substance abuse treatment or recovery provider, access to treatment or recovery services for all qualifying and interested program participants; **OR**
- An amount that is equivalent to 25% of the funding being requested for the project will be covered by the healthcare organization.

Sources of health care resources include direct contributions from a public or private health insurance provider to the project, or provision of health care services by a private or public organization tailored to the program participants of the project.

Partial Points:
New PSH and RRH project applications will receive 2 of the 5 bonus points for attaching any written commitment of housing or healthcare resources, even if they do not meet the threshold for amount of commitment (e.g. a housing commitment of fewer than 25% of PSH units).

2023 Preliminary Scorecard
Peacock Commons

			Panelist 1	Panelist 2	Panelist 3	Panelist 4
1.A. Unit Utilization	Autoscore: 90 –100% —> 10 points 80 –89.9% —> 8 points 70 –79.9% —> 6 points 50 –69.9% —> 2 points 0 –50% —> 0 points	**10**	10	9	10	8
1.B. PSH Housing Stability	Autoscore: ≥98% —>13 points 96-97.9% —>12 points 94-95.9% —> 11 points 92-93.9% —> 9 points 90-91.9% —> 7 points 85-89.9% —> 5 points 80-84.9% —> 4 points 75-79.9% —> 3 points 67.5-74.9% —> 2 points 60-67.4% —>1 points <60% —> 0 points	**13**	13	13	13	13
1.C. Returns to Homelessness Within 12 Months	Autoscore: <5% —> 7 points 5-7.9% —> 6 points 8-9.9% —> 5 points 10-29.9% —> 4 points 30-39.9%—> 3 points 40-59.9%—> 2 points 60-70%—> 1 points >70%—> 0 points	**7**	7	7	7	7
1D. Client Cash Income Change	Autoscore: ≥55% —> 5 points 40-54.9% —> 4 points 30-39.9% —> 3 points 20-29.9% —> 2 points 15-19.9% —> 1 points <15% —> 0 point	**5**	5	5	5	5
1.E: Non-Cash Mainstream Benefits	Autoscore: ≥60% —> 3 points 40-59.9% —> 2 points 10-39.9% —> 1 points <10% —> 0 point	**3**	3	3	3	3
1F: Health Insurance	Autoscore: ≥95% —> 3 points 85-94.9% —> 2 points 75-84.9% —> 1 point < 65%—> 0 points	**3**	3	3	3	3
1G. Alignment with Housing First Principles	**Pre-NOFO Panel Scores**	**10**	8	6	10	10

2023 Preliminary Scorecard Peacock Commons			Panelist 1	Panelist 2	Panelist 3	Panelist 4
Lowering Barriers to Project Enrollment		5	3	3	5	5
Preventing Involuntary Exits		5	5	3	5	5
2A. Compliance	**Pre-NOFO Panel Scores**	5	5	5	5	5
2B: Unspent Grant Funds	**Autoscore:** 0-5% —> 5 points 5.1-15% —> 4 points 15.1-25% —> 3 points 25.1-30% —> 2 points 30.1-35% —> 1 point >35% —> 0 point	5	2	3	3	2
2D. Services Provided	**Pre-NOFO Panel Scores**	6	6	6	6	6
2E. Participant Leadership in Service Design and Project Implementation	**Pre-NOFO Panel Scores**	9	9	9	9	7
Prioritizing Lived Experience and Building Participant Leadership	High-Priority Strategies (eligible for max 5 points) Additional Strategies (eligible for max 3 points)	5	5	5	5	3
Responding to Participant Feedback		4	4	4	4	4
2F: Advancing Racial Equity and Cultural Competency	**Pre-NOFO Panel Scores**	7	7	7	6	6
Methods to Advance Racial Equity Checklist		3	3	3	3	3
Advancing Racial Equity and Ensuring Culturally Responsive Programming Narrative		4	4	4	3	3
3.B. Complete Data	**Autoscore:** > 98% —> 4 points 95-97.9% —> 3 points 92-94.9% —> 2 points 90.1-91.9% —> 1 point <90% —> 0 points	4	4	4	4	4
3.C. Known Income	**Autoscore:** 95-100% —> 4 points 90-94.9% —> 3 points 80-89.9% —> 2 points 60-79.9% —> 1 points <60% —> 0 points	4	4	4	4	4

2023 Preliminary Scorecard Peacock Commons			Panelist 1	Panelist 2	Panelist 3	Panelist 4
3.D. Known Benefits	**Autoscore:** 95-100% —> 4 points 90-94.9% —> 3 points 80-89.9% —> 2 points 60-79.9% —> 1 points <60% —> 0 points	**4**	4	4	4	4
4A: Permanent Housing	**Autoscore:** PSH = 10 bonus points RRH = 5 bonus points	**10**	10	10	10	10
4C: Other Priority Populations	**Autoscore:** Youth and Young Adults Families with Children Veterans Survivors	**5**	5	5	5	5
		Total	110	108	112	107
		Total Average Score	**109.25**			

Annual Renewal Demand (ARD)	$34,699,108
CoC Bonus	$2,428,937
DV Bonus	$1,169,689.00
Planning	$1,500,000
Tier 1	$27,402,062
Tier 2	$4,491,459
Tier 1 + Tier 2 Total	$31,893,521
Total SCC Funding Available	$34,563,210

Tier 1 Recommended List
($0-$27,402,062)

