

County of Santa Clara

Office of Supportive Housing

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TO: Board of Supervisors' Housing, Land Use, Environment and Transportation (HLUET) Committee

FROM: Ky Le, Director, Office of Supportive Housing (OSH)

SUBJECT: Rapid Rehousing Programs within Reentry in Santa Clara County

This report describes the rapid rehousing (RRH) efforts managed by the Office of Supportive Housing (OSH) in Santa Clara County. The report's primary objective is to communicate how the efforts are contributing to the overall reduction in number of individuals or households experiencing homelessness that are being served through the Reentry Resources Center (RRC).

RRH programs are evidence-based strategies for episodically homeless individuals who are able to generate sufficient income over a relatively short amount of time to afford housing on their own in the long term. The County, community-based organizations and other agencies have been implementing RRH programs for many years. Over the last five (5) years, the County has led the effort to significantly increase the RRH programs; additionally, the County has assumed greater responsibility for managing and coordinating the network of RRH programs in the County.

There are currently six (6) programs within the Reentry system that serve individuals who are homeless or are at risk of becoming homeless. These programs are:

- Emergency Assistance Program (EAP) - which is a minimal intervention type designed to assist individuals and/or households with low acuity that have income, support, and some resources to move out of a short episode of homelessness.
- AB109 Rental Assistance Program (AB109 RAP) – which offers intensive, individualized services that provides a combination of Rapid Rehousing (RRH) and transitional housing (TH) subsidies.
- Reentry Rapid Rehousing (RRRH) – which addresses the needs of episodically homeless individuals who need temporary housing assistance. This program was launched in May 2016.

- Parolee Special Needs Rental Assistance Program (PSN 290) – which is also a temporary rental assistance program that serves individuals convicted of 290 offenses.
- Community Reintegration Projects – which are a combination of Permanent Supportive Housing (PSH) and RRH subsidies to serve individuals in the criminal justice system who also have medical conditions. This project serve individuals in the following areas:
 - Community Reintegration North County
 - Community Reintegration Central County
 - Community Reintegration South County
- Custody Health - which provides Permanent Supportive Housing (PSH) subsidies to serve individuals who are chronically homeless, high utilizers of the criminal justice system, and who may have medical conditions.

Programmatic Capacity, Utilization, and Exit Destinations

Current programs include a combination of services, with direct financial assistance for rent being the most requested service. Another key service offered to individuals and households is case management, including housing search, job search, credit counseling, benefits counseling, connection to medical services, and connection to legal services.

Table 1 below will show the total capacity, utilization for various Reentry housing program subsidies from July 1, 2016 through March 31, 2017.

The following agencies are contracted with OSH to provide these services: Abode, New Directions, Health Trust, Community Solutions, and Faith Based partners located at the (RRC).

Table 1: Reentry Housing Program Subsidy Capacity

Homelessness prevention (one-time assistance)			
Program	Estimated # of households served (annually)	Currently Served	
Emergency Assistance Program (EAP)	75	50	
Rapid Rehousing Programs			
Program	Capacity	Enrollment	Housed
AB 109 RAP	25	11	11
Reentry Rapid Rehousing (RRRH)	75	38	28
Parole Special Needs (PSN)	20	15	9
Total:	120	64	48

Permanent Supportive Housing (PSH/RRH) Community Reintegration Project			
Program	Capacity	Enrollment	Housed
Community Reintegration (North)	20	20	16
Community Reintegration (Central)	20	17	15
Community Reintegration (South)	20	16	7
Custody Health	15	6	3
Total:	75	59	41

