

County of Santa Clara

Office of Supportive Housing

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May 6, 2019

TO: Board of Supervisors
Housing, Land Use, Environment and Transportation Committee (HLUET) Committee

FROM: Ky Le, Office of Supportive Housing (OSH)

SUBJECT: Supportive Housing System in Santa Clara County

This report describes the overall supportive housing system of care in Santa Clara County. The report's primary function is to communicate whether all of the different program types are contributing to an overall reduction in homelessness. The supportive housing system includes housing programs that fall into four categories: Emergency Shelter (ES), Transitional Housing (TH), Rapid Rehousing (RRH), and Permanent Supportive Housing (PSH).

Community Plan to End Homelessness

The table in Appendix A reflects the progress made toward the goal stated in the *Community Plan to End Homelessness in Santa Clara County: 2015-2020* of increasing the supply of permanent housing for people experiencing homeless by 6,000 housing opportunities. The table states the number of new dedicated housing units or housing subsidies added to the supportive housing system since January 2015. In addition, housing opportunities in the pipeline are enumerated.

Programmatic Capacity

The report presented at the June 16, 2016 HLUET meeting includes a description of the target population, typical supportive services, and other considerations for each of the four program types (ES, TH, RRH, and PSH).

The OSH maintains an inventory of permanent and temporary housing dedicated to people who are experiencing homelessness upon entry into that housing type. This inventory, called the Community Capacity Report (CCR), is updated monthly. Appendix B is a summary of OSH's CCR as of March 31, 2019. This chart also includes the estimated annual capacity of Homelessness Prevention programs countywide.

System Performance Measures

As a requirement of the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009, the OSH and local stakeholders established system performance measures for the supportive housing system. Appendix C includes the measures that are most relevant in Santa Clara County. The charts describe the following:

1. Total System Entries and Homeless for the First Time – This chart documents two data points. The first, larger number represents the total number of people who utilized an ES, TH, or PH program at any point during the reporting year. The second number reflects the number of people entering the system when homeless who have not been served by the system in the two years preceding their program entry date.
2. Returns to Homelessness – For each supportive housing program type, the percentage of people who exit during the reporting period and returned to homelessness at the six month, one year, and two year points is charted.
3. Percentage of Exits to Permanent Housing Destinations – Excluding PSH, this chart shows by program type the percentage of people who exit to non-temporary housing situations.
4. Permanent Housing Retention – This chart highlights the percentage of people who were enrolled in a PSH program during the reporting period who either: (1) remained in the program at the end of the reporting period or (2) exited to another permanent housing situation.

An essential measure of the supportive housing system is that people are getting housed. The remainder of the dashboard reflects data on housing placements.

Appendix D includes the following charts:

- Total number of people who were housed by the month reported and in the 11 months prior to that month
- Number of households housed each month for 12 months compared to the number of people seeking housing assistance for the first time, defined as the number of people entering the Coordinated Assessment System (CAS) for the first time (*note that the people placed in housing each month are generally not the people entering the CAS that month*)
- Number of households entering the CAS by the expected level of housing intervention need

Appendix E shows monthly and 12-month cumulative housing placements by program type.

