

Performance Management Work Group

Thurs, Oct 4, 2018 - 1:30pm-2:30pm

Sobrato Conference Center, Milpitas

600 Valley Way, Room 1

Milpitas, CA 95035

Agenda

1. Welcome and Introductions
2. CoC Updates
3. RRH Income Benchmarks
4. FY2018-19 Q1 Progress
5. Check Out

1 - Welcome and Introductions

2 - CoC Updates

CoC Updates

- HEAP Funding - CoC is eligible for \$17.5 million in state funding to address urgent needs of homeless persons. The CoC Board is in the process of determining priorities for HEAP funding so we can submit an application by the end of the year. They are gathering input and determining needs. Kathryn sent out a survey via CoC listserve to ask nonprofit organizations about their needs. Please make sure someone in your organization completed it.
- CoC Application was submitted in September. The application and priority listing is on the OSH website. As a community, we submitted applications for \$24.7 million including an application for DV bonus funding.
- HomeBase is scheduling TA visits with all CoC grantees in the next couple of months.
- After the summer/NOFA hiatus, CoC trainings are starting back up. On October 15th there will be a training on Determining and Documenting Client Eligibility.

UPLIFT Updates:

- We currently distributed 1692 UPLIFT Passes so far of 2500
- Replacement period will begin November 1st, 2018 (11/1/18)
- There is an updated version of the user handbook
<http://scc.hmis.cc/wp-content/uploads/2018/09/UPLIFT-User-Handbook-V4-9-6-2018.pdf>
- Please note allocation limits is only for the 1st month of the quarter, which after all left over stickers will be pooled for a first come first serve.
- Allocation Pool period begins (Nov 1st)

3 - RRH Income Benchmarks

FY18-19 Benchmark decided at July Performance Management Work Group meeting

Target Set: 18% of housed households have monthly income greater than or equal to \$3036 (SCC Living Wage)

Additional RRH Income Benchmark

- At the July meeting, suggestions for several other secondary RRH income benchmarks were proposed (e.g. by household type)
- Today's meeting - focus on minimum wage

Minimum Wage Rates

State of California:

Effective Date	=<26 Employees	<26 Employees
1/1/18	\$11.00	\$10.50
1/1/19	\$12.00	\$11.00

San Jose:

Effective Date	
1/1/18	\$13.00
1/1/19	\$15.00

Minimum Wage Range of \$1680/month to \$2400/month

Baseline Analysis

Data used for analysis:

- FY17-18 data
- Households in Rapid Rehousing
- Counted every enrollment (if a household was in more than one program, counted the outcome from each enrollment)

Households Exiting to PH: Monthly Income by Total Household Income

Of households exiting to permanent destinations,

- 41% the total household exit income was greater or equal to \$1680/month

- 27% the total household exit income was greater or equal to \$2400/month

Setting the Target

- Does it make sense to set a secondary target? If so, what estimate should be used for Minimum Wage?
- What should the % be?
- Reference point: for RRH programs, the goal is 18% of housed households have monthly income greater than or equal to \$3036 (SCC Living Wage) at exit, based on total household income
- Would a benchmark for Family vs Ind be more useful than min wage?
- This would put less pressure on single parents
- It is more difficult to analyze HH who have multiple earners.
- Income per adult rather than income per HH
- Living wage vs minimum wage or Increase in income
- In 11% of households exiting to permanent destinations, the head of household's exit income was greater or equal to the SCC Living Wage

After discussion the following target was agreed

Income per adult = 10% for now.

4 - FY2018-19 Q1 Progress

Background Information

- 2018-19 Benchmarks will match the [2017-18 Performance Measure Benchmarks](#)
- Ran the report for 10/1/2017 - 9/30/2018 to cover a full year (ideally would only want to see the impact of July - Sept 2018)
- HUD Benchmarks based on HUD System Performance Measures
- All HMIS projects included (but some project types such as Supportive Services Only projects are not considered in the SPM)

System Performance Measures

1. Length of Time Persons Remain Homeless
2. Returns to Homelessness within 6 to 12 months
3. Number of Homeless Persons
4. Employment and Income Growth
5. Number of Persons who become Homeless for the First Time
6. N/A
7. Successful Placement in or Retention of Permanent Housing

Measures on Track

1. Length of Time Persons Remain Homeless
2. Returns to Homelessness within 6 to 12 months
3. **Number of Homeless Persons**
4. Employment and Income Growth

- 5. **Number of Persons who become Homeless for the First Time**
- 6. N/A
- 7. **Successful Placement in or Retention of Permanent Housing**

Measures to Monitor

- 1. **Length of Time Persons Remain Homeless**
- 2. **Returns to Homelessness within 6 to 12 months**
- 3. Number of Homeless Persons
- 4. **Employment and Income Growth**
- 5. Number of Persons who become Homeless for the First Time
- 6. N/A
- 7. Successful Placement in or Retention of Permanent Housing

1a: Length of Time Persons Remain Homeless

Average Length of Time Homeless

	Benchmark	Actual
ES & SH	45	66
ES, SH & TH	135	151

Median Length of Time Homeless

	Benchmark	Actual
ES & SH	16	34
ES, SH & TH	41	58

4: Employment and Income Growth

Change in income for CoC funded programs

	Benchmark	Actual
% Increased Employment Income Stayers	5%	6%
% Increased Non-Employment Income Stayers	20%	12%

% Increased Total Income Stayers	20%	17%
% Increased Employment Income Leavers	35%	16%
% Increased Non-Employment Income Leavers	10%	10%
% Increased Total Income Leavers	40%	24%

Comments

- Findings from Employment programs show more clients are meeting the living wage requirements -might be worth it to check if income updates are reaching the RRH programs
- -Possible data quality issues - look at how many clients enter and exit with the same exact income (keeping the same exact income is unlikely)
- -Check to see if clients in PSH are bringing the %s down, as those clients are less likely to increase their income
- -Clients in RRH don't always want to reveal their change in income so their subsidy won't be reduced

Do RRH programs need to conduct annual assessments every 3 months?

They should do a VISPDAT every 3 months, an annual assessment every year and a status assessment when income changes.

7: Successful Placement in or Retention of Permanent Housing

	Benchmark	Actual
7a1. % Successful Exits from Street Outreach	20%	23%
7b1. % Successful Exits from ES, TH, RRH, PSH/OPH with no move-in	40%	36%
7b2. % Successful Exits from PSH/OPH with move-in date	95%	98%

Note: 7b1 now includes clients in PSH who exited without a Housing Move-In Date while 7b2 includes only clients with a move-in date

Local Measures

- For PSH (CCP Goals):
 - 70% housed clients' monthly income is greater than or equal to \$850.

- 90% housed clients are enrolled in health insurance. (also added as goal for RRH)
 - 75% housed clients will be connected to behavioral health services within 90 days of being housed
- For CoC:
 - 2,010 people exiting homelessness to permanent housing
- Data Quality:
 - 95% Exit to Known Destinations
 - 0% Missing Values for Universal Data Elements
 - 5% Don't Know/Refused Values for Universal Data Elements (excluding SSN, Race, and Exit Destination)

5 - Check Out

Next Meeting

Thursday, Jan 3 2018

1:30pm - 2:30pm

Location: TBD