

Performance Management Work Group

4Jan18





Agenda

- Welcome & Introductions
- CoC Updates
- Review System Performance



Welcome & Introductions

CoC Updates

A decorative pattern at the bottom of the slide consisting of numerous vertical bars of varying heights and shades of teal, creating a textured, bar-like effect.



CoC Updates

- HMIS Update
- Coordinated Assessment



Review Performance





Overview

Trending in right direction:

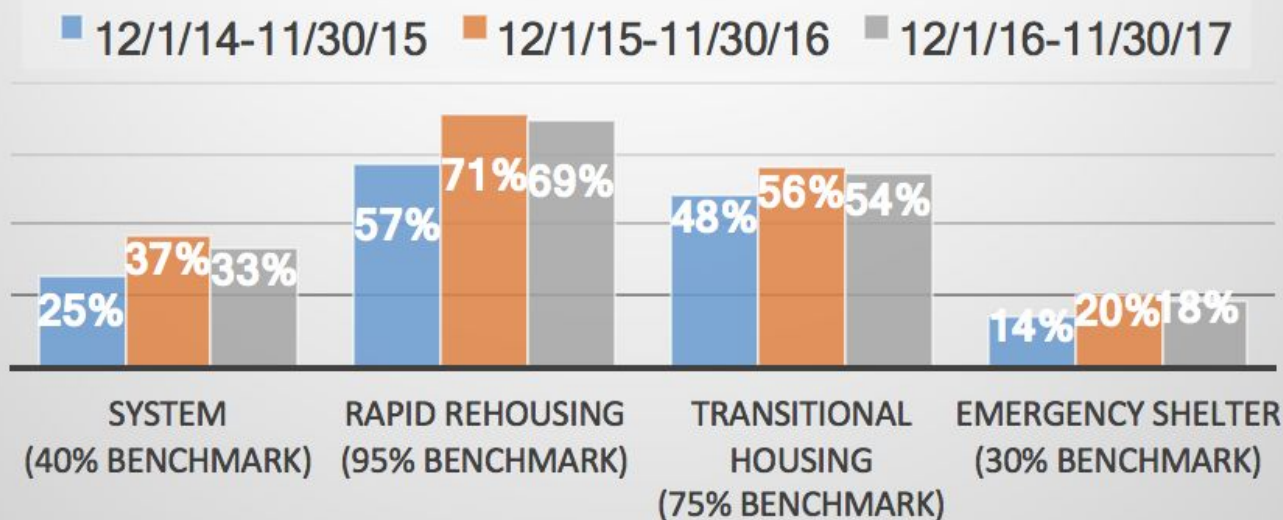
- Average Length of Time Homeless for ES and TH
- Returns to homelessness
- Income (stayers)
- Housing retention
- Housing placements
- Connected to health insurance

Areas for potential improvement:

- Average length of time homeless ES only
- Median length of time homeless for ES only and ES/TH combined
- Annual counts of sheltered homeless persons
- Inflow of first time homeless
- Income (leavers)
- Exits to PH destinations

Exits to Permanent Housing

Of Persons in ES, TH, and RRH who Exited, the Percentage of Successful Exits to Permanent Housing