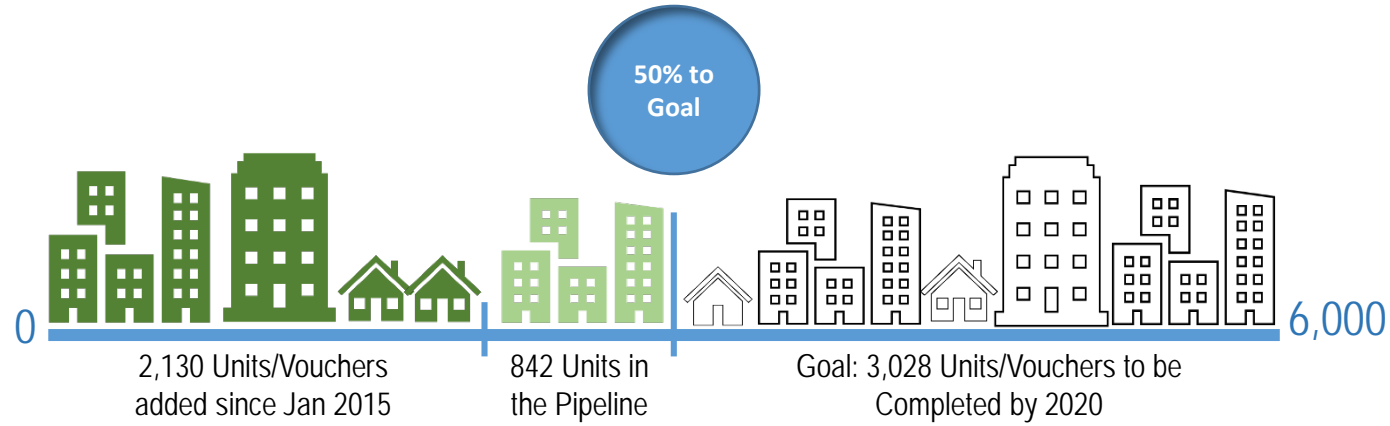


Appendix A: Progress to Community Plan to End Homelessness Goal of 6,000 Housing Opportunities

Jan 2015 Baseline: 2,635 Housing Units/Vouchers
Goal to add 6,000 Housing Units/Vouchers by 2020

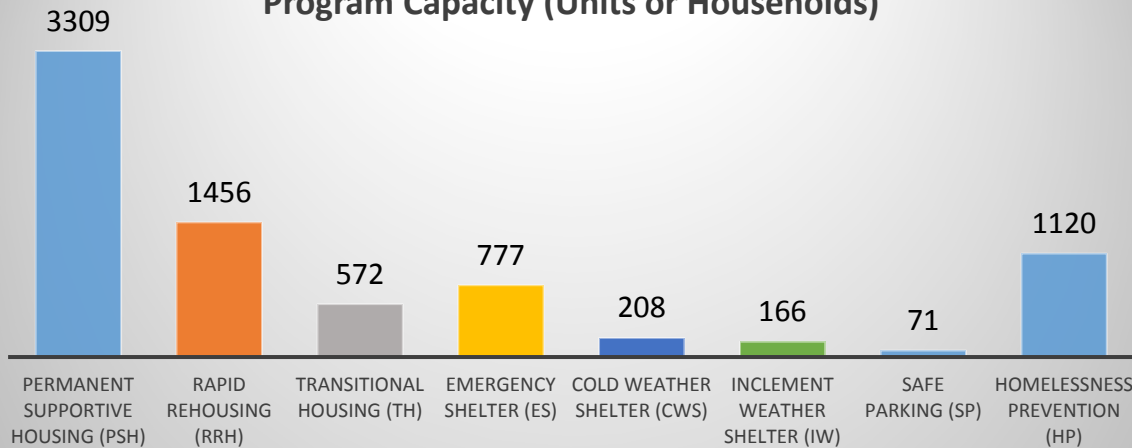


Office of Supportive Housing
Supportive Housing System
Dashboard
April 1, 2018 –
March 31, 2019

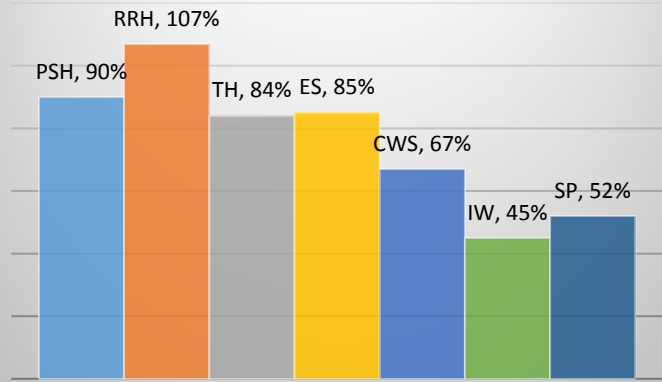


Appendix B: Capacity and Utilization as of 3/31/2019

Program Capacity (Units or Households)



