

## Section D.8.....Attachment C

**Housing Site:** Donner Lofts

### SUPPORTIVE SERVICES CHART

List all services to be provided to tenants of the MHSA Housing Program units, including any in-kind services essential to the success of your Supportive Services Plan. Feel free to add additional lines to the Supportive Services Chart table as needed.

Supportive Service	Target Population	Service Provider(s)	Service Location
Case management services, intake and assessment and assistance with: benefits assistance, culturally relevant language services, development of individual wellness/recovery action plans, employment assistance linkage, in-home support linkage, legal assistance linkage, medical/dental/podiatry care linkage, rehab/recovery program linkage, transportation help linkage, life-alert system linkage, and volunteering linkage.	Adults	Case Manager as member of a Service Team	On site or where appropriate for the tenant: accessed by Case Manager, public transportation, family/friends or Outreach paratransit service
Additional peer support services (role modeled one-to-one or in groups) to help their recovery and self-transformation): budgeting/ money management, obtaining deposit assistance, food and clothing, move-in assistance (obtaining furnishings and supplies, moving in, learning procedures, getting phone and utilities connected)	Adults	Peer Mentor and/or Housing Support Liaison	On site, at a mental health clinic, or where appropriate for the tenant: accessed by Case Manager, public transportation, family/friends, or Outreach paratransit service
Counseling/Peer Counseling	Adults	Psychiatrist/Rehab Counselor, Case Manager of the Service Team, or Peer Mentor	Respective mental health clinic: accessed by Case Manager, public transportation, family/ friends or Outreach paratransit service
Educate significant others about MHSA residents' mental health issues	Adults	Case Manager	On site or where appropriate for the tenant
Family support	Adults	If relevant, Case Manager will involve the appropriate family member(s) in the tenant's care.	On site
Community meetings	Adults	Housing Staff	On site
Medication/symptom management	Adults	Psychiatrist/Rehab Counselor of the Service Team	Respective mental health clinic: accessed by Case Manager, public transportation, family/ friends or Outreach paratransit service
Self-directed independent living skills training (workshops/classes: one-to-one or in groups), including: exercise activities, personal grooming guidance, meal planning/food/nutrition assistance, cooking, apartment maintenance, personal growth opportunities, etc.	Adults	Peer Mentor or Case Manager of respective service provider	On site and Consumer Self-Help Center: accessed by Case Manager, public transportation, family/ friends or Outreach paratransit service

<b>Supportive Service</b>	<b>Target Population</b>	<b>Service Provider(s)</b>	<b>Service Location</b>
Support groups	Adults	Peer Mentor or Case Manager	On site, at mental health clinic or elsewhere: accessed by Case Manager, public transportation, family/ friends or Outreach paratransit service
Recreational/social/educational opportunities	Adults	Services Coordinator	On site
Crisis Response	Adults	Housing Support Liaison or Case Manager	On site
Tenancy issues training (emergency preparedness, fire drills, lease reviews)	Adults	Housing Staff	On site
Possible volunteering opportunities	Adults	Case Manager	On site, or where appropriate for the tenant, accessed by the Case Manager, public transportation, family/ friends or Outreach paratransit service

**Primary Service Provider:** County of Santa Clara Mental Health Department outpatient service provider (County or Contract staff)