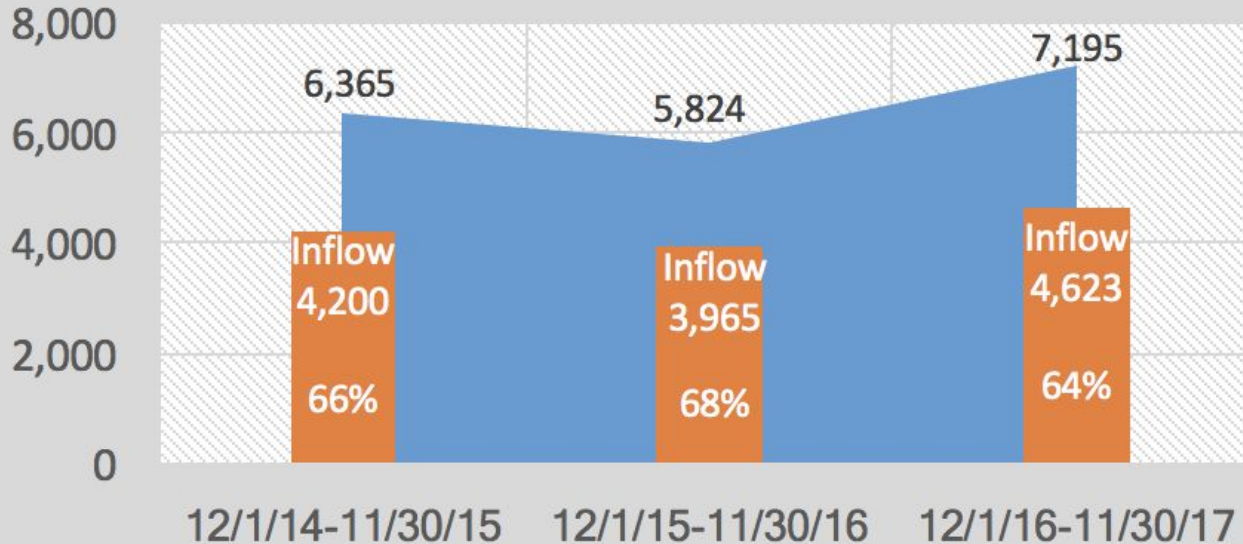


Total System Entries and Homelessness for the First Time

■ Persons with Entries into ES, SH, TH, or PH

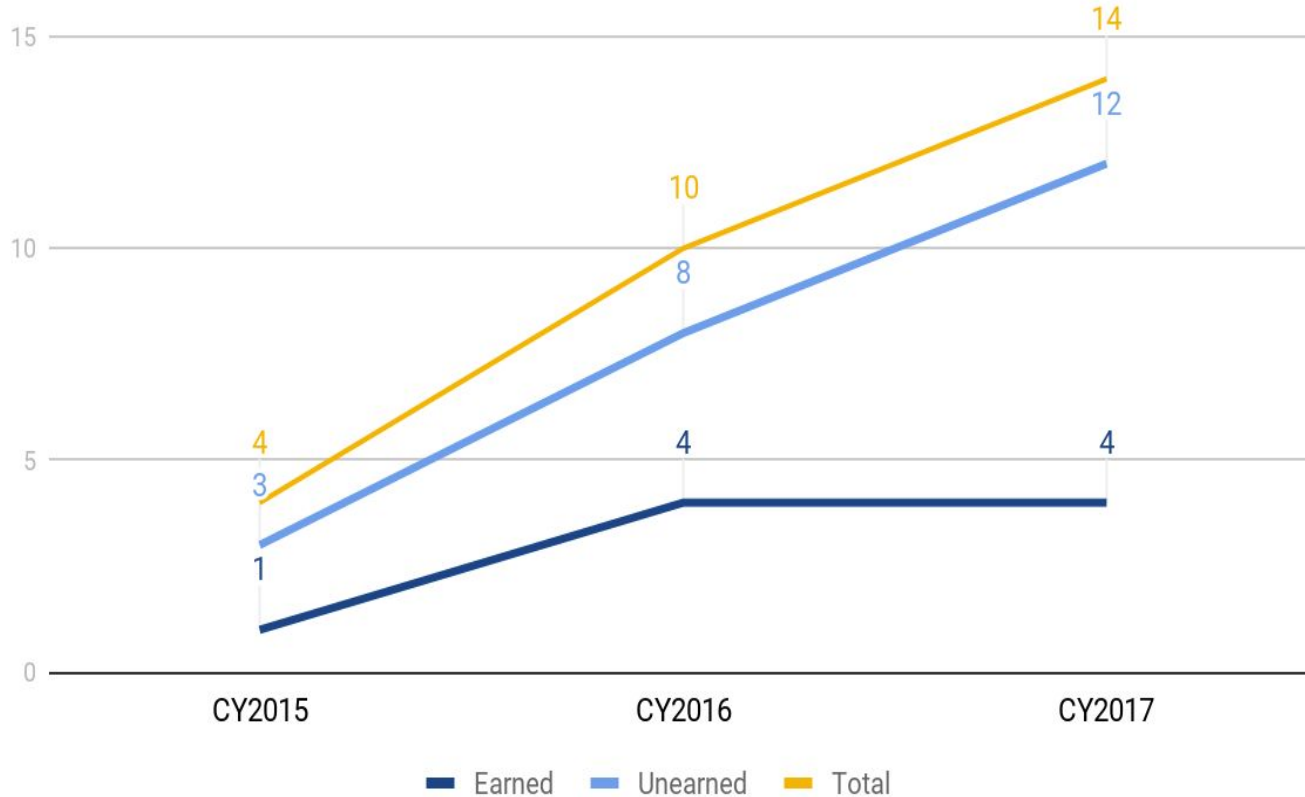
■ Inflow: People Experiencing Homelessness for the First Time*

* "First Time" per HUD = no entries in ES, SH, TH or PH in the previous 24 months