Program Utilization

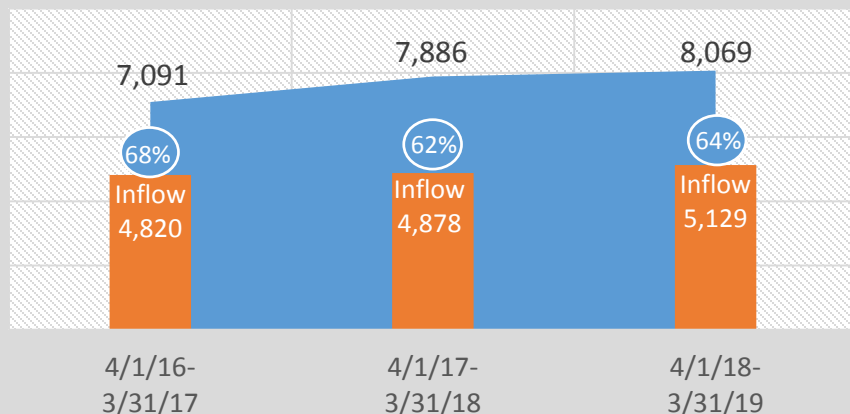


- Utilization is based on households who are enrolled in programs that are tracked in HMIS.
- PSH programs that are not tracked in HMIS include HUD VASH (1,222 units) and other programs which comprise 168 units.
- For Safe Parking programs, one parking space is the equivalent of one unit of capacity with an estimated 2.5 individuals per vehicle.
- Rapid Rehousing and Homelessness Prevention capacity is based on the estimated number of households that agencies are expected to serve in one year.

Appendix C: System Performance Measures

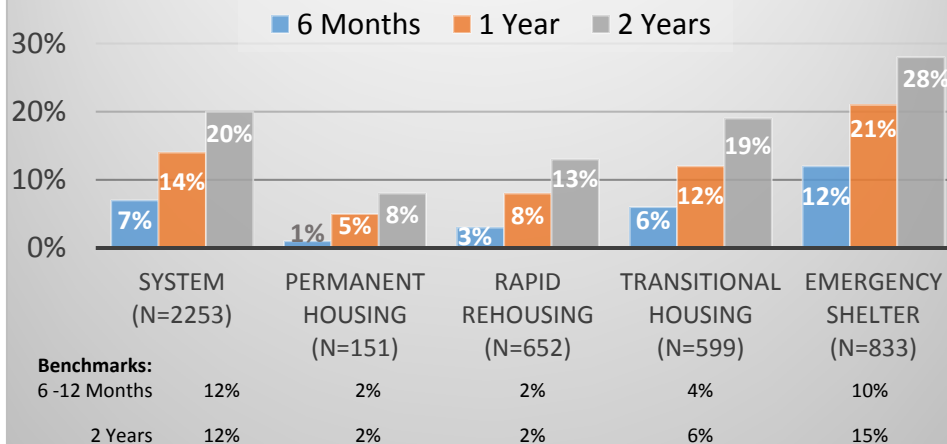
1 Total System Entries and Homelessness for the First Time

- Persons with Entries into ES, SH, TH, or PH
 - Inflow: People Experiencing Homelessness for the First Time*
- * "First Time" per HUD = no entries in ES, SH, TH or PH in the previous 24 months



