

County of Santa Clara

Office of Supportive Housing

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October 16, 2017

TO: Board of Supervisors
Housing, Land Use, Environment and Transportation Committee (HLUET) Committee

FROM: Ky Le, Office of Supportive Housing (OSH)

SUBJECT: Supportive Housing System in Santa Clara County

This report describes the overall supportive housing system of care in Santa Clara County. The report's primary function is to communicate whether all of the different program types are contributing to an overall reduction in homelessness.

Programmatic Capacity

The supportive housing system includes housing programs that fall into four categories: Emergency Shelter (ES), Transitional Housing (TH), Rapid Rehousing (RRH), and Permanent Supportive Housing (PSH). The report presented at the June 16, 2016 HLUET meeting includes a description of the target population, typical supportive services, and other considerations for each of these program types.

The OSH maintains an inventory of permanent and temporary housing dedicated to people who are experiencing homelessness upon entry into that housing type. This inventory, called the Community Capacity Report (CCR), is updated monthly. Appendix A is a summary of OSH's CCR as of August 31, 2017. Future versions of the CCR will include utilization data.

Community Plan to End Homelessness

The table in Appendix B reflects the progress made toward the goal stated in the *Community Plan to End Homelessness in Santa Clara County: 2015-2020* of increasing the supply of permanent housing for people experiencing homelessness by 6,000 housing opportunities. The table states the community's benchmark data from January 2015 as compared to the inventory at the end of August 2017. In addition, housing opportunities in the pipeline are enumerated. The table reflects opportunities in five categories:

1. PSH via scattered site subsidies to be used within the housing market
2. PSH Housing via dedicated housing units
3. RRH via scattered site subsidies to be used within the housing market
4. RRH via dedicated housing units
5. Dedicated housing units under development where the target program type is to be determined

Performance Measures

As a requirement of the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009, the OSH and local stakeholders established system performance measures for the supportive housing system. Appendix C is an abbreviated version of the System Performance Measures Dashboard. The dashboard's charts describe the following:

1. Total System Entries and Homeless for the First Time – This chart documents two data points. The first, larger number represents the total number of people who utilized an ES, TH, or PH program at any point during the reporting year. The second number reflects the number of people entering the system when homeless who have not been served by the system in the two years preceding their program entry date.
2. Returns to Homelessness – For each supportive housing program type, the percentage of people who exit during the reporting period and returned to homelessness at the six month, one year, and two year points is charted.
3. Percentage of Exits to Permanent Housing Destinations – Excluding PSH, this chart shows by program type the percentage of people who exit to non-temporary housing situations.
4. Permanent Housing Retention – This chart highlights the percentage of people who were enrolled in a PSH program during the reporting period who either: (1) remained in the program at the end of the reporting period or (2) exited to another permanent housing situation.

An essential measure of the supportive housing system is that people are getting housed. Appendix D documents the number of households housed each month for 12 months, by program type. A secondary table in this appendix illustrates the total number of people who were housed by the month reported and in the 11 months prior to that month.