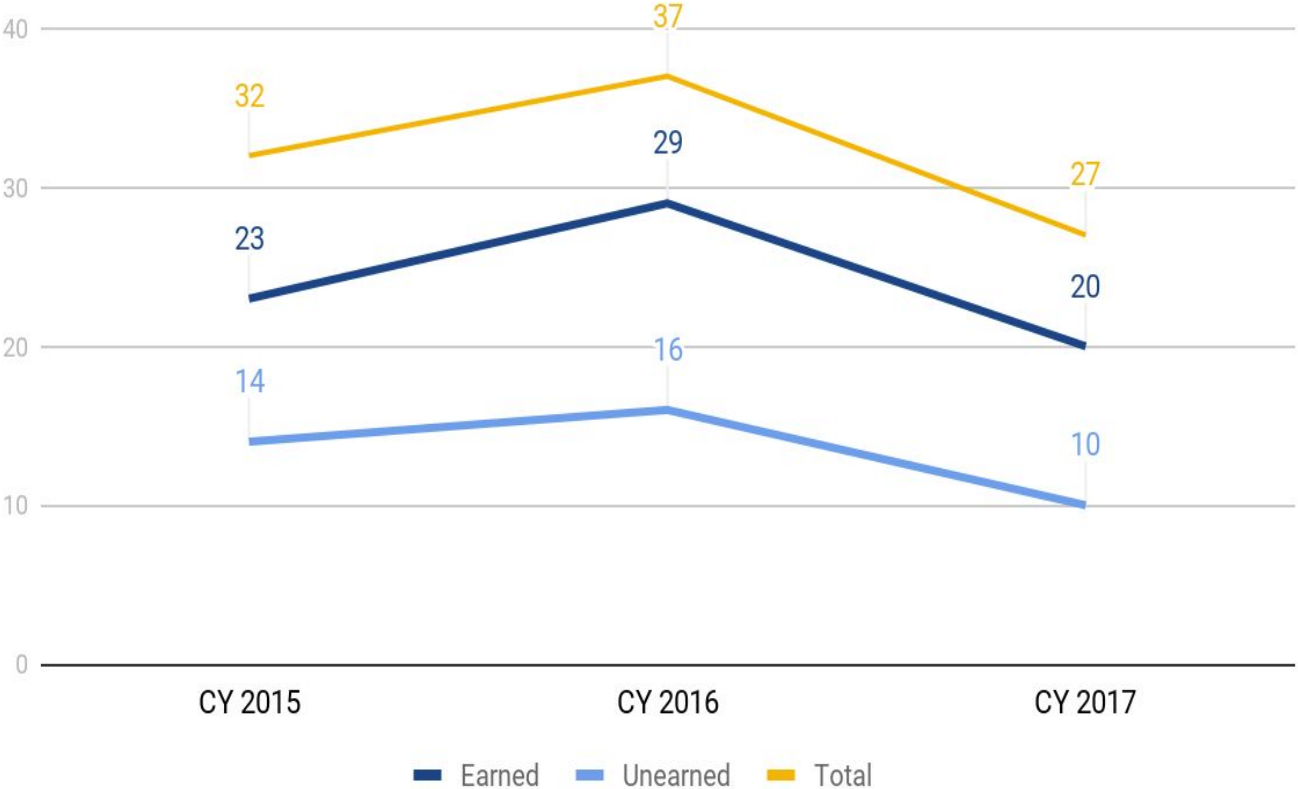
2017-18 Benchmarks	
ES, TH & PH	4,500
ES & TH	3,700

% Increase in Income (Stayers)



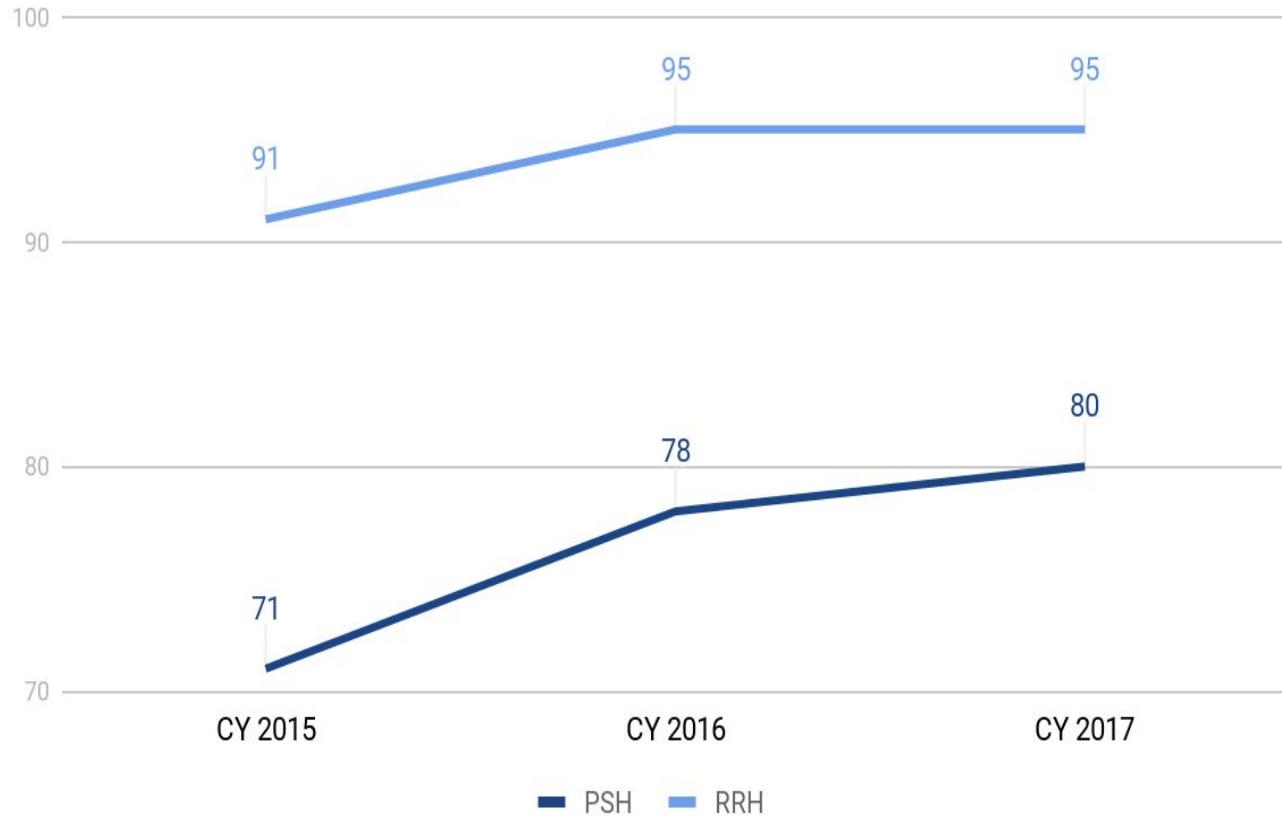
2017-18 Benchmarks	
Total	20%
Unearned	20%
Earned	5%