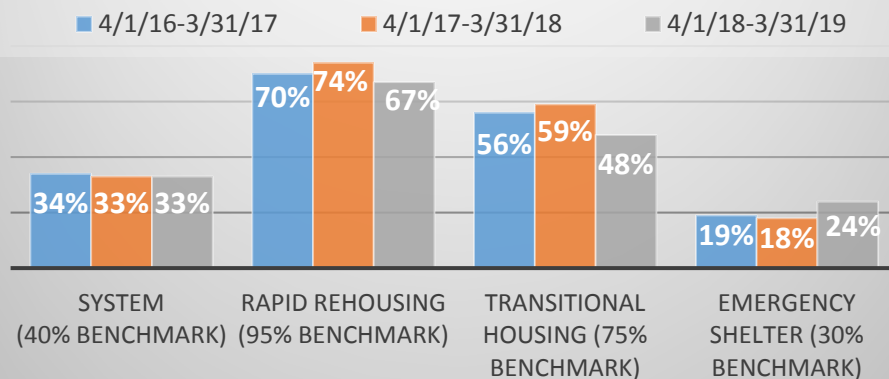
2 Returns to Homelessness

After exiting to Permanent Housing Destinations, the Percentage of People who Return to Homelessness in less than 6 Months, 1 Year, and 2 Years (N = Exits to PH between 4/2016 to 3/2017)



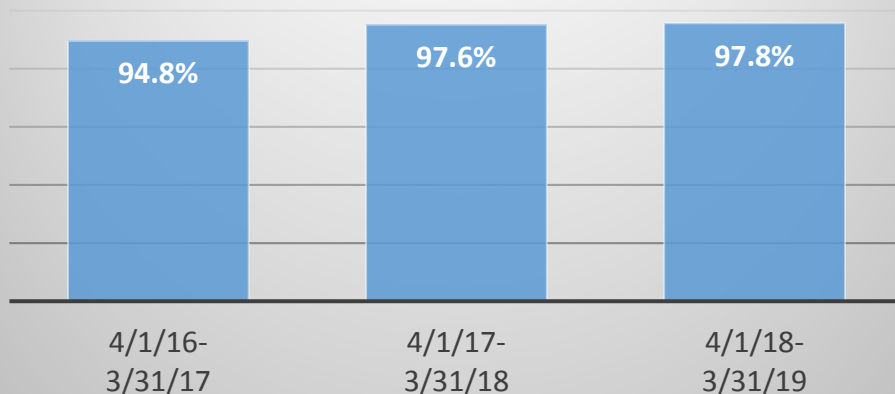
3 Exits to Permanent Housing Destinations

Of Persons in ES, TH, and RRH who Exited, the Percentage of Successful Exits to Permanent Housing