Appendix A: Supportive Housing System Capacity as of 8/31/2017

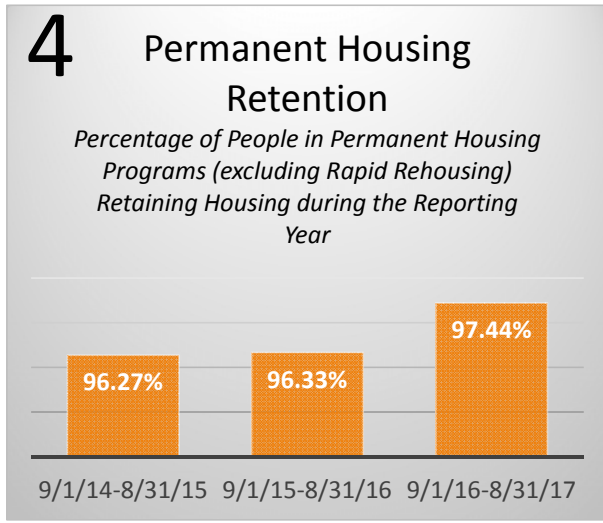
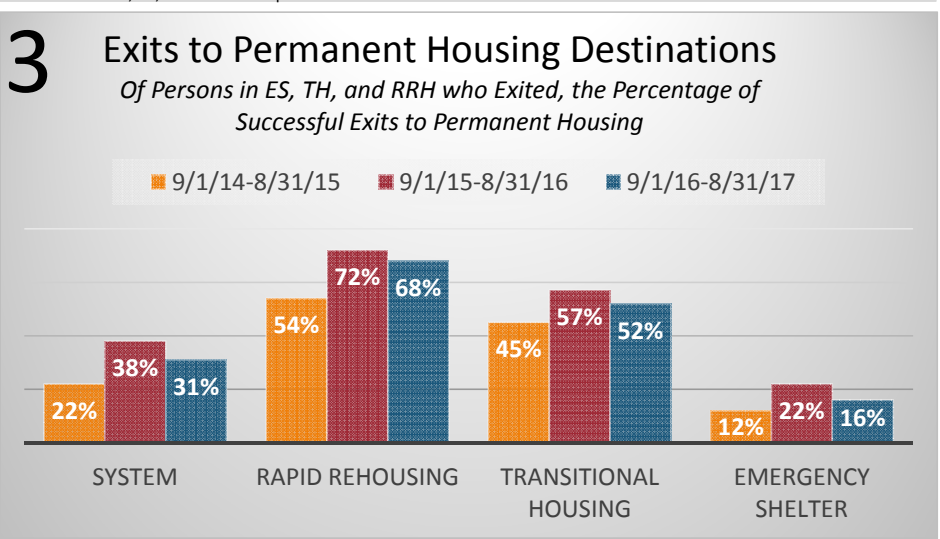
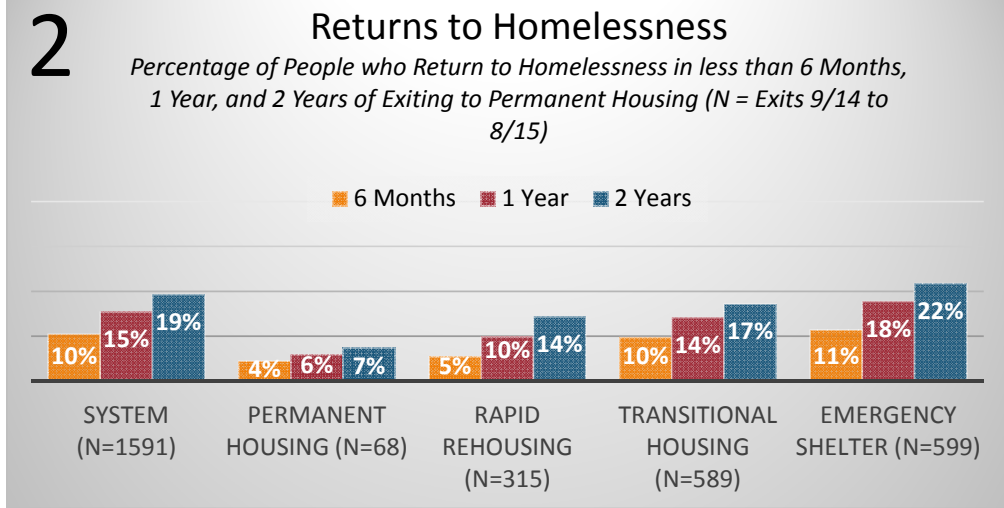
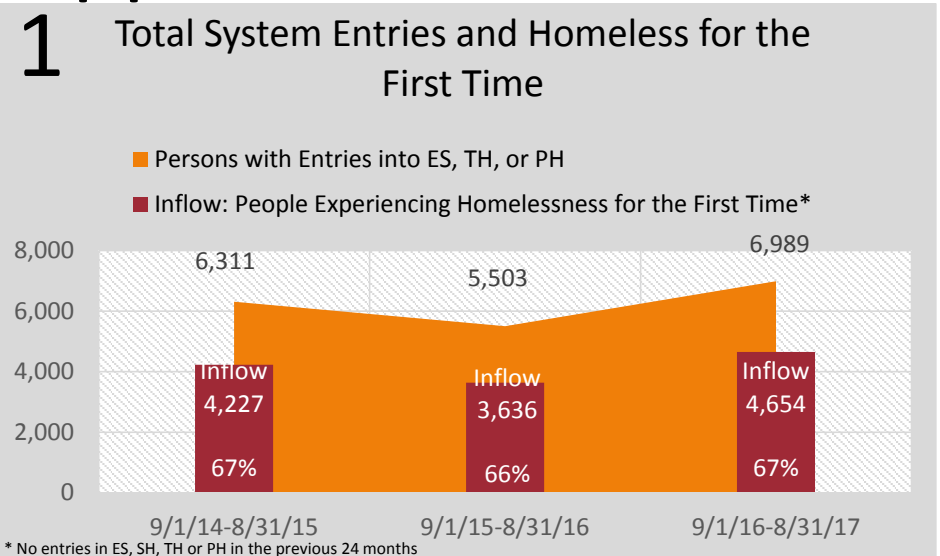
Program Type	Total Unit Inventory (Households)
Permanent Supportive Housing	2,867
Rapid Rehousing	1,295
Transitional Housing	653
Emergency Shelter	544
Emergency Shelter - Domestic Violence	25
Grand Total	5384
Homeless Prevention	632

Note: Emergency Shelter total number does not include Cold Weather/Inclement weather capacity

Appendix B: Progress to Community Plan to End Homeless Goal of 6,000 Housing Opportunities