Rank	Score	Eligible to Appeal	Project	Applicant	Type	New / Renewal	Grant Amount	Running Total
1	109.75	No	Our New Place	St Joseph Family Center	PSH	Renewal	$ 539,372.00	$ 539,372.00
2	109.25	No	Peacock Commons 2022	Bill Wilson Center	PSH	Renewal	$ 352,567.00	$ 891,939.00
3	109.25	No	Gilroy Place	St Joseph Family Center	PSH	Renewal	$ 493,013.00	$ 1,384,952.00
4	106.00	No	Mission Rebuild	Abode Services	PSH	Renewal	$ 653,152.00	$ 2,038,104.00
5	103.25	No	Sunset Square	Abode Services	PSH	Renewal	$ 300,614.00	$ 2,338,718.00
6	102.75	No	Renascent Place	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 670,911.00	$ 3,009,629.00
7	102.50	No	TH-RRH Youth 2022	Bill Wilson Center	TH-RRH	Renewal	$ 310,660.00	$ 3,320,289.00
8	102.25	No	Empowerment and Safe Housing for Survivors	YWCA - Silicon Valley	RRH	New (DV Bonus)	See "DV Bonus" Below	$ 3,320,289.00
9	102.00	No	CASA 200	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 1,308,870.00	$ 4,629,159.00
10	102.00	No	DV Collaborative	County of Santa Clara by and through Office of Supportive Hous	RRH	Renewal	$ 301,785.00	$ 4,930,944.00
11	101.25	No	CCP Placement Project	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 6,389,971.00	$ 11,320,915.00
12	101.25	No	SCC RRH for Families & Youth	County of Santa Clara by and through Office of Supportive Hous	RRH	Renewal	$ 2,428,984.00	$ 13,749,899.00
13	100.75	No	WVCS TBRA RRH	West Valley Community Services	RRH	New	$ 535,676.00	$ 14,285,575.00
14	100.25	No	Transitional Housing Program Youth and Young Families 2022	Bill Wilson Center	TH	Renewal	$ 558,923.00	$ 14,844,498.00
15	99.75	No	HHS Rental Assistance Program #2	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 217,259.00	$ 15,061,757.00
16	99.50	No	Immanuel-Sobrato Community	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 888,177.00	$ 15,949,934.00
17	98.13	No	Housing Case Management for the Homeless	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 823,551.00	$ 16,773,485.00
18	98.13	No	Community Solutions-Casitas Pacificas II	Community Solutions	RRH	Renewal	$ 879,172.00	$ 17,652,657.00
19	98.00	Yes	RRH for Domestic Violence & Human Trafficking	County of Santa Clara by and through Office of Supportive Hous	RRH	Renewal	$ 1,103,825.00	$ 18,756,482.00
20	97.25	No	Samaritan Inns	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 678,430.00	$ 19,434,912.00
21	97.25	No	CoC GRANT 5022	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 4,515,855.00	$ 23,950,767.00
22	97.25	No	Leigh Ave	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 573,590.00	$ 24,524,357.00
23	97.00	Yes	Housing Case Management for Medical Respite	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 745,879.00	$ 25,270,236.00
24	96.50	Yes	Second Street Studios	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 577,827.00	$ 25,848,063.00
25	N/A	N/A	SCC HMIS Consolidation	County of Santa Clara by and through Office of Supportive Hous	HMIS	Renewal	$ 964,321.00	$ 26,812,384.00
26	N/A	N/A	SCC Coordinated Assessment System	County of Santa Clara by and through Office of Supportive Hous	CE	Renewal	$ 130,241.00	$ 26,942,625.00
27	92.25	Yes	Calabazas Apartments	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 459,437.00	$ 27,402,062.00

Tier 2 Recommended List
($27,402,062-$31,893,521)

Rank	Score	Eligible to Appeal	Project	Applicant	Type	New / Renewal	Grant Amount	Running Total
27	92.25	Yes	Calabazas Apartments	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 237,245.00	$ 27,639,307
28	95.75	Yes	DV-TH-RRH Program	County of Santa Clara by and through Office of Supportive Hous	TH-RRH	Renewal	$ 955,488.00	$ 28,594,795
29	93.50	Yes	CoC PSH GRANT	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 850,235.00	$ 29,445,030
30	93.00	Yes	CoC GRANT 5320	County of Santa Clara by and through Office of Supportive Hous	PSH	Renewal	$ 511,293.00	$ 29,956,323
31	N/A	Yes	HMIS Expansion	County of Santa Clara by and through Office of Supportive Hous	HMIS	New	$ 538,153.00	$ 30,494,476
32	94.75	Yes	RELIGHT RRH	County of Santa Clara by and through Office of Supportive Hous	RRH	New	$ 1,399,044.00	$ 31,893,520
33	N/A	Yes	DV Coordinated Entry	County of Santa Clara by and through Office of Supportive Hous	CE	New (DV Bonus)	See "DV Bonus" Below	$ 31,893,520

Reallocation

No projects were reallocated during the Review and Ranke process. One project chose not to renew and was voluntarily reallocated.

Rank	Score	Eligible to Appeal	Project	Applicant	Type	New / Renewal	Grant Amount	
N/A	N/A	N/A	Opportunity Center	Community Working Group (Abode Services)	PSH	Renewal	$ 43,936	

YHDP Renewal Projects

The following projects are YHDP grants that are eligible to renew. The Youth Action Board and CoC Board approved these projects for renewal in this competition.