Exhibits

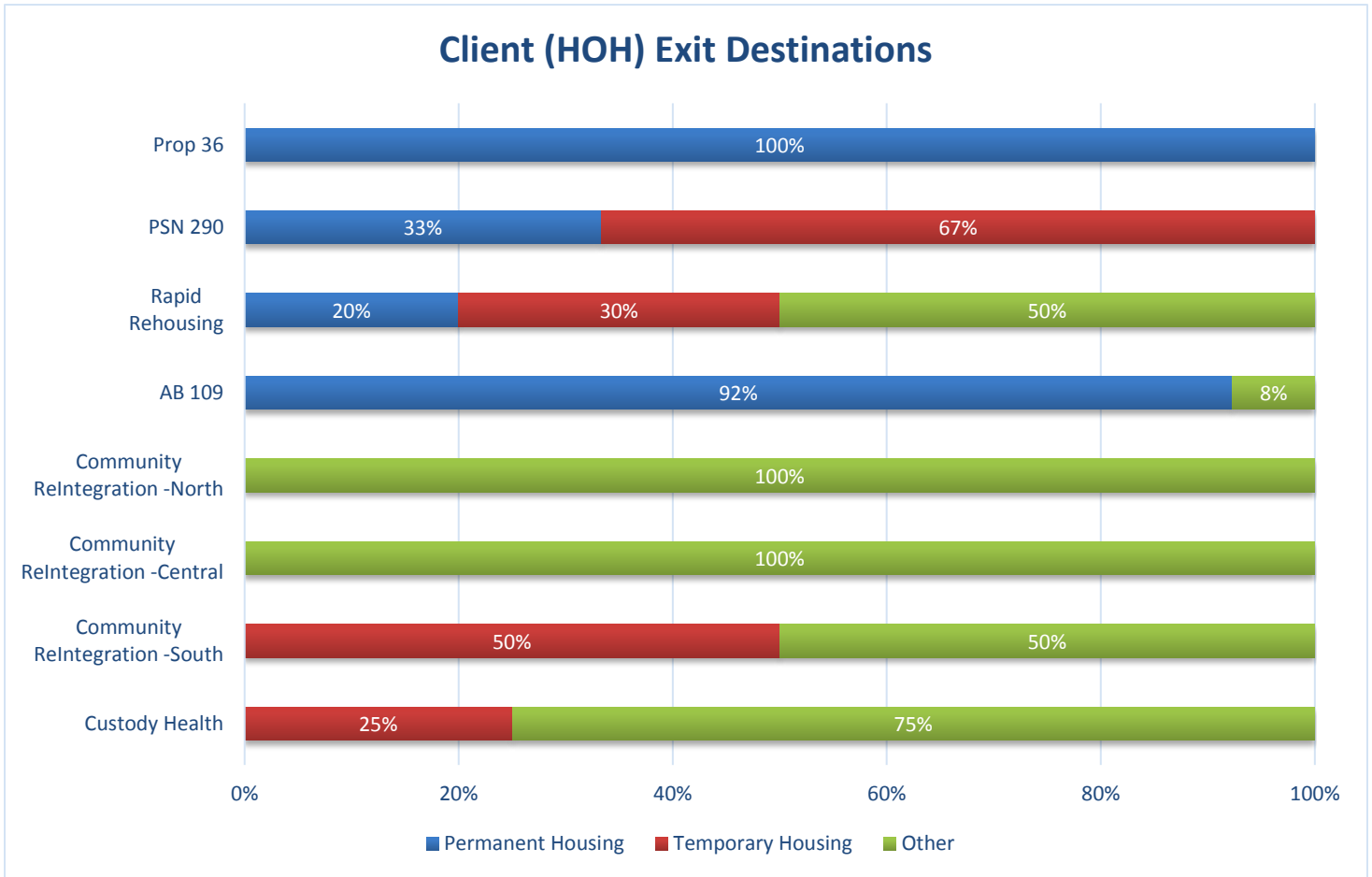
Exhibit 1 – Reentry Housing Performance Measures from July 1, 2016 through March 31, 2017.

The graphically data will demonstrate performance measures by each of the various reentry housing programs such as the average length of time clients needed to secure a housing unit once enrolled into a reentry housing program. Exit destinations is another measure used to determine program success. The goal is that individuals exit into permanent housing.

Exhibit 2 - Household Demographic Information from July 1, 2016 through March 31, 2017.

An overview of demographic information collected through Clarity for anyone receiving reentry housing services includes ethnicity, race, age, and gender.

Exhibit 1 – Reentry Housing Performance Measures



***please note Emergency Assistance Program (EAP) was intentionally left out from the above graph, since EAP provides one-time homelessness prevention type of assistance and does not track exit destination.*

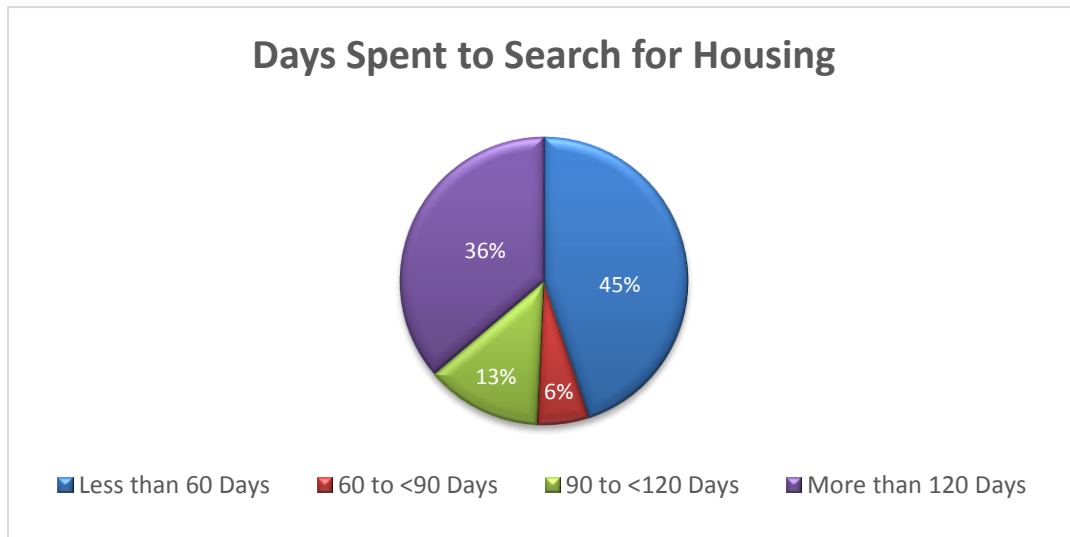


Exhibit 2 – Household Demographic Information