	PSH – Scattered Site	PSH – Development	RRH – Scattered Site	RRH – Development	TBD – Development	Total
Baseline - January 2015	1631	382	755			2768
August 2017	2366	501	1295			4162
Change	735	119	540	0	0	1394
Pipeline August 2017		675	197	10	45	927
Future Total	2366	1176	1492	10	45	5089
Total Change	735	794	737	10	45	2321
Goal	1400	2000	1000	1600	n/a	6000
% to Goal	52.50%	39.70%	73.70%	0.63%	n/a	38.68%

Appendix C: Performance Measures

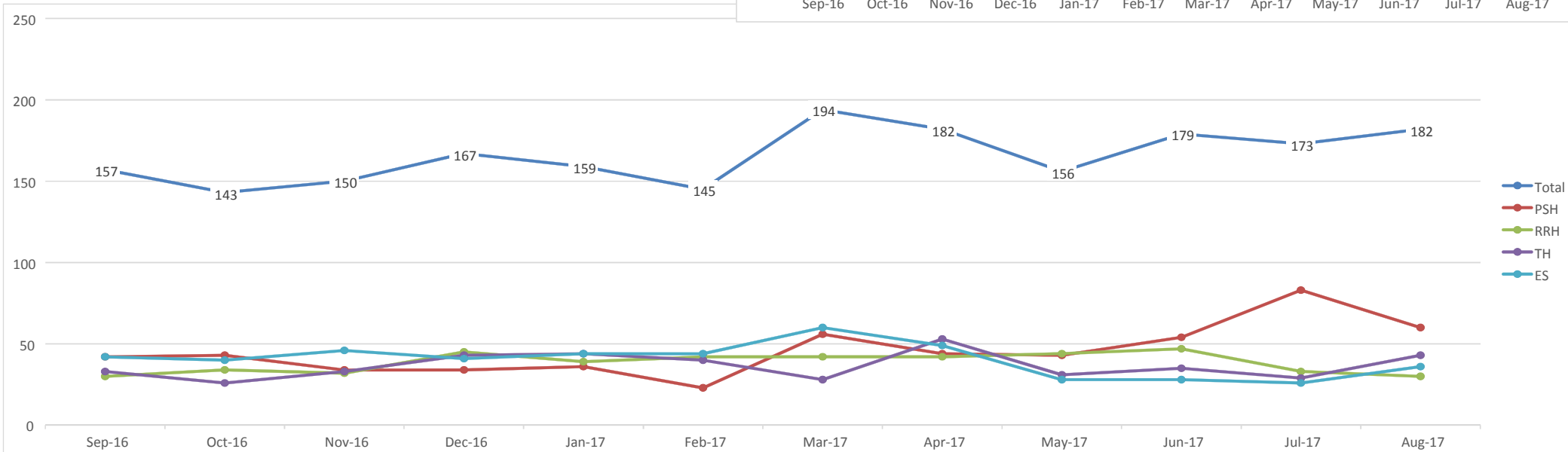
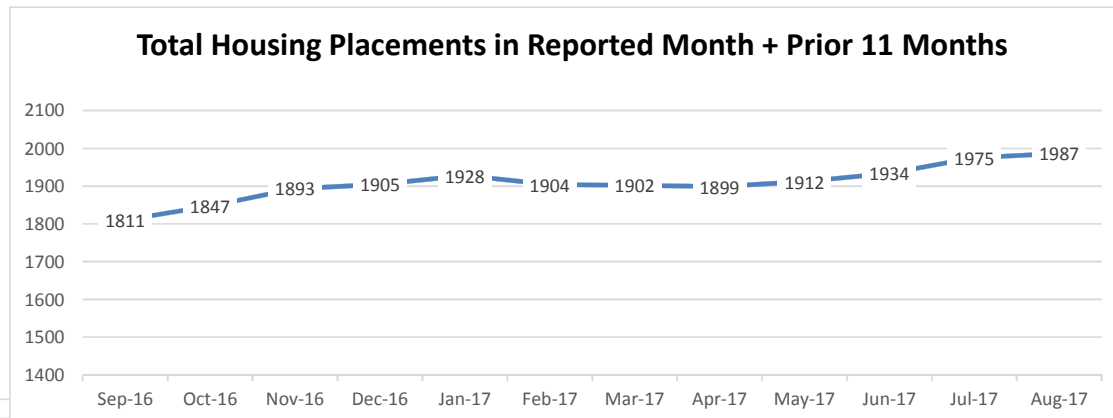


Note: HACSC CoC Program 5022 was omitted due to data quality issues

Santa Clara County
Continuum of Care
HUD System
Performance Measures
September 1, 2016 –
August 31, 2017

Appendix D: Housing Placements by Month

9/1/2016-8/31/2017



Note: Total Housing Placement numbers have been adjusted to include Exits to Permanent Housing from Street Outreach and Services only