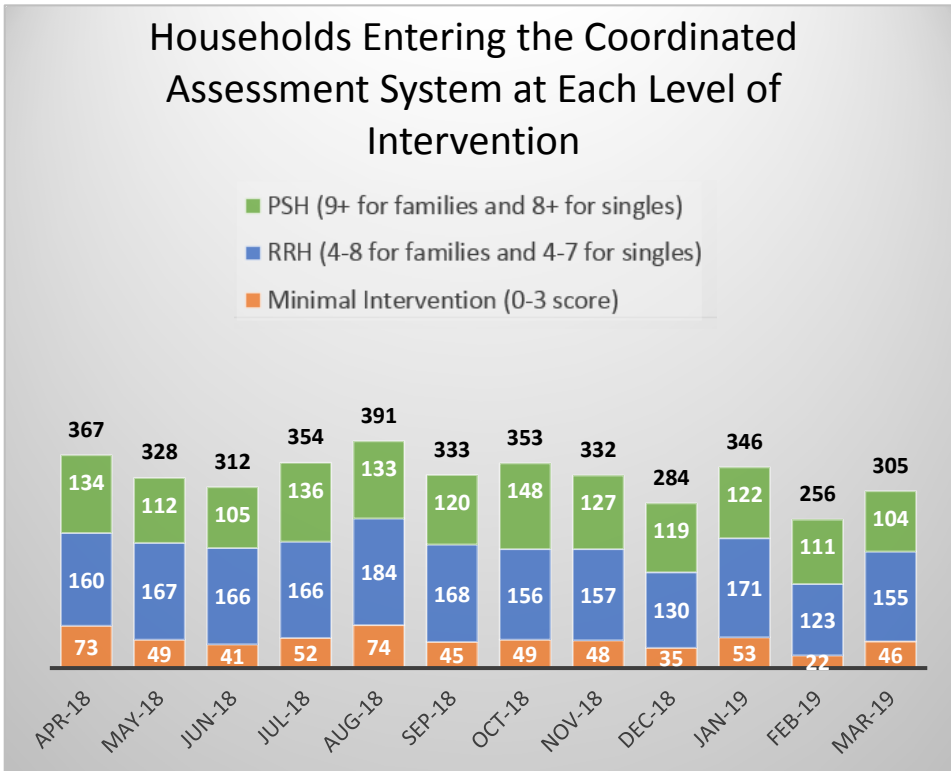
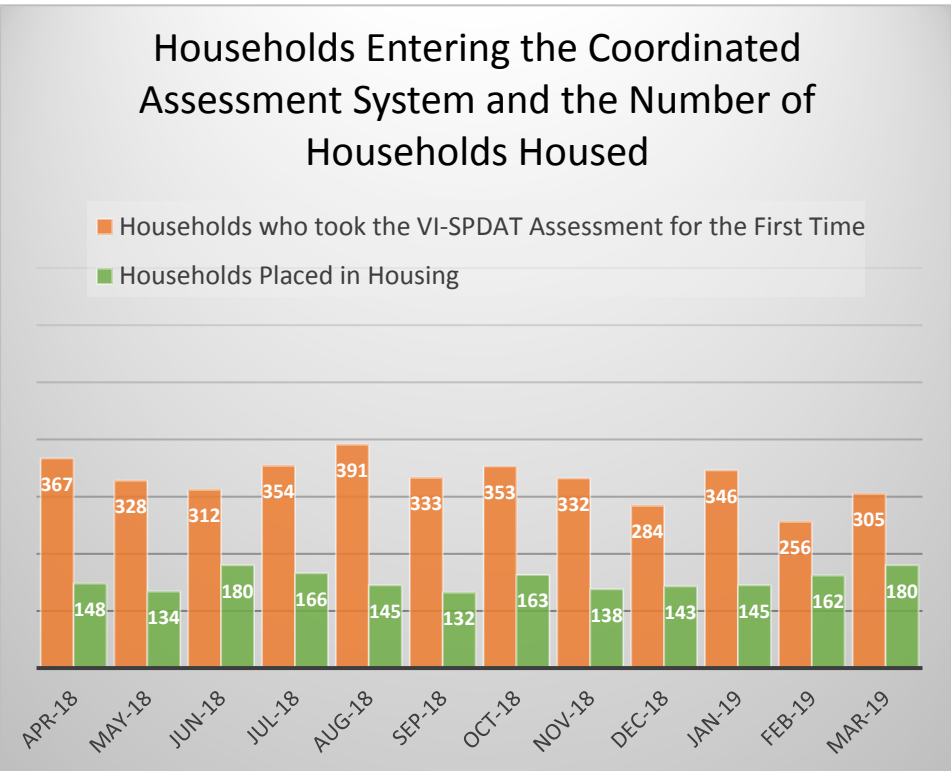
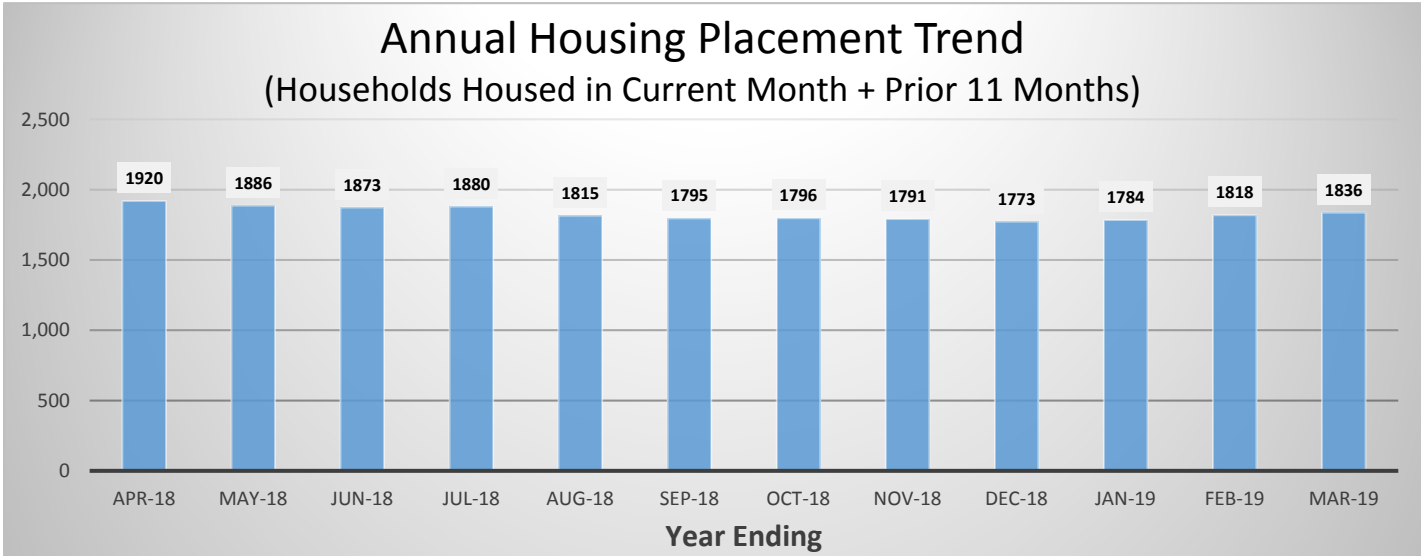