% Increase in Income (Leavers)



2017-18 Benchmarks	
Total	40%
Earned	35%
Unearned	10%

% Clients Connected to Health Insurance



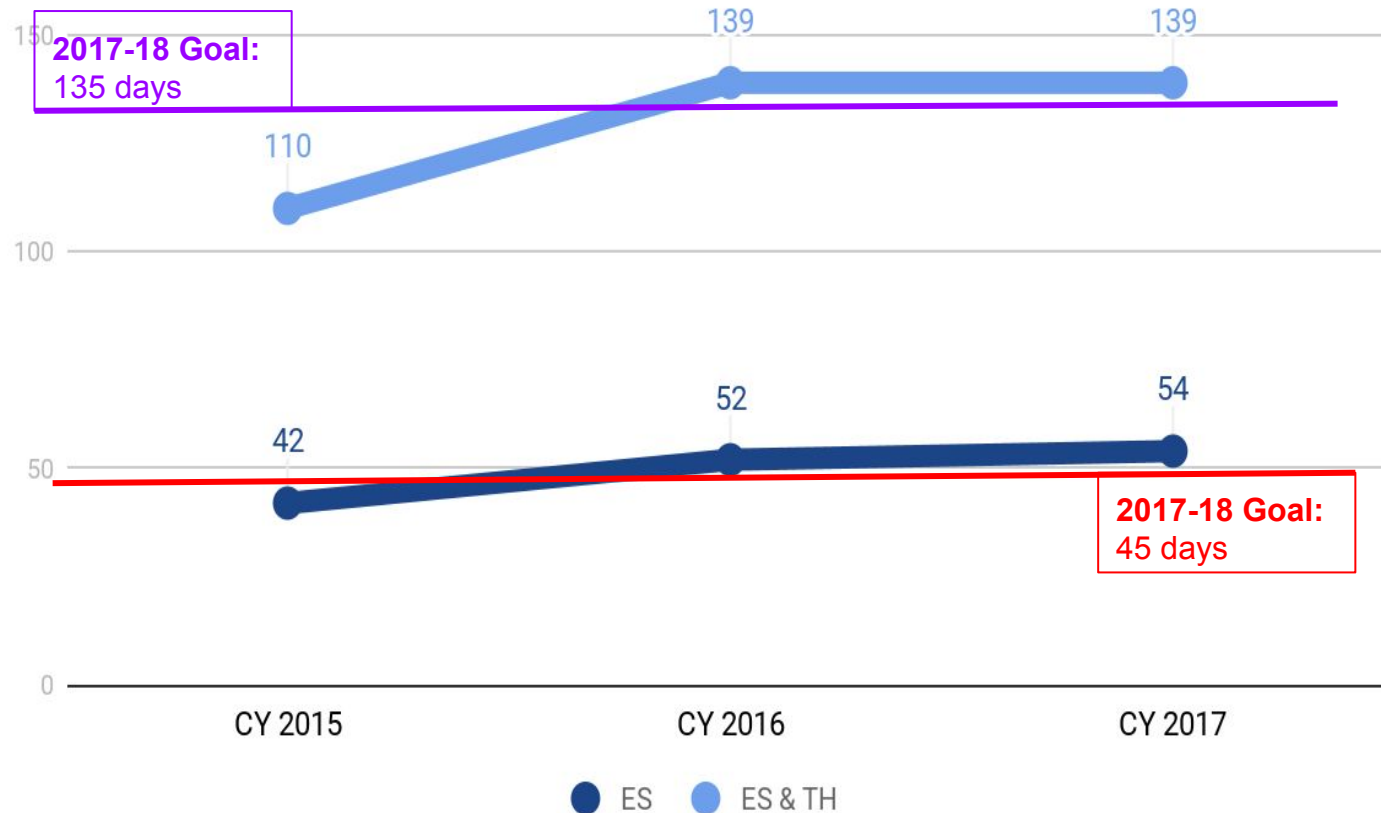
2017-18 Benchmarks	
PSH	90%
RRH	90%



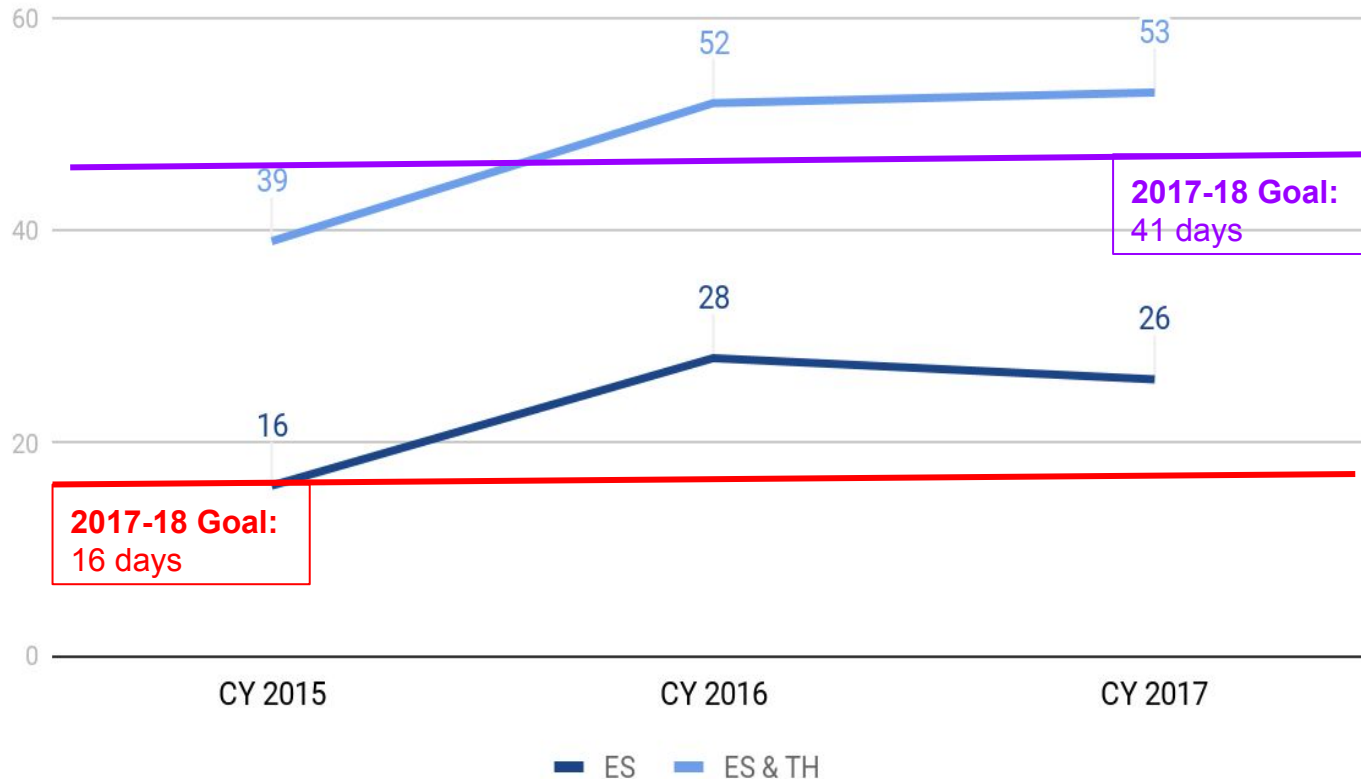