Rank	Score	Eligible to Appeal	Project	Applicant	Type	New / Renewal	Grant Amount	
N/A	N/A	N/A	Rapid Rehousing Youth YHDP 2022	Bill Wilson Center	RRH	Renewal	$ 1,166,654	
N/A	N/A	N/A	Community Solutions' Young Adult Casitas Pacificas	Community Solutions	RRH	Renewal	$ 1,159,865	
N/A	N/A	N/A	Transitional Housing and Rapid Rehousing	Covenant House	TH-RRH	Renewal	$ 1,536,778.00	
N/A	N/A	N/A	Razing the Bar: Permanent Supportive Community (PSC)	Razing the Bar	TH-RRH	Renewal	$278,003	
N/A	N/A	N/A	S.T.A.R. TH & RRH	St Andrews Residential Programs	TH-RRH	Renewal	$ 1,093,225.00	

DV Bonus Applications
($1,169,689)

If not selected for DV Bonus funding by HUD, these projects may be considered for CoC Bonus funding.

Rank	Score	Eligible to Appeal	Project	Applicant	Type	New / Renewal	Grant Amount	
17	99.00	No	Empowerment and Safe Housing for Survivors	YWCA - Silicon Valley	RRH	New (DV Bonus)	$ 187,639.00	
29	N/A	Yes	DV Coordinated Entry	County of Santa Clara by and through Office of Supportive Hous	CE	New (DV Bonus)	$ 117,647.00	

Not Ranked Per NOFA Guidelines

			Project	Applicant	Type		Grant Amount	
			2023 Planning Grant	County of Santa Clara by and through Office of Supportive Hous	Planning		$ 1,500,000	

ATTACHMENT: **Scored Forms for One Project**

DOCUMENT SATISFYING REQUIREMENT	PAGE
Score Card for One Renewal Permanent Supportive Housing Project	**1 – 3**
• Score form used to score renewal PSH project "Peacock Commons"	

2023 Preliminary Scorecard Peacock Commons				Panelist 1	Panelist 2	Panelist 3	Panelist 4
1.A. Unit Utilization	**Autoscore:** 90 –100% —> 10 points 80 –89.9% —> 8 points 70 –79.9% —> 6 points 50 –69.9% —> 2 points 0 –50% —> 0 points	**10**		10	9	10	8
1.B. PSH Housing Stability	**Autoscore:** ≥98% —>13 points 96-97.9% —>12 points 94-95.9% —> 11 points 92-93.9% —> 9 points 90-91.9% —> 7 points 85-89.9% —> 5 points 80-84.9% —> 4 points 75-79.9% —> 3 points 67.5-74.9% —> 2 points 60-67.4% —>1 points <60% —> 0 points	**13**		13	13	13	13
1.C. Returns to Homelessness Within 12 Months	**Autoscore:** <5% —> 7 points 5-7.9% —> 6 points 8-9.9% —> 5 points 10-29.9% —> 4 points 30-39.9%—> 3 points 40-59.9%—> 2 points 60-70%—> 1 points >70%—> 0 points	**7**		7	7	7	7
1D. Client Cash Income Change	**Autoscore:** ≥55% —> 5 points 40-54.9% —> 4 points 30-39.9% —> 3 points 20-29.9% —> 2 points 15-19.9% —> 1 points <15% —> 0 point	**5**		5	5	5	5
1.E: Non-Cash Mainstream Benefits	**Autoscore:** ≥60% —> 3 points 40-59.9% —> 2 points 10-39.9% —> 1 points <10% —> 0 point	**3**		3	3	3	3
1F: Health Insurance	**Autoscore:** ≥95% —> 3 points 85-94.9% —> 2 points 75-84.9% —> 1 point < 65%—> 0 points	**3**		3	3	3	3
1G. Alignment with Housing First Principles	**Pre-NOFO Panel Scores**	**10**		8	6	10	10

2023 Preliminary Scorecard Peacock Commons						
			Panelist 1	Panelist 2	Panelist 3	Panelist 4
Lowering Barriers to Project Enrollment		5	3	3	5	5
Preventing Involuntary Exits		5	5	3	5	5
2A. Compliance	**Pre-NOFO Panel Scores**	5	5	5	5	5
2B: Unspent Grant Funds	**Autoscore:** 0-5% —> 5 points 5.1-15% —> 4 points 15.1-25% —> 3 points 25.1-30% —> 2 points 30.1-35% —> 1 point >35% —> 0 point	5	2	3	3	2
2D. Services Provided	**Pre-NOFO Panel Scores**	6	6	6	6	6
2E. Participant Leadership in Service Design and Project Implementation	**Pre-NOFO Panel Scores**	9	9	9	9	7
Prioritizing Lived Experience and Building Participant Leadership	High-Priority Strategies (eligible for max 5 points) Additional Strategies (eligible for max 3 points)	5	5	5	5	3
Responding to Participant Feedback		4	4	4	4	4
2F: Advancing Racial Equity and Cultural Competency	**Pre-NOFO Panel Scores**	7	7	7	6	6
Methods to Advance Racial Equity Checklist		3	3	3	3	3
Advancing Racial Equity and Ensuring Culturally Responsive Programming Narrative		4	4	4	3	3
3.B. Complete Data	**Autoscore:** > 98% —> 4 points 95-97.9% —> 3 points 92-94.9% —> 2 points 90.1-91.9% —> 1 point <90% —> 0 points	4	4	4	4	4
3.C. Known Income	**Autoscore:** 95-100% —> 4 points 90-94.9% —> 3 points 80-89.9% —> 2 points 60-79.9% —> 1 points <60% —> 0 points	4	4	4	4	4