4 Permanent Housing Retention

Percentage of People in Permanent Housing Programs (excluding Rapid Rehousing) Retaining Housing during the Reporting Year (Benchmark = 95%)



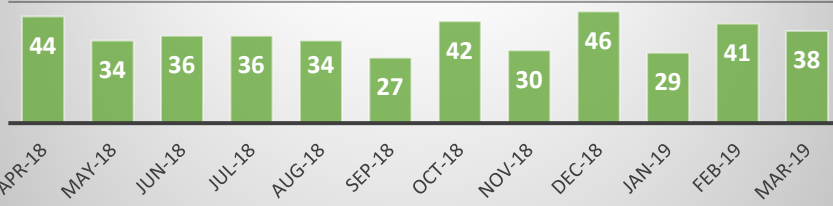
Appendix D: Housing Placements and System Entries by Month 4/1/2018-3/31/2019



Appendix E: Housing Placements by Project Type 4/1/2018-3/31/2019

PSH

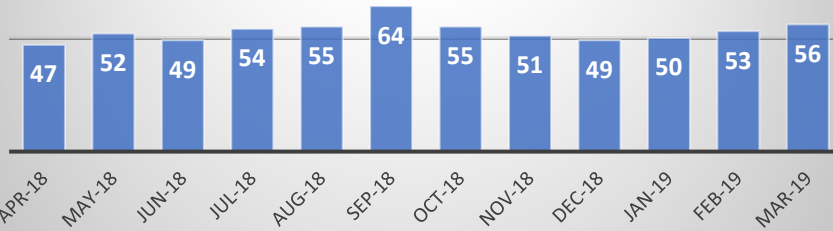
Number of Households Housed Monthly via a Permanent Supportive Housing Program



