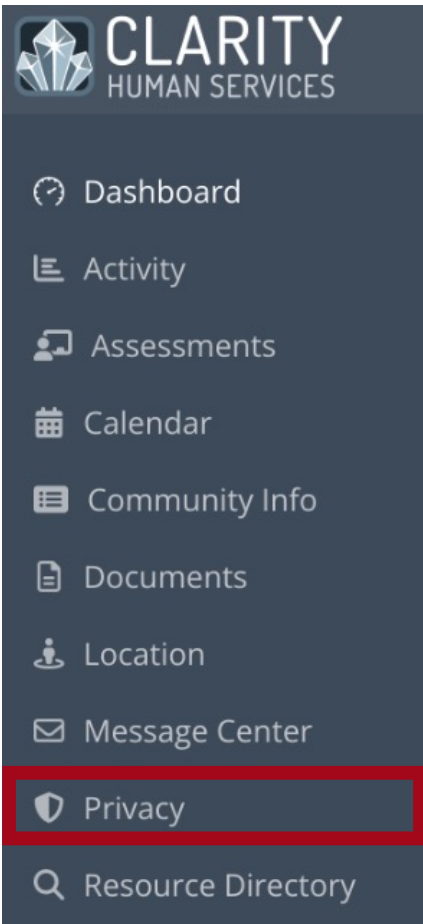


MyConnectSV Features

Privacy



Releases of Information (ROIs) are important for receiving and coordinating services. If you receive an ROI request, it is important to respond as soon as possible. When a provider sends an ROI request, you will receive a notification at your next login. You can respond to the request by clicking on the notification or by opening the Privacy Management in the navigation pane.

Signing a Release of Information

You can review and sign a Release of Information that has been requested by clicking the notification bar on the Privacy page.

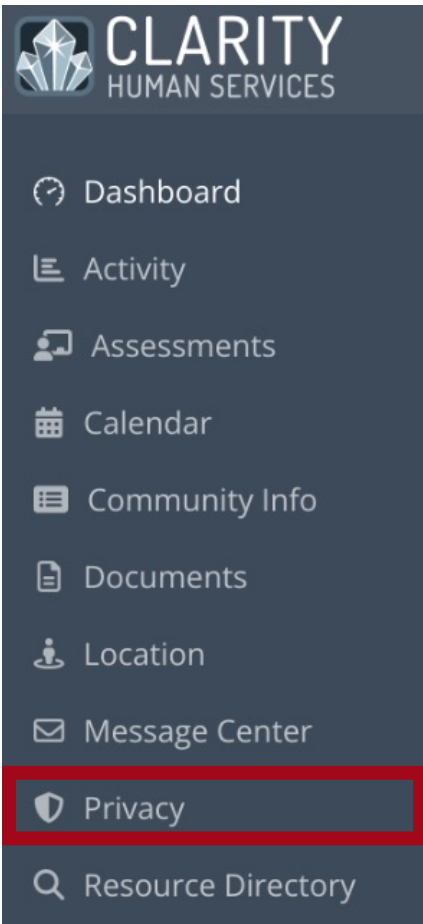
Be sure to check the boxes appearing in the section on the right for the items that you are comfortable sharing through your ROI.

A screenshot of a form titled "Client initials Type of PPI/PHI". It contains a list of checkboxes for selecting types of information to be released. A red arrow points to the checkboxes. The items are:

- Identifying information (including: name, birth date, residence address, or other similar identifying information)
- My photograph or other likeness
- HIV/AIDS-related information included in my responses
- Medical information included in my responses
- Information as a client or patient of the Santa Clara Valley
- Mental health information included in my responses

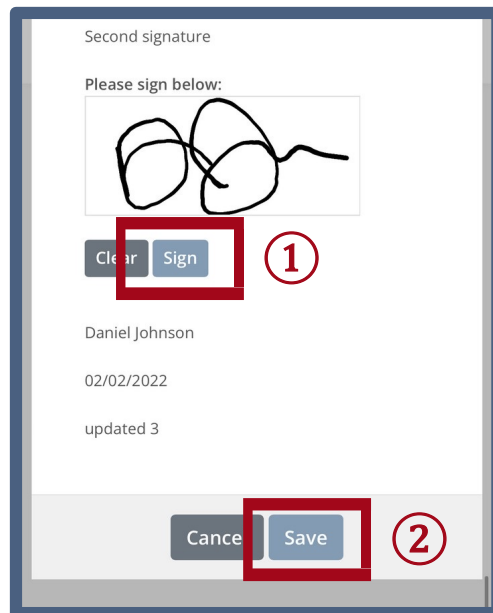
MyConnectSV Features

Privacy (continued)



Signing a Release of Information

The electronic signature form will be displayed for you to sign electronically and submit directly within **MyConnectSV**. After adding an electronic signature, you must click **① Sign** and **② Save** to successfully save the signature and complete submission.



You can view previously submitted ROIs by clicking the icon in the ROI history screen. You cannot modify or revoke any current or previous ROIs through **MyConnectSV**. You should contact your care team member directly to request revisions to your ROI.