2023 Preliminary Scorecard						
Peacock Commons						
			Panelist 1	Panelist 2	Panelist 3	Panelist 4
3.D. Known Benefits	**Autoscore:** 95-100% —> 4 points 90-94.9% —> 3 points 80-89.9% —> 2 points 60-79.9% —> 1 points <60% —> 0 points	**4**	4	4	4	4
4A: Permanent Housing	**Autoscore:** PSH = 10 bonus points RRH = 5 bonus points	**10**	10	10	10	10
4C: Other Priority Populations	**Autoscore:** Youth and Young Adults Families with Children Veterans Survivors	**5**	5	5	5	5
	Total		110	108	112	107
	Total Average Score	**109.25**				

ATTACHMENT: Notification of Projects Rejected-Reduced

DOCUMENT SATISFYING REQUIREMENT	PAGE
Email from Abode Services Voluntarily Reallocating "Opportunity Center" Grant o Abode Services informed the CoC that they did not intend to renew the Opportunity Center grant on March 16, 2023. o No projects were rejected or reduced during the Local Competition.	**1-2**

Homebase   **Eli Hamilton <eli@homebaseccc.org>**

Abode Services not renewing Opportunity Center

3 messages

Sean Kilger <SKilger@abodeservices.org>   Thu, Mar 16, 2023 at 10:24 AM
To: Eli Hamilton <eli@homebaseccc.org>

Hi Eli,

Abode Services will not be submitting a renewal application for Opportunity Center project.

I didn't see anything indicating a formal process for notifying HomeBase about this but please let me know I need to take any other action to make this official.

Best,

Sean Kilger

Program Evaluation Manager

Pronouns: he/him/his

Abode Services

40849 Fremont Blvd., Fremont, CA 94538

Ph: 510-479-5779 ll Fax: 510-270-3259

Email: skilger@abodeservices.org

www.abodeservices.org

*****

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Sean Kilger <SKilger@abodeservices.org>   Tue, Mar 21, 2023 at 9:11 AM
To: Eli Hamilton <eli@homebaseccc.org>

Hi Eli,

I'm just checking in to see if you saw my previous email (below). Please let me know if you have any questions or instructions for Abode Services due to this change.

Best,

Sean Kilger (*he/him*)

Abode Services

Email: skilger@abodeservices.org

www.abodeservices.org

*****

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[Quoted text hidden]

Eli Hamilton <eli@homebaseccc.org>   Tue, Mar 21, 2023 at 9:15 AM
To: Sean Kilger <SKilger@abodeservices.org>
Cc: "Cao, Hong" <hong.cao@hhs.sccgov.org>, Santa Clara CoC <santaclaracoc@homebaseccc.org>

Hi Sean,

I apologize for the delay! Thank you for letting us know. I'm cc'ing Hong here, as notification to the CoC. You don't need to take any other action - we'll move forward with the understanding that Abode's Opportunity Center grant has been voluntarily reallocated.

Best,
Eli
[Quoted text hidden]
--

Homebase I **Eli Hamilton** I **Directing Attorney**
Pronouns: he, him, his
p: 415-788-7961 ext. 305   **w:** www.homebaseccc.org
a: 870 Market Street, Suite 1228, San Francisco, CA 94102

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Homebase COVID-19 Key Resource Guide - Click Here

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ATTACHMENT: **Notification of Projects Accepted**

DOCUMENT SATISFYING REQUIREMENT	PAGE

Email to all Project Applicants – September 13, 2023
   o   Email to all applicants in the local competition notifying that all submitted applications were accepted, and that the CoC's Final Priority Listing was posted.
   o   The CoC's Final Priority List was attached to the email.
	1

Screen Shot of Public Posting of Final Priority Listing o The final priority list was posted to the CoC website on September 13, 2023.	**2**

 Homebase   **SCC NOFA <sccnofa@homebaseccc.org>**

Final 2023 CoC Ranked List

SCCNOFA <sccnofa@homebaseccc.org>   Wed, Sep 13, 2023 at 11:31 AM
To: Sujatha Venkatraman <sujathav@wvcommunityservices.org>, Benaifer Dastoor <benaiferd@wvcommunityservices.org>,
Greta Mensah <gretam@wvcommunityservices.org>, "Kong, Ben" <Ben.Kong@hhs.sccgov.org>, "Van, Trang"
<trang.van@hhs.sccgov.org>, "Chan, Jimmy" <jimmy.chan@hhs.sccgov.org>, "Muku, Komila"
<komila.muku@hhs.sccgov.org>, Jennifer Lopes <jlopes@yourywca.org>, Aida Zaldivar
<aida.zaldivar@communitysolutions.org>, Kim Gutierrez <kim.gutierrez@communitysolutions.org>, David Cox
<davidc@stjosephsgilroy.org>, Margaret Alfaro <malfaro@abodeservices.org>, Sean Kilger <skilger@abodeservices.org>,
Julian Leiserson <jleiserson@abodeservices.org>, lfoster@billwilsoncenter.org, danielgutierrez@billwilsoncenter.org, pfurlong
<pfurlong@billwilsoncenter.org>, Sherri Stuart <sherristuart@yahoo.com>, Dontae Lartigue
<dontae.lartigue@razingthebar.org>, molly.orsburn@razingthebar.org, Vicky Taylor <vickyt@starprogramsinc.org>, Shelby
Booker <sbooker@covca.org>, Andrew Ramaglia <aramaglia@covca.org>
Cc: "Armstrong, Hilary" <hilary.armstrong@hhs.sccgov.org>, "Barroga, Hilary" <Hilary.Barroga@hhs.sccgov.org>