Note: PSH placements include Veterans placed in housing with VASH vouchers

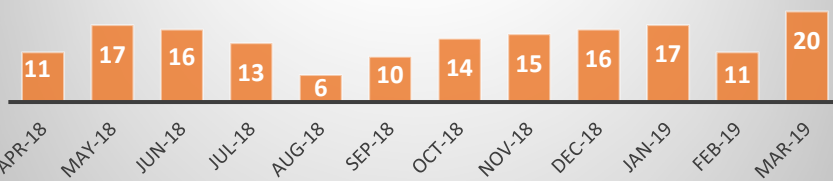
RRH

Number of Households Housed Monthly via a Rapid Re-Housing (RRH) Program



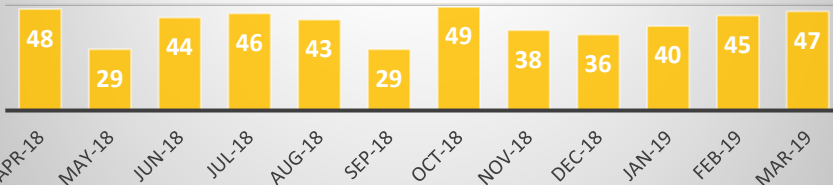
TH

Number of Households Exiting a Transitional Housing (TH) Program to Permanent Housing (PH), by Month

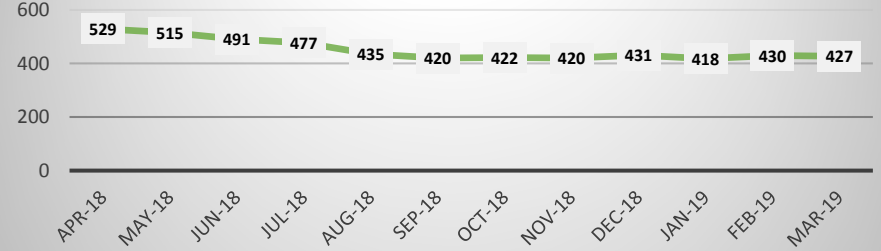


ES

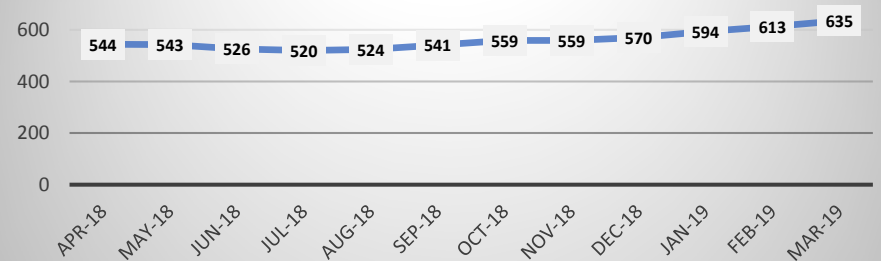
Number of Households Exiting an Emergency Shelter (ES) Program to Permanent Housing (PH), by Month



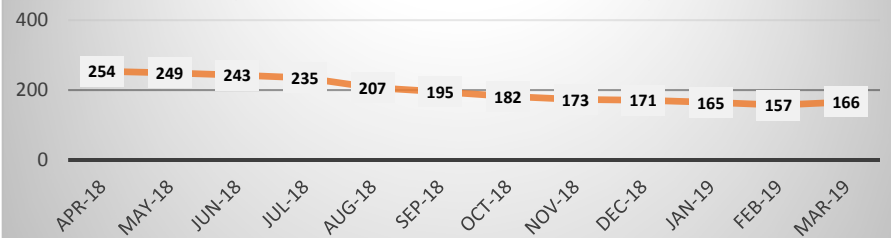
Annual PSH Placement Trend (Current Month + Prior 11 Months)



Annual RRH Placement Trend (Current Month + Prior 11 Months)



Annual Housing Placement Trend from TH to PH (Current Month + Prior 11 Months)



Annual Housing Placement Trend from ES to PH (Current Month + Prior 11 Months)

