

ACCOUNT CREATION AND MANAGEMENT

Create your account with **four easy steps!**



1. Open invite email



3. Agree to Terms of Service

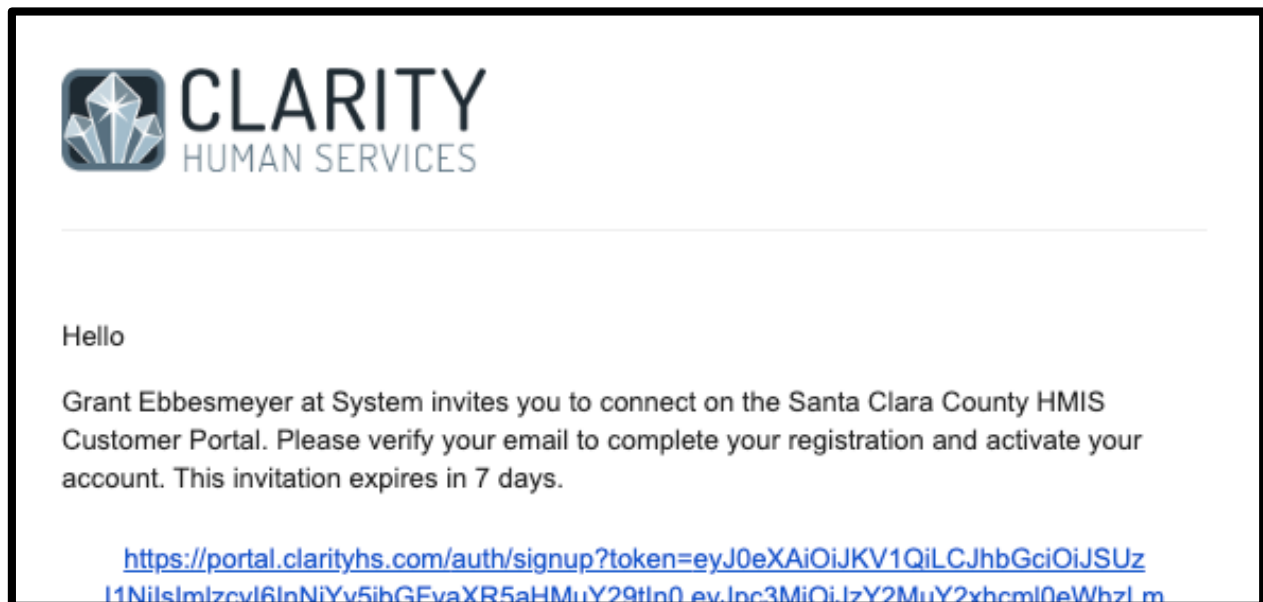


2. Enter your info



4. Complete registration

1. Open Invite Email



Your provider will send you an email to join **MyConnectSV**.

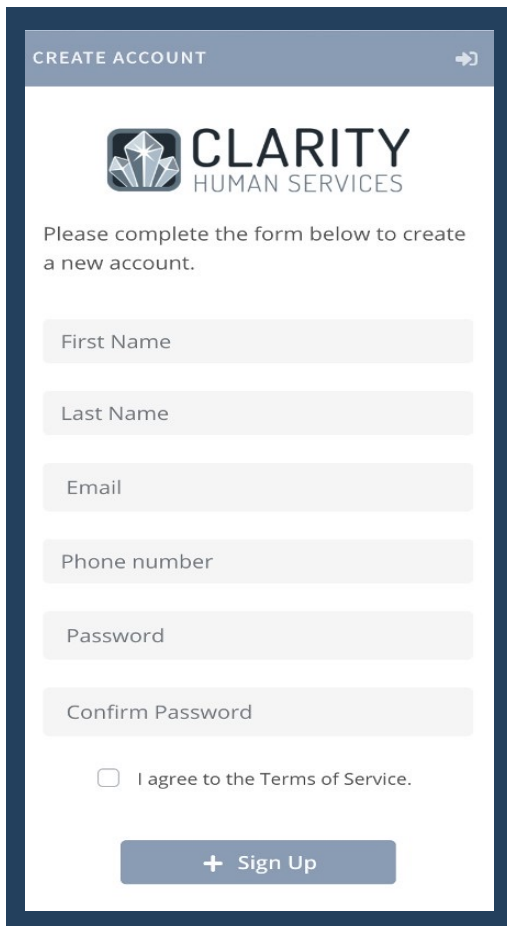
Look for an email from “Santa Clara County HMIS” with the subject **“Clarity Human Services Customer Portal Invitation.”**

If you don’t sign up right away, you may receive reminder emails.