Dear CoC Project Applicants and YHDP Grantees,

Thank you all for your partnership in the 2023 competition and grant renewal process. The CoC Board approved the
attached project ranking, which we will submit to HUD in the Priority Listing along with the CoC's funding application.

All projects submitted during the CoC funding competition were accepted and will be included in the Priority Listing. All
YHDP Renewal Projects were also accepted and will be submitted, as approved by the YAB and the CoC Board.

This Ranked List is also available on the CoC website.

Best,
Eli

--
 Homebase **| CoC NOFA Competition Team | Santa Clara County CoC**
p: 415-788-7961 ext. 305   **w:** www.homebaseccc.org
a: 870 Market Street, Suite 1228, San Francisco, CA 94102

Advancing Solutions to Homelessness
Legal and Technical Assistance | Policy | Advocacy | Planning

Note: All communications with Homebase regarding the 2019 CoC Program Competition in the Santa Clara County CoC should be
directed to sccnofa@homebaseccc.org

📊 **2023 SCC CoC Final Priority Listing_9.13.23.xlsx**
   17K

1

HUD CoC Funding - Office of S × +

osh.sccgov.org/continuum-care/hud-coc-funding

Gmail   Calendar   Sage Intacct   Santa Clara - Box   Interim Rule   CoC Program HU...   Bridge   YAB Drive   2023 R&R Scorec...   PRESTO   TESTO   GitHub   »   Other Bookmarks

Housing and Urban Development (HUD) Continuum of Care (CoC) Program Funding in Santa Clara County

One of the programs through which the US Department of Housing and Urban Development (HUD) distributes funding to Santa Clara County is the Continuum of Care (CoC) Program. This page contains information about the funding we receive locally, as well as information for the annual funding competition.

2023 HUD CoC Competition - Local Competition Materials

The annual CoC Program Funding application process is now open. Local application submissions due to the CoC on August 9, 2023 by 12:00PM (Noon).

- 2023 SCC CoC Competition Timeline

- 2023 SCC CoC NOFO Agency Contact Form

- 2023 SCC CoC NOFO Local Process

- 2023 Supplemental Application (New Projects & Renewals Without Data)

- 2023 Scoring Tool (New Projects & Renewals Without Data)

- 2023 CoC Technical Assistance Handbook Cover Page

2023 HUD CoC Competition - CoC Program Background & Guidance

- 2023 SCC CoC Program Basics Video (13 min)

- June 8, 2023 CoC Program Funding Info Session (25 min)

- June 28, 2023 Local Application Live Training for New Projects

- CoC Compliance Training Materials & Recordings

- HUD's CoC Virtual Binder (federal guidance about CoC Program funding)

2023 HUD CoC Competition - Final Ranked List

- 2023 CoC Final Ranked List

Past NOFA Materials

2022 SCC Special NOFO Application & Attachments - Consolidated Application

2022 SCC Special NOFO Final Priority Listing

2022 SCC Special NOFO Competition Timeline

2022 SCC Special NOFO Technical Assistance Handbook

2022 SCC Special NOFO Local Process & Scoring Tools

2022 SCC Special NOFO Project Point Person Contact Form

2022 SCC Special NOFO Supplemental Applications (New Projects)

2022 SCC CoC Full Priority Listing - Consolidated Application

2022 SCC Full CoC Application & Attachments - Consolidated Application

2022 SCC CoC Final Priority Listing

2022 SCC CoC Competition Timeline

2022 SCC CoC NOFO Technical Assistance Handbook

2022 SCC CoC NOFO Local Process & Scoring Tools

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2022 SCC Supplemental Applications (New Projects)

2022 SCC Supplemental Applications (Renewal Projects)

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ATTACHMENT: **Final Project Scores for All Projects**

DOCUMENT SATISFYING REQUIREMENT	PAGE
List of all project applications received by the CoC, with rank, score, applicant name, project name, accepted/rejected, and amount.	**1**

Santa Clara County Continuum of Care
2023 Continuum of Care Final Priority Listing
September 11, 2023

Annual Renewal Demand (ARD)	$34,699,108
CoC Bonus	$2,428,937
DV Bonus	$1,169,689.00
Planning	$1,500,000
Tier 1	$27,402,062
Tier 2	$4,491,459
Tier 1 + Tier 2 Total	$31,893,521
Total SCC Funding Available	$34,563,210

Tier 1 Recommended List ($0-$27,402,062)