Additional charts



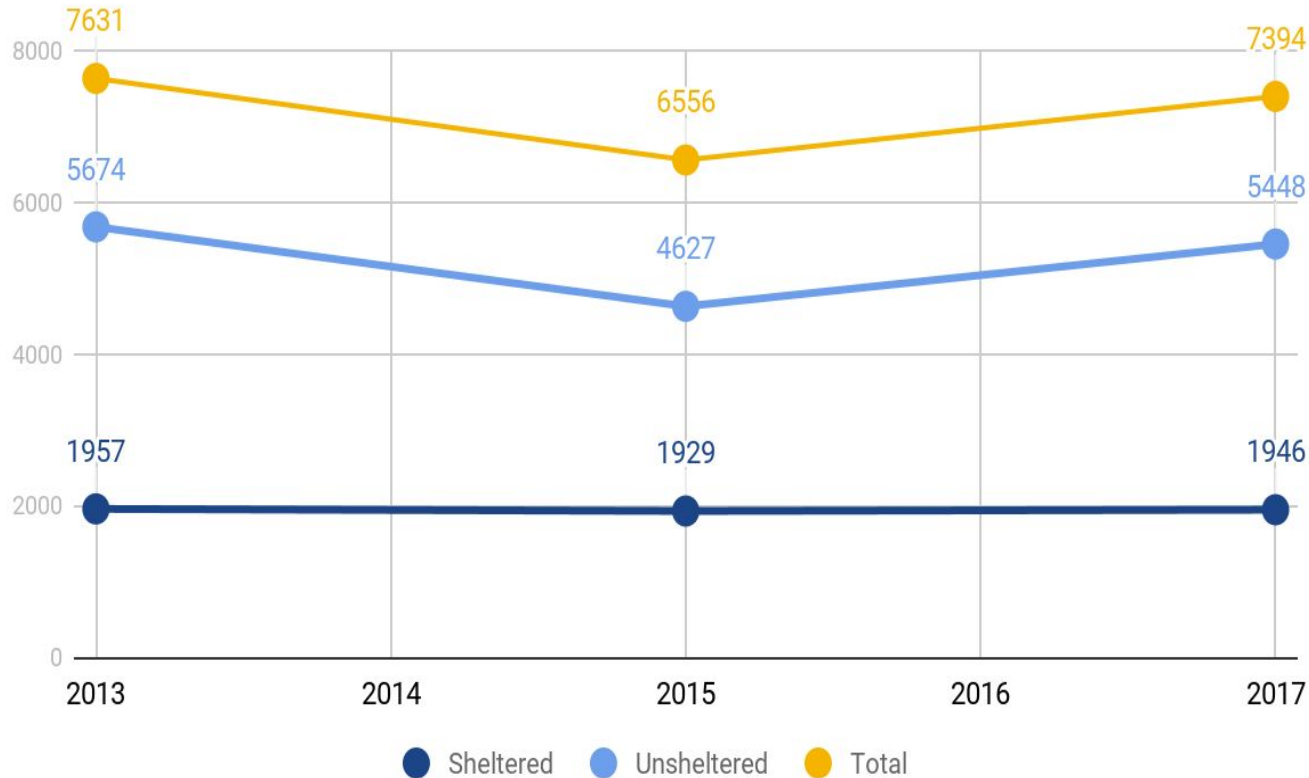
Average Length of Time Homeless



Median Length of Time Homeless



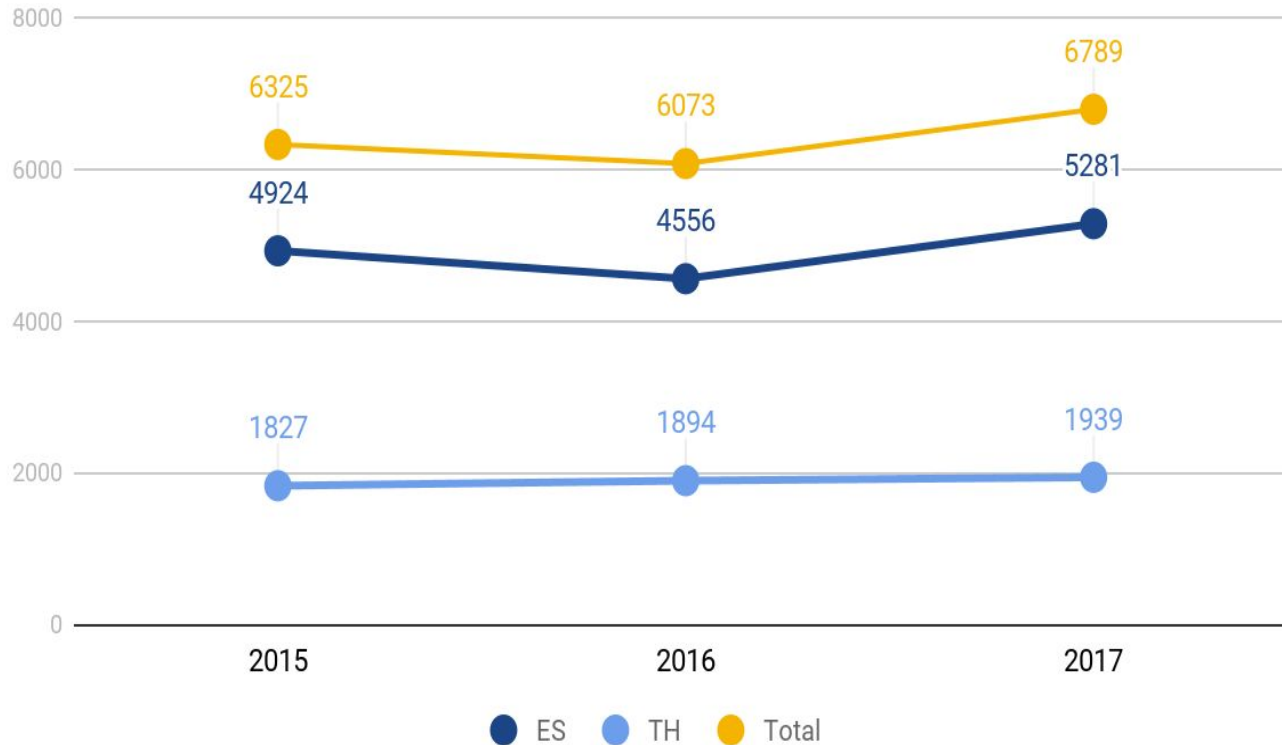
Overall Reduction in PIT Homelessness



2017-18 Benchmarks

