County of Santa Clara

Office of Supportive Housing

3180 Newberry Dr. Suite 150
San Jose, CA 95118
(408) 793-0550 Main
(408) 266-0124 Fax

April 24, 2017

TO: Board of Supervisors' Housing, Land Use, Environment & Transportation Committee

FROM: Ky Le, Director, Office of Supportive Housing

SUBJECT: Emergency Shelter / Transitional Housing for Homeless Individuals and Families

This report covers the period July 1, 2016 to March 31, 2017 and shows the programmatic capacity and utilization rate, performance measures, and demographic information of all the shelters and transitional housing programs throughout the County.

CAPACITY AND UTILIZATION FOR SINGLE INDIVIDUALS

Currently, there are 11 agencies providing Emergency Shelter and Transitional Housing at 28 different sites, comprising a total of 76 programs at these sites. The total <u>daily</u> bed capacity for the Emergency Shelter sites is 646 beds and they operated at a **91.6%** utilization rate for single individuals during this period. Likewise, the Transitional Housing sites have a total <u>daily</u> capacity of 1,176 beds and had a **84.6%** utilization rate for single individuals. For several sites, this utilization rate combines information from several programs operating at the respective site. The total daily bed capacity for the Cold Weather Shelter program is 360 beds and they operated at a **87%** utilization rate for single individuals/households during this period. For details of the daily bed capacity, actual person shelter days and utilization rate of <u>individuals and heads of households</u> for the Emergency Shelter and Transitional Housing programs, please refer to **Table 1**. (Please note that, due to confidentiality reasons, the information for the shelters for victims of domestic violence are not included in this table.)

Table 1. Emergency Shelter & Transitional Housing Program Utilization: July 1, 2016 - March 31, 2017

Total Capacity/PSD's	Emergency Shelter	Transitional Housing	Cold Weather Shelter**	Total
Shelter/Program Capacity (Daily)	646	1,176	360	2,182
Shelter/Program Capacity (274 days)	141,553	176,456	35,450	353,459
Actual Person Shelter Days (274 days)	129,596	149,369	31,008	309,973
Utilization %	91.6%	84.6%	87.0%	87.7%
Number of Agencies*	9	10	2	11
Number of Programs	28	49	3	80

Most agencies offer both Emergency Shelter and Transitional Housing Programs.
***# of Person Shelter Days during the period: 154*

Board of Supervisors: Mike Wasserman, Cindy Chavez, Dave Cortese, Ken Yeager, S. Joseph Simitian
County Executive: Jeffrey V. Smith

CAPACITY AND UTILIZATION FOR HOMELESS FAMILIES

Currently, there are five agencies providing Emergency Shelter and Transitional Housing for homeless families at five different sites, comprising a total of 220 family units at these sites. During this reporting period, the utilization rate for these units was **88.3%**. Please refer to **Table 2** for the details of this utilization. <u>The utilization rate is based on heads of households only.</u>

Table 2. Utilization of Family Units by Agency: July 1, 2016 - Mach 31, 2017

Emergency Shelter Family Programs	Family Supportive Housing	LifeMoves	Total			
Program Capacity (Units)	35	27	62			
Program Capacity (274 days)	9,590	7,398	16,988			
Actual Person Shelter Days (274)	7,776	7,216	14,992			
Utilization %	**81.1%**	**97.5%**	**88.3%**			
Transitional Housing Family Programs	Abode Services	Eden Housing	Family Supportive Housing	HomeFirst	LifeMoves	Total
Program Capacity (Units)	25	44	14	60	15	158
Program Capacity (274 days)	6,850	12,056	2,786	16,440	4,110	42,242
Actual Person Shelter Days (274 days)	6,076	12,450	2,144	13,978	3,969	38,617
Utilization %	**88.7%**	**100.0%**	**77.0%**	**85.0%**	**96.6%**	**91.4%**

DEMOGRAPHIC INFORMATION

The race/ethnicity and age/gender breakdown of all unduplicated participants (<u>individuals and heads of households</u>) in both Emergency Shelters and Transitional Housing Programs during this period can be seen in **Tables 3 and 4**.

Table 3. Race/Ethnicity of Unduplicated Participants in Shelters & Transitional Housing

Race/Ethnicity	Emergency Shelter	Transitional Housing	TOTAL
Hispanic	2,064	818	2,882
White (Non-Hispanic or Latino)	1,281	439	1,720
Black or African American	652	265	917
Asian	194	53	247
Multiple races	141	59	200
Native Hawaiian /Pacific Islander	77	24	101
American Indian /Alaskan Native	66	25	91
No data/Don't know/Refused	71	58	129
Total Clients	**4,546**	**1,741**	**6,287**

Table 4. Age/Gender of Unduplicated Participants in Shelters & Transitional Housing

	Emergency Shelter		Transitional Housing	
Clients Age Tier	Count	% of Total	Count	% of Total
0 to 17	695	15%	436	25%
18 to 24	231	5%	220	13%
25 to 34	750	16%	272	16%
35 to 44	752	17%	260	15%
45 to 54	1,014	22%	214	12%
55 to 64	809	18%	247	14%
65 or Above	255	6%	87	5%
Undefined	40	1%	5	0%
Total Clients	4,546	100%	1,741	100%
Clients Gender	Count	% of Total	Count	% of Total
Male	2,969	65%	1,072	62%
Female	1,550	34%	655	38%
Transgender	12	0.3%	2	.1%
Data not collected	15	0.3%	12	.7%
Total Clients	4,546	100%	1,741	100%

PERFORMANCE MEASURES

For participants in Emergency Shelter and Transitional Housing programs, the performance measures are comprised of the number of individuals (adults and family members) who exited the programs to known destinations and the number of individuals and heads of households who exited with known incomes greater than $849. The latter level is set at the equivalent of the average income for a single individual on Supplemental Security Income. Please refer to **Table 5** for this information and note that the goals are from the Continuum of Care adopted *County-wide Performance Measures for 2016-17*.

Table 5. Performance Measures

Measure (for adults & family members)	Emergency Shelter			Transitional Housing		
	Goal	Count	% of Total	Goal	Count	% of Total
Exit to Permanent Housing	25%	741	22%	25%	483	48%
Exit to Temporary Housing	n/a	1,455	44%	n/a	252	25%
Exit to Other*	n/a	1,112	34%	n/a	265	27%
Total Clients		3,308	100%		1,000	100%
Measure (for adults & family members)	Goal			Goal		
Exit with Income >$849	n/a	--	23%	n/a	--	53%
Income Change from Program Entry	n/a	--	0%	n/a	--	+11%

*Other includes exit to homelessness and unknown destinations.