Rank	Score	Eligible to Appeal	Project	Applicant	Type	New / Renewal	Grant Amount	Running Total
1	109.75	No	Our New Place	St Joseph Family Center	PSH	Renewal	$ 539,372.00	$ 539,372.00
2	109.25	No	Peacock Commons 2022	Bill Wilson Center	PSH	Renewal	$ 352,567.00	$ 891,939.00
3	109.25	No	Gilroy Place	St Joseph Family Center	PSH	Renewal	$ 493,013.00	$ 1,384,952.00
4	106.00	No	Mission Rebuild	Abode Services	PSH	Renewal	$ 653,152.00	$ 2,038,104.00
5	103.25	No	Sunset Square	Abode Services	PSH	Renewal	$ 300,614.00	$ 2,338,718.00
6	102.75	No	Renascent Place	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 670,911.00	$ 3,009,629.00
7	102.50	No	TH-RRH Youth 2022	Bill Wilson Center	TH-RRH	Renewal	$ 310,660.00	$ 3,320,289.00
8	102.25	No	Empowerment and Safe Housing for Survivors	YWCA - Silicon Valley	RRH	New (DV Bonus)	See "DV Bonus" Below	$ 3,320,289.00
9	102.00	No	CASA 200	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 1,308,870.00	$ 4,629,159.00
10	102.00	No	DV Collaborative	County of Santa Clara by and through Office of Supportive Housing	RRH	Renewal	$ 301,785.00	$ 4,930,944.00
11	101.25	No	CCP Placement Project	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 6,389,971.00	$ 11,320,915.00
12	101.25	No	SCC RRH for Families & Youth	County of Santa Clara by and through Office of Supportive Housing	RRH	Renewal	$ 2,428,984.00	$ 13,749,899.00
13	100.75	No	WVCS TBRA RRH	West Valley Community Services	RRH	New	$ 535,676.00	$ 14,285,575.00
14	100.25	No	Transitional Housing Program Youth and Young Families 2022	Bill Wilson Center	TH	Renewal	$ 558,923.00	$ 14,844,498.00
15	99.75	No	HHS Rental Assistance Program #2	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 217,259.00	$ 15,061,757.00
16	99.50	No	Immanuel-Sobrato Community	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 888,177.00	$ 15,949,934.00
17	98.13	No	Housing Case Management for the Homeless	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 823,551.00	$ 16,773,485.00
18	98.13	No	Community Solutions-Casitas Pacificas II	Community Solutions	RRH	Renewal	$ 879,172.00	$ 17,652,657.00
19	98.00	Yes	RRH for Domestic Violence & Human Trafficking	County of Santa Clara by and through Office of Supportive Housing	RRH	Renewal	$ 1,103,825.00	$ 18,756,482.00
20	97.25	No	Samaritan Inns	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 678,430.00	$ 19,434,912.00
21	97.25	No	CoC GRANT 5022	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 4,515,855.00	$ 23,950,767.00
22	97.25	No	Leigh Ave	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 573,590.00	$ 24,524,357.00
23	97.00	Yes	Housing Case Management for Medical Respite	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 745,879.00	$ 25,270,236.00
24	96.50	Yes	Second Street Studios	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 577,827.00	$ 25,848,063.00
25	N/A	N/A	SCC HMIS Consolidation	County of Santa Clara by and through Office of Supportive Housing	HMIS	Renewal	$ 964,321.00	$ 26,812,384.00
26	N/A	N/A	SCC Coordinated Assessment System	County of Santa Clara by and through Office of Supportive Housing	CE	Renewal	$ 130,241.00	$ 26,942,625.00
27	92.25	Yes	Calabazas Apartments	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 459,437.00	$ 27,402,062.00

Tier 2 Recommended List ($27,402,062-$31,893,521)

Rank	Score	Eligible to Appeal	Project	Applicant	Type	New / Renewal	Grant Amount	Running Total
27	92.25	Yes	Calabazas Apartments	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 237,245.00	$ 27,639,307
28	95.75	Yes	DV-TH-RRH Program	County of Santa Clara by and through Office of Supportive Housing	TH-RRH	Renewal	$ 955,488.00	$ 28,594,795
29	93.50	Yes	CoC PSH GRANT	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 850,235.00	$ 29,445,030
30	93.00	Yes	CoC GRANT 5320	County of Santa Clara by and through Office of Supportive Housing	PSH	Renewal	$ 511,293.00	$ 29,956,323
31	N/A	Yes	HMIS Expansion	County of Santa Clara by and through Office of Supportive Housing	HMIS	New	$ 538,153.00	$ 30,494,476
32	94.75	Yes	RELIGHT RRH	County of Santa Clara by and through Office of Supportive Housing	RRH	New	$ 1,399,044.00	$ 31,893,520
33	N/A	Yes	DV Coordinated Entry	County of Santa Clara by and through Office of Supportive Housing	CE	New (DV Bonus)	See "DV Bonus" Below	$ 31,893,520

Reallocation

No projects were reallocated during the Review and Ranke process. One project chose not to renew and was voluntarily reallocated.

Rank	Score	Eligible to Appeal	Project	Applicant	Type	New / Renewal	Grant Amount	
N/A	N/A	N/A	Opportunity Center	Community Working Group (Abode Services)	PSH	Renewal	$ 43,936	

YHDP Renewal Projects

The following projects are YHDP grants that are eligible to renew. The Youth Action Board and CoC Board approved these projects for renewal in this competition.