Click the link in any emails to register!

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2. Enter Your Info



The screenshot shows a mobile application interface for creating an account. At the top, it says "CREATE ACCOUNT" with a right-pointing arrow. Below that is the Clarity Human Services logo, which consists of a diamond icon and the text "CLARITY HUMAN SERVICES". A message reads: "Please complete the form below to create a new account." The form contains several input fields: "First Name", "Last Name", "Email", "Phone number", "Password", and "Confirm Password". Below the fields is a checkbox labeled "I agree to the Terms of Service." At the bottom of the form is a blue button with a white plus sign and the text "Sign Up".

To create an account, enter your:

- First name
- Last name
- Email address
- Mobile phone number (*if you don't have one, you can enter all zeros here*)

Use the same email address you gave to your provider and received the invitation through. This email address will be your username next time you log in.

Then create a password that you'll remember next time you need to log in.

Your password must be at least 8 characters long and contain at least one special character (like #, @, or !), one UPPER CASE letter, and one lower case letter.

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3. Agree to Terms of Service

Check the box next to **“I agree to the Terms of Service”** to review the site agreement.

When the Terms of Service appear, please review. Then, scroll to the bottom and click **“Agree.”**

TERMS OF SERVICE

you when you visit our website and online services. Most browsers include a variety of tools to manage cookies, including alerting you when cookies are sent or blocking them entirely. However, these and other choices may impact your experience with our services.

California Privacy Notice

Do Not Track (DNT) is an effort to develop a way for internet users to control the tracking of their online activities. Although the World Wide Web Consortium (W3C) is working to develop a DNT technology standard, none has been adopted. Bitfocus, therefore, does not use DNT signals.

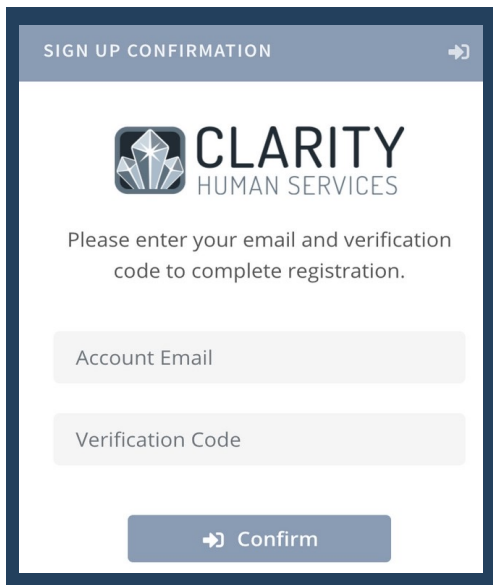
Bitfocus does not authorize the collection of Personal Identifiable Information (PII) from our users for third party use through advertising technologies without separate user consent.

Agreeing to the Terms of Service is required to access **MyConnectSV**.


If you have questions about the Terms of Service, contact your provider.

ACCOUNT CREATION AND MANAGEMENT

4. Complete Registration



SIGN UP CONFIRMATION

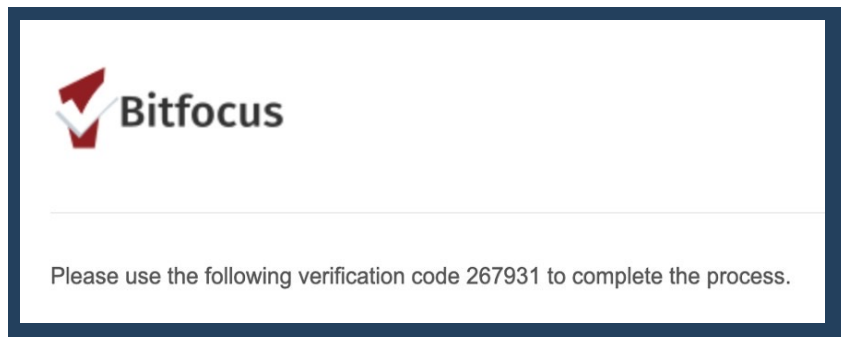
 **CLARITY**
HUMAN SERVICES


Please enter your email and verification code to complete registration.

Account Email

Verification Code

Confirm



 **Bitfocus**

Please use the following verification code 267931 to complete the process.

After agreeing to the Terms, click the “**Sign up**” button.

The system will then send you an email with a verification code to complete your sign up.

Enter the code into **MyConnectSV** and click “**Confirm.**” You will be redirected to a confirmation page that tells you your registration is complete.