Total	10% reduction
Unsheltered	10% reduction
Sheltered	similar

Annual Counts Sheltered Persons in HMIS

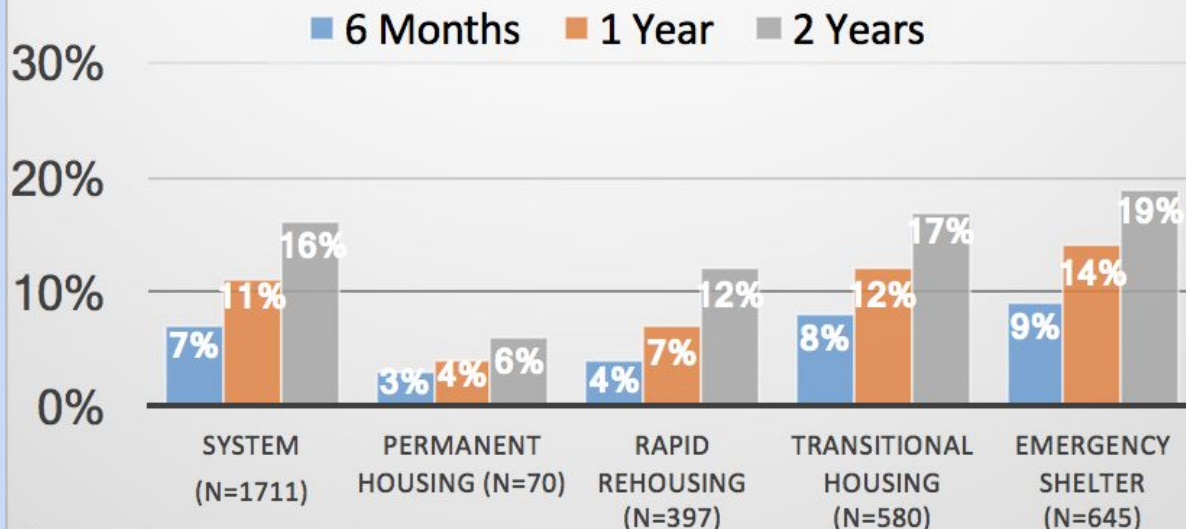


2017-18 Benchmarks

ES	Same as prior year
TH	Same as prior year
Total	Same as prior year