Rank	Score	Eligible to Appeal	Project	Applicant	Type	New / Renewal	Grant Amount	
N/A	N/A	N/A	Rapid Rehousing Youth YHDP 2022	Bill Wilson Center	RRH	Renewal	$ 1,166,654	
N/A	N/A	N/A	Community Solutions' Young Adult Casitas Pacificas	Community Solutions	RRH	Renewal	$ 1,159,865	
N/A	N/A	N/A	Transitional Housing and Rapid Rehousing	Covenant House	TH-RRH	Renewal	$ 1,536,778.00	
N/A	N/A	N/A	Razing the Bar: Permanent Supportive Community (PSC)	Razing the Bar	TH-RRH	Renewal	$278,003	
N/A	N/A	N/A	S.T.A.R. TH & RRH	St Andrews Residential Programs	TH-RRH	Renewal	$ 1,093,225.00	

DV Bonus Applications ($1,169,689)

If not selected for DV Bonus funding by HUD, these projects may be considered for CoC Bonus funding.

Rank	Score	Eligible to Appeal	Project	Applicant	Type	New / Renewal	Grant Amount	
17	99.00	No	Empowerment and Safe Housing for Survivors	YWCA - Silicon Valley	RRH	New (DV Bonus)	$ 187,639.00	
29	N/A	Yes	DV Coordinated Entry	County of Santa Clara by and through Office of Supportive Housing	CE	New (DV Bonus)	$ 117,647.00	

Not Ranked Per NOFA Guidelines

			Project	Applicant	Type		Grant Amount	
			2023 Planning Grant	County of Santa Clara by and through Office of Supportive Housing	Planning		$ 1,500,000	

CA-500 San Jose/Santa Clara City & County CoC

FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: HUD's Homeless Data Exchange (HDX) Competition Report (2A-6)

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2023 HDX Competition Report

PIT Count Data for CA-500 - San Jose/Santa Clara City & County CoC

Total Population PIT Count Data

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count	**9605**	**10223**	**10028**	**9903**
Emergency Shelter Total	1,245	1,960	2,004	2186
Safe Haven Total	19	17	10	12
Transitional Housing Total	419	324	306	304
Total Sheltered Count	**1683**	**2301**	**2320**	**2502**
Total Unsheltered Count	**7922**	**7922**	**7708**	**7401**

Chronically Homeless PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	**2526**	**3123**	**2838**	**3833**
Sheltered Count of Chronically Homeless Persons	431	1,028	925	920
Unsheltered Count of Chronically Homeless Persons	2,095	2,095	1,913	2913

2023 HDX Competition Report

PIT Count Data for CA-500 - San Jose/Santa Clara City & County CoC

Homeless Households with Children PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	**235**	**266**	**276**	**365**
Sheltered Count of Homeless Households with Children	170	201	240	298
Unsheltered Count of Homeless Households with Children	65	65	36	67

Homeless Veteran PIT Counts

	2011 PIT	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	**667**	**613**	**612**	**660**	**479**
Sheltered Count of Homeless Veterans	152	168	167	140	128
Unsheltered Count of Homeless Veterans	515	445	445	520	351

*For CoCs that did not conduct an unsheltered count in 2021, 2020 data were used.

2023 HDX Competition Report

HIC Data for CA-500 - San Jose/Santa Clara City & County CoC

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Current, Year-Round, HMIS Beds	Total Year-Round, Current, Non-VSP Beds*	HMIS Bed Coverage Rate for Year-Round Beds	Total Year-Round, Current VSP Beds in an HMIS Comparable Database	Total Year-Round, Current, VSP Beds**	HMIS Comparable Bed Coverage Rate for VSP Beds	Total Current, Year-Round, HMIS Beds and VSP Beds in an HMIS Comparable Database	HMIS and Comparable Database Coverage Rate
ES Beds	2,376	2,282	2,282	100.00%	94	94	100.00%	2,376	100.00%
SH Beds	14	14	14	100.00%	0	0	NA	14	100.00%
TH Beds	479	455	455	100.00%	24	24	100.00%	479	100.00%
RRH Beds	1,407	1,407	1,407	100.00%	0	0	NA	1,407	100.00%
PSH Beds	4,365	2,866	4,340	66.04%	25	25	100.00%	2,891	66.23%
OPH Beds	1,995	1,995	1,995	100.00%	0	0	NA	1,995	100.00%
Total Beds	10,636	9,019	10,493	85.95%	143	143	100.00%	9,162	86.14%

2023 HDX Competition Report

HIC Data for CA-500 - San Jose/Santa Clara City & County CoC

2023 HDX Competition Report

HIC Data for CA-500 - San Jose/Santa Clara City & County CoC

Notes
*For OPH Beds, this does NOT include any beds that are Current, Non-VSP, Non-HMIS, and EHV-funded.
**For OPH Beds, this does NOT include any beds that are Current, VSP, Non-HMIS, and EHV-funded.
In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").
In the HIC, Current beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").

PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2020 HIC	2021 HIC	2022 HIC	2023 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	2040	2194	2397	2220

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH units available to serve families on the HIC	357	328	356	282

Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH beds available to serve all populations on the HIC	1486	1529	1393	1407

2023 HDX Competition Report

HIC Data for CA-500 - San Jose/Santa Clara City & County CoC

2023 HDX Competition Report
FY2022 - Performance Measurement Module (Sys PM)

Summary Report for CA-500 - San Jose/Santa Clara City & County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Revised FY 2021	FY 2022	Submitted FY 2021	Revised FY 2021	FY 2022	Difference	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
1.1 Persons in ES and SH	6030	5938	147	146	179	33	87	87	106	19
1.2 Persons in ES, SH, and TH	6539	6525	164	156	188	32	92	92	110	18

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

FY2022 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Revised FY 2021	FY 2022	Submitted FY 2021	Revised FY 2021	FY 2022	Difference	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	7052	7579	1099	1095	1145	50	606	597	576	-21
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	7596	8195	1123	1120	1158	38	615	604	570	-34

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range.Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2021	FY 2022	Revised FY 2021	FY 2022	% of Returns	Revised FY 2021	FY 2022	% of Returns	Revised FY 2021	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	286	433	32	30	7%	14	11	3%	19	30	7%	71	16%
Exit was from ES	1021	1162	129	134	12%	52	52	4%	75	127	11%	313	27%
Exit was from TH	372	252	29	18	7%	22	12	5%	29	28	11%	58	23%
Exit was from SH	12	11	0	1	9%	2	1	9%	1	1	9%	3	27%
Exit was from PH	1132	1052	51	46	4%	55	45	4%	51	55	5%	146	14%
TOTAL Returns to Homelessness	2823	2910	241	229	8%	145	121	4%	175	241	8%	591	20%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons		10028	
Emergency Shelter Total	1960	2004	44
Safe Haven Total	17	10	-7
Transitional Housing Total	324	306	-18
Total Sheltered Count	2301	2320	19
Unsheltered Count		7708	

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	6648	6642	6633	-9
Emergency Shelter Total	6071	6105	6028	-77
Safe Haven Total	36	36	36	0
Transitional Housing Total	720	677	760	83

2023 HDX Competition Report
FY2022 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	770	585	605	20
Number of adults with increased earned income	74	54	51	-3
Percentage of adults who increased earned income	10%	9%	8%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	770	585	605	20
Number of adults with increased non-employment cash income	163	120	98	-22
Percentage of adults who increased non-employment cash income	21%	21%	16%	-5%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	770	585	605	20
Number of adults with increased total income	217	162	134	-28
Percentage of adults who increased total income	28%	28%	22%	-6%

2023 HDX Competition Report
FY2022 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	513	520	569	49
Number of adults who exited with increased earned income	135	140	86	-54
Percentage of adults who increased earned income	26%	27%	15%	-12%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	513	520	569	49
Number of adults who exited with increased non-employment cash income	74	75	76	1
Percentage of adults who increased non-employment cash income	14%	14%	13%	-1%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	513	520	569	49
Number of adults who exited with increased total income	190	196	147	-49
Percentage of adults who increased total income	37%	38%	26%	-12%

2023 HDX Competition Report
FY2022 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	5585	5570	5211	-359
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2211	2220	1919	-301
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3374	3350	3292	-58

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	7078	7070	7924	854
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2692	2700	2962	262
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	4386	4370	4962	592

FY2022 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	2743	2781	3381	600
Of persons above, those who exited to temporary & some institutional destinations	560	561	659	98
Of the persons above, those who exited to permanent housing destinations	337	352	710	358
% Successful exits	33%	33%	40%	7%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2022 - Performance Measurement Module (Sys PM)

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4758	4803	4100	-703
Of the persons above, those who exited to permanent housing destinations	1907	1934	1413	-521
% Successful exits	40%	40%	34%	-6%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2021	Revised FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	2885	2894	3517	623
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	2823	2825	3428	603
% Successful exits/retention	98%	98%	97%	-1%

FY2022 - SysPM Data Quality

CA-500 - San Jose/Santa Clara City & County CoC

	All ES, SH			All TH			All PSH, OPH			All RRH			All Street Outreach		
	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022
1. Number of non-DV Beds on HIC	1008	1359	1774	545	446	454	3887	4377	4340	1380	1529	1393			
2. Number of HMIS Beds	1008	1359	1774	545	446	454	2513	2890	2888	1380	1529	1393			
3. HMIS Participation Rate from HIC (%)	100.00	100.00	100.00	100.00	100.00	100.00	64.65	66.03	66.54	100.00	100.00	100.00			
4. Unduplicated Persons Served (HMIS)	6338	6129	6047	897	677	760	2906	3203	5078	3124	3419	3601	3590	3853	4913
5. Total Leavers (HMIS)	4591	4246	4145	612	435	486	230	287	353	1414	1575	1346	2517	2803	3404
6. Destination of Don't Know, Refused, or Missing (HMIS)	1752	1252	626	88	73	100	13	15	27	54	95	59	1033	1533	1570
7. Destination Error Rate (%)	38.16	29.49	15.10	14.38	16.78	20.58	5.65	5.23	7.65	3.82	6.03	4.38	41.04	54.69	46.12

2023 HDX Competition Report
FY2022 - SysPM Data Quality

2023 HDX Competition Report

Submission and Count Dates for CA-500 - San Jose/Santa Clara City & County CoC

Date of PIT Count

	Date	Received HUD Waiver
Date CoC Conducted 2023 PIT Count	1/24/2023	

Report Submission Date in HDX

	Submitted On	Met Deadline
2023 PIT Count Submittal Date	4/26/2023	Yes
2023 HIC Count Submittal Date	4/26/2023	Yes
2022 System PM Submittal Date	2/17/2023	Yes