Returns to Homelessness

*Percentage of People who Return to Homelessness
in less than 6 Months, 1 Year, and 2 Years of
Exiting to Permanent Housing (N = Exits 12/2014
to 11/2015)*

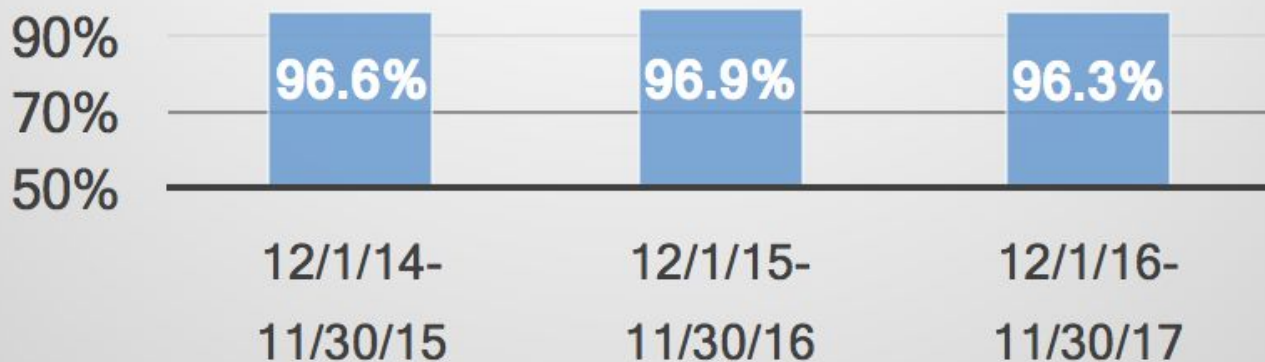


Benchmarks:

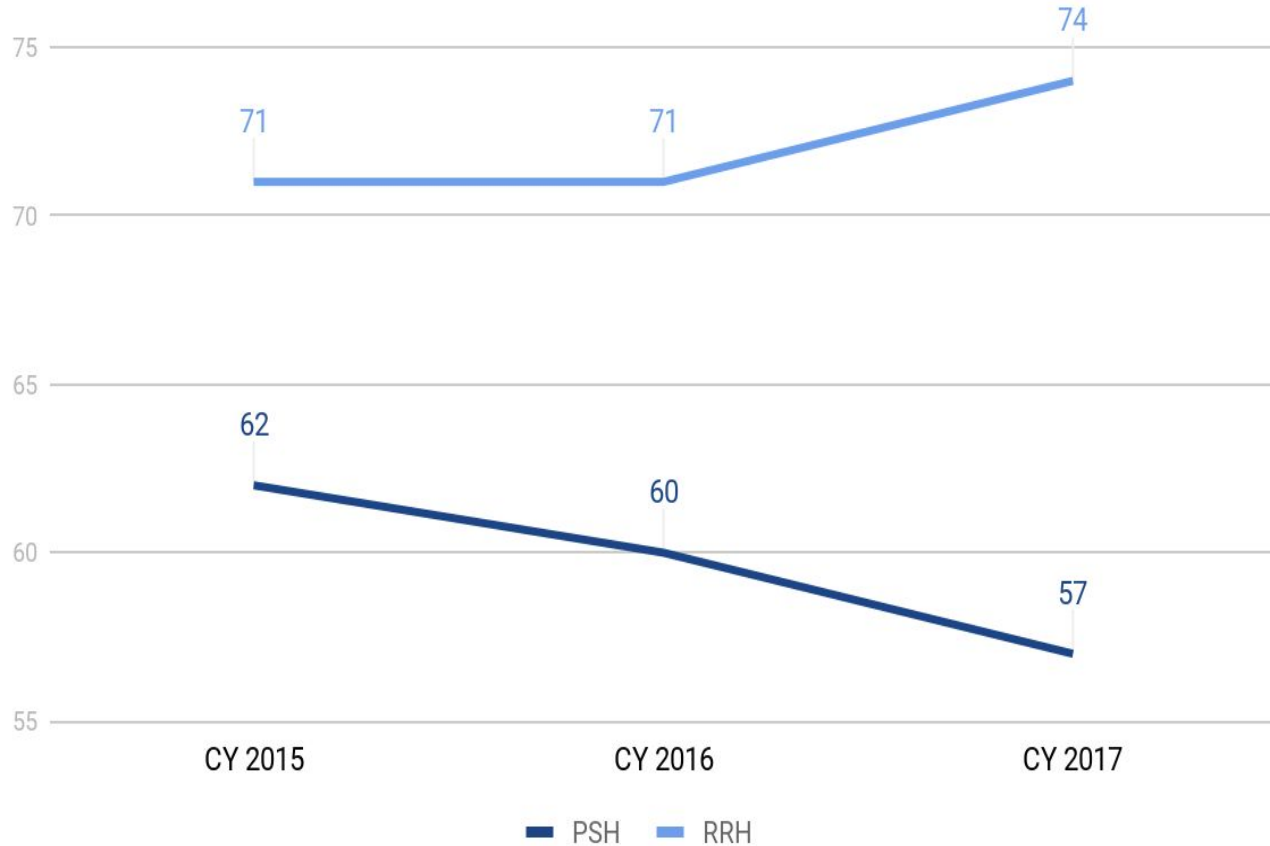
6 -12 Months	12%	2%	2%	4%	10%
2 Years	12%	2%	2%	6%	15%

Permanent Housing Retention

Percentage of People in Permanent Housing Programs (excluding Rapid Rehousing) Retaining Housing during the Reporting Year
(Benchmark = 95%)

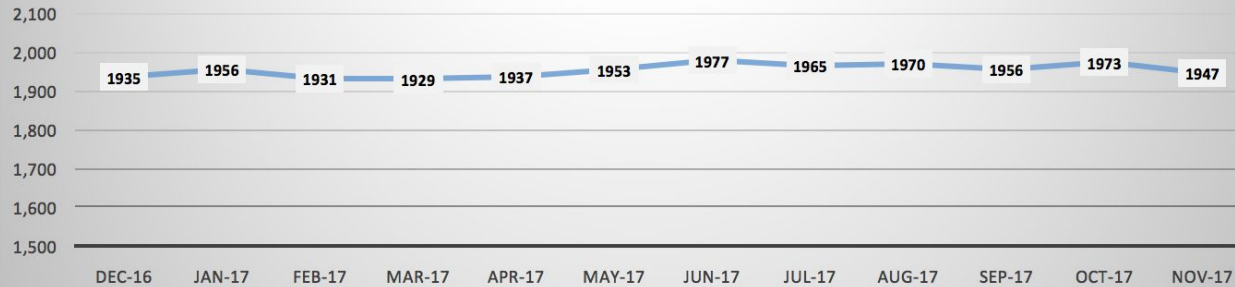


% of HoH with Income of \$850+



2017-18 Benchmarks	
PSH	70%
RRH	n/a

Total Housing Placements in Reported Month + Prior 11 Months



Why are the numbers lower?
 In November 2017, 24 out of 39 PSH housing placements were transfers from one PSH program to another (and therefore were not counted as newly housed)

2017-18 Benchmarks

Total

2010
 individuals